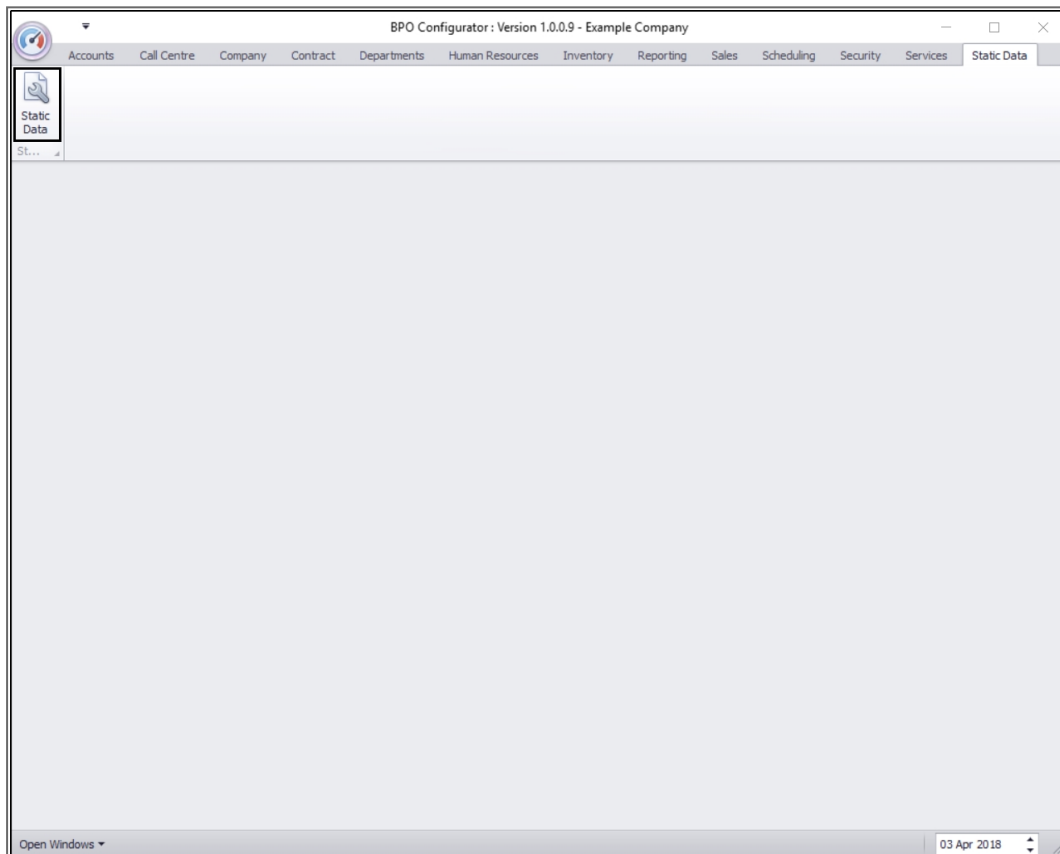


STATIC DATA

STATIC DATA – SALES: CREDIT NOTE REASON

Ribbon Access: Configurator > Static Data> Static Data

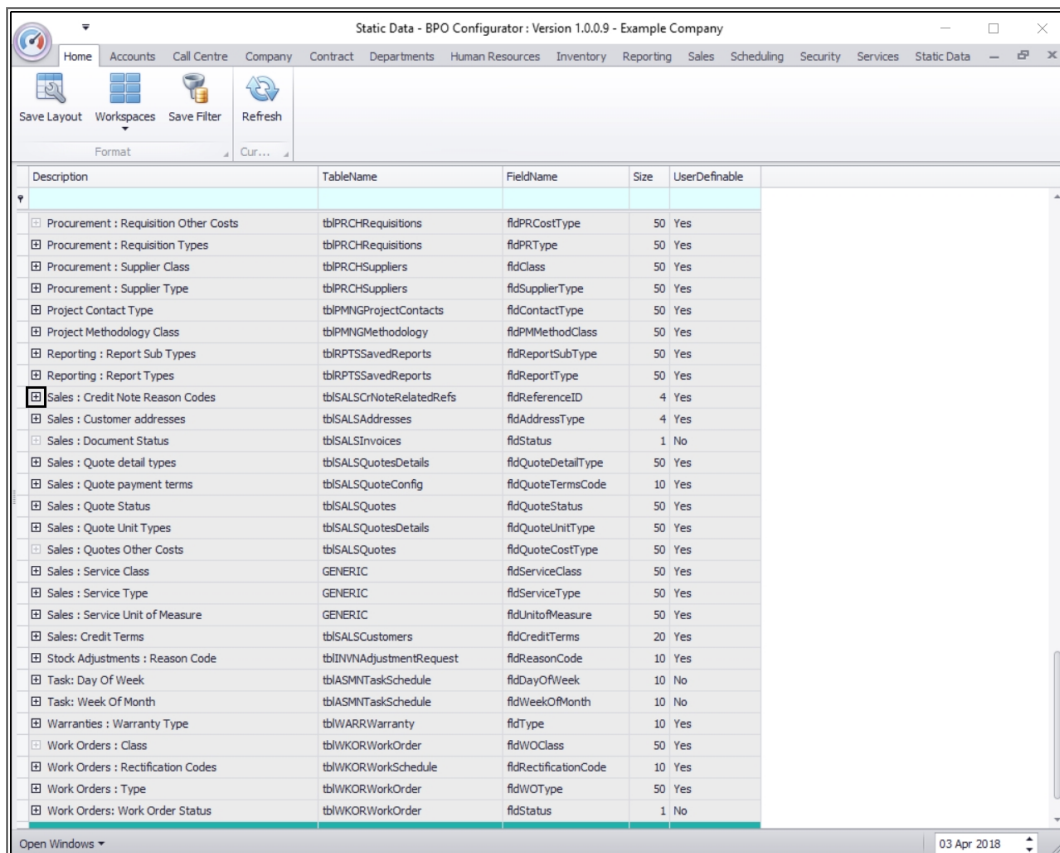
STATIC DATA LISTING SCREEN



- The **Static Data** listing screen will be displayed.
- Use the **filter row** or **scroll down** the list until you find the **Sales:**

Credit Note Reason Codes row.

- Click on the **expand** icon in this row.



Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales: Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblIINVNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMTTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblASMTTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes
Work Orders: Work Order Status	tblWKORWorkOrder	fldStatus	1	No

CREDIT NOTE REASON CODES FRAME

- The Sales: Credit Note Reason **Codes** frame will be expanded.
- Here you can view a list of **Sales Credit Note Reason Codes** currently on the system.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5

Sales : Customer addresses	tblSALAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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ADD NEW REASON CODE

- **Right click** anywhere in a **row** of the **Codes** data grid.
- A **Process** menu will pop up.
- Click on **Add** - Add New Code.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCOSTType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	
5	Incorrect part	None	A	
*				

Process

Add Add New Code

Delete Delete Code

Sales : Customer addresses	tblSALAddresses		4	Yes
Sales : Document Status	tblSALInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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- The **final row** in the **Codes** data grid will now be '**activated**'.
- The **Code Type**, **Status** and **Sort Order** columns will now be populated.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tbPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tbPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tbPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tbPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tbPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tbPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tbRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tbRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tbSALSCNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5
I		None	A	0

Sales : Customer addresses	tbSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tbSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tbSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tbSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tbSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tbSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tbSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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- **Code:** Click in this text box and type in a code specific for this sales credit note reason.
- **Code Description:** Click in this text box and type in a description for this new sales credit note reason code.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tbPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tbPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tbPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tbPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tbPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tbPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tbRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tbRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tbSALSCrNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5
I		None	A	0

Sales : Customer addresses	tbSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tbSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tbSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tbSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tbSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tbSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tbSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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- **Code Type:** This can remain as **None**.
- **Status:** This will auto populate with **A** - Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new sales credit note reason code.
 - **Note:** The **sort order** is the order in which this will appear in the sales credit note reason code drop-down list in BPO2. If each sales credit note reason code has the number **1**, then the drop-down list will usually default to an alphabetical order in BPO. If, for example, it is numbered **6**, then it will appear **6th** in the drop-down list in BPO2.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMINGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMINGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5
6	Over Supply	None	A	0

Sales : Customer addresses	tblSALAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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SAVE NEW REASON CODE

- When you have finished adding the new sales credit note reason code details, press **Enter**.
- An **Update** message box will appear, asking;
 - **Are you sure you want to save changes to this code?**
- Click on **Yes**.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5
6	Over Supply	None	A	6

Update

Are you sure you want to save changes to this code?

Yes No Cancel

Sales : Customer addresses	tblSALAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes

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- The new sales credit note reason code details will be **saved** and a **new row** will be added to the **Codes** data grid.
- Collapse** the Codes frame.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Other Costs	tblPRCHRequisitions	fldPRCostType	50	Yes
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCNoteRelatedRefs	fldReferenceID	4	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
1	Order Cancelled	None	A	1
2	Incorrect Selling Price	None	A	2
3	Technician Fault	None	A	3
4	Within service contract	None	A	4
5	Incorrect part	None	A	5
6	Over Supply	None	A	6

Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes

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