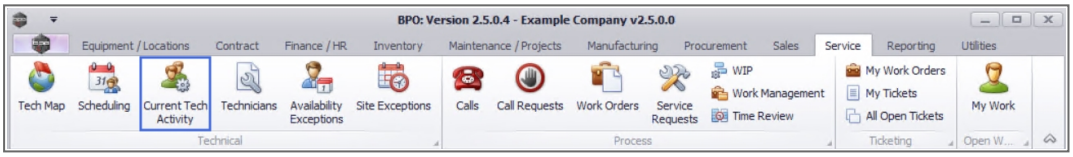
SERVICE

INTRODUCTION TO CURRENT TECH ACTIVITY

The **Current Technician Activity** function shows what a technician is currently working on.

Ribbon Access: *Service > Current Tech Activity*



1. The ***Current Technician Activity*** screen will be displayed.

TECHNICIAN ACTIVITY

2. All the technicians linked to items that currently have open time logging events, will be listed. You can view:
    - the ***SMS Sequence Number*** for the technician,
    - whether the technician is ***Available*** or not,
    - which ***Boot Stock Warehouse*** each technician is linked to,
    - which ***Work Order***, ***Call***, ***Serial Number*** and / or ***Asset Register Number*** each technician is currently linked to, as well as
    - each technicians ***Work Date*** and ***Start Time***.

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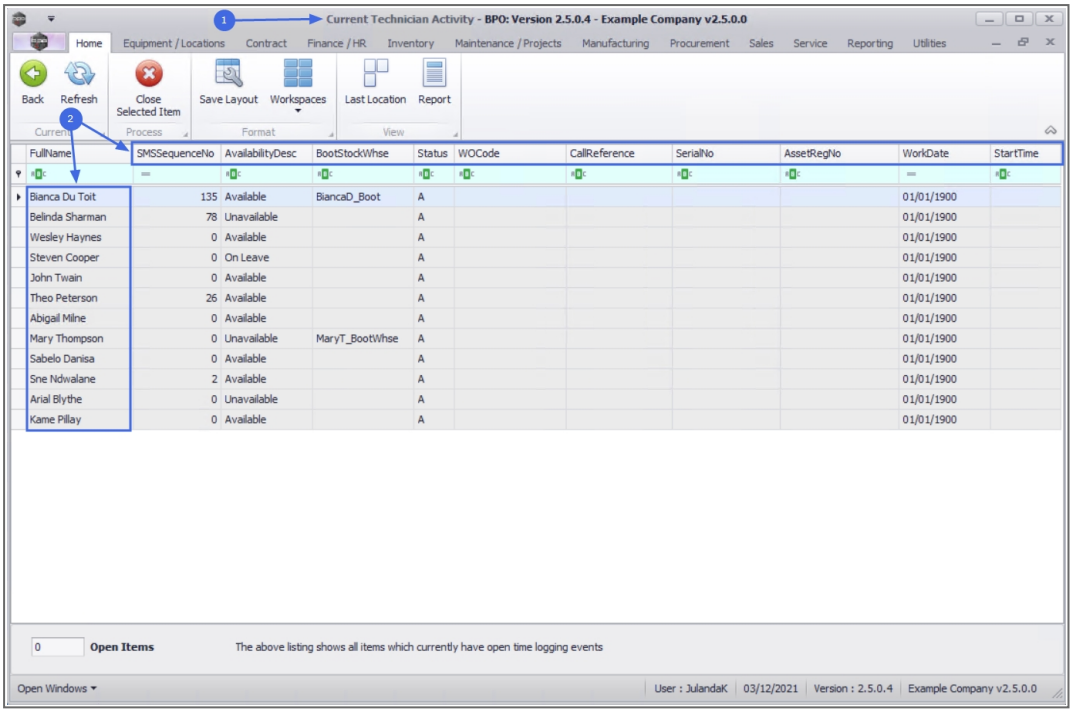

CLOSE SELECTED ITEM

1. The number of items that have open time logging events, will display in ***Open Items***.
2. To close the time logging events for a technician, select the ***name*** of the technician.
3. Click on ***Close Selected Item***.

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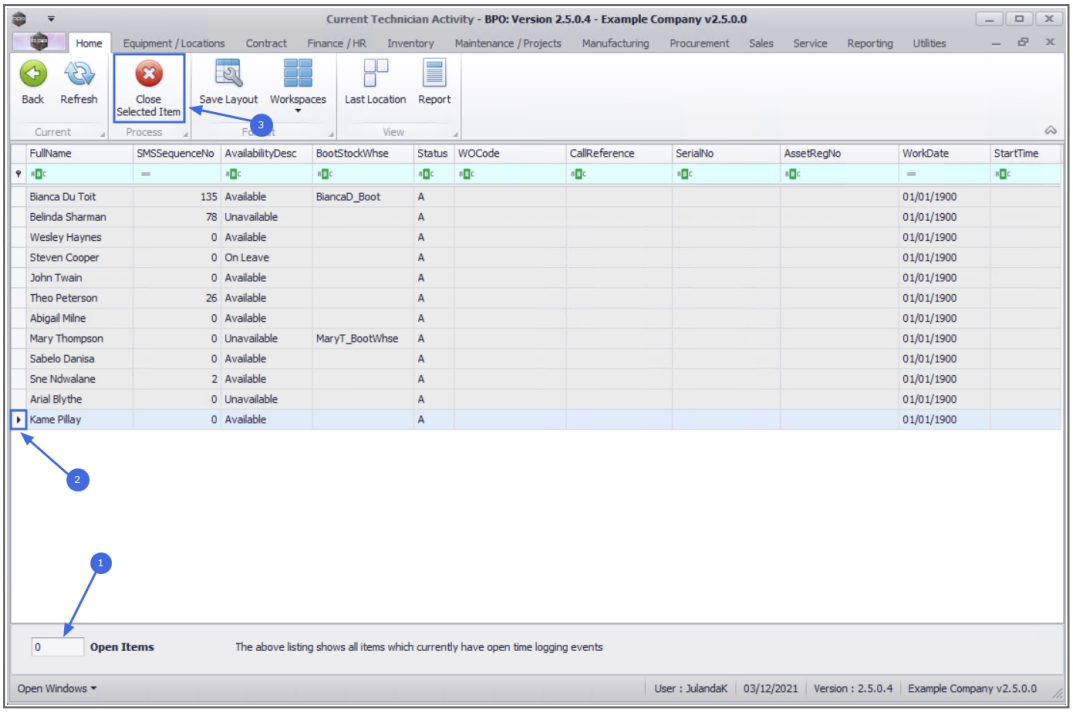

4. When you receive the ***Close Time Log*** message to confirm;
    - ***Are you sure you want to close off the time logging for the selected item.***
5. Click on ***Yes***.

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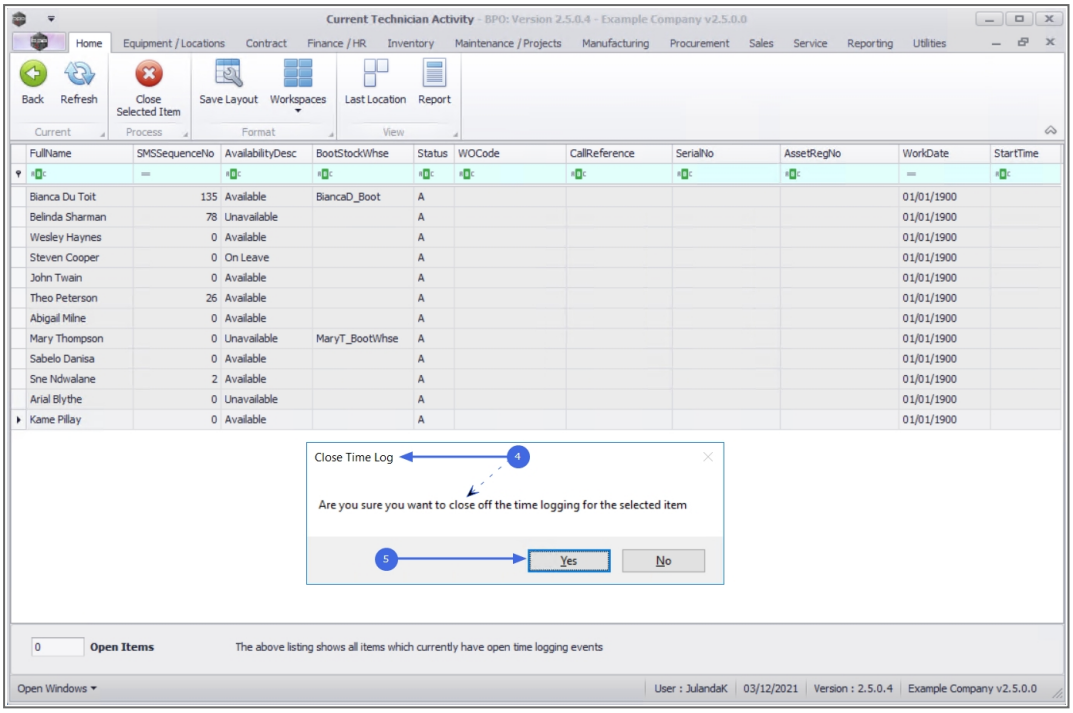
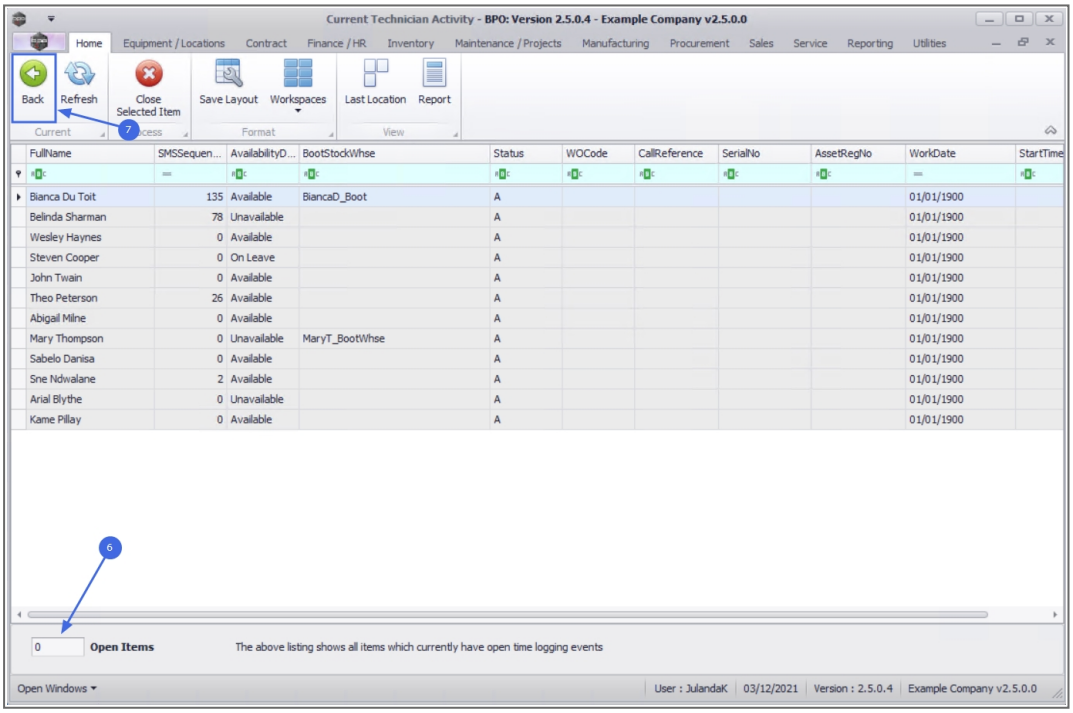


6. The ***Open Items*** for the technician has been closed.
7. Click on ***Back*** to close the screen.



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