

SERVICE

INTRODUCTION TO WORK IN PROGRESS (WIP)

The Work in Progress (WIP) screen displays:

- Parts that have been issued or
- Third Party Services that have been received

but have not yet been invoiced.

If these items are **non** billable, the work order, call or project will **not** have been closed yet.

Return Requests can be raised for *Internal Asset*s to return the item to the *Asset warehouse*.

Ribbon Access: Service > WIP



1. The *Work in Progress for all work orders* listing screen will be displayed.

The screen displays;

• stock or

• internal assets that have been issued, as well as

• Third Party Services that have been received.



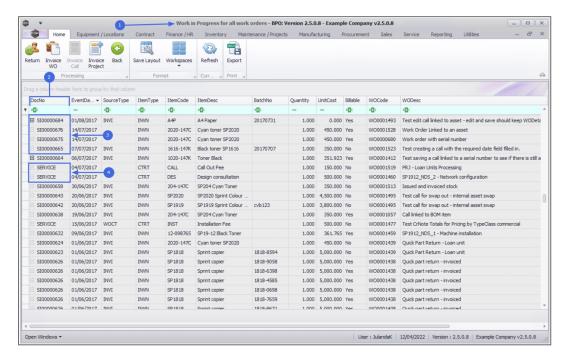
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If the items/services are *billable*, then it is an indication that they have not vet been invoiced.

If the items are *non billable*, then it is an indication that the linked work order, call or project has not yet been closed.

WIP DATA GRID

- 2. In the **Doc No** column,
- 3. a **part** WIP record is displayed as a *document number*, for example *S100001000*
- 4. and a **service** WIP record is displayed as **SERVICE**.



PROCESSING ACTION BUTTONS

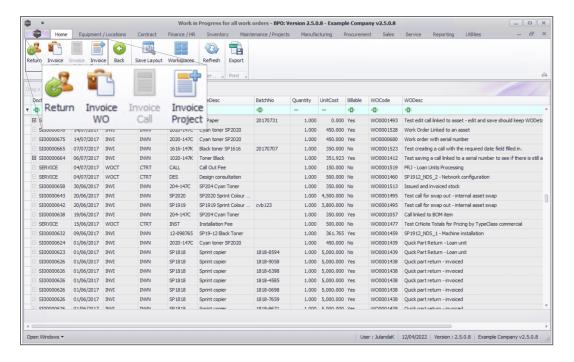
From this screen, you can:

- Return an item or service using the Return button.
- Invoice a work order using the *Invoice WO* button.



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- Invoice a call using the *Invoice Call* button.
- Invoice a project using the *Invoice Project* button.

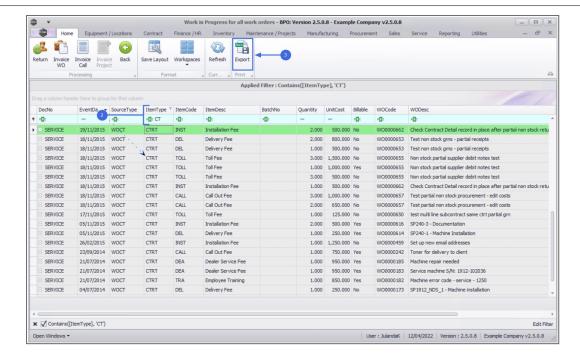


EXPORT

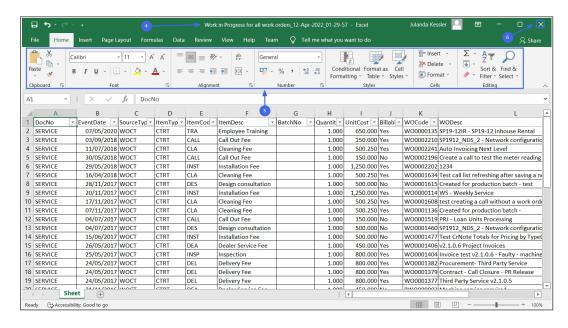
- 1. You can choose to export a list of **all** the Work in Progress records,
- 2. or a **selected list**, by refining the list by filtering the data grid using the filter row.
- 3. Click on Export.



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- 4. The list of Work in Progress records will display be exported to an *Excel spreadsheet*.
- 5. Make the necessary *changes* to the spreadsheet, *save* and *print* from Excel, as required.
- 6. *Close* the screen to return to the Work In Progress for all work orders screen.





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