

BPO_REPORTS DASHBOARD

VERSION RELEASE NOTES

BPO_Reports Dashboard Version List:

[\[1.2.0.3 Official Release\]](#) [\[1.2.0.0 RC1\]](#)

1.2.0.3 Official Release (24.01.2020 3:04 PM)



Rollout Priority / Requirement

- Low global client rollout priority
 - For clients who require BPO Reports Dashboard



Application Version Compatibility

- Compatible with BPO v2.2.0.1 or later
- The “Debtors Age Analysis” report will not be rolled out during the upgrade if any one site is not linked to a valid evolution database.



Requirements

- BPO Reports Dashboard Refresh Service v1.2.0.0

BPO Reports Dashboard:

- BPO_ReportsDashboard is a standalone application that graphically displays critical business information onto a dashboard which can be viewed graphically in Realtime. BPO_ReportsDashboard is meant to be used in conjunction with BPO_

DashboardRefreshService which is a Window's Service, the service will periodically refresh the dashboard with the most current data related to the Dashboard's report.

- Please review the Specification Document for more detail:
 - CO3_ReportsDashboard_Spec_Doc



Rollout details

- Run the BPOReportsDashboard_v1.0.0.0-v1.2.0.0_CombinedUpgrade_RC1 upgrade, and check for errors in the results file
- Run the BPO_ReportsDashboard_v1.2.0.0_Validation, and check that there are no errors
- Install and configure BPO_ReportsDashboard_v1.2.0.0
- Install, configure and start the windows service BPO_DashboardRefreshService_v1.2.0.0 – review the logs and make sure that all reports have been populated before opening BPO Reports Dashboard.

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Base Reports included in this release:

| Category | ReportDisplayName | ReportName |
|-------------|--------------------------------|---|
| Call Centre | Open Calls Age Analysis | sp_bpoRPT_BI_CALL_AllOpen |
| Contracts | Contract B2B Fees Evaluation | sp_bpoRPT_BI_CTRT_FeesB2B_Evaluation |
| Contracts | Contract B2B Meters Evaluation | sp_bpoRPT_BI_CTRT_MetersB2B_Evaluation |
| CRM | CRM Sales Pipeline | sp_bpoRPT_BI_CRM_SALS_Pipeline |
| CRM | Salesman Activities | sp_bpoRPT_BI_SALS_GetCRMSalesmanActivityStats |
| Debtor | Debtors Age Analysis | sp_bpoRPT_BI_ACCT_DebtorsAgeAnalysis |
| Meters | Meter Trend | sp_bpoRPT_BI_CTRT_BilledMeterReading |
| Meters | Uncaptured Meters | sp_bpoRPT_BI_CTRT_UnprocessedMeters |
| MIF | Machines In Field Trend | sp_bpoRPT_BI_CTRT_MachinesInFieldTrend |
| Sales | Back Orders By Part | sp_bpoRPT_BI_SALS_BackOrdersByPart |
| Sales | Open Sales Items | sp_bpoRPT_BI_WKOR_OpenSaleItems |
| Sales | Sales Analysis By Part | sp_bpoRPT_BI_SALS_PartAnalysisData |
| Service | Service Profit by Model No | sp_bpoRPT_BI_SALS_ServiceProfitability |
| Service | Service Profitability | sp_bpoRPT_BI_SALS_ServiceProfitability |

- These reports are configured with full access for Administrator group.

1.2.0.0 RC1 (20.11.2019 1:56 PM)



Rollout Priority / Requirement

- Release candidate 1
For user acceptance testing



Application Version Compatibility

- Compatible with BPO v2.2.0.1 or later
- “Back Orders by Part” report is only compatible with BPO v2.4.0.0 or later



Requirements

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