

# **EQUIPMENT**

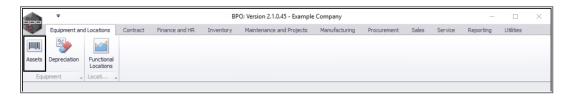
# **ASSETS - METERS - RESET READING**

The meter reading should only be reset where a contract has already been **previously billed** but the start reading for the next billing is **incorrect**.

A meter can only be reset once in a financial period.

If a the contract billing was incorrect due to an incorrect end reading, raise a contract credit note with the option to re-invoice, and correct the end reading on the credit note. This will raise a new invoice for the correct usage and reset the meter reading.

**Ribbon Access:** Equipment and Locations > Assets

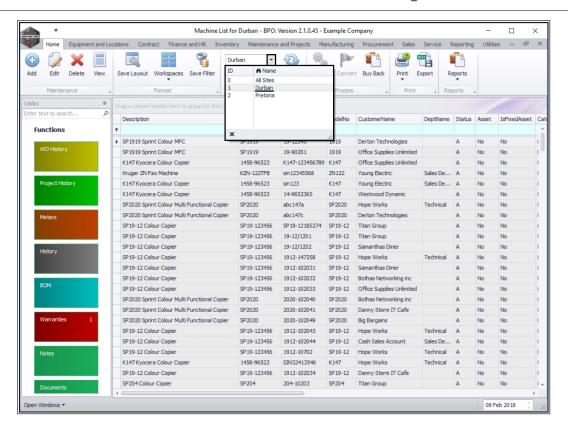


The *Machine List for* [] screen will be displayed.

#### **SELECT THE SITE AND STATUS**

- Select the site.
  - In this image *Durban* has been selected.

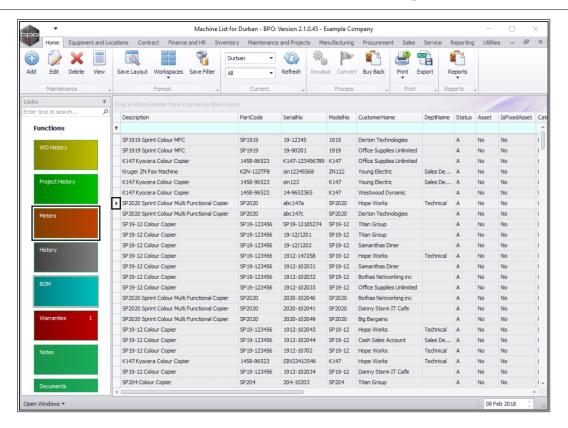




#### **SELECT THE ITEM TO BE RESET**

- Select the row of the serialised item where you wish to reset the meter reading.
- Click on the *Meters* tile.

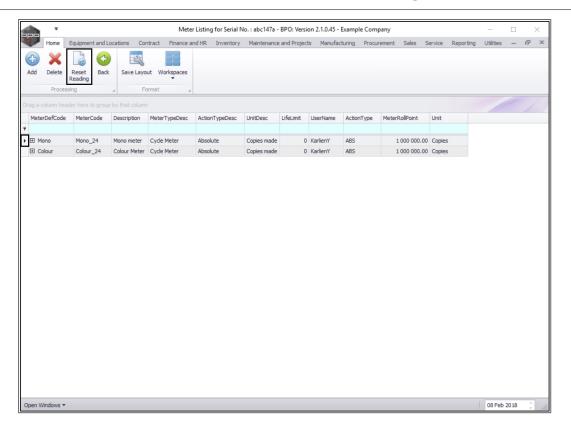




#### SELECT THE METER TO BE RESET

- Select the row of the meter where you wish to reset the reading.
- Click on Reset Reading.





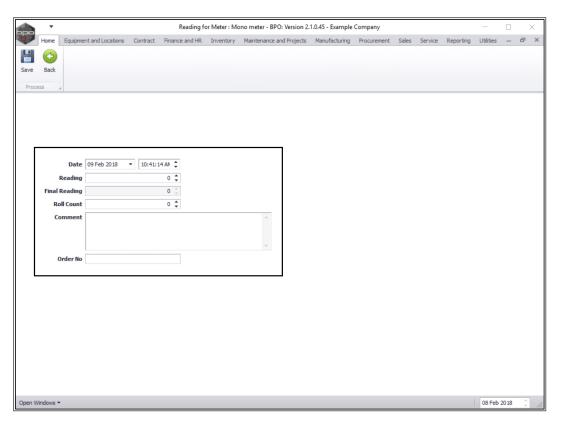
#### **RESET METER READING DETAILS**

The **Reading for Meter:** [] meter screen will be displayed.

- Date: This will be auto populated with the current date and time.
  - <u>Date</u>: Type in or click on the drop-down arrow and use the calendar function to select an alternative date, if required.
  - <u>Time</u>: Type in or use the directional arrows to select an alternative time, if required.
- Reading: Type in or use the directional arrows to select the correct meter reading.
- **Final Reading:** This will auto populate with the same detail as the **Reading** text box.



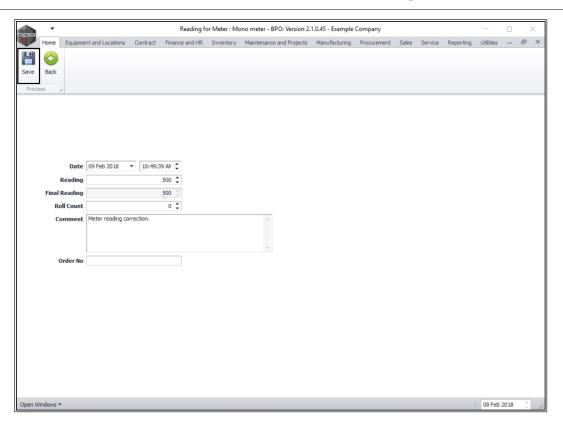
- Roll Count: Type in or use the arrow indicators to select the roll count.
- **Comment:** Type a comment relating to this meter reading, in this text box, if required.
- Order No: Type an order number in this text box, if required.



#### **SAVE RESET DETAILS**

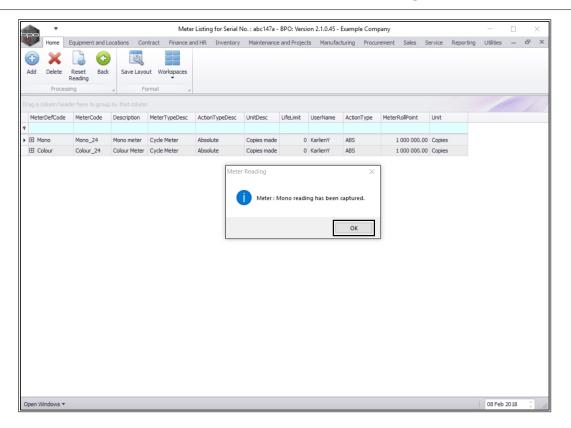
 When you have finished resetting the meter reading details, click on *Save*.





- You will return to the *Meter Listing for Serial No.:* [] screen.
- A *Meter Reading* message box will appear, advising the following:
  - ° Meter: [] reading has been captured.
- Click on OK.

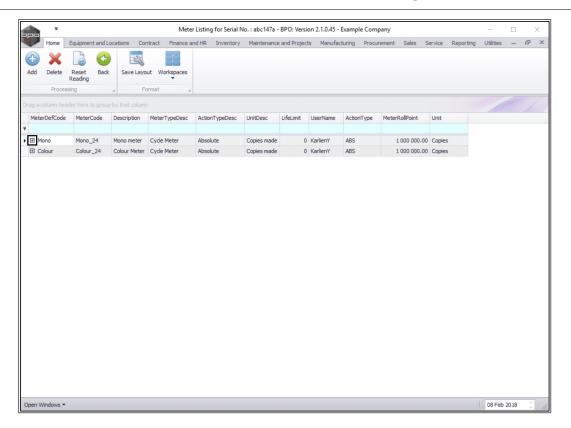




## **VIEW THE RESET READING**

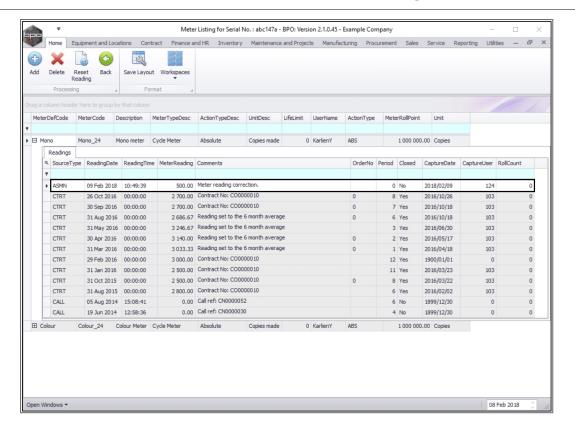
• Click on the *expand icon* in the row of the meter where the reading was reset.





- The meter *Readings* frame will open.
- Now you can view the reset reading.





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