

# **EQUIPMENT**

# **ASSETS - CUSTOMER ASSET BUY BACK**

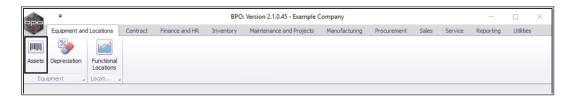
Only use this process if:

- A Stock item or an Internal Asset has been incorrectly loaded as a Customer Asset
- A Contract is ending and the customer asset is to become the company property.

Otherwise use the following process:

 Purchase to Lease - keep the contract open, but buy back one of the machines

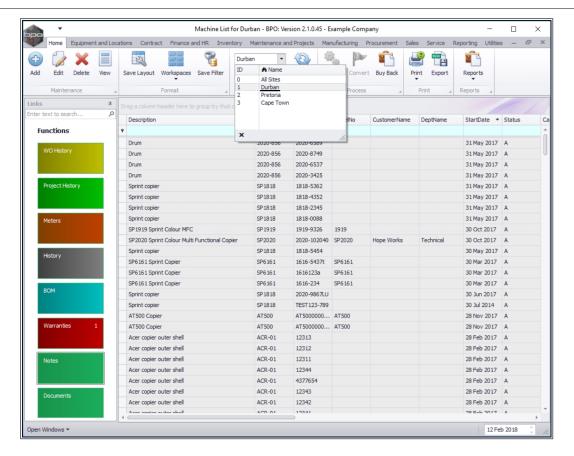
**Ribbon Access:** Equipment and Locations> Assets



The *Machine List for* [] screen will be displayed.

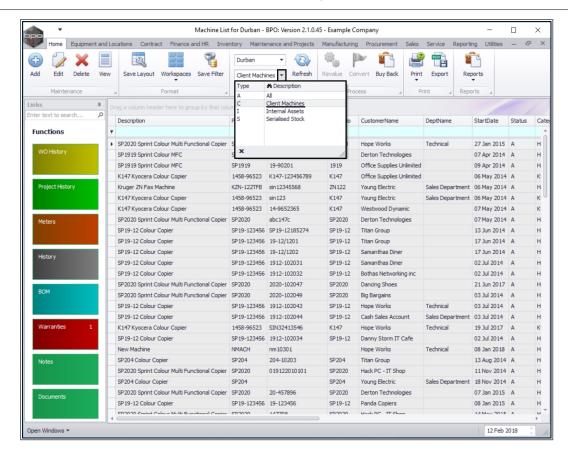
- Select the site.
  - In this image *Durban* has been selected.





- Select the status.
  - ° This should be set to *Client Machines*.

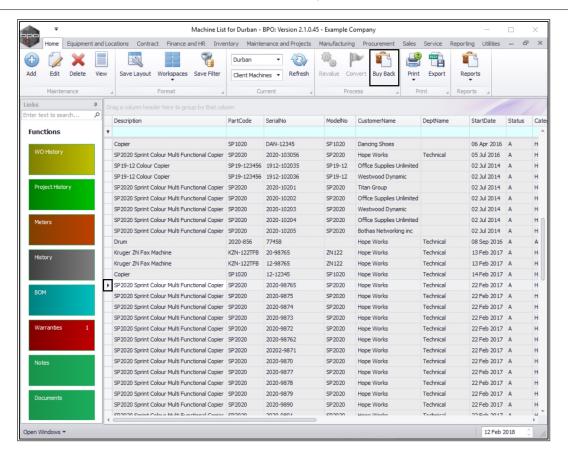




#### SELECT THE CUSTOMER ASSET TO BUY BACK

- Select the **row** of the customer asset that you wish to buy back.
- Click on Buy Back.





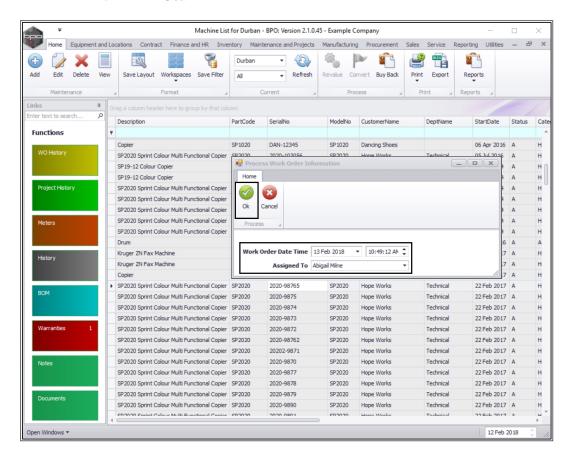
#### **ADD WORK ORDER DETAILS**

The **Process Work Order Information** screen will pop up.

- Work Order Date Time: These will be auto populated with the current date and time.
  - You can either type in or click on the drop-down arrow in the date field and use the calendar function to select an alternative date if required.
  - You can either type in or click on the arrow indicators in the time field and select an alternative time if required.



- Assigned To: This will be auto populated with the person currently logged on to the system but you can click on the drop-down arrow and select a different employee from the menu if required.
- Click on Ok.



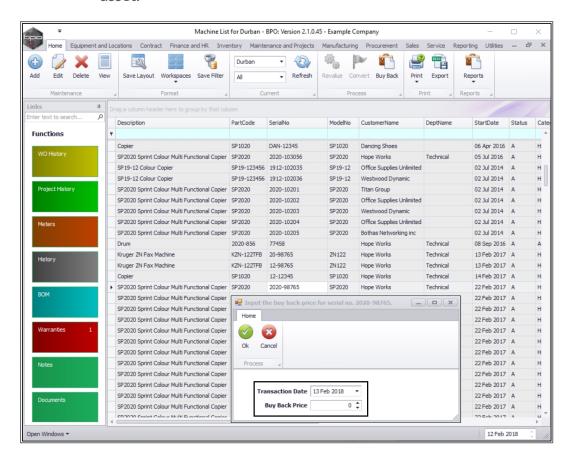
#### **ADD BUY BACK DETAILS**

The *Input the buy back price for serial no.* [] screen will pop up.

- **Transactional Date:** this will be auto populated with the current date.
  - You can either type in or click on the drop-down arrow and use the calendar function to select an alternative date, if required.



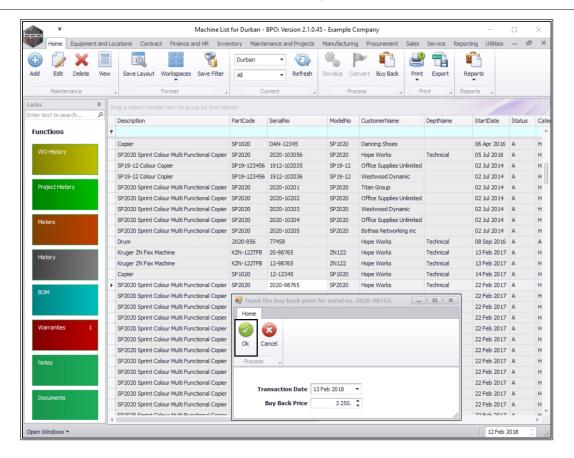
- You can either type in or use the arrow indicators to select an alternative time, if required.
- Buy Back Price: Type in the buy back price for this customer asset.



#### **SAVE BUY BACK**

 When you have selected the transaction date and typed in the buy back price, click on *Ok*.

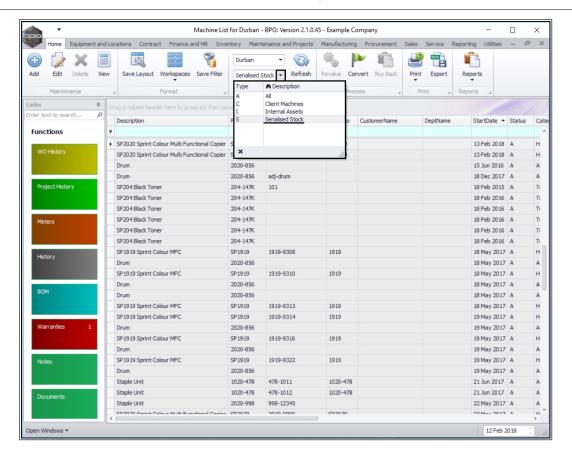




#### **VIEW ASSET'S NEW STATUS**

The item that you bought back is now displayed in the *Machine* List for [] screen where the status is set to Serialised Stock.

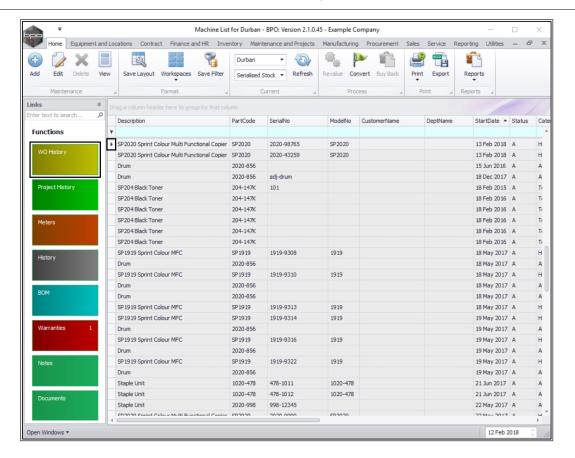




#### **VIEW WO HISTORY BUY BACK DETAILS**

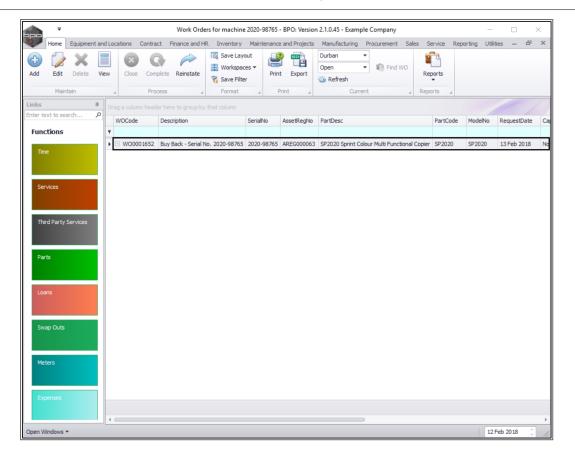
• Click on the WO History tile to view the buy back details.





- The Work Orders for machine [] screen will be displayed.
  - ° Here you can view the buy back details.





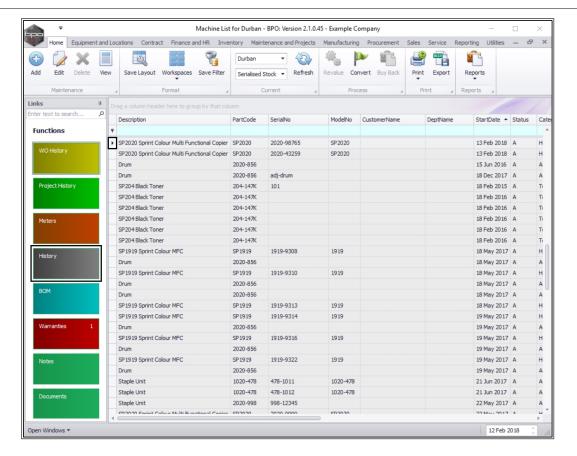
#### **NOTE ON PROCUREMENT PROCESS**

The entire **procurement process** has been completed in this example, but this is dependent on your company configuration - you may need to <u>Accept</u> the supplier invoice.

### **VIEW TRANSACTIONS VIA THE HISTORY TILE**

- Go back to the *Machine List for* [] screen where the status is set to *Serialised Stock*.
- Select the *row* of the *item* that was bought back.
- Click on the *History* tile.



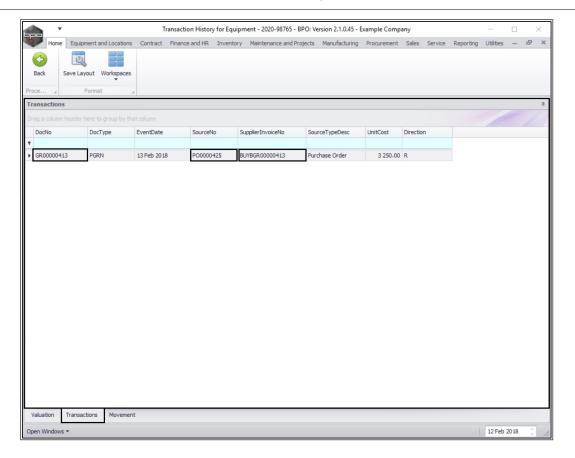


- The Transaction History for Equipment [] screen will be displayed.
- Ensure that you have clicked on the *Transactions* tab in this screen.

#### VIEW SYSTEM GENERATED TRANSACTIONS

- Here you can see that the system has generated:
  - A Goods Received Note (GR00000413)
  - A Purchase Order (PO0000425) and
  - A Supplier Invoice (BUYBGR00000413)

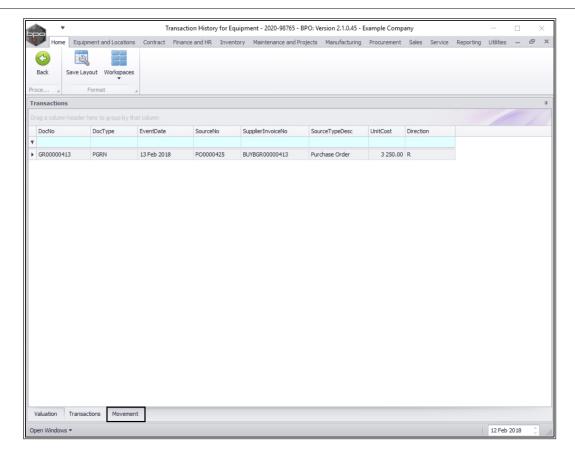




#### **VIEW ASSET MOVEMENT**

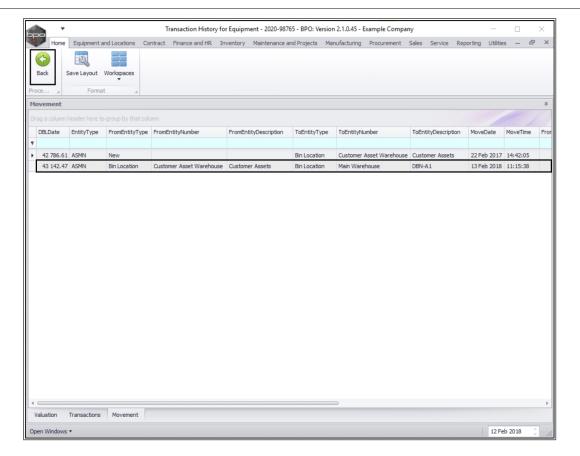
• Click on the *Movement* tab.





- Now you can view the *Movement History* for this item.
  - In this image the recent **buy back movement** has been highlighted.
- Click on *Back* to return to the *Machine List for* [] screen





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