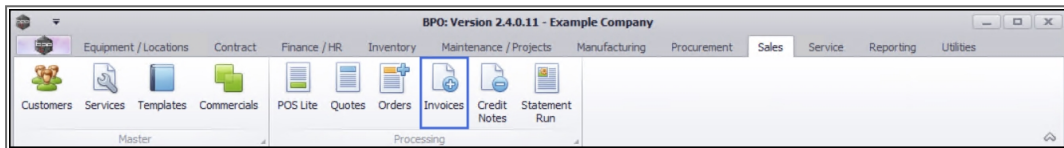


SALES

INVOICES – EDIT SALES INVOICE

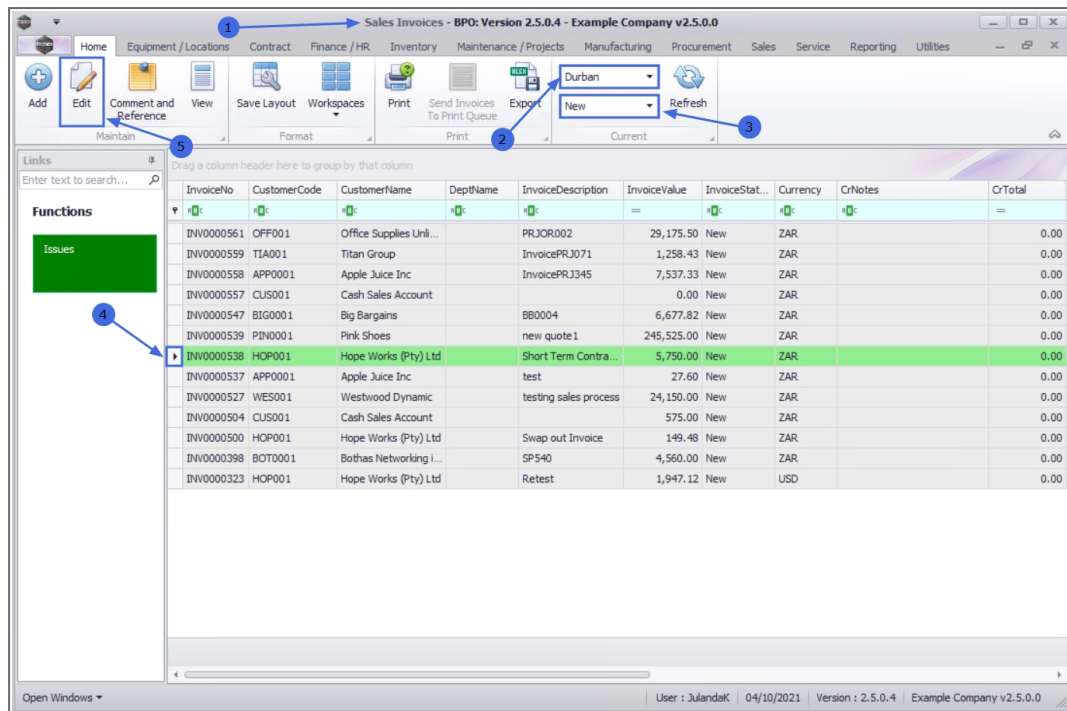
Ribbon Access: *Sales > Invoices*



1. The **Sales Invoices** listing screen will display.
2. Select the **Site** where the invoice was created.
 - The example has **Durban** selected.
3. To edit an Invoice, ensure that the **Status** is set to **New**.
4. Click on the **row** of the invoice you wish to edit.
5. Click on **Edit**.



Short cut key: **Right click** to display the **All groups** menu list. Click on **Edit**.

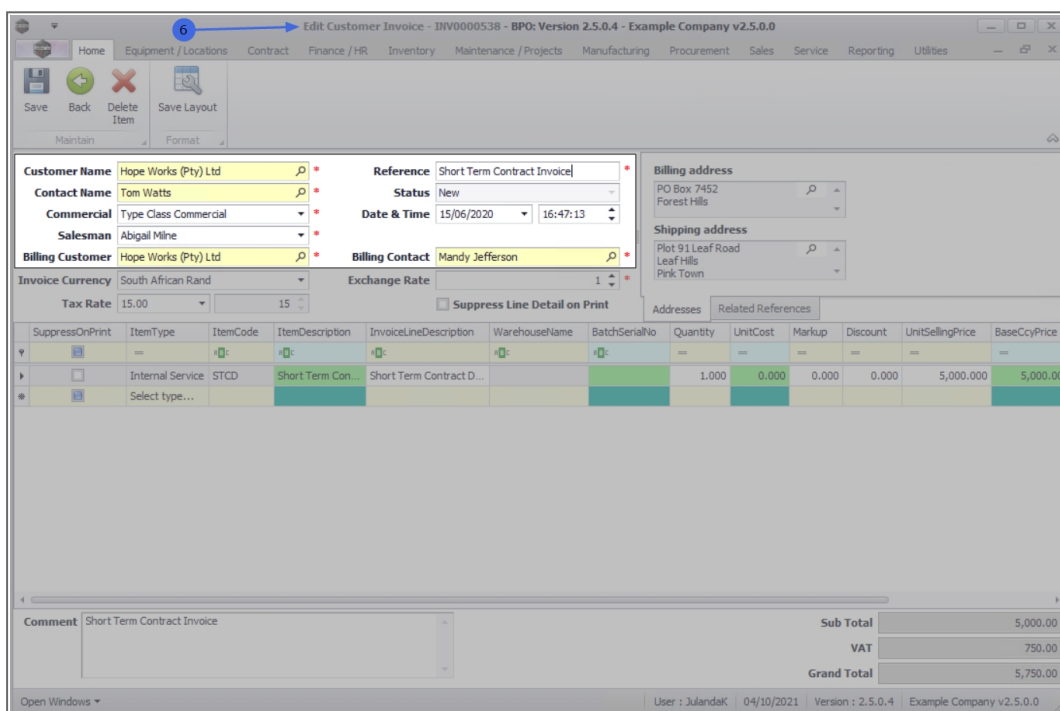


6. The **Edit Customer Invoice** - [invoice number] screen will display.

INVOICE HEADER

- **Customer Name:** Click on the **search** button to select an alternative customer name.
- **Contact Name:** Click on the **search** button to select an alternative contact person at the Customer.
- **Commercial:** This is the default commercial configured for the customer. Click on the down **arrow** to select an alternative commercial from the list.
- **Salesman:** Click on the down **arrow** to select an alternative salesman from the list.
- **Billing Customer:** Click on the **search** button to select and alternative Billing Customer.
- **Reference:** Click in the text box to update the reference number.

- **Status:** This field will display **New** for **New Invoice** by default and cannot be modified.
- **Date and Time:** The date and time the Invoice was created will display.
 - To change the date, type in or click on the **arrow** to select an alternative date using the Calendar function.
 - To change the time, type in or click on the **arrow** indicators to adjust the time.
- **Billing Contact:** Click on the **search** button to select an alternative billing contact from the drop-down list.



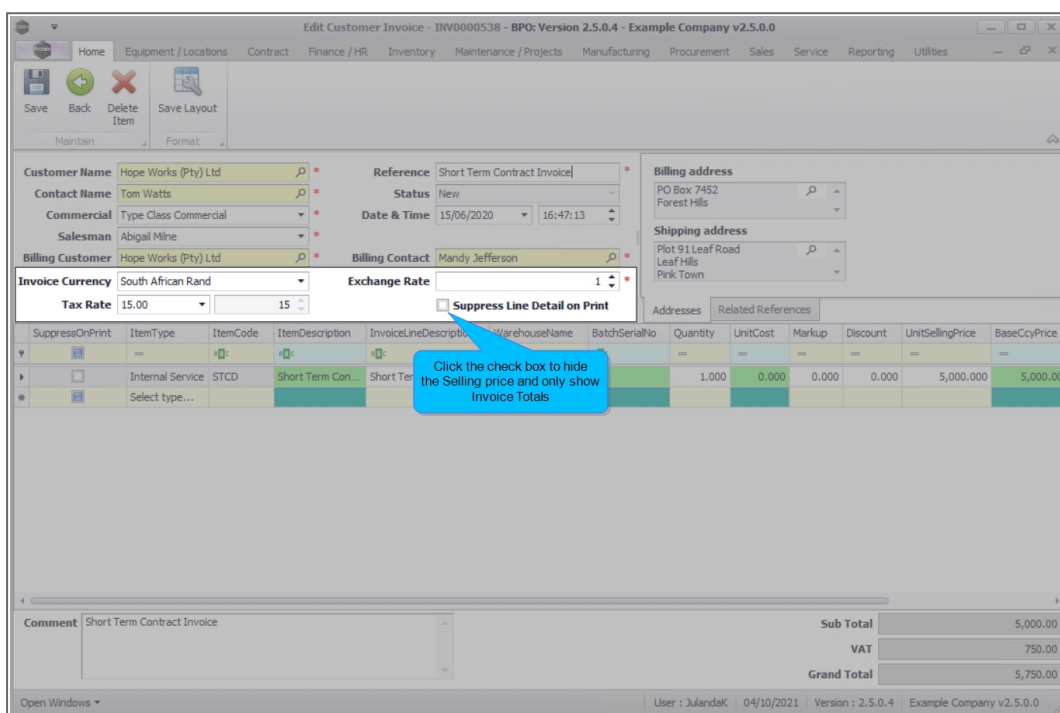
FINANCIAL HEADER

- **Invoice Currency:** Click on the **search button** to select a different currency, if required.
- **Tax Rate:** Click on the down **arrow** to change the tax rate, if required.

- **Exchange Rate:** Use the direction **arrows** to increase or decrease the exchange rate as required.
- **Suppress Line Detail on Print:** Click the **check box** to hide the Selling Price and to only show the invoice totals.



This field cannot be edited after the invoice has been printed.



ADDRESSES TAB

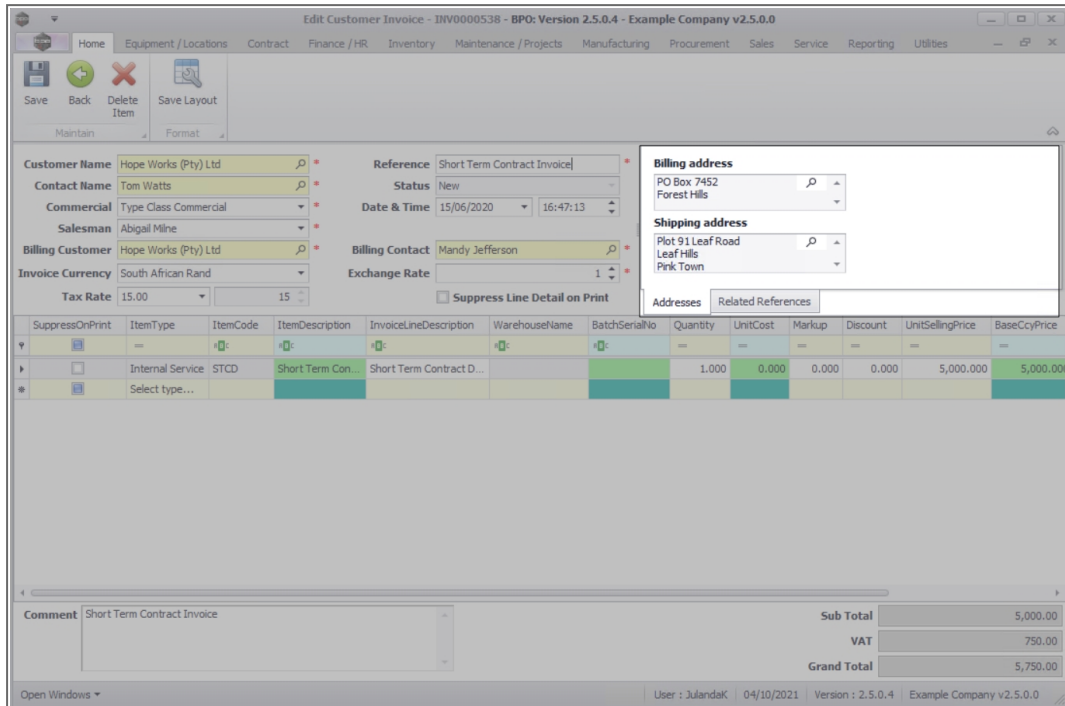


If the Billing or Shipping Address does not list for the Customer, then you need to [Customers - Addresses](#) to the customer details before linking it to the invoice.

- **Billing Address¹:** To change or add the billing address, click the **search** button to select a Billing Address.

¹A billing address is the address connected to the payment method.

- **Shipping Address¹:** To change or add a shipping address, click on the **search** button to select a Shipping Address.



Customer Name: Hope Works (Pty) Ltd
 Contact Name: Tom Watts
 Commercial: Type Class Commercial
 Salesman: Abigail Milne
 Billing Customer: Hope Works (Pty) Ltd
 Invoice Currency: South African Rand
 Tax Rate: 15.00

Reference: Short Term Contract Invoice
 Status: New
 Date & Time: 15/06/2020 16:47:13
 Billing Contact: Mandy Jefferson
 Exchange Rate: 1
☐ Suppress Line Detail on Print

Billing address: PO Box 7452, Forest Hills
 Shipping address: Plot 91 Leaf Road, Leaf Hills, Pink Town

SuppressOnPrint	ItemType	ItemCode	ItemDescription	InvoiceLineDescription	WarehouseName	BatchSerialNo	Quantity	UnitCost	Markup	Discount	UnitSellingPrice	BaseCcyPrice
	Internal Service	STCD	Short Term Con...	Short Term Contract D...			1.000	0.000	0.000	0.000	5,000.000	5,000.000
	Select type...											

Comment: Short Term Contract Invoice

Sub Total: 5,000.00
 VAT: 750.00
 Grand Total: 5,750.00

Open Windows: User: JulandaK | 04/10/2021 | Version: 2.5.0.4 | Example Company v2.5.0.0

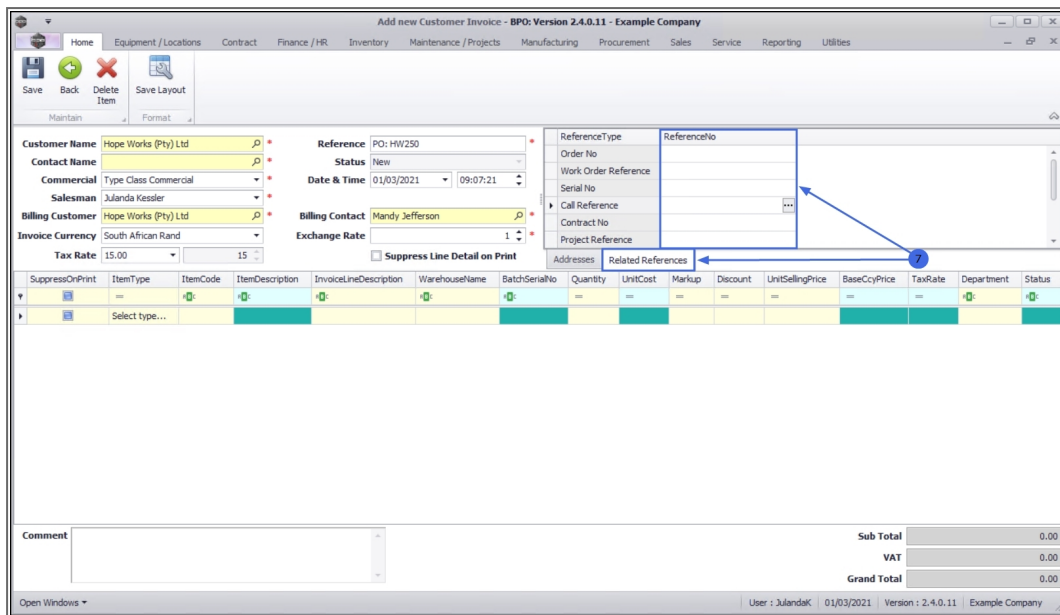
RELATED REFERENCE TAB

- Click on the **Related References** tab to display the Reference Type and Reference Numbers. The reference types that have references **linked** will have the reference numbers listed.
 - The example has no reference information linked to the Sales Invoice and therefore the reference fields will be blank.



If the invoice is linked to a **call** or a **project**, then the call or project **reference number** will be listed.

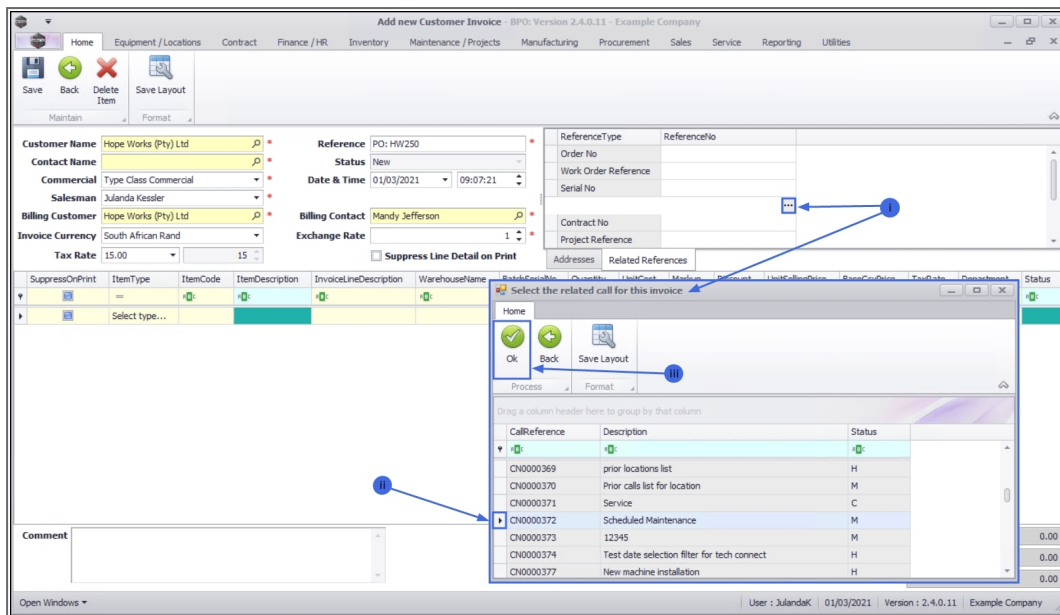
¹A shipping address is the address where an order will be sent.



LINK REFERENCE(S)

8. Click in the **Reference No** field of the **Reference Type** you wish to link to this invoice, to display the ellipsis button.
 - i. Click on the **ellipsis** button to display the **Select the related [reference type¹] for this invoice** screen.
 - The example has Call reference selected and therefore the "**Select the related call for this invoice**" screen is displayed.
 - ii. Click on the **row** of the reference type you need to link to the invoice.
 - iii. Click on **OK**.

¹The screen will display related information to the Reference information you are searching



EDIT INVOICE ITEMS/PARTS

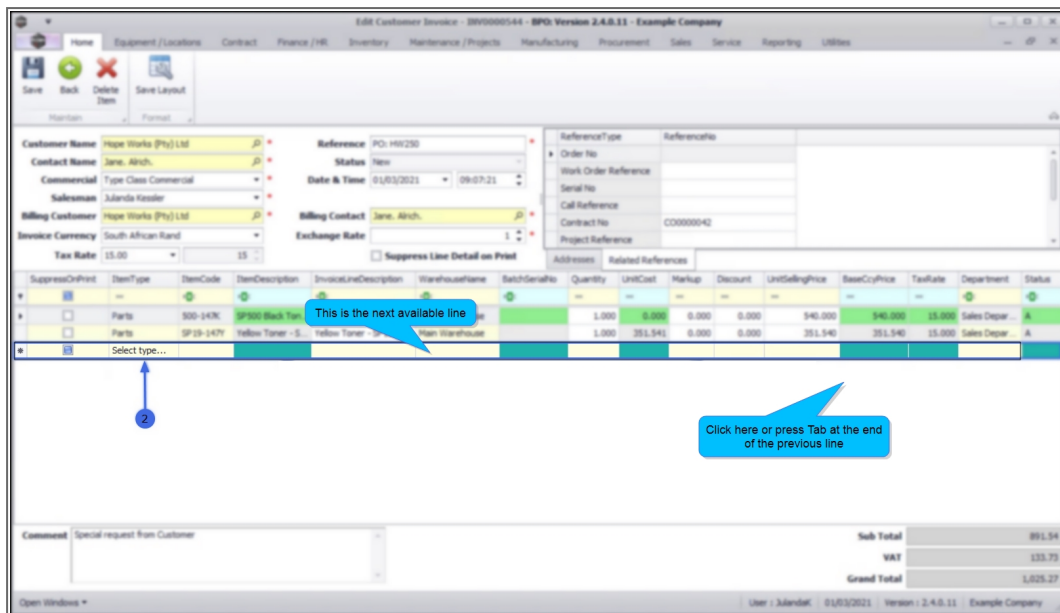
Add Invoice Item line

1. Click anywhere in the item line data grid or press **Tab** at the end of the previous item line, to display the next available line.
2. Click on the **Select type** field to choose the **Item type** from the drop-down list.



CTRT (Third Party Labour/Service) cannot be selected for a POS Invoice, as the 'Subcontractor Purchase Process' must be followed by following the **New Deal Sale** process and then the **Non-Stock (Subcontract) Purchase**.

Continue to " **Add Invoice Items/Parts**" on page 10 as required.



Edit Markup, Discount and Unit Selling Price

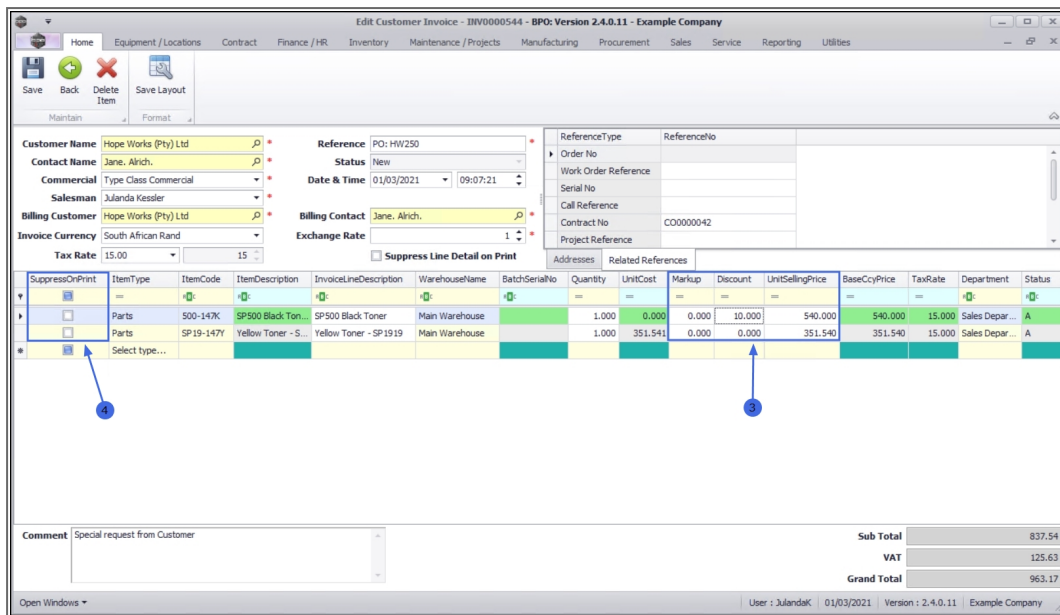
- The **Markup, Discount** and **Unit Selling Price** is updated from the Commercial Details set up when you [Commercials - Add Commercial](#) to the customer. You can however make changes, by typing a new Markup or Discount percentage or modify the Unit Selling Price, where applicable.

Suppress Details on Invoice

- Click on the **Suppress On Print** check box of the item that you do **not** want to display on the printed Sales Invoice.
 - The **Sub/Grand Total** will not be affected, but the selling prices that are visible will not match up with the invoice totals.



This cannot be edited after the invoice has been printed.



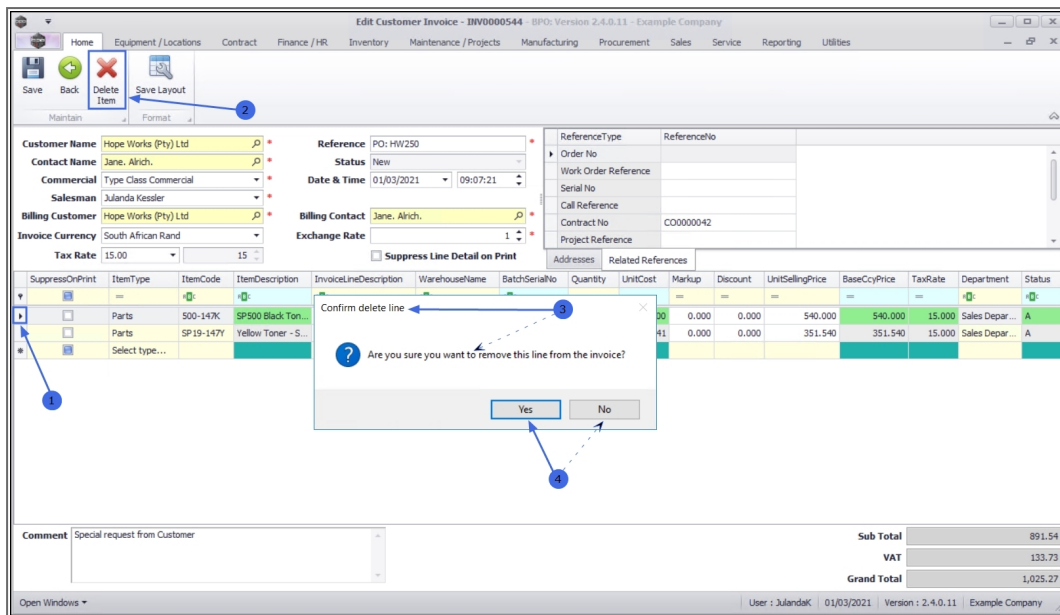
Delete Item

1. To delete a item entry from the Invoice, click in the **row** of the item you wish to remove.
2. Click on **Delete Item**.



Short cut key: **Right click** to display the **All groups** menu list. Click on **Delete Item**.

3. When you receive the **Confirm delete line** message to confirm;
 - **Are you sure you want to remove this line from the invoice?**
4. Click on **Yes** if you are certain about your selection, or
 - Click on **No** to ignore the request and leave the line item on the invoice.



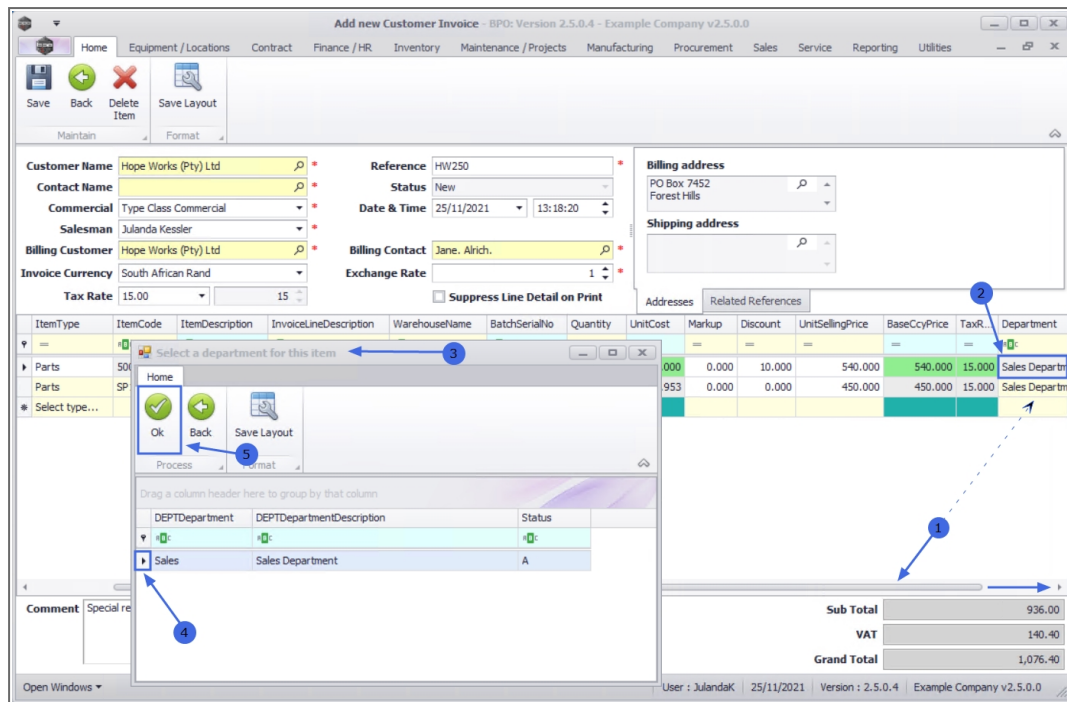
Select Department

1. To set the department for the item, use the **scroll** bar until you can view the **Department** column.



Short cut key: **Right click** to display the **All groups** menu list. Click on **Select Department**.

2. Click on the line item you wish to set the department for, to view the **ellipses** button.
3. Click on the **ellipses** button to display the **Select a department for this item** screen.
4. Click on the **row** of the department you wish to select for the item.
5. Click on **OK**.



Add new Customer Invoice - BPO: Version 2.5.0.4 - Example Company v2.5.0.0

Customer Name: Hope Works (Pty) Ltd
 Contact Name: Type Class Commercial
 Commercial: Type Class Commercial
 Salesman: Julanda Kessler
 Billing Customer: Hope Works (Pty) Ltd
 Invoice Currency: South African Rand
 Tax Rate: 15.00

Reference: HW250
 Status: New
 Date & Time: 25/11/2021 13:18:20
 Billing Contact: Jane. Alrich
 Exchange Rate: 1


Billing address: PO Box 7452 Forest Hills
 Shipping address:

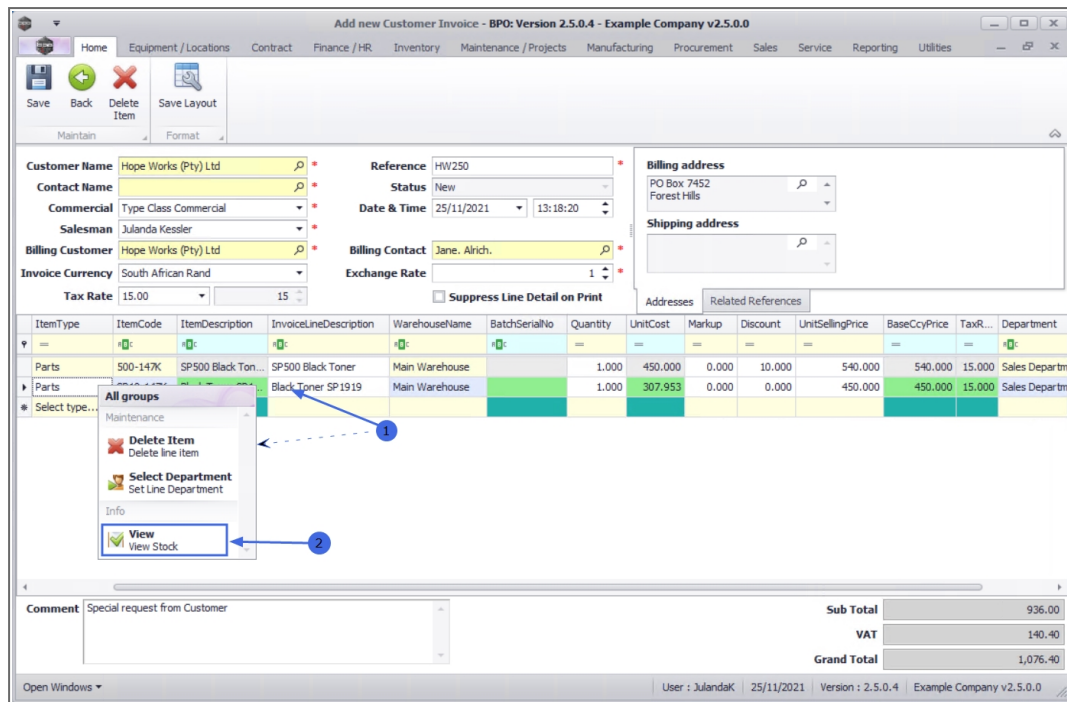
Item Type	Item Code	Item Description	Invoice Line Description	Warehouse Name	Batch Serial No	Quantity	Unit Cost	Markup	Discount	Unit Selling Price	Base Ccy Price	Tax R	Department
Parts	501	Home				000	0.000	10.000		540.000	540.000	15.000	Sales Department
Parts	SP	Parts				953	0.000	0.000		450.000	450.000	15.000	Sales Department

Sub Total: 936.00
 VAT: 140.40
 Grand Total: 1,076.40

User: JulandaK 25/11/2021 Version: 2.5.0.4 Example Company v2.5.0.0

View Stock

1.  **Right click** on the **row** item you wish to view the stock availability for, to display the **All groups** screen.
2. Click on **View** - View Stock.



Add new Customer Invoice - BPO: Version 2.5.0.4 - Example Company v2.5.0.0

Home Equipment / Locations Contract Finance / HR Inventory Maintenance / Projects Manufacturing Procurement Sales Service Reporting Utilities

Save Back Delete Item Save Layout

Customer Name: Hope Works (Pty) Ltd Reference: HW250 Status: New Date & Time: 25/11/2021 13:18:20 Billing address: PO Box 7452 Forest Hills

Commercial: Type Class Commercial Salesman: Julanda Kessler Billing Customer: Hope Works (Pty) Ltd Invoice Currency: South African Rand Billing Contact: Jane. Alrich Exchange Rate: 1

Tax Rate: 15.00 15 Suppress Line Detail on Print

Item Type	Item Code	Item Description	Invoice Line Description	Warehouse Name	Batch Serial No	Quantity	Unit Cost	Markup	Discount	Unit Selling Price	Base Ccy Price	Tax R...	Department
Parts	500-147K	SP500 Black Ton...	SP500 Black Toner	Main Warehouse		1.000	450.000	0.000	10.000	540.000	540.000	15.000	Sales Departm
Parts		Black Toner SP1919	Black Toner SP1919	Main Warehouse		1.000	307.953	0.000	0.000	450.000	450.000	15.000	Sales Departm

Comment: Special request from Customer

Sub Total: 936.00 VAT: 140.40 Grand Total: 1,076.40

User: JulandaK 25/11/2021 Version: 2.5.0.4 Example Company v2.5.0.0

3. The **Current Stock** frame will display.
4. Use the **scroll bars** to scroll to view the required information.
5. This list now also returns alternate parts in stock : Version Compatibility¹
6. Click on **Close** to close the frame.

¹ BPO2 v2.4.0.11 or higher

Add new Customer Invoice - BPO: Version 2.5.0.4 - Example Company v2.5.0.0

Home Equipment / Locations Contract Finance / HR Inventory Maintenance / Projects Manufacturing Procurement Sales Service Reporting Utilities

Save Back Delete Item Save Layout

Maintain Format

Customer Name Hope Works (Pty) Ltd * **Reference** HW250 * **Billing address** PO Box 7452 Forest Hills

Contact Name Type Class Commercial * **Status** New * **Shipping address**

Commercial Type Class Commercial * **Date & Time** 25/11/2021 13:18:20

Salesman Julanda Kessler * **Billing Contact** Jane. Alrich.

Billing Customer Hope Works (Pty) Ltd * **Exchange Rate** 1

Invoice Currency South African Rand * **Tax Rate** 15.00 15

☐ Suppress Line Detail on Print

Addresses Related References

Item Type	Item Code	Item Description	Invoice Line Description	Warehouse Name	Batch / Serial No	Quantity	Unit Cost	Markup	Discount	Unit Selling Price	Base Ccy Price	Tax R...	Department
Parts	500-147K	SP500 Black Ton...	SP500 Black Toner	Main Warehouse		1.000	450.000	0.000	10.000	540.000	540.000	15.000	Sales Departm
Parts	SP19-147K	Black Toner SP1...	Black Toner SP1919	Main Warehouse		1.000	307.953	0.000	0.000	450.000	450.000	15.000	Sales Departm

Select type...

Current Stock

fld Part ID	fld Part Type	fld Part Typ...	fld Part Code	fld Part Name	fld Model No	fld Categor...	fld Categor...	fld Category
4 C	Non Serials...	Non Serials...	SP19-147K	Black Toner ...		6 Toners	TOMNGR	
4 C	Non Serials...	Non Serials...	SP19-147K	Black Toner ...		6 Toners	TOMNGR	
4 C	Non Serials...	Non Serials...	SP19-147K	Black Toner ...		6 Toners	TOMNGR	
4 C	Non Serials...	Non Serials...	SP19-147K	Black Toner ...		6 Toners	TOMNGR	

Comment: Special request from Customer

Sub Total 936.00

VAT 140.40

Grand Total 1,076.40

Open Windows User: JulandaK 25/11/2021 Version: 2.5.0.4 Example Company v2.5.0.0

Change Item Order

- Drag and drop rows to set the order you wish the items to be displayed on the sales invoice. This order will directly be pulled into the printed invoice when generated.

Edit Customer Invoice - INV0000532 - BPO: Version 2.5.0.9 - Example Company

Home Equipment / Locations Contract Finance / HR Inventory Maintenance / Projects Manufacturing Procurement Sales Service Reporting Utilities

Save Back Delete Item Save Layout

Maintain Format

Customer Name: Hope Works (Pty) Ltd
 Contact Name: Accounts Contact
 Commercial: Default
 Salesman: Bianca Du Toit
 Billing Customer: Hope Works (Pty) Ltd
 Invoice Currency: South African Rand
 Tax Rate: 15.00

Reference: Nova
 Status: New
 Date & Time: 01/04/2022 13:34:34
 Billing Contact: Accounts Contact
 Exchange Rate: 1

Billing address: PO Box 7452, Forest Hills, New Town
 Shipping address:

Suppress Line Detail on Print

SuppressOnPrint	Item Type	Item Code	Item Description	Invoice Line Description	Warehouse Name	Batch/Serial No	Quantity	Unit Cost	Markup	Discount	Unit Selling Price	Base Cost Price	Tax Rate	Department	Status
	Parts	CHA001	Chair	Chair	Main Warehouse		1.000	0.000	0.000	0.000	879.950	879.950	15.000	Sales Depart...	A
	Parts	500-147K	SP500 Black Ton...	SP500 Black Toner	Main Warehouse		1.000	0.000	0.000	0.000	540.000	540.000	15.000	Sales Depart...	A
	Internal Service	DEL	Delivery Fee	Delivery Fee			1.000	0.000	0.000	10.000	960.000	960.000	15.000	Sales Depart...	A
	Warranty	1YSW	1 Year Supplier	1 Year Supplier Warra...			1.000	0.000	0.000	0.000	250.000	250.000	15.000	Sales Depart...	A
	Select type...														

Comment:

Sub Total: 2,533.95
 VAT: 380.09
 Grand Total: 2,914.04

Open Windows

User: BiancaD 25/03/2022 Version: 2.5.0.9 Example Company

COMMENTS

- Click in the **Comments** text box to type a comment or to make the necessary changes to the existing comment. The comment will appear on the Sales Invoice.

SAVE INVOICE

- When you have finished editing the customer invoice, click on **Save** to save the changes to the Invoice or
 - Click on **Back** to discard all changes.

Customer Name: Hope Works (Pty) Ltd
Contact Name: Jane, Alrich
Commercial: Type Class Commercial
Salesman: Julanda Kessler
Billing Customer: Hope Works (Pty) Ltd
Invoice Currency: South African Rand
Tax Rate: 15.00

Reference: PO: HW250
Status: New
Date & Time: 01/03/2021 09:07:21
Billing Contact: Jane, Alrich
Exchange Rate: 1

Billing address: PO Box 7452, Forest Hills
Shipping address: Plot 91 Leaf Road, Leafville, Pink Town

SuppressOnPrint	ItemType	ItemCode	ItemDescription	InvoiceLineDescription	WarehouseName	Batch/SerialNo	Quantity	UnitCost	Markup	Discount	UnitSellingPrice	BaseCcyPrice	TaxRate	Department	Status
	Parts	500-147K	SP500 Black Ton...	SP500 Black Toner	Main Warehouse		1.000	0.000	0.000	10.000	540.000	540.000	15.000	Sales Depart...	A
	Parts	SP19-147Y	Yellow Toner - S...	Yellow Toner - SP1919	Main Warehouse		1.000	351.541	0.000	0.000	351.540	351.540	15.000	Sales Depart...	A

Comment: Special request from Customer

Sub Total	837.54
VAT	125.63
Grand Total	963.17

- You will return to the **Sales Invoices** listing screen.
- The screen will be updated with the changes you have made to the invoice if you have opted to **Save** the changes.



You must **"Print Tax Invoice"** on page 2, in order to post it to **Pastel**.

Links: Enter text to search...
Functions: Issues

InvoiceNo	CustomerCode	CustomerName	DeptName	InvoiceDescription	InvoiceValue	InvoiceStat...	Currency	O/Notes	O/Total	ExchangeRate	TaxRate	InvoiceDate	Invoice
INV0000544	HOP001	Hope Works (Pty) Ltd		PO: HW250	963.17	New	ZAR		0.00	1.00	15.00	01/03/2021	N
INV0000542	BUT0001	Builders Storehouse		PO: 540	0.00	New	ZAR		0.00	1.00	15.00	08/02/2021	N
INV0000539	PIN0001	Pink Shoes		new quote 1	245,525.00	New	ZAR		0.00	1.00	15.00	04/02/2021	N
INV0000538	HOP001	Hope Works (Pty) Ltd		Short Term Contra...	5,750.00	New	ZAR		0.00	1.00	15.00	15/06/2020	N
INV0000537	APP0001	Apple Juice Inc		test	27.60	New	ZAR		0.00	1.00	15.00	08/05/2020	N
INV0000527	WES0001	Westwood Dynamic		testing sales process	24,150.00	New	ZAR		0.00	1.00	15.00	16/04/2020	N
INV0000504	CUS0001	Cash Sales Account			575.00	New	ZAR		0.00	1.00	15.00	17/05/2019	N
INV0000500	HOP001	Hope Works (Pty) Ltd		Swap out Invoice	149.48	New	ZAR		0.00	1.00	15.00	19/11/2018	N
INV0000398	BOT0001	Bothas Networking I...		SP540	4,560.00	New	ZAR		0.00	1.00	14.00	30/10/2017	N
INV0000323	HOP001	Hope Works (Pty) Ltd		Retest	1,947.12	New	USD		0.00	10.00	14.00	20/04/2017	N

Related Topics

- [Print Invoice](#)
- [Print Pro-Forma Invoice](#)
- [View Invoice](#)
- [Send Invoices To Print Queue](#)

MNU.063.003