



SERVICE

WORK MANAGEMENT – PRINT CALL NET DELIVERIES REPORT

You can use the **Print Call Net Deliveries** report function where the work order is linked to a **Call**.

This report consolidates all **stock issues** linked to the selected work order.

Ribbon Access: Service > Work Management



- 1. The Work Management screen will be displayed.
- 2. Select the *date range* that will contain the *work order* you wish to assign.
- 3. Select the *Site* where the work order was issued.
 - The example has *Durban* selected.

Click on the **Refresh** button Refresh to update the screen.



D 07/02/2022	•				i) 👔	Z				
dd Edit Complete Close Work Order	✓ Refi	resh Assign	Start Save Layout Workspaces Prin			Service History				
Process a	Currer	nt	a Format a		Print					
Find O Filter		WOCode	WODescription		Technician			WOTypeDesc	CustomerCode	CallReferen
3		9 B	4 0 :	×∎¢	1 0 1	8 🖬 C	8 0 0	1 0 0	* 0 ¢	*DC
		WO0006263	2 Additional equipment requested during ins.	Durban	John Twain	0	IMP	Implementation	OFF001	
Sites	Stats	WO0006264		Durban	Arial Blythe		INST	Installation	HOP001	CN0005291
- 🏠 Durban	6/0	▶ WO0006259		Durban	Julanda Kessler		REP	Machine Repairs	HOP001	CN0005303
	1/0	WO0006260			Karlien Jessica Yo		REP	Machine Repairs	OFF001	CN0005304
	2/0	WO0006260			John Twain Jeff Rivers		REP REP	Machine Repairs Machine Repairs	OFF001 OFF001	CN0005304 CN0005304
-		W00006260	Coan unic required while main unic is being	Durban	Jeff Rivers	0	REP	Machine Repairs	OPPOUL	CN000530*
-	1/0									
Arial Blythe	1/0									
🤽 Julanda Kessler	1/0									
A	0/0									
Pretoria Pretoria	0/0									
Cape Town	0/0									
Cape Town Bloemfontein	0/0									
Cape Town Cape Town Bloemfontein A New Test Site	-1-									
Cape Town Cape Town Bloemfontein A New Test Site	0/0									
Cape Town Cape Town Bloemfontein A New Test Site	0/0									
Cape Town Cape Town Bloemfontein A New Test Site	0/0									
Cape Town Cape Town Bloemfontein A New Test Site	0/0									

4. Click on the *row* of the work order you wish to print a Call Delivery Note for.

Note that the Print Call Report function is <u>only</u> available for work order linked to a *call*.

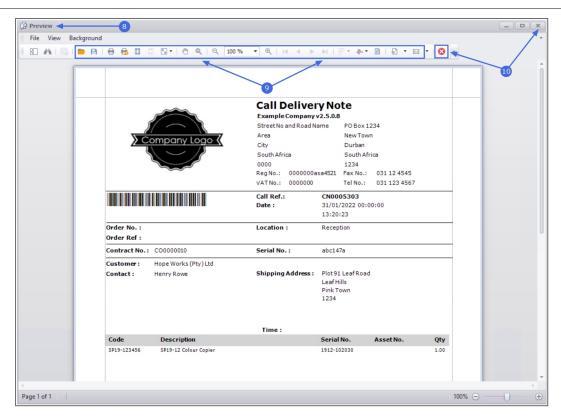
- 5. Click on *Print Call Net Deliveries*.
- 6. When you receive the *Report Generation* message to confirm;
 - Do you want to print the call net delivery report for Work Order [work order number]?
- 7. Click on Yes.



Home Equipment / Locations Contra	t Finar	nce / HF			ement - BPO: Version 2. Maintenance / Projects	.5.0.8 - E			ales S	Service	Reporting Util	ties	_ 0	
		2	2				1 0	1	2		httportung out			
Add Edit Complete Close Work 28/04/2022	+ Re	fresh	Assign S	Start	Save Layout Workspaces				Service					
Order	Curre				Format	Repo	rt De		History					
Process x	curre							Print					· / ·	
Find O Filter					Description			e Technician	Status			CustomerCode	CallRefere	ence
	- C			4 0 0			• B ¢	* 0 ¢	a 🗖 c	8 0 0	10c	* 0 ¢	* B ¢	
			00006262		nal equipment requested du		Durban	John Twain	0	IMP	Implementation	OFF001		
Sites	Stats		00006264		ommercial Tier Test		Durban	Arial Blythe Julanda Kessler	0	INST	Installation	HOP001 HOP001	CN000529 CN000530	
+ 🏠 Durban	6/0	L	00006259		ontract machine repair hit required while main unit is		Durban Durban	Julanda Kessler Karlien Jessica Yo.	0	REP	Machine Repairs Machine Repairs	HOP001 OFF001	CN000530	
🙎 Karlien Jessica Young Dunnaway Svenson	1/0		00006260		nit required while main unit is	-		John Twain	0	REP	Machine Repairs	OFF001	CN000530	
2 John Twain	2/0				nit required while main unit is	-		Jeff Rivers	0	REP	Machine Repairs	OFF001	CN000530	
2 Jeff Rivers	1/0													
Q Arial Blythe	1/0													
Julanda Kessler	1/0													
Pretoria	0/0		Report Ge	eneratio	n 🛶	6			×					
Cape Town	0/0				1. S.									
A Bloemfontein	0/0		Do you w	vant to p	rint the call net delivery r	eport for	Work Ord	ler WO0006259?						
A New Test Site	0/0		-											
2 Johannesburg	0/0				•	_			1					
	0/0						Yes	No						
		- ¹												
		. ⊂												

- 8. The Call Delivery Note will display in the *Report Preview* screen.
- From this screen you can make cosmetic changes to the document, as well as *Save*, *Zoom*, *Add a Watermark*, *Export* or *Email* the Call Report.
- 10. Click on *Close* to return to the *Work Management* screen.





MNU.074.007