

SERVICE

TIME REVIEW - INVOICE WORK ORDER

A work order linked to *call*, a *project* or a *standalone* work order can be invoiced from the *Time Review* screen.

- Only *Regular Hours* are billable.
- Time marked as Reviewed will be invoice.
- All billable items linked to the selected call will display on the invoice.

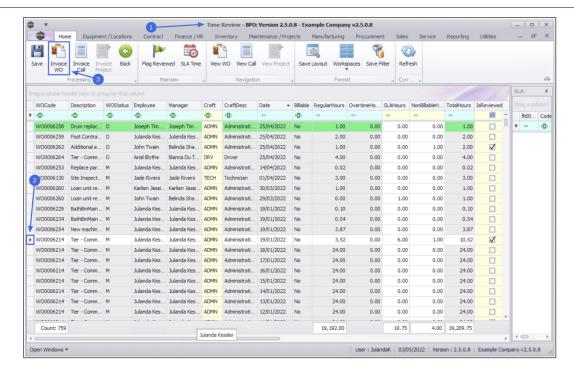
Ribbon Access: Service > Time Review



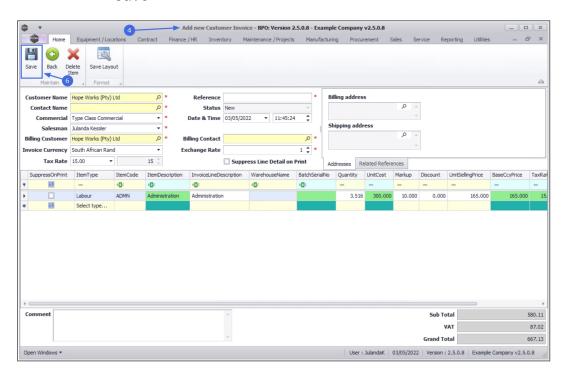
- 1. The *Time Review* screen will be displayed.
- 2. Click on the **row** of the work order you wish to invoice.
 - A work order can be listed twice when two different employees logged time against the work order.
 - A work order can be listed twice if the same employee logged time against the work order on different dates.
- 3. Click on Invoice WO.
 - The example has 3.52 Regular Hours and Time has been flagged as Reviewed.



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- 4. "The Add new Customer Invoice screen will display." on page 2
- 5. **Note** that some of the fields on the invoice will be auto populated.
- 6. Add or Edit the information to the Customer Invoice as required and click on Save.

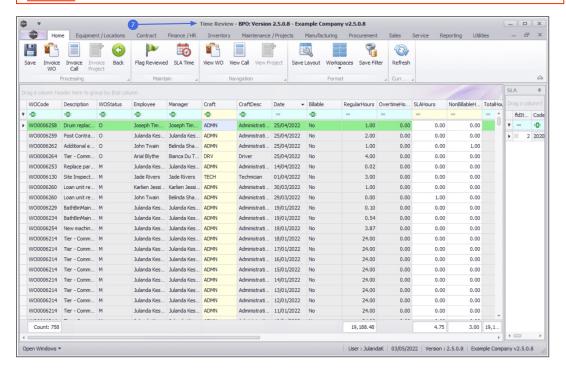




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- 7. You will return to the *Time Review* screen.
- 8. The time record that was invoiced will be removed from the screen.

To view the invoice and for further processing, refer to Introduction to Sales Invoices.



Related Topics

- Time Review Invoice Call
- Time Review Invoice Project

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