

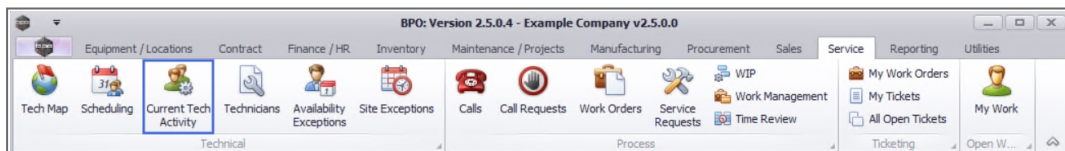
# SERVICE

## CURRENT TECH ACTIVITY - LAST LOCATION

Note the following requirements for this functionality;

- *Google Maps* needs to be installed for this functionality to work.
- Make sure your computer's *regional settings* are correct - number formats - decimal system is a [.] full stop and not a [,] comma.
- A *Location folder* must exist within the BPO\_RSI folder - with the correct permissions.

**Ribbon Access:** *Service > Current Tech Activity*



1. **Current Technician Activity** screen will be displayed.
2. All the technicians linked to items that currently have open time logging events, will be listed.
3. In the data grid you can view:
  - i. Whether a technician is **Available** or not.
  - ii. Which **Boot Stock Warehouse** each technician is linked to.
  - iii. Which **Work Order, Call, Serial Number** and / or **Asset Register Number** each technician is currently linked to, and
  - iv. the technician **Work Date** and **Start Time**.
4. Click on **Last Location**.



For more information about the functionality of this screen refer to [Service - Introduction to Current Tech Activity](#)

Current Technician Activity - BPO: Version 2.5.0.4 - Example Company v2.5.0.0

Home Equipment / Locations Contract Finance / HR Inventory Maintenance / Projects Manufacturing Procurement Sales Service Reporting Utilities

Back Refresh Close Selected Item Save Layout Workspaces Last Location Report

Current Process Format View

Full Name	SMSSequen...	AvailabilityDesc	BootStockWhse	Status	WOCCode	CallReference	SerialNo	AssetRegNo	WorkDate	StartTime
Blanca Du Toit	135	Available	BlancaD_Boot	A					01/01/1900	
Belinda Sharman	78	Unavailable		A					01/01/1900	
Wesley Haynes	0	Available		A					01/01/1900	
Steven Cooper	0	On Leave		A					01/01/1900	
John Twain	0	Available		A					01/01/1900	
Theo Peterson	26	Available		A					01/01/1900	
Abigail Milne	0	Available		A					01/01/1900	
Mary Thompson	0	Unavailable	MaryT_BootWhse	A					01/01/1900	
Sabelo Danisa	0	Available		A					01/01/1900	
Sne Ndwalane	2	Available		A					01/01/1900	
Arial Blythe	0	Unavailable		A					01/01/1900	
Kame Pillay	0	Available		A					01/01/1900	

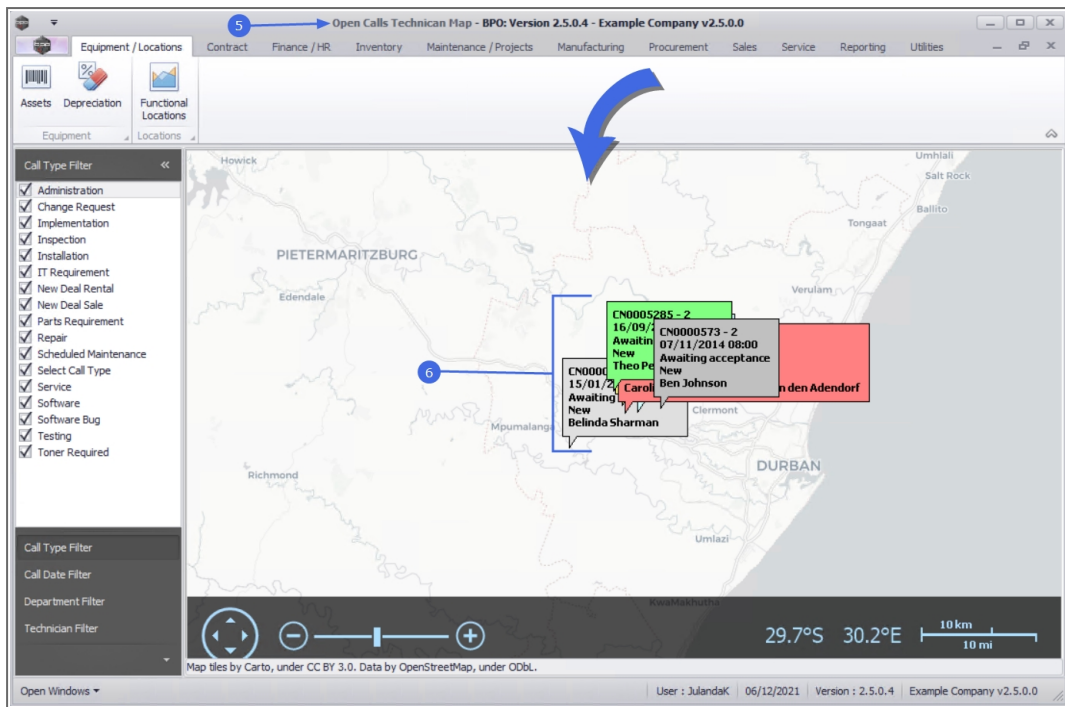
0 Open Items The above listing shows all items which currently have open time logging events

Open Windows User : JulandaK 06/12/2021 Version : 2.5.0.4 Example Company v2.5.0.0

- The **Open Calls Technician Map** screen will be displayed.
- Google Maps will open, marking the **current locations** of your technicians.



For more information about the functionality of this screen refer to [Service - Introduction to Current Tech Activity](#)



MNU.076.001

