

STATIC DATA

STATIC DATA - WORK ORDERS: RECTIFICATION CODES

Ribbon Access: Configurator > Static Data> Static Data

	Ŧ				BPO Co	nfigurator : Version 1.	0.0.8 - Exampl	e Company						×
	Accounts	Call Centre	Company	Contract	Departments	Human Resources		Reporting	Sales	Scheduling	Security	Services	Static Data	_
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- The *Static Data* listing screen will be displayed.
- Use the *filter row* or *scroll down* the list until you find the *Work Orders: Rectification Codes* row.
- Click on the *expand* icon in this row.



	Static Data - BPO Co	nfigurator : Version 1.0.0	.8 - Examp	le Company			_		\times
Home Accounts Call Centre Company	Contract Departments Hun	nan Resources Inventor	y Report	ing Sales Sch	heduling Security	Services	Static Data	-	8)
Save Layout Workspaces Save Filter									
Description	TableName	FieldName	Size	UserDefinable					
9									
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes					
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes					
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes					
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes					
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes					
Reporting : Report Types	tblRPTSSavedReports	fidReportType	50	Yes					
E Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes					
Gales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes					
Sales : Document Status	tblSALSInvoices	fldStatus	1	No					
	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes					
☑ Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes					
☑ Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes					
	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes					
Bales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes					
	GENERIC	fldServiceClass	50	Yes					
☑ Sales : Service Type	GENERIC	fldServiceType	50	Yes					
	GENERIC	fldUnitofMeasure	50	Yes					
	tblSALSCustomers	fldCreditTerms	20	Yes					
	tblINVNAdjustmentRequest	fldReasonCode	10	Yes					
	tblASMNTaskSchedule	fldDayOfWeek	10	No					
	tblASMNTaskSchedule	fldWeekOfMonth	10	No					
	tblWARRWarranty	fldType	10	Yes					
Work Orders : Class	tblWKORWorkOrder	fldWOClass	50	Yes					
Work Orders : Rectification Codes ■	tblWKORWorkSchedule	fldRectificationCode	10	Yes					
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes					
Work Orders: Work Order Status ■	tblWKORWorkOrder	fldStatus	1	No					
F									

- The Work Orders: Rectification *Codes* frame will be expanded.
- Here you can view a list of *work order rectification codes* currently on the system.



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	Form	kspaces Save Filter Ref	iresh			a y Trapor	ang cales						
Descrip	ption		TableName		FieldName	Size	UserDefinable						
🗉 Sale	es : Quote	s Other Costs	tblSALSQuotes		fldQuoteCostType	50	Yes						
🗄 Sale	es : Service	e Class	GENERIC		fldServiceClass	50	Yes						
🗄 Sale	es : Service	е Туре	GENERIC		fldServiceType	50	Yes						
🗄 Sale	es : Service	e Unit of Measure	GENERIC		fldUnitofMeasure	50	Yes						
🗄 Sale	es: Credit	Terms	tblSALSCustome	ers	fldCreditTerms	20	Yes						
🗄 Stor	ck Adjustm	ents : Reason Code	tblINVNAdjustm	entRequest	fldReasonCode	10	Yes						
🗄 Tas	sk: Day Of	Week	tblASMNTaskSd	hedule	fldDayOfWeek	10	No						
🕀 Task	sk: Week O	fMonth	tblASMNTaskSd	hedule	fldWeekOfMonth	10	No						
🗄 War	rranties : \	Warranty Type	tblWARRWarran	nty	fldType	10	Yes						
🗉 Wor	rk Orders :	Class	tblWKORWorkO	rder	fldWOClass	50	Yes						
E Wor	rk Orders :	Rectification Codes	tblWKORWorkS	chedule	fldRectificationCode	10	Yes						
	Codes												
	Code	CodeDescription	CodeType	Status	SortOrder								
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	FIXED	Fixed machine	None	A	1								
_	PDI	Parts Delivered and Inst	talled None	A	2								
	RC	Replaced components	None	A	3								
_	RM	Replaced Machine	None	A	4								
	SM	Serviced Machine	None	A	5								
	IR	IT Related	None	A	6								
	RP	Replaced Parts	None	A	7								
	DS	Delivered Stock	None	A	8								
*													
	rk Orders :		tblWKORWorkO		fldWOType		Yes						
1 Wor	rk Orders:	Work Order Status	tblWKORWorkO	rder	fldStatus	1	No						

ADD A NEW WORK ORDER RECTIFICATION CODE

- *Right click* anywhere in a *row* of the *Codes* data grid.
- A *Process* menu will pop up.
- Click on Add Add New Code.



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	Home	Accounts	Call Centre	Company	Contract Dep	artments Hu	iman Resources Inv	ventory Re	eporti	ng Sales	Scheduling	Security	Services	Static Data	-	₽ X
Save La		Workspaces Tormat	Save Filter	Refresh												
Desc	ription				TableName		FieldName	Size		UserDefinable	2					
9																
+ s	ales : Qu	uotes Other O	osts		tblSALSQuotes		fldQuoteCostTyp	e	50	Yes						
± s	ales : Se	rvice Class			GENERIC		fldServiceClass		50	Yes						
±s	ales : Se	rvice Type			GENERIC		fldServiceType		50	Yes						
± s	ales : Se	rvice Unit of M	leasure		GENERIC		fldUnitofMeasure		50	Yes						
±s	ales: Cre	edit Terms			tblSALSCustom	iers	fldCreditTerms		20	Yes						
± s	tock Adj	ustments : Re	ason Code		tblINVNAdjustr	nentRequest	fldReasonCode		10	Yes						
÷ T	ask: Day	Of Week			tblASMNTaskSo	thedule	fldDayOfWeek		10	No						
ΞT	ask: We	ek Of Month			tblASMNTaskSo	chedule	fldWeekOfMonth		10	No						
± v	Varrantie	es : Warranty	Туре		tblWARRWarra	anty	fldType		10	Yes						
• V	Vork Ord	ers : Class			tblWKORWork	Order	fldWOClass		50	Yes						
ΞV	Vork Ord	ers : Rectifica	tion Codes		tblWKORWorks	Schedule	fldRectificationCo	ode	10	Yes						
	Codes															
	۹ Code	e Code	Description		CodeType	Status	SortOrder									
	۴															
	FIXE	D Fixed	d machine		None	A	1									
	PDI	Part	s Delivered and	d Installed	None	Α	2									
	RC	Repl	aced compone	nts	None	A	3									
	RM	Repl	aced Machine		None	A	4									
	SM	Serv	iced Machine		None	Α	5									
	▶ IR	IT R	elated		None	Α	6									
	RP	Repl	aced Parts	Pro	cess	A	7									
	DS	Deliv	ered Stock	6	Add	Α	8									
	*				Add New Code											
▶ 🗄 W	Vork Ord	ers : Type		23	Delete Delete Code	ler	fldWOType		50	Yes						
± v	Vork Ord	ers: Work Ord	ler Status		- Delete Code	er	fldStatus		1	No						
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- The *final row* in the *Codes* data grid will now be 'activated'.
 - The *Code Type*, *Status* and *Sort Order* columns will now be populated.



Serve Layout Waringsocz Serve Hit Waringsocz Serve Hit Description TableHame FedBlame Sze MerDefnable Stable : Guite Unit Type GHERIC RdServiceClass S9 Yes Stable : Service Unit of Messare GERERIC RdServiceClass Side : Service Class MitWORNWorkOrder RdWorkOrder No Table: Veek of Month BMARRMarathy FdTWORNWorkOrder RdWORNWorkOrder RdWORDWorkOrder Side Sorterestrestreame Side Sorterestreame	Ø	Home Ad	ccounts Call Centre Company			onfigurator : Version 1. man Resources Inven		,	Security	Services	Static Data	-	e X
B Sales : Quote Unit Types bliSALSQuotes/Details fdQuoteCostType 50 Yes Sales : Quotes Other Costs bliSALSQuotes fdQuoteCostType 50 Yes Sales : Service Class GENERIC fdServiceType 50 Yes B Sales : Service Unit of Measure GENERIC fdServiceType 50 Yes B Sales : Service Unit of Measure GENERIC fdGreditTerms 50 Yes B Sales : Credit Terms tbliSALSQuotess fdGreditTerms 20 Yes B Sales : Credit Terms tbliSANVTaskSchedule fdDayOfWeek 10 No B Task: Day Of Week tbliSANVTaskSchedule fdDayOfWeek 10 No B Task: Week Of Month tbliSANVAdustmenRequest fdWeekOfMonth 10 No B Work Orders : Class tbliWKORWorkOrder fdWeekOfMonth 10 No B Vork Orders : Class tbliWKORWorkOrder fdWeekOfMonth 10 Yes FDXD Fixed mathine None A 1 Yes FDXD Fixed mathine None A 1 FDXD Fixed mathine None A 2 RC	Save I		spaces Save Filter Refresh										
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Sales: Quotes Other Costs tbSALSQuotes fdQuoteCostType S0 Yes B Sales: Sarvice Type GENERIC fdServiceClass 50 Yes B Sales: Sarvice Type GENERIC fdServiceType 50 Yes B Sales: Sarvice Type GENERIC fdUrthMesaure 50 Yes B Sales: Sarvice Type GENERIC fdUrthMesaure 50 Yes B Sales: Sarvice Type GENERIC fdUrthMesaure 50 Yes B Sales: Cordet Terms tbSALSQuotes fdOredtTerms 20 Yes B Task: Wark Adjustments: Reason Code 10 Yes Yes B Wark Orders: Class tb/WKARWarkorder fdWocMonth 10 No B Wark Orders: Reason Code CodeDescription CodeType Status SortOrder 10 Yes P Code CodeDescription	•												
B Sales : Service Class GENERIC fldServiceClass 50 Yes B Sales : Service Type GENERIC fldServiceType 50 Yes B Sales : Service Unit of Measure GENERIC fldUnitofMeasure 50 Yes B Sales : Credit Terms tblSALSCustomers fldCreditTerms 20 Yes B Stock Adjustments : Reason Code tblNNNAdjustmentReconCode 10 Yes B Task: Day Of Week tblASMNTaskSchedule fldDayOfWeek 10 No B Task: Week Of Month tblASMNTaskSchedule fldWeekOfMonth 10 No B Work Orders : Rectification Codes tblWKORWorkOrder fldWoClass 50 Yes Verson Crears : Rectification Codes tblWKORWorkOrder fldWoClass 50 Yes S Code CodeDescription CodeType Status SortOrder Yes PD Ported machine None A 1 Yes Yes RM Replaced Orgonent	÷ :	Sales : Quote I	Unit Types	tblSALSQuotesD	etails	fldQuoteUnitType	50	Yes					
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Work Orders : Rectification Codes tbWKORWork/Schedule fdRectificationCode 10 Version Codes CodeS Image: CodeS Image: CodeS Code Code CodeS Fixed machine None A CodeS RM Replaced Components None A SM Serviced Machine None A SM Serviced Machine None A Sint Serviced Machine None A Sint Serviced Machine None A Sint Serviced Stock None A None A Sint Serviced Stock None Sint Serviced Stock None	÷	Warranties : W	Varranty Type	tblWARRWarran	nty	fldType	10	Yes					
Codes	+	Work Orders :	Class	tblWKORWorkO	rder	fldWOClass	50	Yes					
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IR IT Related None A 6 RP Replaced Parts None A 7 DS Delivered Stock None A 8 I Image: Comparison of the state of the sta		RM	Replaced Machine	None	A	4							
RP Replaced Parts None A 7 DS Delivered Stock None A 8 I Image: Constraint of the state of the		SM	Serviced Machine	None	A	5							
DS Delivered Stock None A 8 X None A 0 B Work Orders : Type tbl/WKORWorkOrder fd/WOType 50 Yes		IR	IT Related	None	A	6							
X None A 0 B Work Orders : Type bWKKORWorkOrder fdWOType 50 Yes		RP	Replaced Parts	None	Α	7							
B Work Orders : Type tb/WKORWorkOrder fldWOType 50 Yes		DS	Delivered Stock	None	Α								
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Work Orders: Work Order Status tb//KORWorkOrder fdStatus 1 No	ŧ	Work Orders :	Туре	tblWKORWorkO	rder	fldWOType	50	Yes					
	+	Work Orders:	Work Order Status	tblWKORWorkO	rder	fldStatus	1	No					
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- **Code:** Click in this text box and type in a code specific for this new work order rectification.
- Code Description: Click in this text box and type in a description for this new rectification code.



9	₹ Home Ac	counts Call Centre Company			onfigurator : Versio					Security	Services	Static Data	_	8	×
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± S	ales : Quote U	Jnit Types	tblSALSQuotes	Details	fldQuoteUnitTyp	pe	50	Yes							
E S	ales : Quotes	Other Costs	tblSALSQuotes		fldQuoteCostTy	/pe	50	Yes							
Ð S	ales : Service	Class	GENERIC		fldServiceClass		50	Yes							
Ð S	ales : Service	Туре	GENERIC		fldServiceType		50	Yes							
± S	ales : Service	Unit of Measure	GENERIC		fldUnitofMeasur	re	50	Yes							
± S	ales: Credit Te	erms	tblSALSCustom	ers	fldCreditTerms		20	Yes							
÷ S	tock Adjustme	ents : Reason Code	tblINVNAdjustm	entRequest	fldReasonCode		10	Yes							
ΞT	ask: Day Of W	Veek	tblASMNTaskSc	hedule	fldDayOfWeek		10	No							
ΞT	ask: Week Of	Month	tblASMNTaskSc	hedule	fldWeekOfMont	th	10	No							
ΞW	Varranties : W	/arranty Type	tblWARRWarra	nty	fldType		10	Yes							
÷ N	Vork Orders : (Class	tblWKORWorkC	Order	fldWOClass		50	Yes							
N E	Vork Orders : I	Rectification Codes	tblWKORWorkS	chedule	fldRectification	Code	10	Yes							
	Codes														
	۹ Code	CodeDescription	CodeType	Status	SortOrder										
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	FIXED	Fixed machine	None	Α	1										
	PDI	Parts Delivered and Installed	None	A	2										
	RC	Replaced components	None	A	3										
	RM	Replaced Machine	None	A	4										ļ
	SM	Serviced Machine	None	A	5										ļ
	IR	IT Related	None	A	6										
	RP	Replaced Parts	None	Α	7										
	DS	Delivered Stock	None	Α	8										
l	I		None	Α	0										_
E W	Vork Orders : 1	Туре	tblWKORWorkC	Order	fldWOType		50	Yes							
ŧ W	Vork Orders: V	Work Order Status	tblWKORWorkC	Order	fldStatus		1	No							
_															

- Code Type: This can remain as None.
- **Status:** This will auto populate with **A** Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new rectification code.
 - Note: The *sort order* is the order in which this will appear in the rectification code drop-down list in BPO. If each rectification code has the number 1, then the drop-down list will usually default to an alphabetical order in BPO2. If, as in the next image, it is numbered 9, then it will appear 9th in the drop-down list in BPO2.



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ave La	ayout	Workspaces	Save Filter Refresh	consucc oup			Inventory	Kep	and ng Suica	Schooling	Security	Scinces	50000000			
Desc	ription	Format	∡ Cur ∡	TableName		FieldName		Size	UserDefinable							-
FI S	ales : O	uote Unit Ty	nes	tblSALSQuotes	Details	fldQuoteUnitT	vne	50	Yes							
		uotes Other		tblSALSQuotes		fldQuoteCostT			Yes							
		ervice Class		GENERIC		fldServiceClas			Yes							
± s	ales : Se	ervice Type		GENERIC		fldServiceType	2	50	Yes							
± s	ales : Se	ervice Unit of	fMeasure	GENERIC		fldUnitofMeas	ure	50	Yes							
⊞ Si	ales: Cr	edit Terms		tblSALSCustom	iers	fldCreditTerms	5	20	Yes							
± s	tock Ad	justments : F	leason Code	tblINVNAdjustr	nentRequest	fldReasonCod	e	10	Yes							
Ш.Т.	ask: Da	y Of Week		tblASMNTaskSo	hedule	fldDayOfWee	c	10	No							
Э Т	ask: We	ek Of Month	I	tblASMNTaskSo	hedule	fldWeekOfMor	nth	10	No							
± W	/arranti	es : Warrant	у Туре	tblWARRWarra	anty	fldType		10	Yes							
÷ M	/ork Ord	ders : Class		tblWKORWork	Order	fldWOClass		50	Yes							
	/ork Ord	ders : Rectifi	cation Codes	tblWKORWorks	Schedule	fldRectification	Code	10	Yes							
	Code	s														
[۹ Cod	le Co	deDescription	CodeType	Status	SortOrder										
	٩															
	FIXE	ED Fix	ed machine	None	A	1										
	PDI	Pa	rts Delivered and Installed	None	Α	2										
	RC	Re	placed components	None	Α	3										
	RM		placed Machine	None	Α	4										
	SM		rviced Machine	None	A	5										
	IR		Related	None	A	6										
	RP		placed Parts	None	A	7										
	DS		livered Stock	None	A	8										
l	I SDR	t Se	rvice Drum and Rollers	None	Α	0										
± ₩	/ork Ord	ders : Type		tblWKORWork	Order	fldWOType		50	Yes							
± W	/ork Ord	ders: Work O	rder Status	tblWKORWork	Order	fldStatus		1	No							

- When you have finished adding the new work order rectification code details, press *Enter*.
- An *Update* message box will appear, asking;
 - Are you sure you want to save changes to this code?
- Click on Yes.



Hon	ne Accour	nts Call Centre Company			onfigurator : Version 1.0. man Resources Invento			•	Security	Services	Static Data	_	8
ive Layout	: Workspace	es Save Filter											
Descriptio			TableName		FieldName	Size	UserDefinable	2					
E Sales :	Quote Unit	Types	tblSALSOuotes	Details	fldQuoteUnitType	50	Yes						
	Quotes Oth		tblSALSQuotes		fldQuoteCostType	50	Yes						
E Sales :	Service Clas	s	GENERIC		fldServiceClass	50	Yes						
E Sales :	Service Typ	e	GENERIC		fldServiceType	50	Yes						
E Sales :	Service Unit	of Measure	GENERIC		fldUnitofMeasure	50	Yes						
E Sales: (Credit Terms	1	tblSALSCustom	ers	fldCreditTerms	20	Yes						
E Stock A	Adjustments	: Reason Code	tblINVNAdjustm	nentRequest	fldReasonCode	10	Yes						
± Task: D	Day Of Week	:	tblASMNTaskSc	hedule	fldDayOfWeek	10	No						
∃ Task: V	Veek Of Mor	ith	tblASMNTaskSc	hedule	fldWeekOfMonth	10	No						
1 Warran	nties : Warra	nty Type	tblWARRWarra	nty	fldType	10	Yes						
Work C	Orders : Clas	s	tblWKORWorkC	Order	fldWOClass	50	Yes						
I Work C	Orders : Rect	ification Codes	tblWKORWorkS	chedule	fldRectificationCode	10	Yes						
Cod	des												
۹ C(ode (CodeDescription	CodeType	Status	SortOrder								
9						Update					×		
FI	IXED I	Fixed machine	None	A	1	opulate					~		
PE	DI	Parts Delivered and Installed	None	A	2								
R	c I	Replaced components	None	A	3		Are you s	ure you want	to save cha	inges to thi	s code?		
RI	M	Replaced Machine	None	Α	4								
SI		Serviced Machine	None	A	5				1				
IR		IT Related	None	A	6			<u>Y</u> es	<u>N</u> o		Cancel		
R		Replaced Parts	None	A	7								
D		Delivered Stock	None	A	8								
I SE	DR S	Service Drum and Rollers	None	A	9 🗘								
± Work C	Orders : Type	2	tblWKORWorkC	Order	fldWOType	50	Yes						
1 Work C	Orders: Work	Order Status	tblWKORWorkC	Order	fldStatus	1	No						

- The new work order rectification code will be *saved* and a *new row* will be added to the *Codes* data grid.
- *Collapse* the Codes frame.



Static Data Work Order Rectification Codes

٠	₹ Home Ac	counts Call Centre Company			nfigurator : Version 1.0. man Resources Invento			Security	Services	Static Data	-	8	×
Laye	out Works	spaces Save Filter					-						
Descrip	otion		 TableName 		FieldName	Size	UserDefinable						
🗄 Sale	s : Service	Class	GENERIC		fldServiceClass	50	Yes						
± Sale	s : Service	Type	GENERIC		fldServiceType	50	Yes						
🗄 Sale	s : Service	Unit of Measure	GENERIC		fldUnitofMeasure	50	Yes						
± Sale	s: Credit Te	erms	tblSALSCustome	rs	fldCreditTerms	20	Yes						
E Stoo	ck Adjustme	ents : Reason Code	tblINVNAdjustm	entRequest	fldReasonCode	10	Yes						
1 Tas	k: Day Of W	Veek	tblASMNTaskSch	nedule	fldDayOfWeek	10	No						
🗄 Tas	k: Week Of	Month	tblASMNTaskSch	nedule	fldWeekOfMonth	10	No						
± War	ranties : W	arranty Type	tblWARRWarrar	nty	fldType	10	Yes						
• Wor	k Orders : (Class	tblWKORWorkO	rder	fldWOClass	50	Yes						
🖻 Wor	k Orders : I	Rectification Codes	tblWKORWorkSo	chedule	fldRectificationCode	10	Yes						
	Codes												
٩	Code	CodeDescription	CodeType	Status	SortOrder								
۴													1
	FIXED	Fixed machine	None	A	1								
	PDI	Parts Delivered and Installed	None	A	2								
	RC	Replaced components	None	A	3								
	RM	Replaced Machine	None	A	4								
	SM	Serviced Machine	None	A	5								
	IR	IT Related	None	Α	6								
	RP	Replaced Parts	None	A	7								
	DS	Delivered Stock	None	A	8								
	SDR	Service Drum and Rollers	None	A	9								
*													
+ Wor	k Orders : 1	Туре	tblWKORWorkO	rder	fldWOType	50	Yes						
± Wor	k Orders: V	Vork Order Status	tblWKORWorkO	rder	fldStatus	1	No						
	_												

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