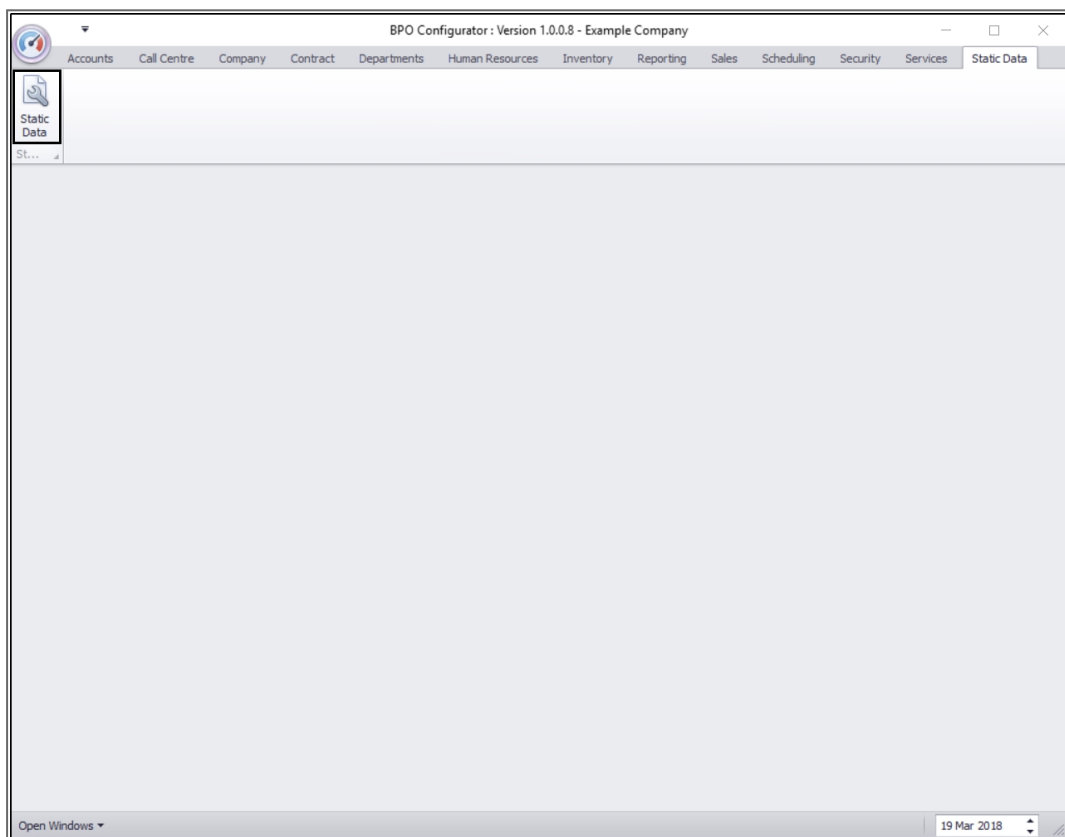


STATIC DATA

STATIC DATA – WORK ORDERS: RECTIFICATION CODES

Ribbon Access: Configurator > Static Data> Static Data



- The **Static Data** listing screen will be displayed.
- Use the **filter row** or **scroll down** the list until you find the **Work Orders: Rectification Codes** row.
- Click on the **expand** icon in this row.

Static Data - BPO Configurator: Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINWNAAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblIASMNTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblIASMNTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes
Work Orders : Work Order Status	tblWKORWorkOrder	fldStatus	1	No

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- The Work Orders: Rectification **Codes** frame will be expanded.
- Here you can view a list of **work order rectification codes** currently on the system.

Static Data - BPO Configurator: Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
▢ Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
▢ Sales : Service Class	GENERIC	fldServiceClass	50	Yes
▢ Sales : Service Type	GENERIC	fldServiceType	50	Yes
▢ Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
▢ Sales: Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
▢ Stock Adjustments : Reason Code	tblINWNAdjustmentRequest	fldReasonCode	10	Yes
▢ Task: Day Of Week	tblIASMNTaskSchedule	fldDayOfWeek	10	No
▢ Task: Week Of Month	tblIASMNTaskSchedule	fldWeekOfMonth	10	No
▢ Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
▢ Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
▢ Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
*				

▢ Work Orders : Type

▢ Work Orders: Work Order Status

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ADD A NEW WORK ORDER RECTIFICATION CODE

- **Right click** anywhere in a **row** of the **Codes** data grid.
- A **Process** menu will pop up.
- Click on **Add** - Add New Code.

Static Data - BPO Configurator : Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblIWNAdjustmentRequest	fldReasonCode	10	Yes
Task : Day Of Week	tblASMTTaskSchedule	fldDayOfWeek	10	No
Task : Week Of Month	tblASMTTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
Work Orders : Class	tblWKORWorkOrder	fldWOClass	50	Yes
Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8

Process
Add
Add New Code
Delete
Delete Code

Description	TableName	FieldName	Size	UserDefinable
Work Orders : Type		fldWOTType	50	Yes
Work Orders : Work Order Status		fldStatus	1	No

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- The **final row** in the **Codes** data grid will now be '**activated**'.
- The **Code Type**, **Status** and **Sort Order** columns will now be populated.

Static Data - BPO Configurator : Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
▢ Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
▢ Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
▢ Sales : Service Class	GENERIC	fldServiceClass	50	Yes
▢ Sales : Service Type	GENERIC	fldServiceType	50	Yes
▢ Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
▢ Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
▢ Stock Adjustments : Reason Code	tblINNNAdjustmentRequest	fldReasonCode	10	Yes
▢ Task: Day Of Week	tblIASMNTaskSchedule	fldDayOfWeek	10	No
▢ Task: Week Of Month	tblIASMNTaskSchedule	fldWeekOfMonth	10	No
▢ Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
▢ Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
▢ Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
I		None	A	0

▢ Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes
▢ Work Orders : Work Order Status	tblWKORWorkOrder	fldStatus	1	No

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- **Code:** Click in this text box and type in a code specific for this new work order rectification.
- **Code Description:** Click in this text box and type in a description for this new rectification code.

Static Data - BPO Configurator : Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
▢ Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
▢ Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
▢ Sales : Service Class	GENERIC	fldServiceClass	50	Yes
▢ Sales : Service Type	GENERIC	fldServiceType	50	Yes
▢ Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
▢ Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
▢ Stock Adjustments : Reason Code	tblINNNAdjustmentRequest	fldReasonCode	10	Yes
▢ Task : Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No
▢ Task : Week Of Month	tblASMNTaskSchedule	fldWeekOfMonth	10	No
▢ Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
▢ Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
▢ Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
I		None	A	0

▢ Work Orders : Type	tblWKORWorkOrder	fldWOTType	50	Yes
▢ Work Orders : Work Order Status	tblWKORWorkOrder	fldStatus	1	No

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- **Code Type:** This can remain as **None**.
- **Status:** This will auto populate with **A** - Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new rectification code.
 - **Note:** The **sort order** is the order in which this will appear in the rectification code drop-down list in BPO. If each rectification code has the number **1**, then the drop-down list will usually default to an alphabetical order in BPO2. If, as in the next image, it is numbered **9**, then it will appear **9th** in the drop-down list in BPO2.

Static Data - BPO Configurator : Version 1.0.0.8 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

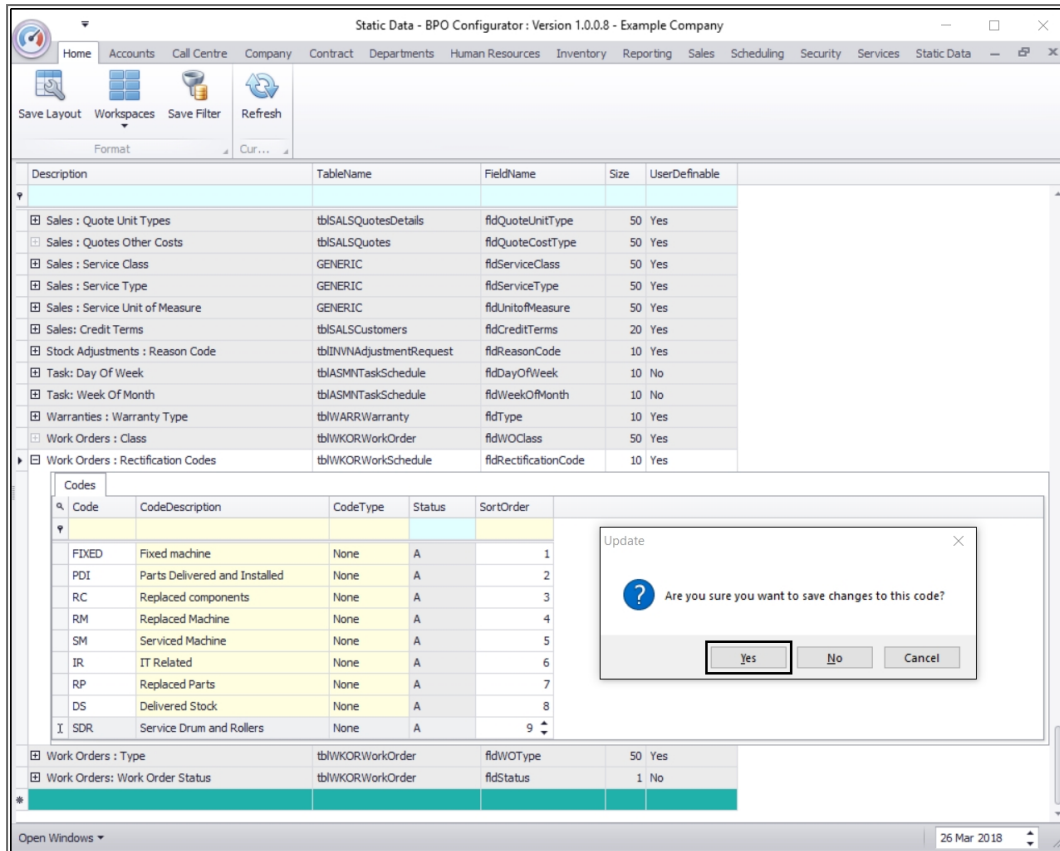
Description	TableName	FieldName	Size	UserDefinable
▢ Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
▢ Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
▢ Sales : Service Class	GENERIC	fldServiceClass	50	Yes
▢ Sales : Service Type	GENERIC	fldServiceType	50	Yes
▢ Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
▢ Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
▢ Stock Adjustments : Reason Code	tblINNNAdjustmentRequest	fldReasonCode	10	Yes
▢ Task: Day Of Week	tblASMTTaskSchedule	fldDayOfWeek	10	No
▢ Task: Week Of Month	tblASMTTaskSchedule	fldWeekOfMonth	10	No
▢ Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
▢ Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
▢ Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
I SDR	Service Drum and Rollers	None	A	0

▢ Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes
▢ Work Orders : Work Order Status	tblWKORWorkOrder	fldStatus	1	No

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- When you have finished adding the new work order rectification code details, press **Enter**.
- An **Update** message box will appear, asking;
 - **Are you sure you want to save changes to this code?**
- Click on **Yes**.



The screenshot shows the 'Static Data - BPO Configurator: Version 1.0.0.8 - Example Company' application. The main window displays a table of static data with columns: Description, TableName, FieldName, Size, and UserDefinable. The table lists various static data items, including Sales, Stock, Task, Warranties, and Work Orders. The 'Work Orders : Rectification Codes' item is selected, and its details are shown in a sub-table below. This sub-table has columns: Code, CodeDescription, CodeType, Status, and SortOrder. The sub-table lists codes such as FIXED, PDI, RC, RM, SM, IR, RP, DS, and SDR. A confirmation dialog box is open, asking 'Are you sure you want to save changes to this code?' with 'Yes', 'No', and 'Cancel' buttons.

Description	TableName	FieldName	Size	UserDefinable
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINNVNAdjustmentRequest	fldReasonCode	10	Yes
Task : Day Of Week	tblASMTTaskSchedule	fldDayOfWeek	10	No
Task : Week Of Month	tblASMTTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
SDR	Service Drum and Rollers	None	A	9

- The new work order rectification code will be **saved** and a **new row** will be added to the **Codes** data grid.
- **Collapse** the Codes frame.

Static Data - BPO Configurator : Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
▢ Sales : Service Class	GENERIC	fidServiceClass	50	Yes
▢ Sales : Service Type	GENERIC	fidServiceType	50	Yes
▢ Sales : Service Unit of Measure	GENERIC	fidUnitofMeasure	50	Yes
▢ Sales: Credit Terms	tblSALSCustomers	fidCreditTerms	20	Yes
▢ Stock Adjustments : Reason Code	tblINVNAdjustmentRequest	fidReasonCode	10	Yes
▢ Task: Day Of Week	tblASMTTaskSchedule	fidDayOfWeek	10	No
▢ Task: Week Of Month	tblASMTTaskSchedule	fidWeekOfMonth	10	No
▢ Warranties : Warranty Type	tblWARRWarranty	fidType	10	Yes
▢ Work Orders : Class	tblWKORWorkOrder	fidWOCClass	50	Yes
▢ Work Orders : Rectification Codes	tblWKORWorkSchedule	fidRectificationCode	10	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
FIXED	Fixed machine	None	A	1
PDI	Parts Delivered and Installed	None	A	2
RC	Replaced components	None	A	3
RM	Replaced Machine	None	A	4
SM	Serviced Machine	None	A	5
IR	IT Related	None	A	6
RP	Replaced Parts	None	A	7
DS	Delivered Stock	None	A	8
SDR	Service Drum and Rollers	None	A	9

▢ Work Orders : Type	tblWKORWorkOrder	fidWOType	50	Yes
▢ Work Orders : Work Order Status	tblWKORWorkOrder	fidStatus	1	No

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