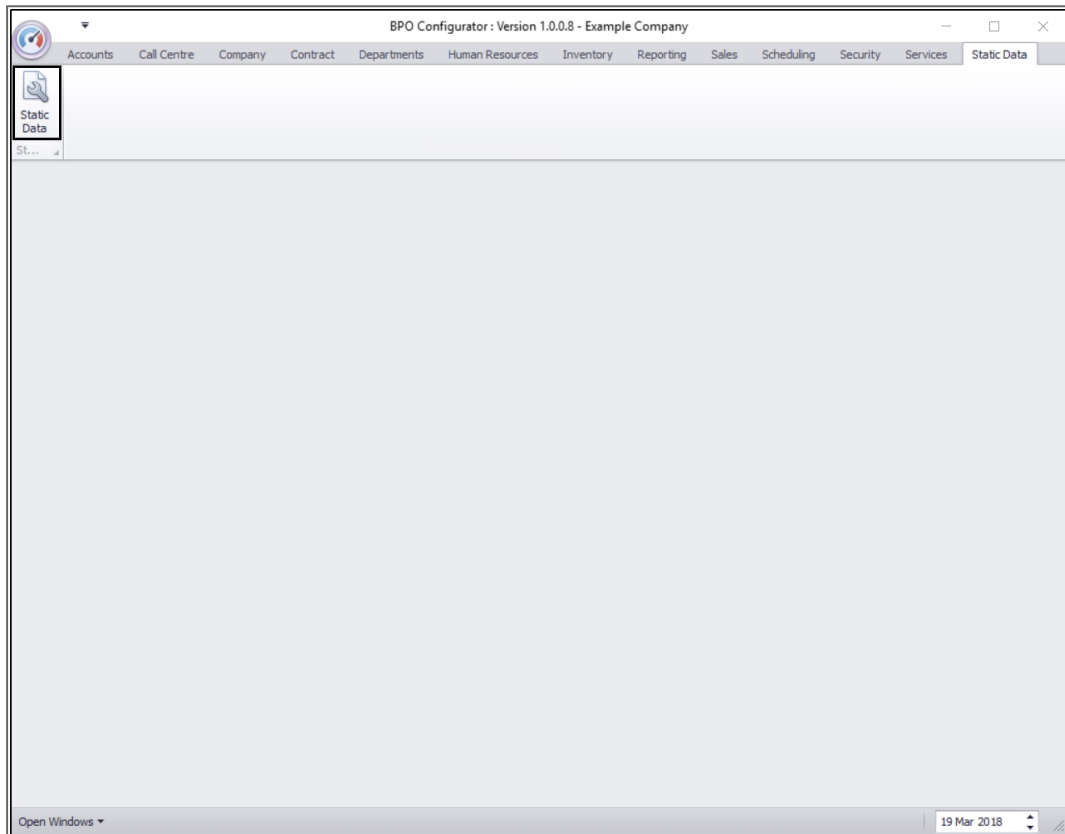


STATIC DATA

STATIC DATA – SALES: SERVICE CLASS

Ribbon Access: *Configurator > Static Data> Static Data*



- The **Static Data** listing screen will be displayed.
- Use the **filter row** or **scroll down** the list until you find the **Sales: Service Class** row.
- Click on the **expand** icon in this row.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes
Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales: Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINVNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblIASMNTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblIASMNTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes
Work Orders : Class	tblWKORWorkOrder	fldWOCClass	50	Yes
Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes
Work Orders: Work Order Status	tblWKORWorkOrder	fldStatus	1	No

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- The Sales: Service Class **Codes** frame will be expanded.
- Here you can view a list of **sales: service class codes** currently on the system.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1

Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINWNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblASMNTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warrantv Type	tblWARRWarrantv	fldType	10	Yes

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- **Right click** anywhere in a **row** of the **Codes** data grid.
- A **Process** menu will pop up.
- Click on **Add** - Add New Code.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCreditNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1

Process

Add Add New Code

Delete Delete Code

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- The **final row** in the **Codes** data grid will now be '**activated**'.
- The **Code Type**, **Status** and **Sort Order** columns will now be populated.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1
I		None	A	0

Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINVNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblASMNTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes

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- **Code:** Click in this text box and type in a code specific for this new sales: service class.
- **Code Description:** Click in this text box and type in a description for this new sales: service class code.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1
I		None	A	0

Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINVNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No
Task: Week Of Month	tblASMNTaskSchedule	fldWeekOfMonth	10	No
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes

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- **Code Type:** This can remain as **None**.
- **Status:** This will auto populate with **A** - Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new sales: service class code.
 - **Note:** The **sort order** is the order in which this will appear in the sales: service class code drop-down list in BPO. If each sales: service class code has the number **1**, then the drop-down list will usually default to an alphabetical order in BPO. If, as in the next image, it is numbered **2**, then it will appear **2nd** in the drop-down list in BPO.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

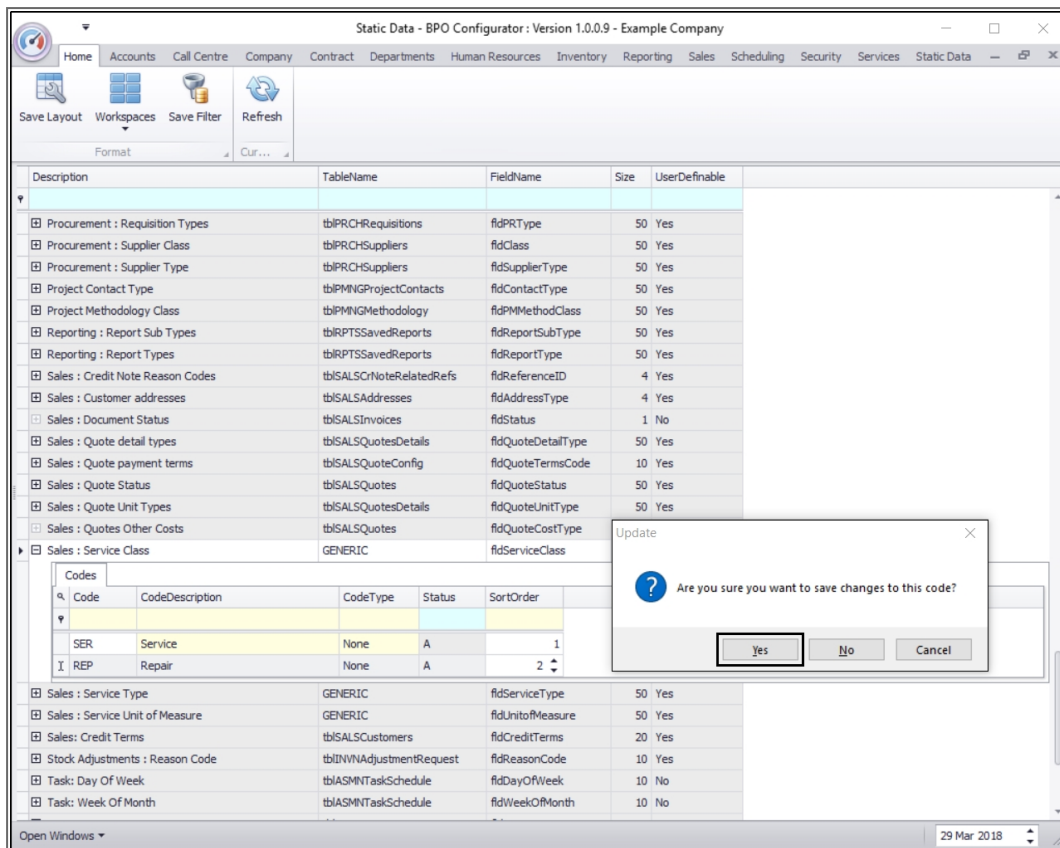
Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1
REP	Repair	None	A	0

Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINWNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No

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- When you have finished adding the new sales: service class code details, press **Enter**.
- An **Update** message box will appear, asking;
 - **Are you sure you want to save changes to this code?**
- Click on **Yes**.



The screenshot shows the 'Static Data - BPO Configurator' application window. The main table lists various static data items with columns: Description, TableName, FieldName, Size, and UserDefinable. The 'Sales : Service Class' item is selected, showing a 'Codes' sub-table with columns: Code, CodeDescription, CodeType, Status, and SortOrder. A confirmation dialog box is open, asking 'Are you sure you want to save changes to this code?' with 'Yes', 'No', and 'Cancel' buttons.

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCreditNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass		

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1
REP	Repair	None	A	2

- The new sales: service class code will be **saved** and a **new row** will be added to the **Codes** data grid.
- **Collapse** the Codes frame when you are done.

Static Data - BPO Configurator: Version 1.0.0.9 - Example Company

Home Accounts Call Centre Company Contract Departments Human Resources Inventory Reporting Sales Scheduling Security Services Static Data

Save Layout Workspaces Save Filter Refresh

Format Cur...

Description	TableName	FieldName	Size	UserDefinable
Procurement : Requisition Types	tblPRCHRequisitions	fldPRTType	50	Yes
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes
Project Methodology Class	tblPMNGMethodology	fldPMMMethodClass	50	Yes
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes
Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes
Sales : Document Status	tblSALSInvoices	fldStatus	1	No
Sales : Quote detail types	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes
Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes
Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes
Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes
Sales : Service Class	GENERIC	fldServiceClass	50	Yes

Codes

Code	CodeDescription	CodeType	Status	SortOrder
SER	Service	None	A	1
REP	Repair	None	A	2

Sales : Service Type	GENERIC	fldServiceType	50	Yes
Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes
Sales : Credit Terms	tblSALSCustomers	fldCreditTerms	20	Yes
Stock Adjustments : Reason Code	tblINWNAdjustmentRequest	fldReasonCode	10	Yes
Task: Day Of Week	tblASMINTaskSchedule	fldDayOfWeek	10	No

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