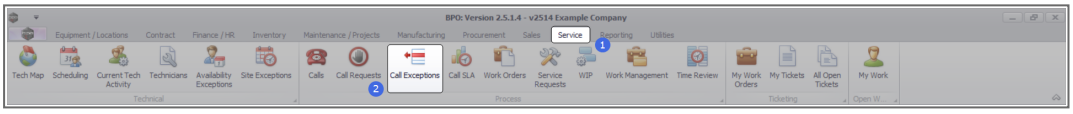
SERVICE

CLOSURE EXCEPTIONS – WIP

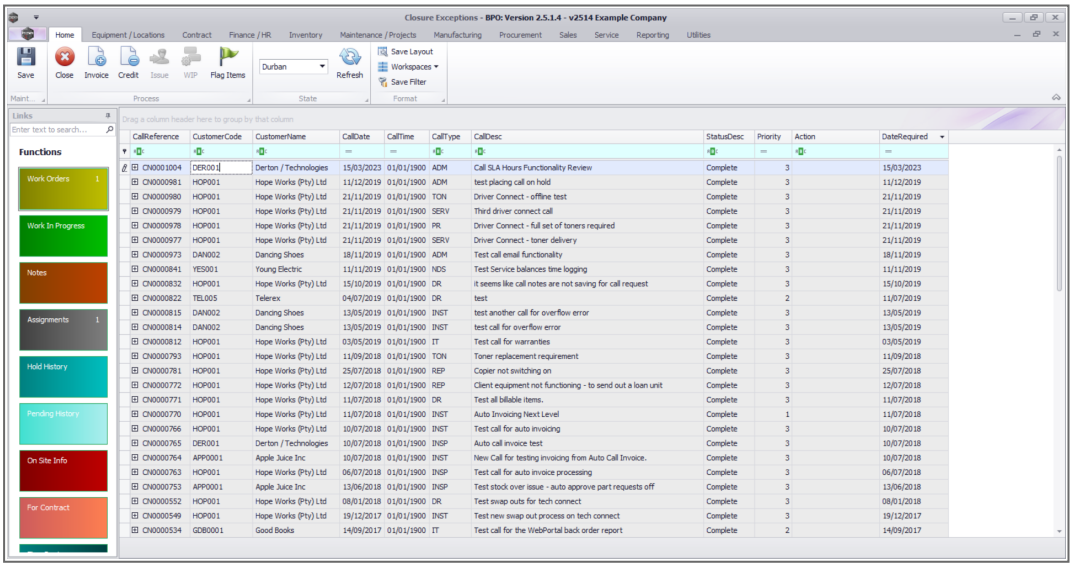
You can access the Call underlying Work Order WIP (Work In Progress) listing directly from the Closure Exception Listing screen.

SELECT THE CALL

Ribbon Select ***Service > Call Exceptions***



- The ***Closure Exceptions Listing*** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.



- Click on the row selector in front of the call.

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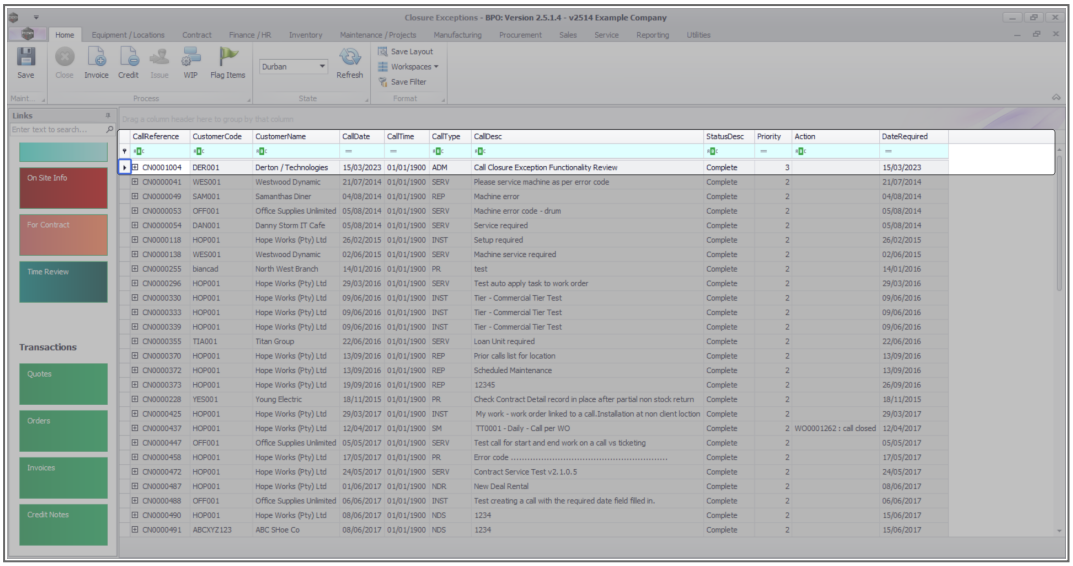
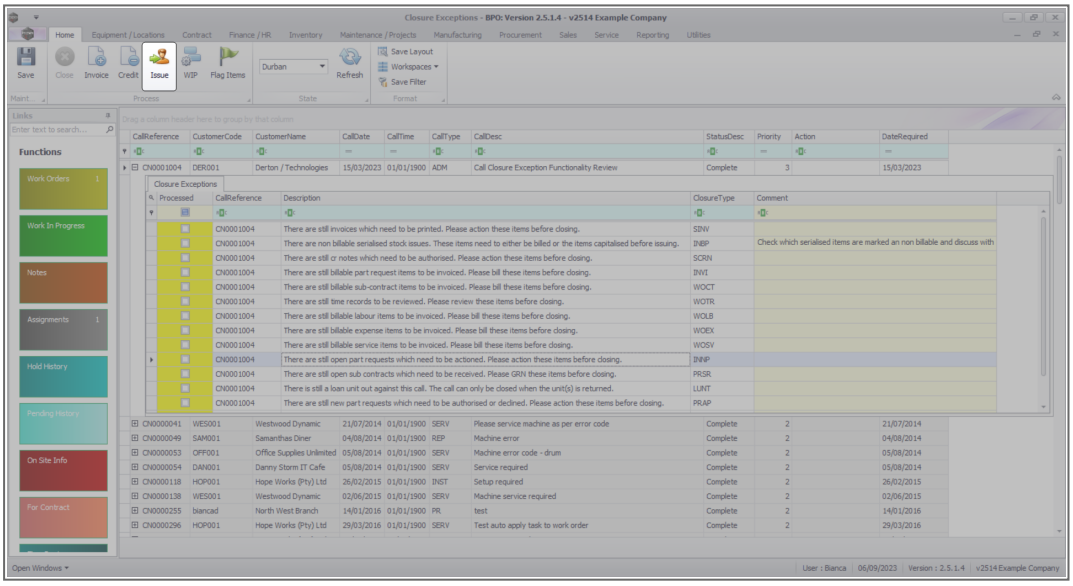


VIEW WORK IN PROGRESS

- Click on the **WIP** button.



- The **Work in Progress** Maintain screen will open, listing WIP items for the work orders underlying this call.

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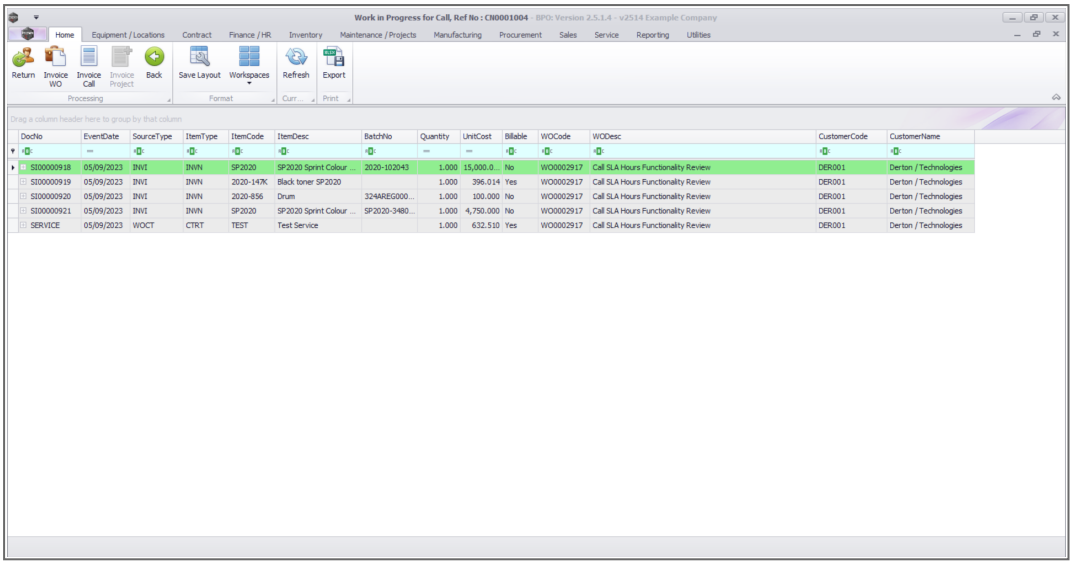

For a detailed handling of this topic refer to Calls - Work in Progress (WIP)

Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

MNU.125.006

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