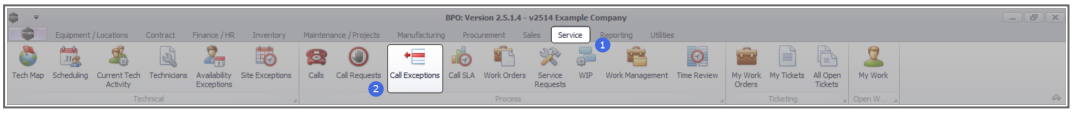
SERVICE

CALL CLOSURE EXCEPTIONS – CALL NOTES

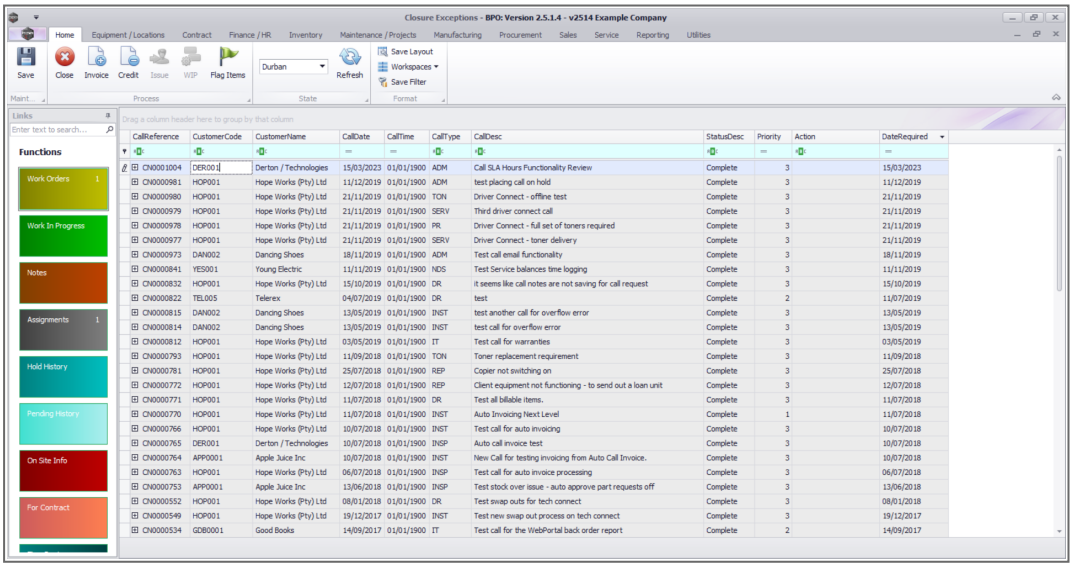
The **Notes** tile is a quick way to navigate to the list of Notes created against this call. Additional notes can be added, if required.

THE CALL CLOSURE EXCEPTIONS LISTING SCREEN

Ribbon Select ***Service > Call Exceptions***

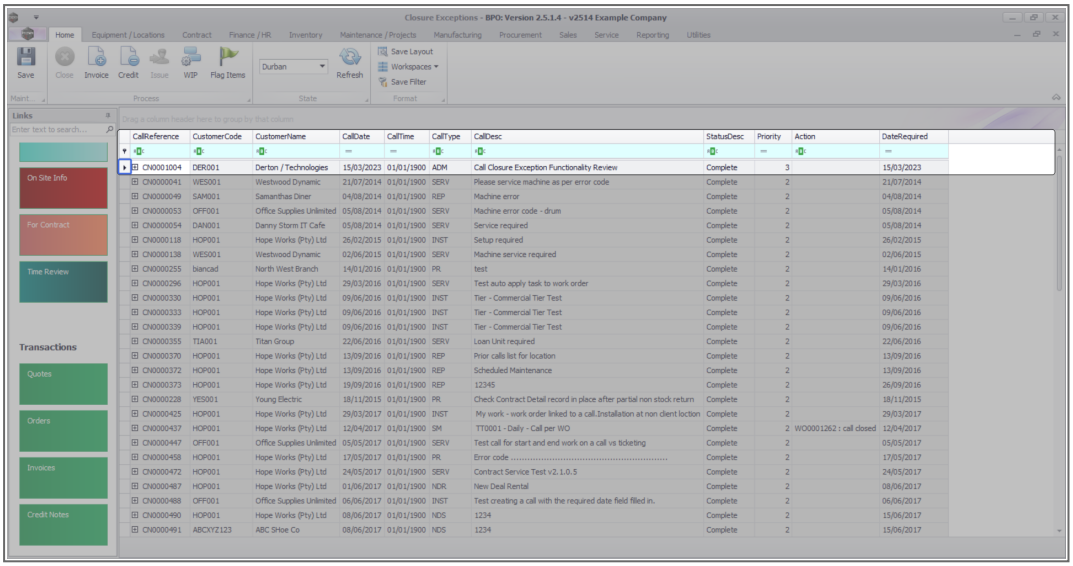


- The ***Closure Exceptions Listing*** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.



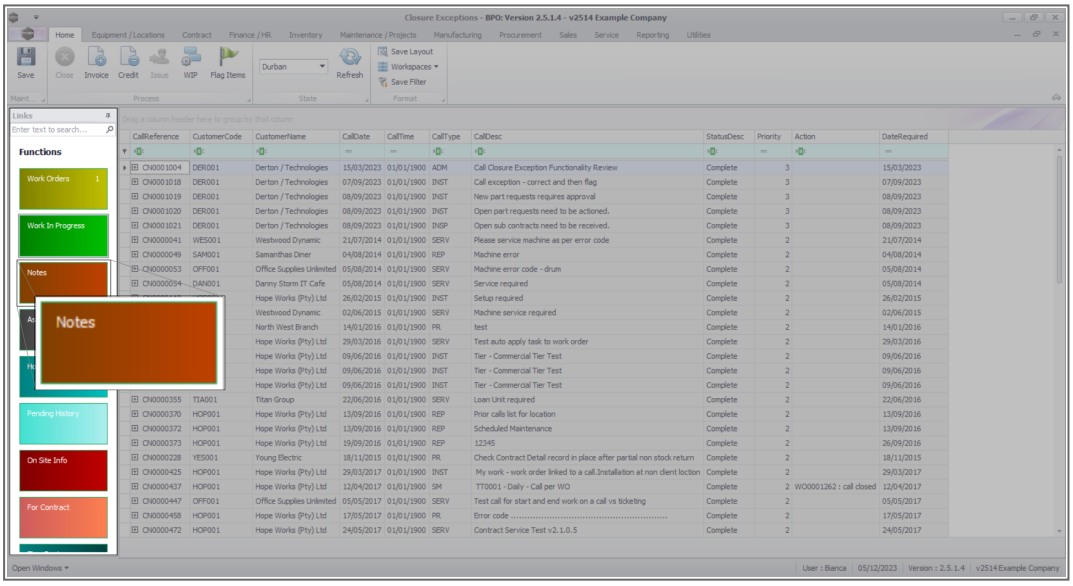
- Click on the row selector in front of the call.

CO3 Technologies (Pty) Ltd © Company Confidential



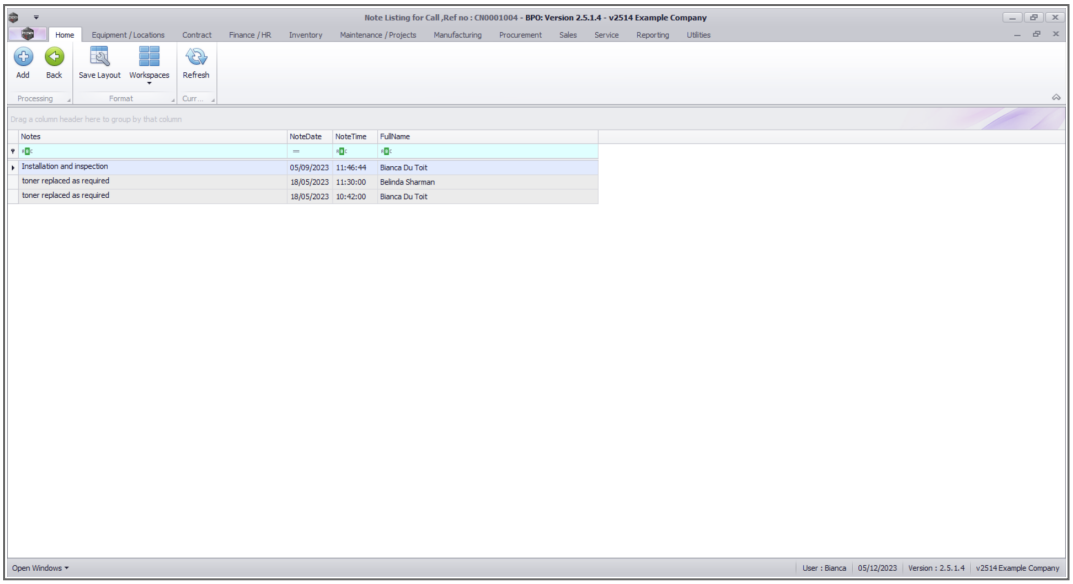
NOTES

- Click on the **Notes** tile to view the notes specific to this call.



- The **Notes** listing screen will open displaying the call notes.

CO3 Technologies (Pty) Ltd © Company Confidential



For a detailed handling of this topic refer to Calls - Notes

Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

MNU.125.009

CO3 Technologies (Pty) Ltd © Company Confidential