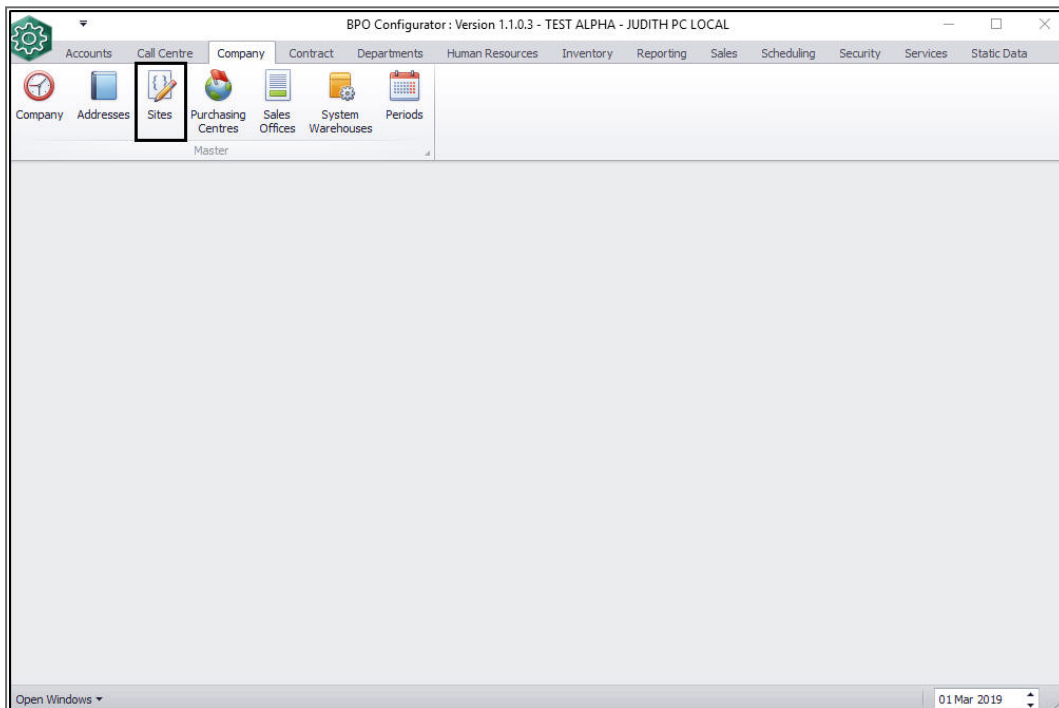# COMPANY

SITES – CONNECT BPO2 TO THE PASTEL DATABASE
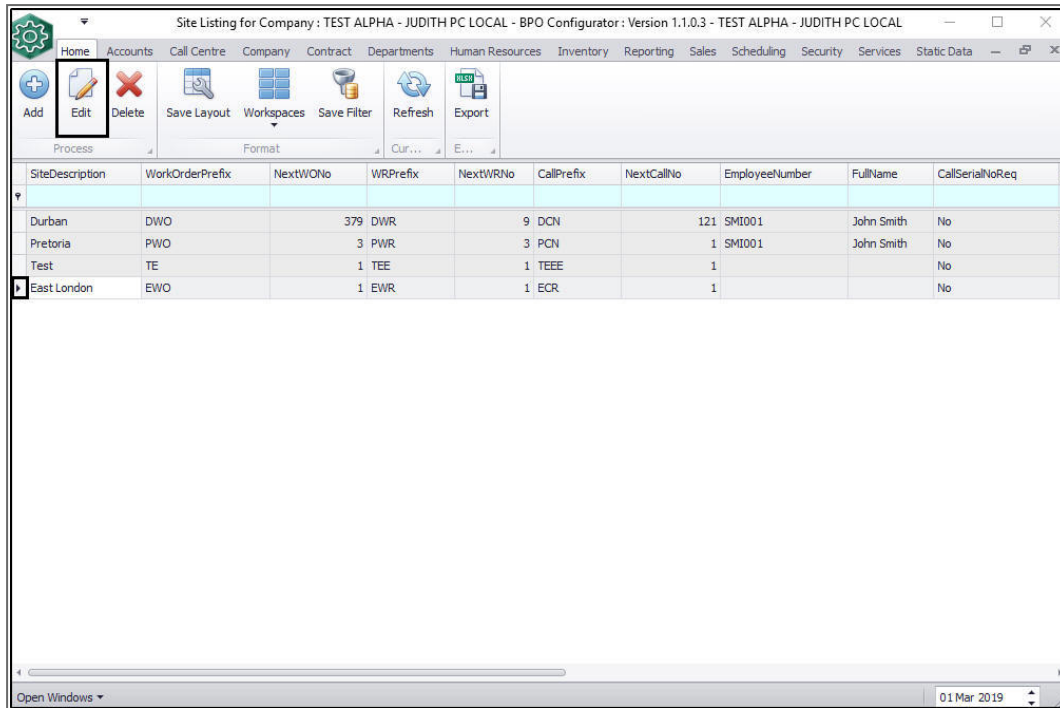
The BPO connection to the server is set during implementation.

Ribbon Access: *Configurator > Company > Sites*

The *Site Listing for Company* screen will be displayed.

- Select the site you want to link to the *Pastel* database.
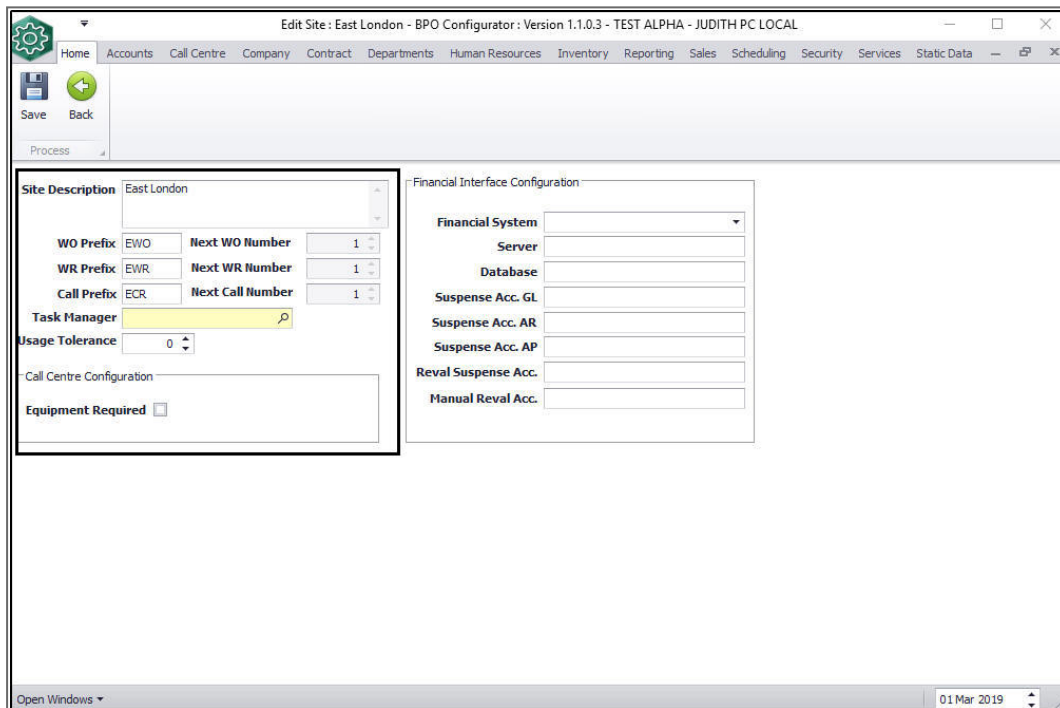   - In this image, *East London* has been selected.
- Click on *Edit*.

The *Edit Site* screen will be displayed.

SITE AND CALL CENTRE CONFIGURATION

This will already have been set up during site creation.

- **Site Description:** This is the name of the selected site (branch).
- **WO Prefix:** This is the prefix the system will add to the site work order numbers.
- **Next WO Number:** This is the next site work order number the system will use.
- **WR Prefix:** This is the prefix the system will add to the site work request numbers.
- **Next WR Number:** This is the next site work request number the system will use.

- **Call Prefix:**   This is the prefix the system will add to the site call numbers.
- **Next Call Number:**   This is the next call number the system will use.
- **Task Manager:**   This is the responsible *Service Controller* linked to the new site.
- **Usage Tolerance:** This is the percentage variation in meter readings allowed before a warning is raised.
- **Equipment Required:**
    - **Ticked:**   This will ensure that calls cannot be saved without linking a serialised item.
    - **Un-ticked:**   Calls can be saved without linking a serialised item.
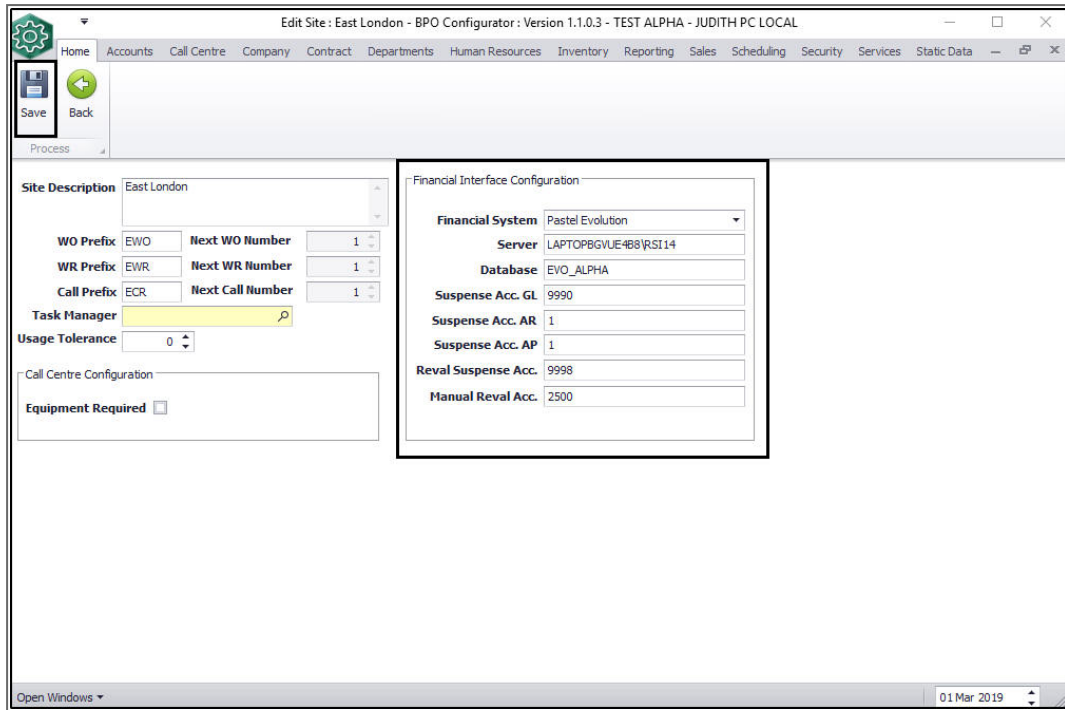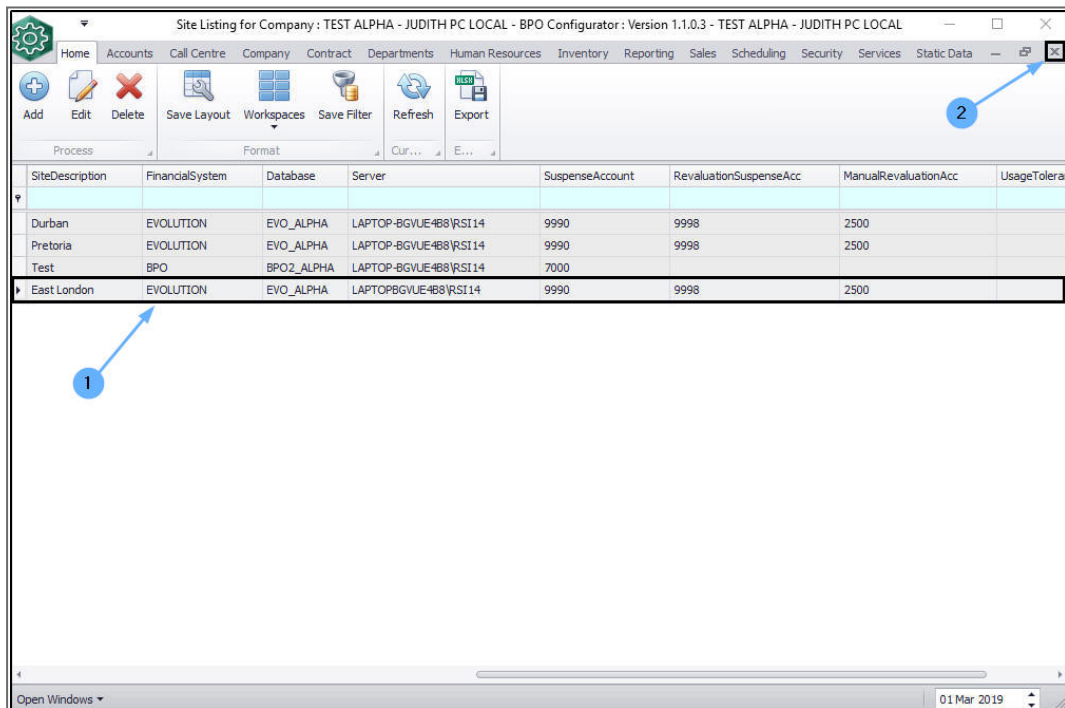
FINANCIAL INTERFACE CONFIGURATION

Go to the *Financial Interface Configuration* section and complete the relevant information.

- **Financial System:** Click on the drop-down arrow and select **Evolution**.
- **Server:** Type in the correct *SQL* server name e.g. **TEST\SQLEXPRESS**.
- **Database:** Type in the **Pastel Evolution** database name e.g. **EVO_TEST_PROD**.
- **Suspense Acc GL:** Type in the correct suspense accounts - general ledger code.
- **Suspense Acc AR:** Type in the correct suspense accounts - accounts receivable code.
- **Suspense Acc AP:** Type in the correct suspense accounts - accounts payable code.
- **Reval Suspense Acc:** Type in the correct revaluation suspense account code.
- **Manual Reval Acc:** Type in the correct manual revaluation account code.

- Click on *Save*.

- The *Edit Site* screen will close and the updated details can be viewed in the *Site Listing for Company* screen.
- Click on *Close* to exit this screen.

Related Topics

- [Create a Site](#)

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