

FINANCE

MONTH END BILLING PROCESS

- 1. Refresh Meter Listing (pulls through all edits and new contracts)
- 2. <u>Send Meter Reading Requests via Email</u> (optional)
- 3. <u>Capture Meter Readings</u>
- 4. View and Manage Meter Readings
- 5. Auto Reading Update options:
 - i. <u>Set to Call Reading</u> (sets the un-captured readings to the last reading in the call centre for the period)
 - ii. <u>Set to Average Reading</u> (set the un-captured reading to the 6 month average / average to date if not at 6 months yet)
 - iii. <u>Set Un-captured Meters to Prior Reading</u> (updates closing reading equal to opening reading only do this when all possible meter readings have been captured)
- 6. Release to Billing (you can release to billing, run billing, and run batch a few times before you 'set un-captured to prior')
- 7. Release Billing Period
- 8. Billing Preview (optional)
- 9. Run Billing
- Run Print / Email Batch (to print or email contract invoices as per customer delivery method)
- 11. Close Billing Period
- 12. Run Period Escalations
- 13. Send Escalation Notifications (optional)
- Back to Back Supplier Invoices (if collecting from client on behalf of finance house)

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