

We are currently updating our site; thank you for your patience.

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BPO2 SERVICES

START A SERVICE

After the services are installed, they must be started in the server's

Administrative Tools > Services.

If the server is shut down (planned / unexpected), the services must be **re-started**. This issue can be minimized by setting the service start up type to 'Automatic (Delayed Start)'.

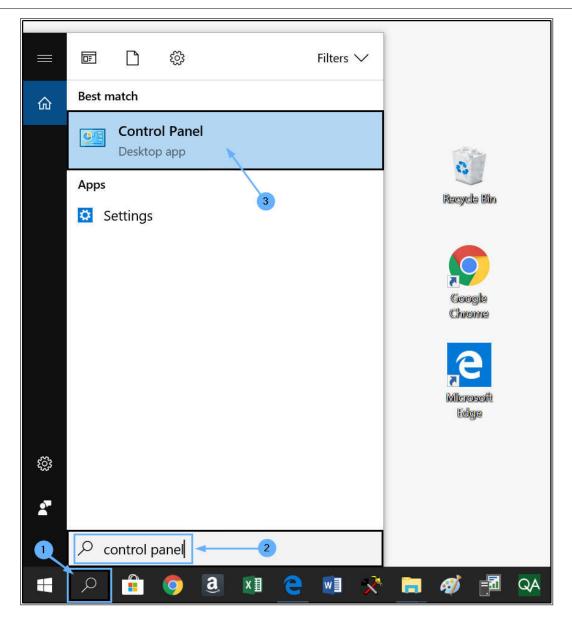
The service may fail due to an error raised by the application. Check the relevant application's log files, resolve the error and then restart the service.

Access: Windows > Administrative Tools > Services

START A SERVICE

- 1. Click on the **Search** icon on your taskbar.
- 2. Search for Control Panel.
- 3. Click on Control Panel.





The All Control Panel Items screen will be displayed.

• Click on Administrative Tools.



Start a Service

> 🔨 🛧 🔤 > Control Panel	✓ ♥ Search Control Panel				
Adjust your computer's sett	ings	View by: Small icons -			
Administrative Tools	AutoPlay	Dack up and Restore (Windows 7)			
Colour Management	😻 Credential Manager	📸 Date and Time			
Default Programs	Jevice Manager	m Devices and Printers			
DTS Audio Control	Ease of Access Centre	🚍 Energy Star			
File Explorer Options	bile History	Flash Player (32-bit)			
A Fonts	lndexing Options	🧊 Infrared			
Intel® Graphics Settings	Intel® PROSet/Wireless Tools	🚱 Internet Options			
 Keyboard 	Kyocera TWAIN (32-bit)	Mail (Microsoft Outlook 2016) (32-bit)			
Mouse	Network and Sharing Centre	Phone and Modern			
Power Options	Programs and Features	are Recovery			
Region	🔩 RemoteApp and Desktop Connectio	🌾 Security and Maintenance			
) Sound	Speech Recognition	Storage Spaces			
Synaptics TouchPad	Sync Centre	🤰 System			
Taskbar and Navigation	💽 Troubleshooting	& User Accounts			
Windows Defender Firewall	📳 Windows Mobility Center	🍓 Work Folders			

The Administration Tools screen will be displayed.

• Double click on Services.



Start a Service

File Home Share	View Manage					^	
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The **Services** screen will be displayed.

• Double click on the relevant service.



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Services (Local)	Name	Description	Status	Startup Type	
	Background Tasks Infrastru	Windows infrastructure service that controls whic	Running	Automatic	
	Base Filtering Engine	The Base Filtering Engine (BFE) is a service that m	Running	Automatic	
	BitLocker Drive Encryption	BDESVC hosts the BitLocker Drive Encryption serv		Manual (Trigger Start)	
	Block Level Backup Engine	The WBENGINE service is used by Windows Back		Manual	
	Bluetooth Audio Gateway S	Service supporting the audio gateway role of the	Running	Manual (Trigger Start)	
	Bluetooth Support Service	The Bluetooth service supports discovery and ass	Running	Manual (Trigger Start)	
	Bluetooth User Support Ser	The Bluetooth user service supports proper functi		Manual (Trigger Start)	
	Bonjour Service	Enables hardware devices and software services t	Running	Automatic	
	BPO CoreConnectService			Manual	
	BPO CRM Reminder Monitor	Monitors and processes CRM Reminders	Running	Automatic	
	BPO Mail Service	Sends emails from BPO		Manual	
	BPO Notification Service	Manages contract escalation notifications for BPO		Manual	
	BPO Print Service	Manages print queue for BPO		Manual	
	Capability Access Manager	Provides facilities for managing UWP apps access	Running	Manual	
	Certificate Propagation	Copies user certificates and root certificates from	Running	Manual (Trigger Start)	
	444	Provides infrastructure support for the Microsoft		Manual (Trigger Start)	
	CNG Key Isolation	The CNG key isolation service is hosted in the LS	Running	Manual (Trigger Start)	
	COM+ Event System	Supports System Event Notification Service (SENS	Running	Automatic	
	COM+ System Application	Manages the configuration and tracking of Com		Manual	
	Computer Browser	Maintains an updated list of computers on the ne	Running	Manual (Trigger Start)	
	Connected Devices Platfor	This service is used for Connected Devices Platfor	Runnina	Automatic (Delaved Sta	3

The **Properties** screen will be displayed.

• Click on the **Start** button.

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Start a Service

⊳ → ⊡	0 🗟 🛛 🖬 🖉	General Log On	Recovery Dependencies		
Services (Local)	Name Background Tas Base Filtering Er BitLocker Drive I Block Level Back Block Level Back Bluetooth Audio Bluetooth Supp Bluetooth User S Bonjour Service BPO CoreConne BPO Print Servic Capability Acces Coretificate Prop Client License S COM+ Event Sy COM+ Event Sy COM+ System A Computer Brow Connected Device	Service name: Display name: Description: Path to executab "C:\Program Files Startup type: Service status: Start You can specify t from here. Start parameters:	BPO_PrintService BPO Print Service Manages print queue for BPO e: \CO3 Technologies (Pty) LTD\BPO RSI PrintSer Manual Stopped Stop Pause Res he start parameters that apply when you start the	sume service	Startup Type Automatic Automatic Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Automatic Manual Automatic Manual Manual Manual Manual Manual (Trigger Start) Manual (Trigger Start) Automatic Manual Manual (Trigger Start) Automatic Manual Manual (Trigger Start) Automatic Manual Manual (Trigger Start)

The Service Control pop up screen will appear.

• Windows will attempt to start the service.

Services File Action View	Help		- 8)
**	а н н н н н н н н н н н н н н н н н н н	BPO Print Service Properties (Local Compute)	
Services (Local)	Name Gal Background Tasks Infrastruc. Gal Background Tasks Infrastruc. Gal Background Tasks Infrastruc. Gal Back Lovel Background Tasks Gal Back Lovel Background Tasks Gal Balancott Nuer Support Service Gal Background Service Gal Background Service Gal BOC CEM Reminder Monitor Gal BOC CEM Reminder Monitor Gal BOC CEM Reminder Monitor Gal BOC Notification Service	General Log On Recovery Dependencies De Log On As Senice name: BPO_PintSenice Local System Digitis name: BPO_PintSenice Inger Start) Local System Digitis name: BPO_Pint Senice Inger Start) Local System Divide sistemating to start the following senice on Local Computer. Inger Start) Local System BPO Pint Service Close Local System Local System Local System Local System Local System Local System Local System Local System Local System Local System	
	BPD Print Service Capability Access Manager S., Certificate Propagation Certificate Propagation Collect License Service (ClipSV., CON & Vorte System CON + System Application Computer Browser Computer Devices Pattorm.,	Start: Start Start parameters that apply when you start the service tocal System to	
	Connected Devices Platform Connected User Experiences Contact Data_832/41 CoreMessaging CoreMessaging Coredential Manager	OK Cannet Appropriate Oblighted Start, Local System Local System The Connected User Experiences and Telemetry ser. Running Automatic Local System Indexes contact data for fast contact searching If y Running Manual Local System Manages communication between system compo. Numming Automatic Local System Provides secure storage and retrieval of credential. Running Manual Local System Provides three management services: Catalog Data Running Automatic Local System Running Automatic Local System Local System	



- 1. Once the service has started successfully, the relevant **Service Prop**erties (Local Computer) pop up screen will appear.
- 2. Click on Ok.

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🧟 Services (Local)	Name Background Tasks Infrastru Base Filtering Engine BitLocker Drive Encryption Block Level Backup Engine Block Level Backup Engine Bluetooth Audio Gateway S Bluetooth Support Service Bluetooth User Support Ser	Service name: Display name: Description: Path to executabl		for BPO	1 ^	Type atic (Trigger Start) (Trigger Start) (Trigger Start) (Trigger Start)
	Bonjour Service BPO CoreConnectService BPO CRM Reminder Monit BPO Mail Service BPO Notification Service BPO Print Service	"C:\Program Files Startup type: Service status:	VCO3 Technologies (Pt Manual Running	y) LTD\BPO RSI I	PrintService \RSI	atic atic
	Capability Access Manager Certificate Propagation Cient License Service (Clip CNG Key Isolation COM+ Event System COM+ System Application Computer Browser Connected Devices Platfor.	Start	Stop he start parameters that	Pause apply when you s Cancel	Resume tart the service Apply	(Trigger Start) (Trigger Start) (Trigger Start) atic (Trigger Start) atic (Delaved Sta

- The **Properties** screen will close.
- In the **Services** screen, the **Status** of the selected service will change to **Running**.
- In this image, BPO Print Service status is now displayed as Running.



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