

We are currently updating our site; thank you for your patience.

CONTRACTS

BUY BACK REQUESTS - EXPORT

For expired contracts that remain active, you have the ability to buy back serial numbers that have been selected, if the selected items are customer assets.

You can export the list of Buy Back Requests to MS Excel, with the correct security right access and if you have MS Excel installed on your pc.

Screen access:

Ribbon Select Contract > Buy Back Requests



The **Buy Back Requests** screen will be displayed.

Select the Site

Your employee user record should be linked to a default site. In this case, the site will auto populate with this default, otherwise the site must be manually selected.

Another site can be selected, if required, and if you have the security rights to access the site.

If **All Sites** displays here, then you do not have a default site configured on your user record, and need to select the required site.



Export Buy Back Request Listing

Upon opening, this screen will default to the **New** status, listing all Buy Back Requests that still require processing.

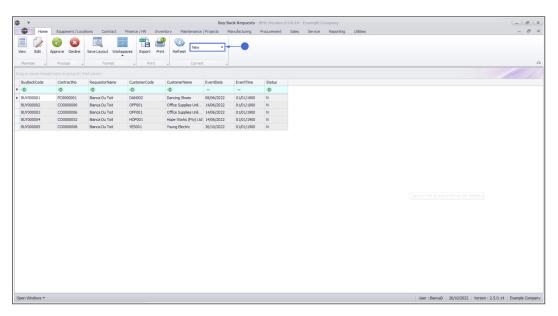
Status filter options:

New: Buy Back Requests that still require processing

Approved: Buy Back Requests that have been Approved

Declined: Buy Back Requests that have been Declined

Awaiting Contract Closure Approval: Buy Back Requests that have been approved, but Contract Closure Approval is required to complete the contract closure process.

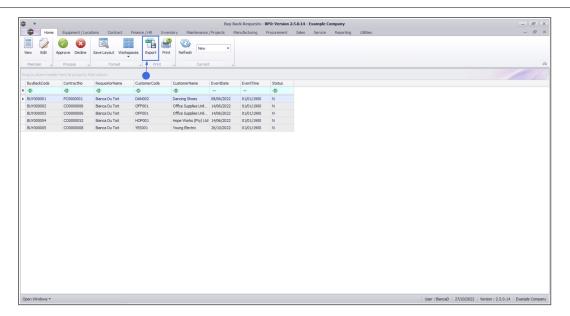


EXPORT BUY BACK REQUEST LISTING

• Click on the **Export** button.



Export Buy Back Request Listing



Refer to Controls and Functions - Export Data for more information relating to exporting listing screens to MS Excel.

Related Topics

- Contract Expiry
- Buy Back Requests Intro
- View Buy Back Request Details
- Edit a Buy Back Request
- Decline Buy Back Request
- Print Buy Back Request

MNU.012.006