

We are currently updating our site; thank you for your patience.

## SERVICE CONTRACT

## **ITEM SALE PROCESS**

- 1. Create a Quote (optional)
- 2. Create an Order
- 3. Create New Deal (creates call)
- 4. Assign 'Walk In' Warranty to Machine
- 5. Request Parts
- 6. Part Request Authorisation
- 7. Issue Machine to Call
- 8. Create Invoice from Call
- 9. Close Call
- 10. Create Contract
- 11. Release Contract for Approval
- 12. Approve Contract

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