

We are currently updating our site; thank you for your patience.

# BPO2

## SERVICE – SCHEDULING

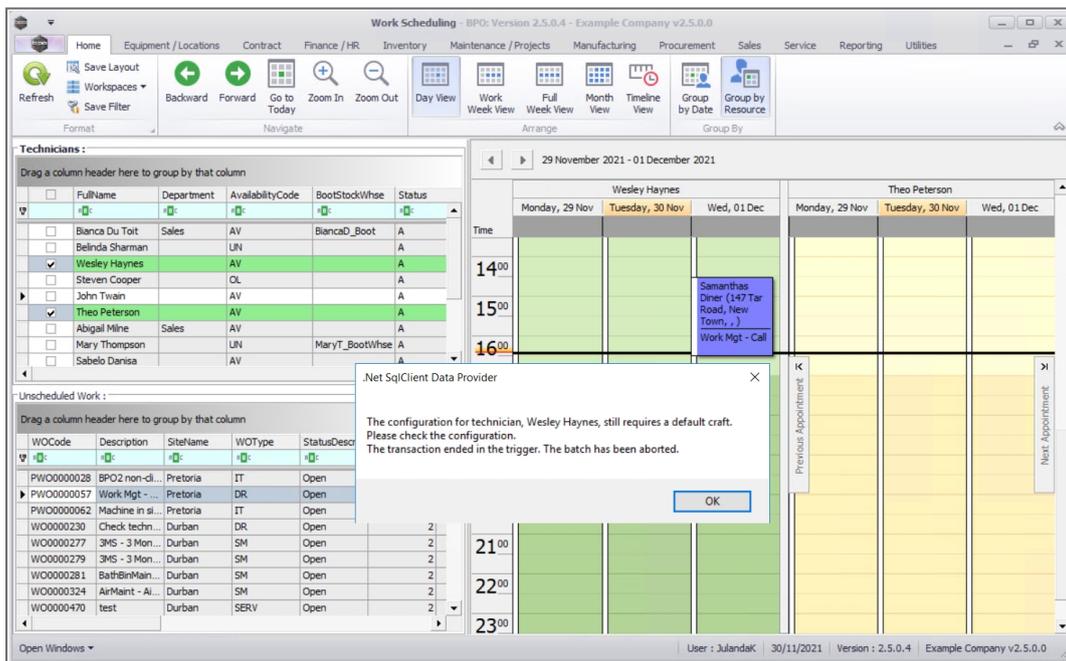
### .NET SQLCLIENT DATA PROVIDER

When attempting to **assign** an **Unscheduled Work** order in the Work Scheduling screen and the following error message occur.

#### .Net SqlClient Data Provider



The configuration for technician, [technician name], still requires a default craft. Please check the configuration. The transaction ended in the trigger. The batch has been aborted.



This is primarily due to;

1. The Work Order that you wish to allocate to a Technician has not been assigned a Craft.

### Fix

Follow the steps as set out in the "Required Crafts " on page 13 section when adding a Work Order.

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