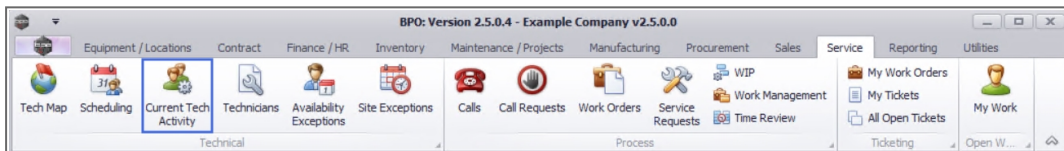


SERVICE

INTRODUCTION TO CURRENT TECH ACTIVITY

The **Current Technician Activity** function shows what a technician is currently working on.

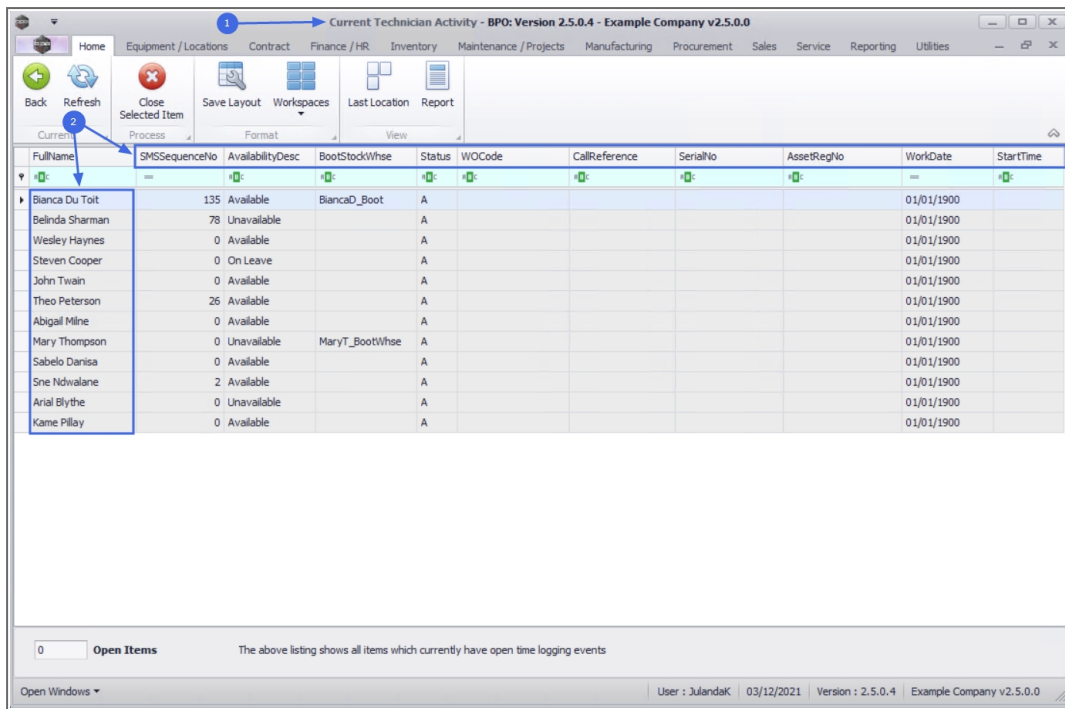
Ribbon Access: *Service > Current Tech Activity*



1. The **Current Technician Activity** screen will be displayed.

TECHNICIAN ACTIVITY

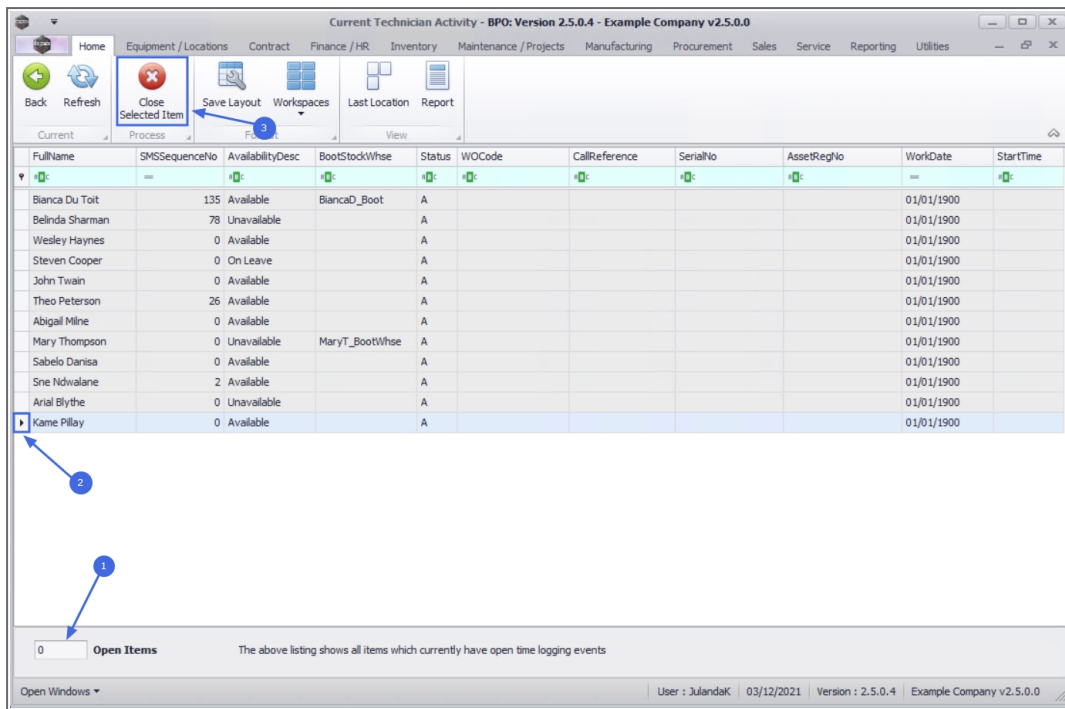
2. All the technicians linked to items that currently have open time logging events, will be listed. You can view:
 - the **SMS Sequence Number** for the technician,
 - whether the technician is **Available** or not,
 - which **Boot Stock Warehouse** each technician is linked to,
 - which **Work Order, Call, Serial Number** and / or **Asset Register Number** each technician is currently linked to, as well as
 - each technicians **Work Date** and **Start Time**.



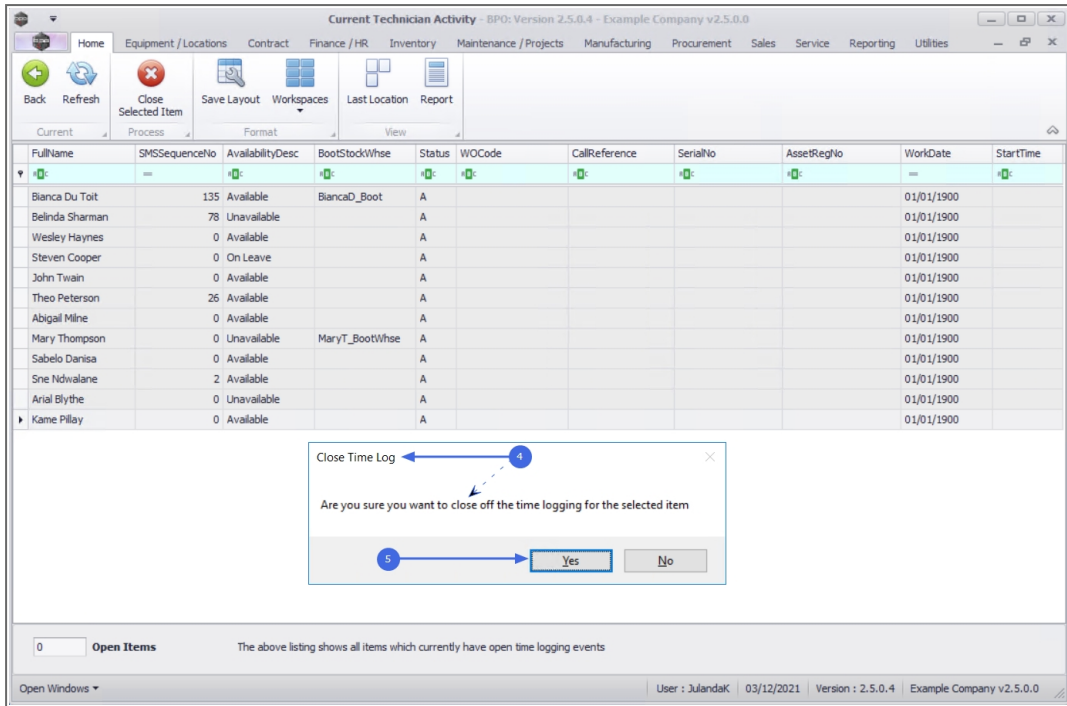
Full Name	SMSSequenceNo	AvailabilityDesc	BootStockWhse	Status	WOCODE	CallReference	SerialNo	AssetRegNo	WorkDate	StartTime
Bianca Du Toit	135	Available	BiancaD_Boot	A					01/01/1900	
Belinda Sharman	78	Unavailable		A					01/01/1900	
Wesley Haynes	0	Available		A					01/01/1900	
Steven Cooper	0	On Leave		A					01/01/1900	
John Twain	0	Available		A					01/01/1900	
Theo Peterson	26	Available		A					01/01/1900	
Abigail Milne	0	Available		A					01/01/1900	
Mary Thompson	0	Unavailable	MaryT_BootWhse	A					01/01/1900	
Sabelo Danisa	0	Available		A					01/01/1900	
Sne Ndwalane	2	Available		A					01/01/1900	
Arial Blythe	0	Unavailable		A					01/01/1900	
Kame Pillay	0	Available		A					01/01/1900	

CLOSE SELECTED ITEM

1. The number of items that have open time logging events, will display in ***Open Items***.
2. To close the time logging events for a technician, select the ***name*** of the technician.
3. Click on ***Close Selected Item***.

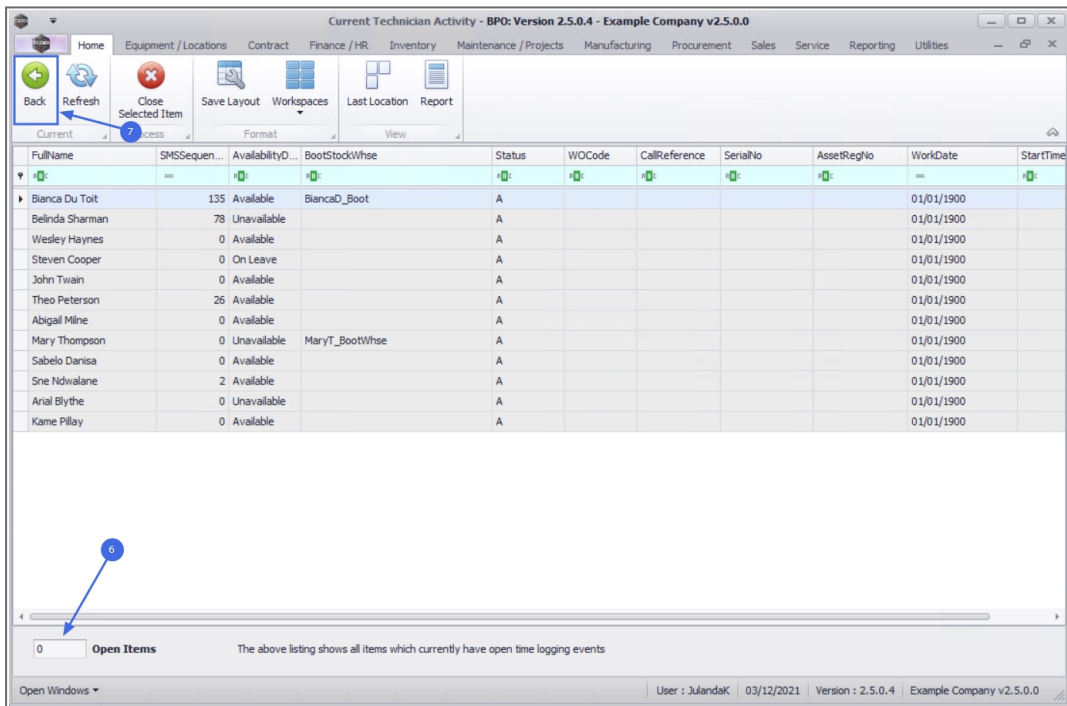


4. When you receive the **Close Time Log** message to confirm;
 - **Are you sure you want to close off the time logging for the selected item.**
5. Click on **Yes**.



6. The **Open Items** for the technician has been closed.

7. Click on **Back** to close the screen.





BPO.MNU.076

