

SERVICE

INTRODUCTION TO CURRENT TECH ACTIVITY

The **Current Technician Activity** function shows what a technician is currently working on.

Ribbon Access: Service > Current Tech Activity

\$ =	5 BP0: Version 2.5.0.4 - Example Company v2.5.0.0										_ 0	x			
	Equipment	Locations	Contract	Finance / HR	Inventory	Mainten	ance / Projects	Manufacturi	ng Pro	urement	Sales	Service	Reporting	Utilities	
٥	31	\$	Z	2	6	6		1	X	📲 WIP 🛍 Work	Management	_	4y Work Orders 4y Tickets	2	
Tech Map	Scheduling	Current Tech Activity	Technicians	Availability Exceptions	Site Exceptions	Calls	Call Requests	Work Orders	Service Requests	🔕 Time F	Review	6,	All Open Tickets	My Work	
		Te	chnical					Proces	s			4	Ticketing	Open W a	\$

1. The *Current Technician Activity* screen will be displayed.

TECHNICIAN ACTIVITY

- 2. All the technicians linked to items that currently have open time logging events, will be listed. You can view:
 - the SMS Sequence Number for the technician,
 - whether the technician is *Available* or not,
 - which Boot Stock Warehouse each technician is linked to,
 - which Work Order, Call, Serial Number and / or Asset Register Number each technician is currently linked to, as well as
 - each technicians Work Date and Start Time.



•	₩ Home E	Equipment / Location					ion 2.5.0.4 - Example o pjects Manufacturing		iales Service Repo	orting Utilities	_ © X
B	2	-	E Layout Workspo	aces Last Location	Report						G
	FullName	SMSSequenceNo	AvailabilityDesc	BootStockWhse	Status	WOCode	CallReference	SerialNo	AssetRegNo	WorkDate	StartTime
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	Bianca Du Toit	135	Available	BiancaD_Boot	Α					01/01/1900	
	Belinda Sharman	78	Unavailable		Α					01/01/1900	
	Wesley Haynes	0	Available		Α					01/01/1900	
	Steven Cooper	0	On Leave		Α					01/01/1900	
	John Twain	0	Available		Α					01/01/1900	
	Theo Peterson	26	Available		Α					01/01/1900	
	Abigail Milne	0	Available		Α					01/01/1900	
	Mary Thompson	0	Unavailable	MaryT_BootWhse	Α					01/01/1900	
	Sabelo Danisa	0	Available		Α					01/01/1900	
	Sne Ndwalane	2	Available		Α					01/01/1900	
	Arial Blythe	0	Unavailable		Α					01/01/1900	
	Kame Pillay	0	Available		Α					01/01/1900	
	naine riiay] 0	AVdiidule		~					01/01/1200	
	0 Open I	tems	The above listin	ig shows all items whic	h current	dy have open time l					any v2.5.0.0

CLOSE SELECTED ITEM

- The number of items that have open time logging events, will display in Open Items.
- 2. To close the time logging events for a technician, select the *name* of the technician.
- 3. Click on *Close Selected Item*.



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	Current 🔒	Process 🖌	Fo 3 t	J Vie	W	4					6
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٧	Vesley Haynes	0	Available		A					01/01/1900	
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3	ohn Twain	0	Available		A					01/01/1900	
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F	rial Blythe	0) Unavailable		A					01/01/1900	
K	ame Pillay	0	Available		A					01/01/1900	
	2										
_	0 Open	Items	The shares but			ly have open time k					

- 4. When you receive the *Close Time Log* message to confirm;
 - Are you sure you want to close off the time logging for the selected item.
- 5. Click on Yes.



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- 6. The *Open Items* for the technician has been closed.
- 7. Click on *Back* to close the screen.

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Wesley Haynes Steven Cooper John Twain			BiancaD_Boot	A					01/01/1900	
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Theo Peterson	26	Available		A					01/01/1900	
Abigail Milne	0	Available		A					01/01/1900	
Mary Thompson	0	Unavailable	MaryT_BootWhse	A					01/01/1900	
Sabelo Danisa	0	Available		A					01/01/1900	
Sne Ndwalane	2	Available		A					01/01/1900	
Arial Blythe	0	Unavailable		A					01/01/1900	
Kame Pillay	0	Available		A					01/01/1900	
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