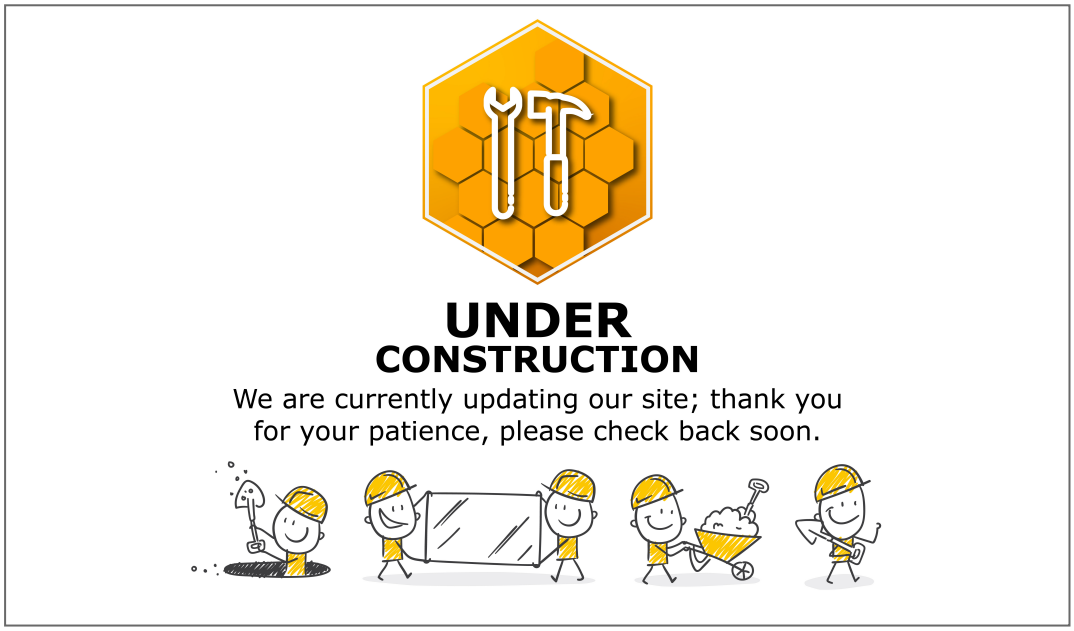
SERVICE

INTRODUCTION TO CALL SLA MANAGEMENT

The **Call SLA Management** screen...

Extended Call Centre - Version Compatibility[1]



BPO.MNU.127

[1]BPO2 v2.5.1.3 or higher.

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