

BPO_NOTIFICATION SERVICE

VERSION RELEASE NOTES

BPO_Notification Service Version List:

[\[4.5.0.2\]](#) [\[4.5.0.0\]](#)

4.5.0.2 (09.07.2021 4:10 PM)

- **Release Priority:** Low
- **Database Prerequisites:** BPO v2.4.0.1
- **Application Type:** BPO Supporting Application – Windows service

Updates

- DBN0106609 (CR74): In cases where the escalation notification email template had an image in the template, the service could not send the email and a base-64 string error was written to the log file. This issue has been resolved and HTML emails with images are now sent.



Rollout Details

- Install BPO_NotificationService_Installer_v4.5.2_x64

File Location on WinSCP

\\Implementations\CO3_Releases\Applications\BPO_V2\BPO2_CompanionInstallers\Services\BPO_NotificationService\v4.5.0.2

4.5.0.0 (29.01.2021 4:42 PM)

- **Release Priority:** Low
- **Database Prerequisites:** BPO v2.4.0.1
- **Application Type:** BPO Supporting Application – Windows service

RSI_NotificationService v4.5.0.0 MODIFICATIONS

- CR 74: Application updated to make use of the new HTML emailing functionality:
 - New email template.
 - New email flag (**ESCANotificationEmail**).
 - Modify source code to handle HTML email processing.
 - Contract Escalation Notification should also be emailed to the contract manager.
 - Notification Service versioned up to v4.5.0.0.
- DBN0094477 – Resolved an error that was displayed in the log files when Notification Service was run. The error was “Could not load file or assembly DevExpress.XtraReports.v14.2.Extensions...”.
- DBN0095791 – Fixed an issue where the primary contact email address was displayed twice in the “To” field of the Escalation Notification email that was sent out.
- DBN0095813 – When editing the StaticData.xml file, we noticed that the Email subject and body did not work when the Escalation Notification email was sent out. This issue has been fixed.

Additional Notes:

- StaticData.xml file: Plain text emails are still supported. If the user does not want to use the HTML email template, the “fldTemplateName” xml tag should be blank and the “fldMailSubject” and “fldMailBody” xml tags should have the relevant details filled in. Please do not delete the “fldTemplateName” xml tag. The HTML email template will be used by default if the “fldTemplateName”

xml tag has the relevant HTML email template name.

- Each time a change is made to the Env.n.xml and/or StaticData.xml file, Notification Service must be restarted for the changes to take effect.
- A deprecated method of applying a global escalation rate to all contracts is used, on the Escalation Notification screen in BPO and in the document that is attached to the Escalation Notification email, when “tblCOMPContrEscalationRates” contains an escalation value.



Rollout Details

- Run the BPO_NotificationService_v4.5.0.0_Upgrade and check for errors in the results file.
- Install BPO_NotificationService_Installer_v4.5.0_x64.

File Location on WinSCP

\Implementations\CO3_Releases\Applications\BPO_V2\BPO2_CompanionInstallers\Services\RSI_NotificationService

BPO.RSI.049

