

SALES

CUSTOMERS - REACTIVATE A CUSTOMER

A Customer can only be Reactivated that has been Deactivated and whose Status is set to *Inactive*.

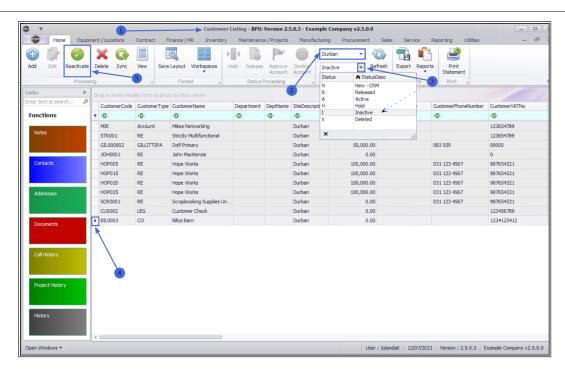
Ribbon Access: Sales > Customers



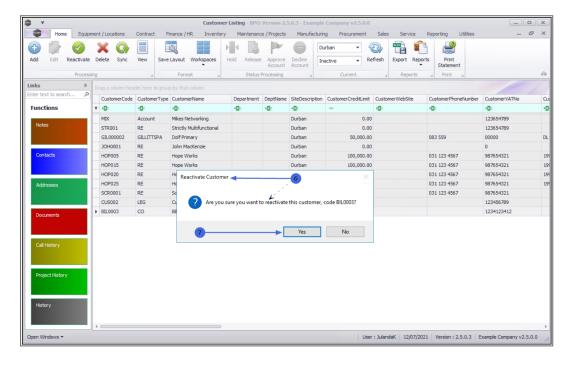
- 1. The *Customer Listing* screen will be displayed.
- 2. Select the *Site* where the Customer can be located.
 - The example has **Durban** selected.
- 3. Ensure that the *Status* has been set to *Inactive*.
- 4. Select the **row** of the **customer** whom you wish to reactivate.
- 5. Click on *Reactivate*.



Customers - Reactivate a Customer



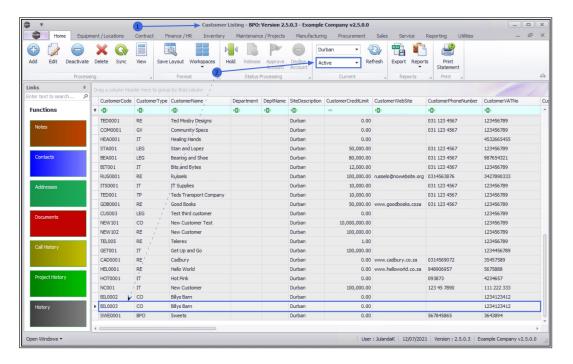
- 6. When you receive the *Reactive Customer* message to confirm;
 - Are you sure you want to reactivate this customer, code [customer code]?
- 7. Click on Yes, if you are certain about your selection.





VIEW CUSTOMER IN ACTIVE STATUS

- 1. The reactivated Customer can now be *viewed* in the *Customer Listing* screen,
- 2. where the status is set to Active.



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