

SALES

QUOTES - REJECTED

A Sales Quote can be *Rejected* when the quote is in the *New Quote* or *Customer Accepted Quote* Status.

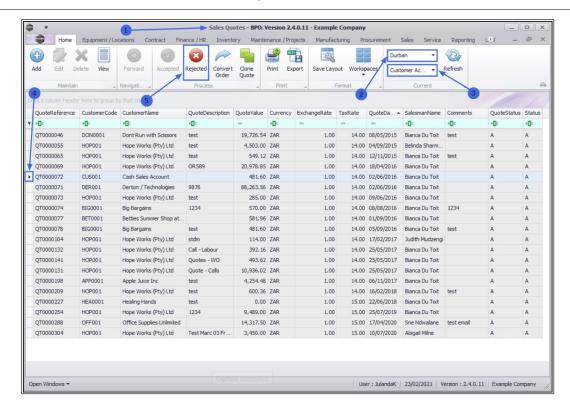
Ribbon Access: Sales > Quotes



- 1. The Sales Quotes listing screen will be displayed
- 2. Ensure that the correct *Site* has been selected.
 - The example has *Durban* selected.
- 3. Select the *Status* for the Sales Quote that needs to be rejected.
 - The example has the *Customer Accepted quote* status selected.
- 4. Click on the **row** of the quote you wish to **reject**.
- 5. Click on *Rejected*.

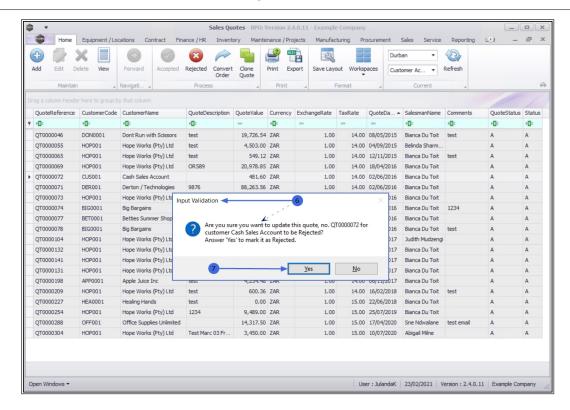






- 6. When you receive the *Input Validation* message to confirm;
 - Are you sure you want to update this quote, no. QT [quote number] for customer [customer name] to be Rejected? Answer 'Yes' to mark it as Rejected.
- 7. Click on **Yes**, if you are certain of your selection.
 - Clicking on No will ignore the request and leave the quote in either New Quote or Customer Accepted status.





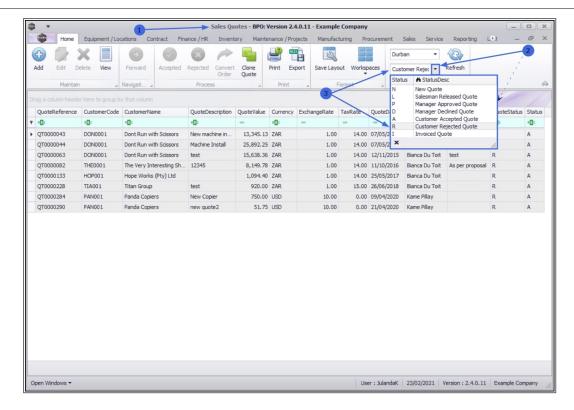
VIEW QUOTE IN REJECTED STATUS

1. You will return to the Sales Quotes listing screen.

Note that the quote that has been Rejected will no longer be available under the *New Quote* or the *Customer Accepted quote* Status list.

- 2. Change the *Status* by clicking on the drop-down *arrow* to display the Status drop-down list.
- 3. Click on Customer Rejected Quote.



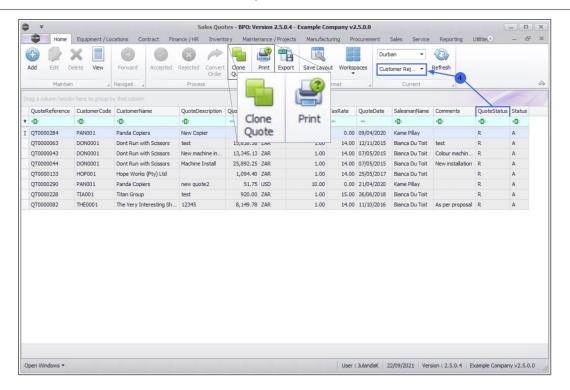


4. The *Sales Quotes* listing screen will be filtered using the *Customer***Accepted Status selection.

PROCESS ACTION BUTTONS

- 5. From this screen you can choose to;
 - · Clone a Quote or
 - Print a Quote





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