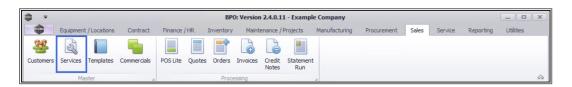


# **SALES**

# **SERVICES - PURCHASE REQUISITIONS**

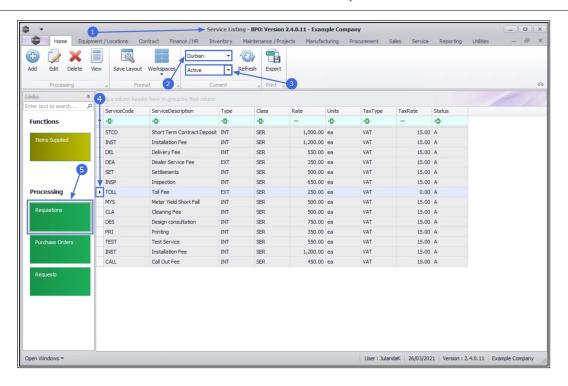
A Service Request gets raised for a Purchase Requisition and Purchase Order for a Third Party Sub-Contracting Service. For example where a service that a Customer requires, but needs to be performed by another company.

Ribbon Access: Sales > Services



- 1. The *Service Listing* screen will be displayed.
- 2. Select the *Site* where the service can be located.
  - The example has *Durban* selected.
- 3. Select the *Status* for the service.
  - The example has *Active* selected.
- 4. Click on the **row** of the **service** you wish to list purchase requisitions for.
- 5. Click on the *Requisitions* tab.





- 6. The *Purchase Requisitions for Service [service code]* list screen will be displayed.
- 7. All the services that have been created for the created will display on the screen.
- 8. Ensure that the correct *Site* has been selected, or
  - Change the *Site* if you wish to add a requisition for a service located on another site.

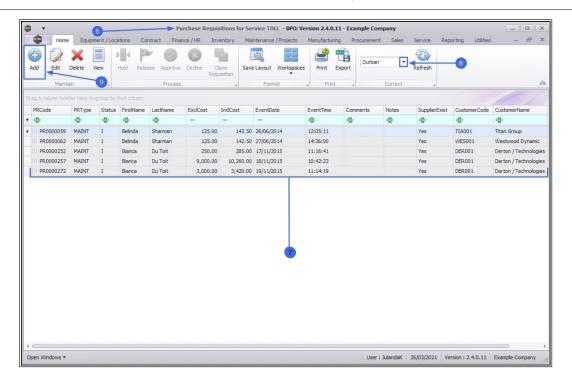
## **ADD PURCHASE REQUISITION FOR SERVICE**

9. Click on Add.



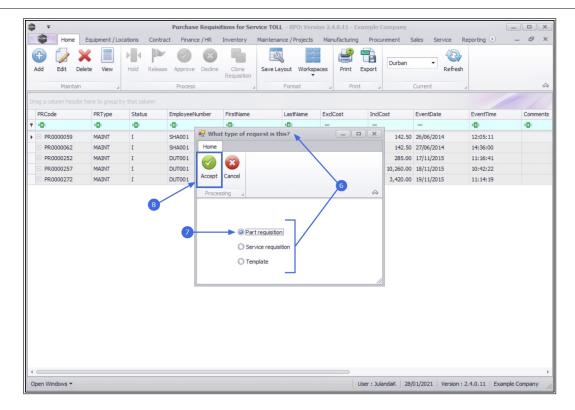
Short cut key: Right click to display the Process menu list. Click on Add.





- 10. The *What type of request is this?* message will be displayed.
  - Requisition options available on the screen;
    - **Part requisition** select this option if you are creating a Part Requisition for a service.
    - *Service requisition* select this option if you are creating a Service Requisition.
    - Template select this option if you use a template to base the requisition on a preloaded Requisition Template.
- 11. Click on the radio button of the option you require.
  - The example has **Part requisition** selected.
- 12. Click on Accepted.



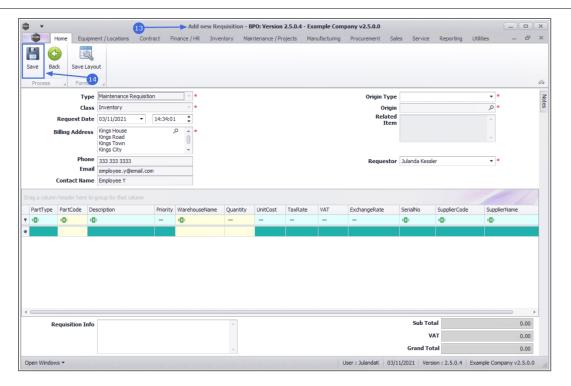


- 13. The *Add new Requisition* screen will be displayed.
- 14. Complete the Part or Service Requisition and then click on Save.

For details on completing the *Part Requisition* refer to Requisitions - Add, Edit, Delete Item Supplier

For details on completing the *Service Requisition* refer to *Service* Requests - Add *Service Request* 





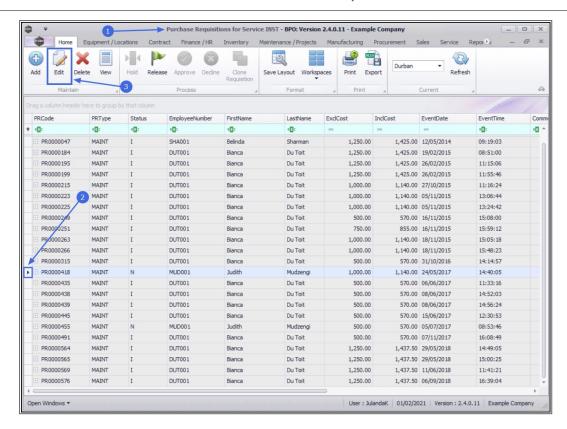
## **EDIT PURCHASE REQUISITION**

- 1. From the *Purchase Requisitions for Service [service code]* screen,
- 2. Click on the **row** of the Purchase Requisition you wish to edit.
- 3. Click on Edit.



Short cut key: Right click to display the Process menu list. Click on Edit.



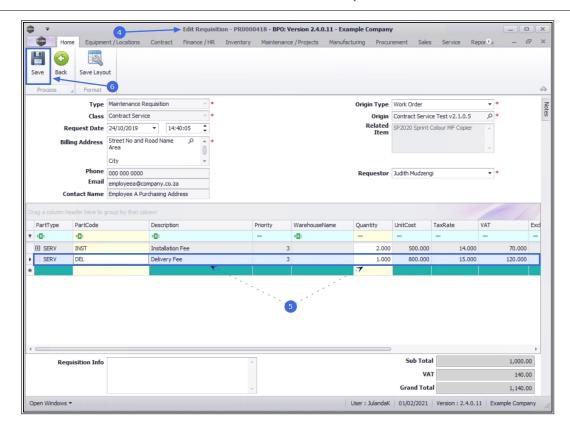


- 4. The *Edit Requisition [requisition number]* screen will be displayed.
- 5. The example has a *Delivery Fee* added to the Requisition.
- 6. After making the relevant changes to the Requisition, click on Save.

For details on completing the *Part Requisition* refer to Requisitions - Add, Edit, Delete Item Supplier

For details on completing the *Service Requisition* refer to *Service* Requests - Add *Service Request* 





## **DELETE A PURCHASE REQUISITION**

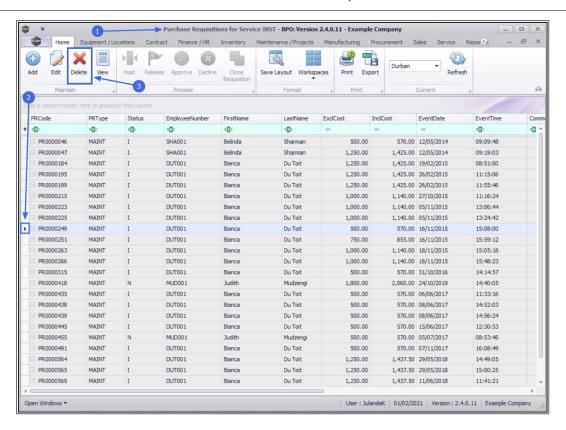
By deleting a requisition, you are in fact *Closing* the Requisition by changing the Status to *C*.

- 1. From the *Purchase Requisitions for Service PR*[requisition number] screen,
- 2. Click on the **row** of the Purchase Requisition you wish to close.
- 3. Click on Delete.



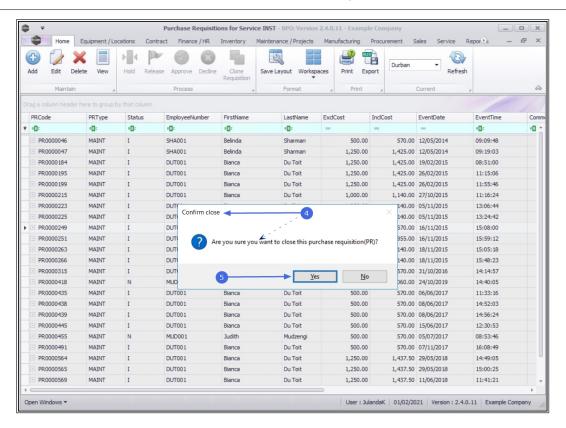
Short cut key: Right click to display the Process menu list. Click on Delete.





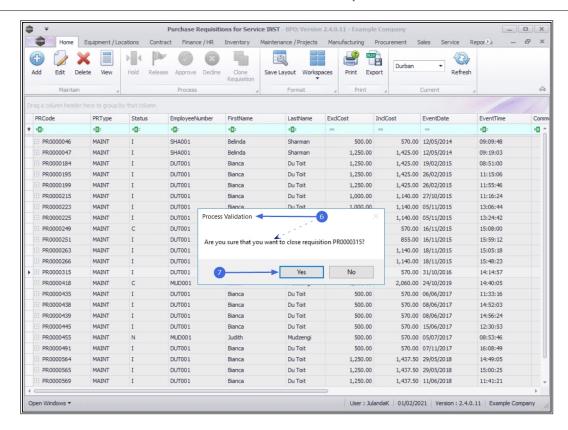
- 4. When you receive the *Confirm close* message;
  - Are you sure you want to close this purchase requisition (PR)?
- 5. Click on Yes if you are certain about your selection.





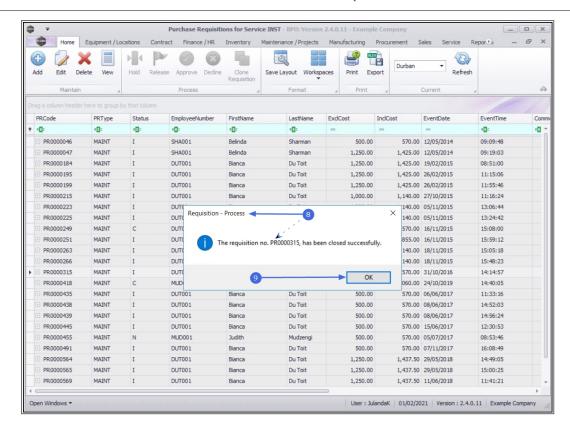
- 6. You will next receive the **Process Validation** message to confirm;
  - Are you sure that you want to close requisition [requisition number]?
- 7. Click on **Yes** if you are certain about your selection.





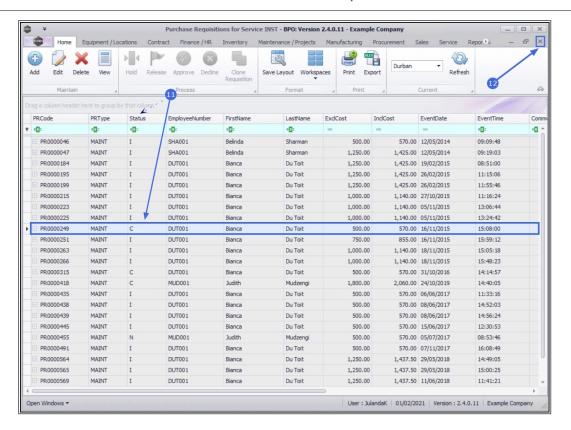
- 8. Next, the *Requisition Process* message will inform you that;
  - The requisition no. [requisition number], has been closed successfully.
- 9. Click on OK.





- 10. Note the Status has changed to **[C]** to indicate that the Purchase Requisition has been **Closed**.
- 11. Click the *Close* icon to return to the *Service Listing* Screen.



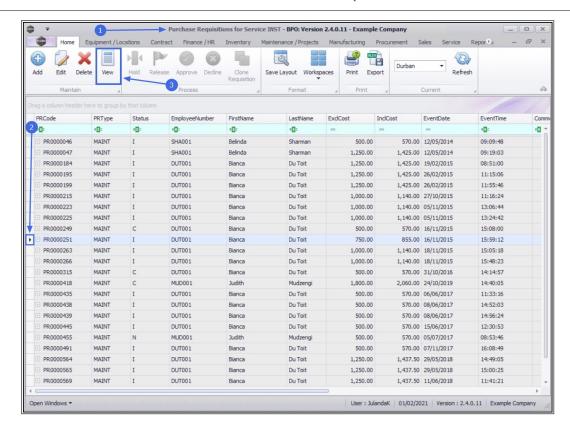


#### **VIEW A PURCHASE REQUISITION**

When viewing a purchase requisition,  $\underline{no}$  changes can be made to the requisition information, it is view only.

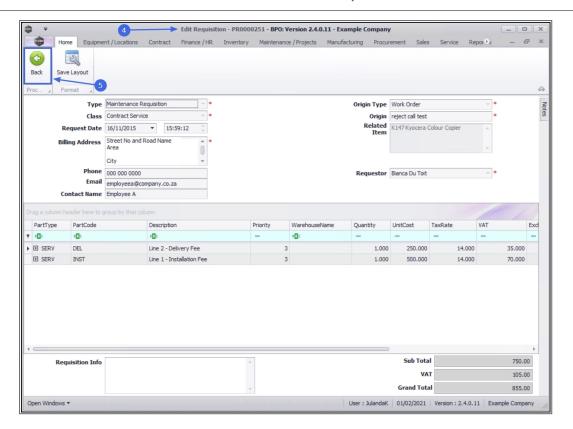
- 1. From the *Purchase Requisitions for Service* [requisition number] screen,
- 2. Click on the **row** of the Purchase Requisition you wish to view.
- 3. Click on View.





- 4. The *Edit Requisition -* [requisition number] screen will display the Requisition information for the requisition you have selected.
- 5. Click on **Back** to return to the **Service Listing** screen.





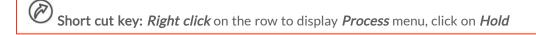
## **PLACE REQUISITION ON HOLD**

A Purchase Requisition can only be placed on Hold when in the *Released* or *Approved* Status.

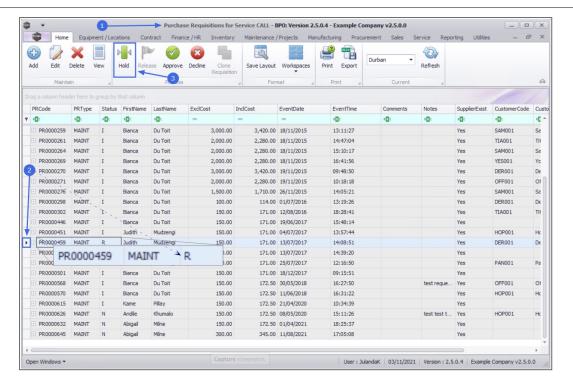
- 1. From the *Purchase Requisitions for Service [service code]* screen,
- 2. Click on the **row** of the requisition you wish to release for approval.



3. Click on Hold.

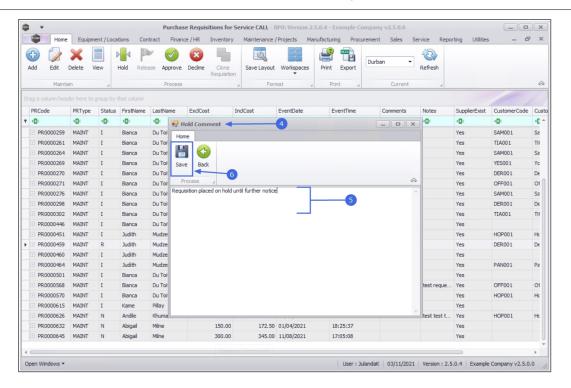






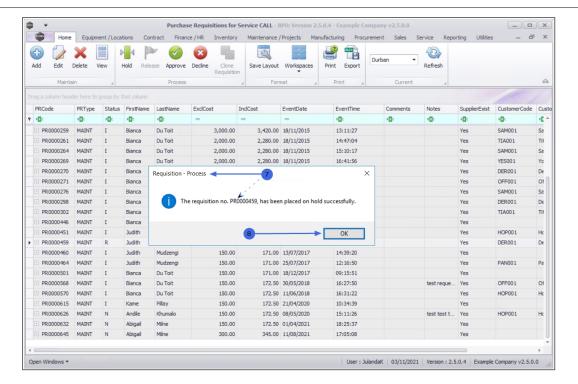
- 4. When you receive the *Hold Comment* screen,
- 5. Click in the *text area* to type a *comment* or *reason* for placing the requisition on hold.
- 6. Click on Save.





- 7. When you receive the *Requisition Process* message to confirm;
  - The requisition no. [requisition number], has been placed on hold successfully.
- 8. Click on OK.





Note the Status for the requisition that you have placed on Hold has changed to N

- New.

### **RELEASE REQUISITION FOR APPROVAL**

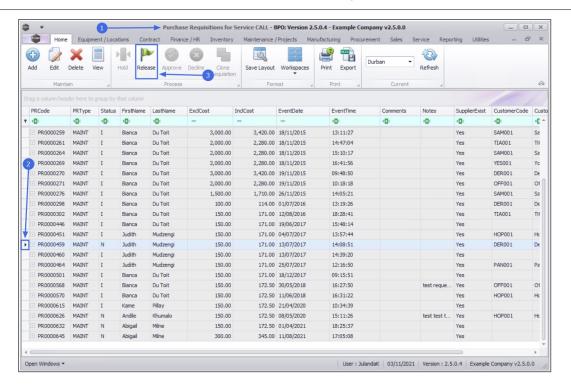
A Purchase Requisition can <u>only</u> be released for approval when the *total value* is more than R0, the items have a *quantity* greater than 0 and all *parts* have a supplier cost linked.

- 1. From the *Purchase Requisitions for Service [service code]* screen,
- 2. Click on the **row** of the requisition you wish to release for approval.
- 3. Click on Release.



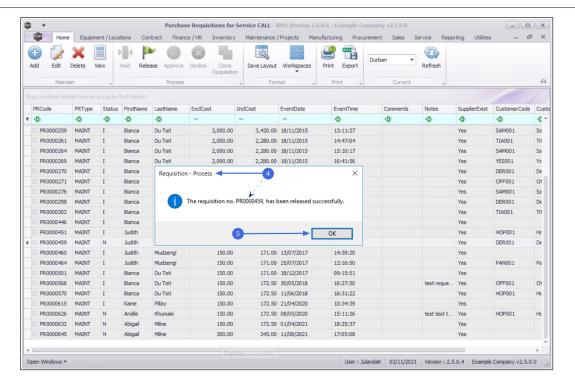
Short cut key: Right click on the row to display Process menu, click on Release



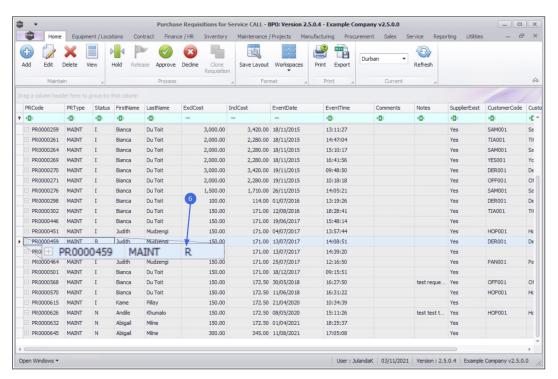


- 4. When you receive the *Requisition Process* message to confirm;
  - The requisition no. [requisition number], has been released successfully.
- 5. Click on OK.





6. The requisition status has changed from *N* - *New* to *R* - *Released*.

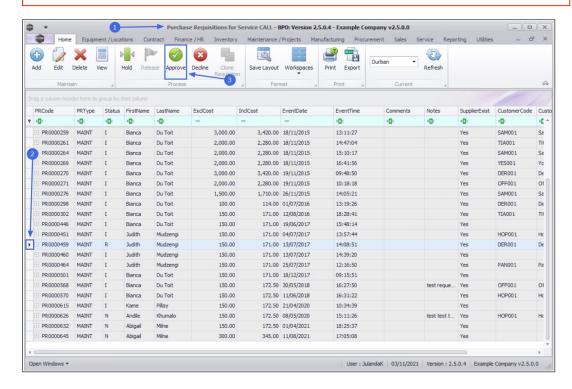




### **APPROVE REQUISITION**

- 1. From the *Purchase Requisitions for Service [service code]* screen,
- 2. Click on the **row** of the requisition you wish to approve.
- 3. Click on Approve.

Short cut key: Right click on the row to display Process menu, click on Approve



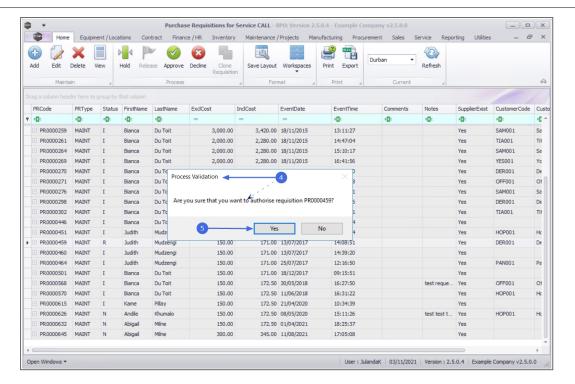
- 4. When you receive the *Process Validation* message to confirm;
  - Are you sure that you want to authorise requisition PR [requisition number]?
- 5. Click on Yes.



For a detailed handling of the topic refer to Release for or Remove from

**Approval** 





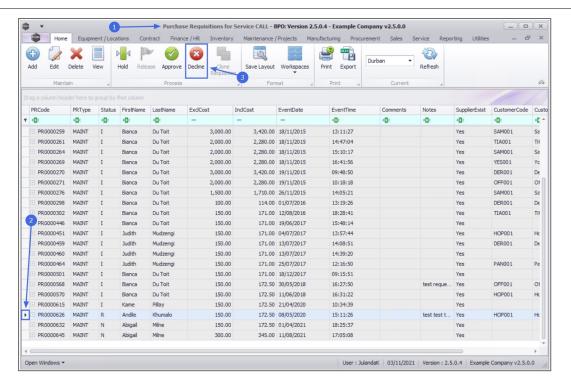
## **DECLINE A PURCHASE REQUISITION**

- 1. From the *Purchase Requisitions for Service [service code]* screen,
- 2. Click on the **row** of the requisition you wish to decline.
- 3. Click on Decline.



Short cut key: Right click on the row to display Process menu, click on Decline

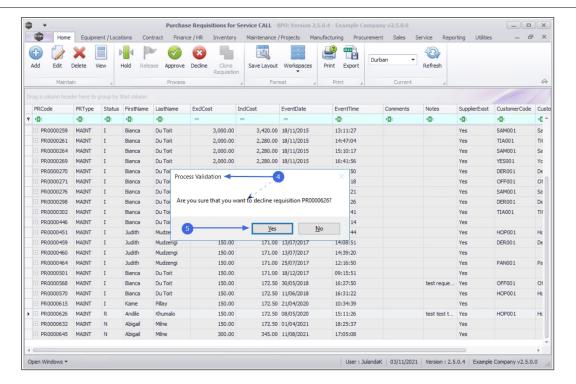




- 4. When you receive the **Process Validation** message to confirm;
  - Are you sure that you want to decline requisition [requisition number]?
- 5. Click on Yes.

For a detailed handling of the topic refer to Release for or Remove from Approval





### **CLONE REQUISITION**

Only requisitions that originated from the Stock Status screen can be cloned.

Refer to Parts - Requisitions - Clone Requisition for information on how to Clone a Requisition.

MNU.065.005