

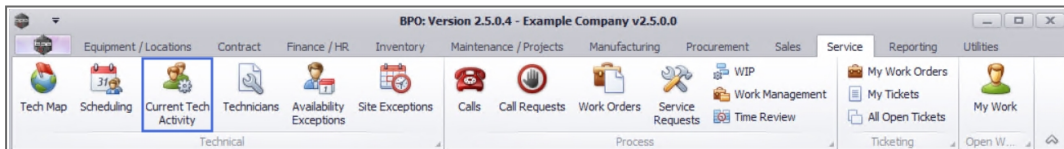
SERVICE

CURRENT TECH ACTIVITY - LAST LOCATION

Note the following requirements for this functionality;

- *Google Maps* needs to be installed for this functionality to work.
- Make sure your computer's *regional settings* are correct - number formats - decimal system is a [.] full stop and not a [,] comma.
- A *Location folder* must exist within the BPO_RSI folder - with the correct permissions.

Ribbon Access: *Service > Current Tech Activity*



1. **Current Technician Activity** screen will be displayed.
2. All the technicians linked to items that currently have open time logging events, will be listed.
3. In the data grid you can view:
 - i. Whether a technician is **Available** or not.
 - ii. Which **Boot Stock Warehouse** each technician is linked to.
 - iii. Which **Work Order, Call, Serial Number** and / or **Asset Register Number** each technician is currently linked to, and
 - iv. the technician **Work Date** and **Start Time**.
4. Click on **Last Location**.



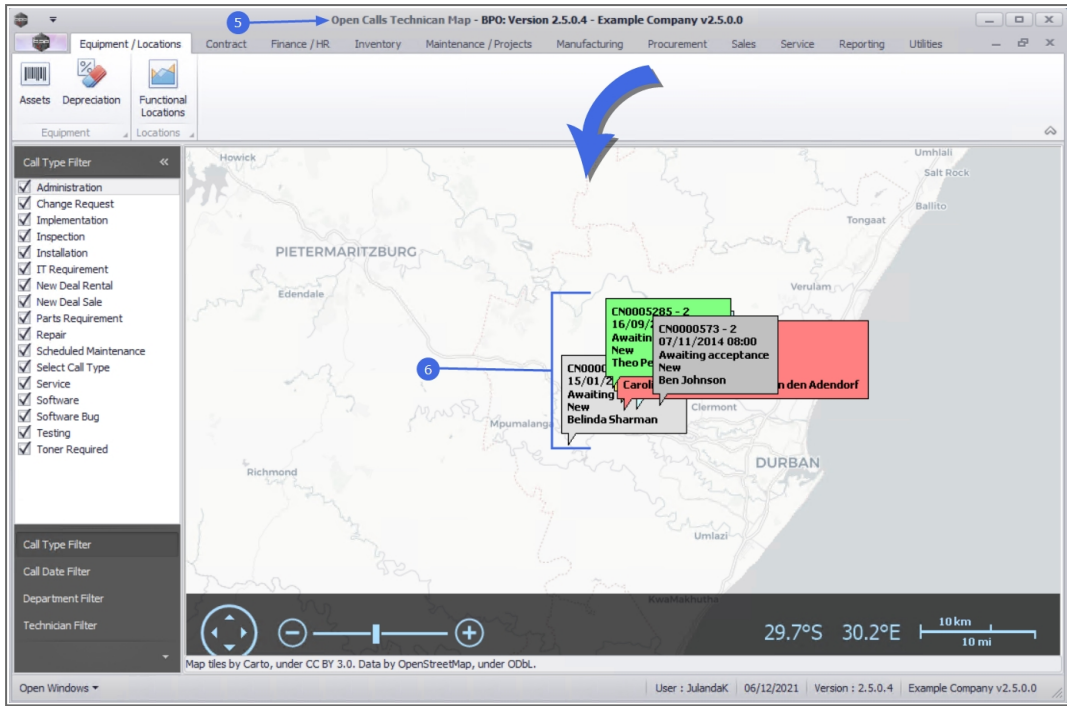
For more information about the functionality of this screen refer to [Service - Introduction to Current Tech Activity](#)

Full Name	SMSSequen...	AvailabilityDesc	BootStockWhse	Status	WOCODE	CallReference	SerialNo	AssetRegNo	WorkDate	StartTime
Bianca Du Toit	135	Available	BiancaD_Boot	A					01/01/1900	
Belinda Sharman	78	Unavailable		A					01/01/1900	
Wesley Haynes	0	Available		A					01/01/1900	
Steven Cooper	0	On Leave		A					01/01/1900	
John Twain	0	Available		A					01/01/1900	
Theo Peterson	26	Available		A					01/01/1900	
Abigail Milne	0	Available		A					01/01/1900	
Mary Thompson	0	Unavailable	MaryT_BootWhse	A					01/01/1900	
Sabelo Danisa	0	Available		A					01/01/1900	
Sne Ndwalane	2	Available		A					01/01/1900	
Arial Blythe	0	Unavailable		A					01/01/1900	
Kame Pillay	0	Available		A					01/01/1900	

- The **Open Calls Technician Map** screen will be displayed.
- Google Maps will open, marking the **current locations** of your technicians.



For more information about the functionality of this screen refer to [Service - Introduction to Current Tech Activity](#)



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