

## **STATIC DATA**

## STATIC DATA - WORK ORDERS: RECTIFICATION CODES

**Ribbon Access:** Configurator > Static Data> Static Data

	Ŧ				BPO Co	nfigurator : Version 1	.0.0.8 - Exampl	e Company				_		×
۷	Accounts	Call Centre	Company	Contract	Departments	Human Resources	Inventory	Reporting	Sales	Scheduling	Security	Services	Static Data	
Z														
Static Data														
St														
Open W	indows 🔻											19 1	Mar 2018	<b>‡</b> //

- The *Static Data* listing screen will be displayed.
- Use the *filter row* or *scroll down* the list until you find the *Work Orders: Rectification Codes* row.
- Click on the *expand* icon in this row.



	Static Data - BPO Co	nfigurator : Version 1.0.0	.8 - Examp	le Company			_		$\times$
Home Accounts Call Centre Company	Contract Departments Hun	nan Resources Inventor	y Report	ing Sales Sch	heduling Security	Services	Static Data	-	8 )
Save Layout Workspaces Save Filter									
Description	TableName	FieldName	Size	UserDefinable				_	
9									
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes					
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes					
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes					
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes					
Reporting : Report Sub Types	tblRPTSSavedReports	fldReportSubType	50	Yes					
Reporting : Report Types	tblRPTSSavedReports	fidReportType	50	Yes					
E Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes					
Gales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes					
Sales : Document Status	tblSALSInvoices	fldStatus	1	No					
	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes					
☑ Sales : Quote payment terms	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes					
☑ Sales : Quote Status	tblSALSQuotes	fldQuoteStatus	50	Yes					
	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes					
Bales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes					
	GENERIC	fldServiceClass	50	Yes					
☑ Sales : Service Type	GENERIC	fldServiceType	50	Yes					
	GENERIC	fldUnitofMeasure	50	Yes					
	tblSALSCustomers	fldCreditTerms	20	Yes					
	tblINVNAdjustmentRequest	fldReasonCode	10	Yes					
	tblASMNTaskSchedule	fldDayOfWeek	10	No					
	tblASMNTaskSchedule	fldWeekOfMonth	10	No					
	tblWARRWarranty	fldType	10	Yes					
Work Orders : Class	tblWKORWorkOrder	fldWOClass	50	Yes					
Work Orders : Rectification Codes     ■	tblWKORWorkSchedule	fldRectificationCode	10	Yes					
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes					
Work Orders: Work Order Status     ■	tblWKORWorkOrder	fldStatus	1	No					
F									

- The Work Orders: Rectification *Codes* frame will be expanded.
- Here you can view a list of *work order rectification codes* currently on the system.



2			mpany Contract Depa		man Resources Invent	orv Report	ting Sales	Scheduling	Security S	ervices	Static Data	_	8
	Form	kspaces Save Filter Ref	iresh			a y Trapor	ang cales						
Descrip	ption		TableName		FieldName	Size	UserDefinable						
🗉 Sale	es : Quote	s Other Costs	tblSALSQuotes		fldQuoteCostType	50	Yes						
🗄 Sale	es : Service	e Class	GENERIC		fldServiceClass	50	Yes						
🗄 Sale	es : Service	е Туре	GENERIC		fldServiceType	50	Yes						
🗄 Sale	es : Service	e Unit of Measure	GENERIC		fldUnitofMeasure	50	Yes						
🗄 Sale	es: Credit	Terms	tblSALSCustome	ers	fldCreditTerms	20	Yes						
🗄 Stor	ck Adjustm	ents : Reason Code	tblINVNAdjustm	entRequest	fldReasonCode	10	Yes						
🗄 Tas	sk: Day Of	Week	tblASMNTaskSd	hedule	fldDayOfWeek	10	No						
🕀 Task	sk: Week O	fMonth	tblASMNTaskSd	hedule	fldWeekOfMonth	10	No						
🗄 War	rranties : \	Warranty Type	tblWARRWarran	nty	fldType	10	Yes						
🗉 Wor	rk Orders :	Class	tblWKORWorkO	rder	fldWOClass	50	Yes						
E Wor	rk Orders :	Rectification Codes	tblWKORWorkS	chedule	fldRectificationCode	10	Yes						
	Codes												
	Code	CodeDescription	CodeType	Status	SortOrder								
۴	•												
	FIXED	Fixed machine	None	A	1								
_	PDI	Parts Delivered and Inst	talled None	A	2								
	RC	Replaced components	None	A	3								
_	RM	Replaced Machine	None	A	4								
	SM	Serviced Machine	None	A	5								
	IR	IT Related	None	A	6								
	RP	Replaced Parts	None	A	7								
	DS	Delivered Stock	None	A	8								
*													
	rk Orders :		tblWKORWorkO		fldWOType		Yes						
1 Wor	rk Orders:	Work Order Status	tblWKORWorkO	rder	fldStatus	1	No						

## ADD A NEW WORK ORDER RECTIFICATION CODE

- *Right click* anywhere in a *row* of the *Codes* data grid.
- A *Process* menu will pop up.
- Click on Add Add New Code.



	Home Ac	counts Call Centre	Company			nfigurator : Version				rhedulina	Security	Services	 _	×
ave Layo		spaces Save Filter	Refresh						ng barb b	a reddin ry	becanty			
Descrip	otion			TableName		FieldName	Size		UserDefinable					
🗄 Sale	es : Quotes	Other Costs		tblSALSQuotes		fldQuoteCostTyp	e	50	Yes					
E Sale	es : Service	Class		GENERIC		fldServiceClass		50	Yes					
🗄 Sale	es : Service	Туре		GENERIC		fldServiceType		50	Yes					
E Sale	es : Service	Unit of Measure		GENERIC		fldUnitofMeasure		50	Yes					
🗄 Sale	es: Credit T	erms		tblSALSCustome	ers	fldCreditTerms		20	Yes					
E Stor	ck Adjustme	ents : Reason Code		tblINVNAdjustm	entRequest	fldReasonCode		10	Yes					
🗄 Task	k: Day Of V	Veek		tblASMNTaskSch	nedule	fldDayOfWeek		10	No					
🗄 Task	k: Week Of	fMonth		tblASMNTaskSch	nedule	fldWeekOfMonth		10	No					
⊞ War	rranties : W	/arranty Type		tblWARRWarrar	nty	fldType		10	Yes					
🗄 Wor	rk Orders :	Class		tblWKORWorkO	rder	fldWOClass		50	Yes					
⊟ Wor	rk Orders :	Rectification Codes		tblWKORWorkS	chedule	fldRectificationCo	ode	10	Yes					
(	Codes													
٩	Code	CodeDescription		CodeType	Status	SortOrder								
۴														
	FIXED	Fixed machine		None	A	1								
	PDI	Parts Delivered and	Installed	None	Α	2								
	RC	Replaced componer	nts	None	Α	3								
	RM	Replaced Machine		None	A	4								
	SM	Serviced Machine		None	Α	5								
+	IR	IT Related		None	A	6								
	RP	Replaced Parts	Proces	SS	A	7								
	DS	Delivered Stock	G (	Add	A	8								
*				Add New Code										
± Wor	rk Orders :	Туре	8	Delete Code _	ler	fldWOType		50	Yes					
± Wor	rk Orders: \	Work Order Status			er	fldStatus		1	No					

- The *final row* in the *Codes* data grid will now be 'activated'.
  - The *Code Type*, *Status* and *Sort Order* columns will now be populated.



Serve Layout       Waringsocz       Serve Hit       Waringsocz       Serve Hit         Description       TableHame       FedBlame       Sze       MerDefnable         Stable : Guite Unit Type       GHERIC       RdServiceClass       S9       Yes         Stable : Service Unit of Messare       GERERIC       RdServiceClass       Side : Service Class       MitWORNWorkOrder       RdWorkOrder       No         Table: Veek of Month       BMARRMarathy       FdTWORNWorkOrder       RdWORNWorkOrder       RdWORDWorkOrder       Side Sorterestrestreame       Side Sorterestreame	Ø	Home Ad	ccounts Call Centre Company			onfigurator : Version 1. man Resources Inven		,	Security	Services	Static Data	-	e X
B     Sales : Quote Unit Types     bliSALSQuotes/Details     fdQuoteCostType     50     Yes       Sales : Quotes Other Costs     bliSALSQuotes     fdQuoteCostType     50     Yes       Sales : Service Class     GENERIC     fdServiceType     50     Yes       B     Sales : Service Unit of Measure     GENERIC     fdServiceType     50     Yes       B     Sales : Service Unit of Measure     GENERIC     fdGreditTerms     50     Yes       B     Sales : Credit Terms     tbliSALSQuotess     fdGreditTerms     20     Yes       B     Sales : Credit Terms     tbliSANVTaskSchedule     fdDayOfWeek     10     No       B     Task: Day Of Week     tbliSANVTaskSchedule     fdDayOfWeek     10     No       B     Task: Week Of Month     tbliSANVAdustmenRequest     fdWeekOfMonth     10     No       B     Work Orders : Class     tbliWKORWorkOrder     fdWeekOfMonth     10     No       B     Vork Orders : Class     tbliWKORWorkOrder     fdWeekOfMonth     10     Yes       FDXD     Fixed mathine     None     A     1     Yes       FDXD     Fixed mathine     None     A     1       POI     Parts Delivered and Instaled     None     A     1	Save I		spaces Save Filter Refresh										
B     Sales: Quote Unit Types     tbiSALSQuotesOetails     fdQuoteUnitType     50       Sales: Quotes Other Costs     tbiSALSQuotes     fdQuoteCostType     50     Yes       B     Sales: Service Class     GENERIC     fdServiceType     50     Yes       B     Sales: Service Unit of Measure     GENERIC     fdServiceType     50     Yes       B     Sales: Service Unit of Measure     GENERIC     fdCreditTerms     50     Yes       B     Sales: Service Unit of Measure     GENERIC     fdCreditTerms     50     Yes       B     Sales: Service Unit of Measure     GENERIC     fdCreditTerms     50     Yes       B     Sales: Service Unit of Measure     GENERIC     fdCreditTerms     50     Yes       B     Sales: Credit Terms     tbiSALSQuotesAutobality     fdQaoyOfWeek     10     No       B     Task: Week Of Month     tbiASMNTaskSchedule     fdDaoyOfWeek     10     No       B     Wark Orders: Class     tbiWKORWorkOrder     fdWOClass     50     Yes       B     Verk Orders: Rectification Codes     tbiWKORWorkOrder     fdWOClass     50     Yes       P     Code     CodeDescription     CodeType     Status     SortOrder     10       P     FixED     Fixed	Des	scription		TableName		FieldName	Size	UserDefinable					
Sales:         Quotes Other Costs         tbSALSQuotes         fdQuoteCostType         S0         Yes           B         Sales:         Sarvice Type         GENERIC         fdServiceClass         50         Yes           B         Sales:         Sarvice Type         GENERIC         fdServiceType         50         Yes           B         Sales:         Sarvice Type         GENERIC         fdUrthMesaure         50         Yes           B         Sales:         Sarvice Type         GENERIC         fdUrthMesaure         50         Yes           B         Sales:         Sarvice Type         GENERIC         fdUrthMesaure         50         Yes           B         Sales:         Cordet Terms         tbSALSQuotes         fdOredtTerms         20         Yes           B         Task: Week Of Month         tbJASNNTaskSchedule         fdRvek0Month         10         No           B         Work Orders: Class         tb/WKORWorkOrder         fdWOClass         50         Yes           B         Work Orders: Rectification Codes         tb/WKORWorkSchedule         fdRectificationCode         10         Yes           P         Code         CodeDescription         CodeType         Status         SortOrder	•												
B         Sales : Service Class         GENERIC         fldServiceClass         50         Yes           B         Sales : Service Type         GENERIC         fldServiceType         50         Yes           B         Sales : Service Unit of Measure         GENERIC         fldUnitofMeasure         50         Yes           B         Sales : Credit Terms         tblSALSCustomers         fldCreditTerms         20         Yes           B         Stock Adjustments : Reason Code         tblNNNAdjustmentReconCode         10         Yes           B         Task: Day Of Week         tblASMNTaskSchedule         fldDayOfWeek         10         No           B         Task: Week Of Month         tblASMNTaskSchedule         fldWeekOfMonth         10         No           B         Work Orders : Rectification Codes         tblWKORWorkOrder         fldWoClass         50         Yes           Verson Crears : Rectification Codes         tblWKORWorkOrder         fldWoClass         50         Yes           S         Code         CodeDescription         CodeType         Status         SortOrder         Yes           PD         Ported machine         None         A         1         Yes         Yes           RM         Replaced Orgonent	÷ :	Sales : Quote I	Unit Types	tblSALSQuotesD	etails	fldQuoteUnitType	50	Yes					
B     Sales : Service Type     GENERIC     fdServiceType     50     Yes       B     Sales : Service Unit of Measure     GENERIC     fdUnitofMeasure     50     Yes       B     Sales : Credit Terms     tbSALSCustomers     fdCreditTerms     20     Yes       B     Sales : Credit Terms     tbSALSCustomers     fdCreditTerms     20     Yes       B     Stock Adjustments : Reason Code     tbI/NVNAdjustmentRequest     fdDayofNeek     10     No       B     Task: Day of Week     tbJASMTraskSchedule     fdDayofNeek     10     No       B     Task: Week Of Month     tbJASMTraskSchedule     fdDayofNeek     10     No       B     Work Order : Class     tbWKORWorkOrder     fdDayofNeek     10     Yes       Vork Order : Rectification Codes     tbWKORWorkSchedule     fdRectification Code     10     Yes       Vork Order : Class     tbWKORWorkSchedule     fdRectification Code     10     Yes       Vork Order : Class     tbWKORWorkSchedule     fdRectification Code     10     Yes       Vork Order : Class     tbWKORWorkSchedule     fdRectification Code     10     Yes       PDI     Parts Delvered and Instaled     None     A     1       FIXED     Fixed machine     None     A <t< td=""><td>•</td><td>Sales : Quotes</td><td>Other Costs</td><td>tblSALSQuotes</td><td></td><td>fldQuoteCostType</td><td>50</td><td>Yes</td><td></td><td></td><td></td><td></td><td></td></t<>	•	Sales : Quotes	Other Costs	tblSALSQuotes		fldQuoteCostType	50	Yes					
B     Sales : Service Unit of Measure     GENERIC     ftdUnitofMeasure     50     Yes       B     Sales: Credit Terms     tbISALSCustomers     ftdCreditTerms     20     Yes       B     Stock Adjustments : Reason Code     tbIINVNAdjustmenRequest     ftdReasonCode     10     Yes       B     Task: Oay Of Week     tbISALSCustomers     ftdReasonCode     10     Yes       B     Task: Week Of Month     tbISANTraskSchedule     ftdRoeKOMonth     10     No       B     Warranty Type     tbWARRWarranty     ftdType     10     Yes       B     Work Orders : Class     tbWKORWorkOrder     ftdRoctiass     50     Yes       B     Work Orders : Rectification Codes     tbWKORWorkSchedule     ftdRoctiass     50     Yes       Code     CodeDescription     CodeType     Status     SortOrder     10     Yes       FIXED     Fixed machine     None     A     1       PD1     Parts Delevered and Installed     None     A     3       RM     Replaced Machine     None     A     6       RM     Replaced Machine     None     A     6       RM     Replaced Parts     None     A     6       RM     Replaced Parts     None     A </td <td>± :</td> <td>Sales : Service</td> <td>Class</td> <td>GENERIC</td> <td></td> <td>fldServiceClass</td> <td>50</td> <td>Yes</td> <td></td> <td></td> <td></td> <td></td> <td></td>	± :	Sales : Service	Class	GENERIC		fldServiceClass	50	Yes					
B     Sales: Credit Terms     tblSALSCustomers     fbdCreditTerms     20     Yes       B     Stock Adjustments : Reason Code     tblINVNAdjustmentRequest     fbdReasonCode     10     Yes       B     Task: Day Of Week     tblASNMTaskSchedule     fbdDayOfWeek     10     No       B     Task: Week Of Month     tblASNMTaskSchedule     fbdWecOfMonth     10     No       B     Task: Week Of Month     tblASNMTaskSchedule     fbdWecOfMonth     10     No       B     Warranty Type     tblMXARRWarranty     fbdType     10     Yes       B     Work Orders : Class     tblWKORRWorkSchedule     fbdWoClass     50     Yes       B     Vork Orders : Rectification Codes     tblWKORRWorkSchedule     fbdWoClass     50     Yes       Vork Orders : Rectification Codes     tblWKORRWorkSchedule     fbdWoClass     50     Yes       P     Code     CodeDescription     CodeType     Status     SortOrder     10       PD     Parts Delwered and Installed     None     A     11       PD     Parts Delwered and Installed     None     A     14       SM     Serviced Machine     None     A     61       RP     Rejaced Parts     None     A     61       RP <td>÷ :</td> <td>Sales : Service</td> <td>Type</td> <td>GENERIC</td> <td></td> <td>fldServiceType</td> <td>50</td> <td>Yes</td> <td></td> <td></td> <td></td> <td></td> <td></td>	÷ :	Sales : Service	Type	GENERIC		fldServiceType	50	Yes					
B     Stock Adjustments : Reason Code     tblINVNAdjustmentRequest     fidReasonCode     10     Yes       B     Task: Day Of Week     tblASMNTais/Schedule     fidDayORWeek     10     No       B     Task: Week Of Month     tblASMNTais/Schedule     fidWeekOfMonth     10     No       B     Task: Week Of Month     tblASMNTais/Schedule     fidWeekOfMonth     10     No       B     Warrantis : Warranty Type     tblWARRWarranty     fidType     10     Yes       Work Orders : Rectification Codes     tblWKORWork/Schedule     fidRectificationCode     10     Yes       Vork Orders : Rectification Codes     tblWKORWork/Schedule     fidRectificationCode     10     Yes       Q     Code     CodeType     Status     SortOrder     10     Yes       Q     Code     CodeType     Status     SortOrder     10     Yes       Q     Code     CodeType     Status     SortOrder     10     Yes       POI     Parts Delivered and Installed     None     A     11       SM     Serviced Machine     None     A     5       IR     IT Related     None     A     5       Y     Replaced Parts     None     A     6       P     Replaced Machin	± :	Sales : Service	Unit of Measure	GENERIC		fldUnitofMeasure	50	Yes					
B     Task: Day Of Week     tblASMNTaskSchedule     fidDayOfWeek     10     No       B     Task: Week Of Month     tblASMNTaskSchedule     fidWeekOfMonth     10     No       B     Warrantes: Warranty Type     tblWARRWarranty     fidType     10     Yes       Work Orders: Class     tblWKORWorkOrder     fidWeckOfMonth     10     Yes       Work Orders: Rectification Codes     tblWKORWorkOrder     fidWeckOfMonth     10     Yes       Verk Orders: Rectification Codes     tblWKORWorkOrder     fidRectificationCode     10     Yes       Verk Orders: Rectification Codes     tblWKORWorkSchedule     fidRectificationCode     10     Yes       Verk Orders: Rectification Codes     tblWKORWorkSchedule     fidRectificationCode     10     Yes       Verk Orders: Rectification Codes     tblWKORWorkSchedule     fidRectificationCode     10     Yes       Verk Orders: Type     None     A     1     Yes       FIXED     Fixed machine     None     A     2       RC     Replaced Components     None     A     3       RM     Replaced Machine     None     A     6       SM     Serviced Machine     None     A     6       IR     IT Related     None     A     7	•	Sales: Credit T	erms	tblSALSCustome	rs	fldCreditTerms	20	Yes					
B     Task: Week Of Month     tblASMNTaskSchedule     fdWeekOfMonth     10     No       B     Warrantys Type     tblWARRWarranty     fdType     10     Yes       C     Work Orders : Class     tblWKORWorkOrder     fdWoClass     50     Yes       Work Orders : Rectification Codes     tblWKORWorkSchedule     fdRectificationCode     10     Yes       A     Code     CodeDescription     CodeType     Status     SortOrder       FDED     Fixed machine     None     A     1       PDI     Parts Delivered and Installed     None     A     2       RM     Replaced Components     None     A     4       SM     Serviced Machine     None     A     5       IR     IT Related     None     A     6       PD     Replaced Parts     None     A     7       D     Delivered Stock     None     A     7	÷ :	Stock Adjustme	ents : Reason Code	tblINVNAdjustme	entRequest	fldReasonCode	10	Yes					
B     Warranty Type     tbWARRWarranty     fdType     10     Yes       Work Orders : Class     tbWKORWorkOrder     fdWoClass     50     Yes       Work Orders : Rectification Codes     tbWKORWorkSchedule     fdRectificationCode     10     Yes       Verk Orders : Rectification Codes     tbWKORWorkSchedule     fdRectificationCode     10     Yes       Code     CodeDescription     CodeType     Status     SortOrder       Code     FDED     Fixed machine     None     A     10       PD1     Parts Delivered and Installed     None     A     2       RC     Replaced Omponents     None     A     4       SM     Serviced Machine     None     A     6       RM     Replaced Parts     None     A     6       RP     Replaced Parts     None     A     6       RP     Replaced Parts     None     A     8       I     I     None     A     8       I     None     A     8       I     None     A     8       I     None     A     0	+	Task: Day Of V	Week	tblASMNTaskSch	edule	fldDayOfWeek	10	No					
Work Orders : Class     tb/WKORWorkOrder     fd/WOClass     50       Work Orders : Rectification Codes     tb/WKORWorkSchedule     fd/RectificationCode     10       Vorders : Rectification Codes     tb/WKORWorkSchedule     fd/RectificationCode     10       Vorders : Rectification Codes     tb/WKORWorkSchedule     fd/RectificationCode     10       Vorders : Rectification     Code     CodeOescription     CodeType       Status     SortOrder     Image: CodeOescription     CodeType       PDI     Parts Delivered and Installed     None     A     1       PDI     Parts Delivered and Installed     None     A     3       RK     Replaced Machine     None     A     4       SM     Serviced Machine     None     A     6       RP     Replaced Parts     None     A     6       IR     IT Related     None     A     6       I     Divered Stock     None     A     8       I     None     A     0	÷	Task: Week Of	fMonth	tblASMNTaskSch	edule	fldWeekOfMonth	10	No					
Work Orders : Rectification Codes     tbWKORWork/Schedule     fdRectificationCode     10       Version     Codes     CodeS     Image: CodeS     Image: CodeS <ul> <li>Code</li> <li>Code</li> <li>CodeS</li> <li>Fixed machine</li> <li>None</li> <li>A</li> <li>CodeS</li> <li>RM</li> <li>Replaced Components</li> <li>None</li> <li>A</li> <li>SM</li> <li>Serviced Machine</li> <li>None</li> <li>A</li> <li>SM</li> <li>Serviced Machine</li> <li>None</li> <li>A</li> <li>Sint Serviced Machine</li> <li>None</li> <li>A</li> <li>Sint Serviced Machine</li> <li>None</li> <li>A</li> <li>Sint Serviced Stock</li> <li>None</li> <li>A</li> <li>None</li> <li>A</li> <li>Sint Serviced Stock</li> <li>None</li> <li>Sint Serviced Stock</li> <li>None</li></ul>	÷	Warranties : W	Varranty Type	tblWARRWarran	nty	fldType	10	Yes					
Codes	+	Work Orders :	Class	tblWKORWorkO	rder	fldWOClass	50	Yes					
a     Code     CodeDescription     CodeType     Status     SortOrder       Image: Code CodeDescription     CodeType     Status     SortOrder       Image: FDXED     Fixed machine     None     A     1       PDI     Parts Delivered and Installed     None     A     2       RC     Replaced components     None     A     3       RM     Replaced Machine     None     A     4       SM     Serviced Machine     None     A     6       RP     Replaced Parts     None     A     6       RP     Replaced Parts     None     A     8       I     Mone     A     8       I     None     A     8       I     Mone     A     0		Work Orders :	Rectification Codes	tblWKORWorkSo	hedule	fldRectificationCode	10	Yes					
Image: Constraint of the second se		Codes											
FIXED     Fixed machine     None     A     1       PD1     Parts Delivered and Installed     None     A     2       RC     Replaced components     None     A     3       RM     Replaced Machine     None     A     4       SM     Serviced Machine     None     A     5       IR     IT Related     None     A     6       PD     Rplaced Parts     None     A     6       DS     Delivered Stock     None     A     8       I     Image: Comparison of the stock		۹ Code	CodeDescription	CodeType	Status	SortOrder							
PD1         Parts Delivered and Installed         None         A         2           RC         Replaced components         None         A         3           RM         Replaced Machine         None         A         4           SM         Serviced Machine         None         A         6           R         IT Related         None         A         6           RP         Replaced Parts         None         A         6           DS         Delivered Stock         None         A         8           I		٩											
R         Replaced components         None         A         3           RM         Replaced Machine         None         A         4           SM         Serviced Machine         None         A         5           IR         IT Related         None         A         6           PP         Replaced Parts         None         A         7           DS         Delivered Stock         None         A         8           I         I         None         A         0		FIXED	Fixed machine	None	A	1							
RM         Replaced Machine         None         A         4           SM         Serviced Machine         None         A         5           IR         IT Related         None         A         6           RP         Replaced Parts         None         A         7           DS         Delivered Stock         None         A         8           I         I         None         A         0		PDI	Parts Delivered and Installed	None	A	2							
SM         Serviced Machine         None         A         S5           IR         IT Related         None         A         6           RP         Replaced Parts         None         A         7           DS         Delivered Stock         None         A         8           I         Image: Comparison of the state of the		RC	Replaced components	None	А	3							
IR         IT Related         None         A         6           RP         Replaced Parts         None         A         7           DS         Delivered Stock         None         A         8           I         Image: Comparison of the state of the sta		RM	Replaced Machine	None	A	4							
RP         Replaced Parts         None         A         7           DS         Delivered Stock         None         A         8           I         Image: Constraint of the state of the		SM	Serviced Machine	None	A	5							
DS         Delivered Stock         None         A         8           X         None         A         0           B         Work Orders : Type         tbl/WKORWorkOrder         fd/WOType         50 Yes		IR	IT Related	None	A	6							
X         None         A         0           B         Work Orders : Type         bWKKORWorkOrder         fdWOType         50         Yes		RP	Replaced Parts	None	Α	7							
B         Work Orders : Type         tb/WKORWorkOrder         fldWOType         50         Yes		DS	Delivered Stock	None	Α								
		I		None	Α	0							
Work Orders: Work Order Status     tb//KORWorkOrder     fdStatus     1 No	ŧ	Work Orders :	Туре	tblWKORWorkO	rder	fldWOType	50	Yes					
	+	Work Orders:	Work Order Status	tblWKORWorkO	rder	fldStatus	1	No					
	pen	Windows 🔻									26 Mar	2018	¢

- **Code:** Click in this text box and type in a code specific for this new work order rectification.
- Code Description: Click in this text box and type in a description for this new rectification code.



9	Home Ac	counts Call Centre Company			onfigurator : Version man Resources In				Scheduling	Security	Services	Static Data	_	8	×
ve La		spaces Save Filter Refresh													
	Forma	at 🔺 Cur 🖌	TableName		FieldName	-		erDefinable							
Desc	cription		TableName		FieldName	Size	Use	erDefinable							
F C	ales : Quote L	Init Types	tblSALSOuotes	Detaile	fldQuoteUnitTyp		0 Yes								
	ales : Quote c ales : Quotes		tblSALSQuotes		fldQuoteCostTyp		0 Yes								
	ales : Service		GENERIC		fldServiceClass		0 Yes								
	ales : Service		GENERIC		fldServiceType	-	0 Yes								
		Unit of Measure	GENERIC		fldUnitofMeasure	e 5	0 Yes	5							
±s	ales: Credit Te	erms	tblSALSCustom	ers	fldCreditTerms	2	0 Yes	s							
± s	tock Adjustme	ents : Reason Code	tblINVNAdjustn	nentRequest	fldReasonCode	1	0 Yes	5							
ΞT	ask: Day Of V	Veek	tblASMNTaskSc	hedule	fldDayOfWeek	1	0 No								
ΞT	ask: Week Of	Month	tblASMNTaskSc	hedule	fldWeekOfMonth	1 1	0 No								
÷Ν	Varranties : W	/arranty Type	tblWARRWarra	nty	fldType	1	0 Yes	s							
÷ 1	Vork Orders :	Class	tblWKORWork	Order	fldWOClass	5	0 Yes	5							
= v	Vork Orders : I	Rectification Codes	tblWKORWorkS	chedule	fldRectificationC	ode 1	0 Yes	s							
[	Codes														
	۹ Code	CodeDescription	CodeType	Status	SortOrder										]
	٩														1
	FIXED	Fixed machine	None	A	1										
	PDI	Parts Delivered and Installed	None	A	2										
	RC	Replaced components	None	A	3										
	RM	Replaced Machine	None	A	4										
	SM	Serviced Machine	None	A	5										
	IR	IT Related	None	Α	6										
	RP	Replaced Parts	None	Α	7										
	DS	Delivered Stock	None	Α	8										
	I		None	A	0										
Ŧ V	Vork Orders :	Туре	tblWKORWork	Order	fldWOType	5	0 Yes	s							
÷ v	Vork Orders: V	Work Order Status	tblWKORWork	Order	fldStatus		1 No								
_															

- Code Type: This can remain as None.
- **Status:** This will auto populate with **A** Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new rectification code.
  - Note: The *sort order* is the order in which this will appear in the rectification code drop-down list in BPO. If each rectification code has the number 1, then the drop-down list will usually default to an alphabetical order in BPO2. If, as in the next image, it is numbered 9, then it will appear 9th in the drop-down list in BPO2.



•	₹ Home	_	Call Centre Company			onfigurator : Versi man Resources					Security	Services	Static Data	_	8	×
ave La	ayout	Workspaces	Save Filter Refresh	consucc oup			Inventory	Kep	and ng Suica	Schooling	Security	Scinces	50000000			
Desc	ription	Format	∡ Cur ∡	TableName		FieldName		Size	UserDefinable							-
FI S	ales : O	uote Unit Ty	nes	tblSALSQuotes	Details	fldQuoteUnitT	vne	50	Yes							
		uotes Other		tblSALSQuotes		fldQuoteCostT			Yes							
		ervice Class		GENERIC		fldServiceClas			Yes							
± s	ales : Se	ervice Type		GENERIC		fldServiceType	2	50	Yes							
± s	ales : Se	ervice Unit of	fMeasure	GENERIC		fldUnitofMeas	ure	50	Yes							
⊞ S	ales: Cr	edit Terms		tblSALSCustom	iers	fldCreditTerms	5	20	Yes							
± s	tock Ad	justments : F	leason Code	tblINVNAdjustr	nentRequest	fldReasonCod	e	10	Yes							
Ш.Т.	ask: Da	y Of Week		tblASMNTaskSo	hedule	fldDayOfWee	c	10	No							
. т	ask: We	ek Of Month	I	tblASMNTaskSo	hedule	fldWeekOfMor	nth	10	No							
± W	/arranti	es : Warrant	у Туре	tblWARRWarra	anty	fldType		10	Yes							
÷ M	/ork Ord	ders : Class		tblWKORWork	Order	fldWOClass		50	Yes							
	/ork Ord	ders : Rectifi	cation Codes	tblWKORWorks	Schedule	fldRectification	Code	10	Yes							
	Code	s														
[	۹ Cod	le Co	deDescription	CodeType	Status	SortOrder										
	٩															
	FIXE	ED Fix	ed machine	None	A	1										
	PDI	Pa	rts Delivered and Installed	None	Α	2										
	RC	Re	placed components	None	Α	3										
	RM		placed Machine	None	Α	4										
	SM		rviced Machine	None	A	5										
	IR		Related	None	A	6										
	RP		placed Parts	None	Α	7										
	DS		livered Stock	None	A	8										
l	I SDR	t Se	rvice Drum and Rollers	None	Α	0										
± ₩	/ork Ord	ders : Type		tblWKORWork	Order	fldWOType		50	Yes							
± W	/ork Ord	ders: Work O	rder Status	tblWKORWork	Order	fldStatus		1	No							

- When you have finished adding the new work order rectification code details, press *Enter*.
- An *Update* message box will appear, asking;
  - Are you sure you want to save changes to this code?
- Click on Yes.



Hon	ne Accour	nts Call Centre Company			onfigurator : Version 1.0. man Resources Invento			•	Security	Services	Static Data	_	8
ive Layout	: Workspace	es Save Filter											
Descriptio			TableName		FieldName	Size	UserDefinable	2					
E Sales :	Quote Unit	Types	tblSALSOuotes	Details	fldQuoteUnitType	50	Yes						
	Quotes Oth		tblSALSQuotes		fldQuoteCostType	50	Yes						
E Sales :	Service Clas	s	GENERIC		fldServiceClass	50	Yes						
E Sales :	Service Typ	e	GENERIC		fldServiceType	50	Yes						
E Sales :	Service Unit	of Measure	GENERIC		fldUnitofMeasure	50	Yes						
E Sales: (	Credit Terms	1	tblSALSCustom	ers	fldCreditTerms	20	Yes						
E Stock A	Adjustments	: Reason Code	tblINVNAdjustm	nentRequest	fldReasonCode	10	Yes						
± Task: D	Day Of Week	:	tblASMNTaskSc	hedule	fldDayOfWeek	10	No						
∃ Task: V	Veek Of Mor	ith	tblASMNTaskSc	hedule	fldWeekOfMonth	10	No						
1 Warran	nties : Warra	nty Type	tblWARRWarra	nty	fldType	10	Yes						
Work C	Orders : Clas	s	tblWKORWorkC	Order	fldWOClass	50	Yes						
I Work C	Orders : Rect	ification Codes	tblWKORWorkS	chedule	fldRectificationCode	10	Yes						
Cod	des												
۹ C(	ode (	CodeDescription	CodeType	Status	SortOrder								
9						Update					×		
FI	IXED I	Fixed machine	None	A	1	opulate					~		
PE	DI	Parts Delivered and Installed	None	A	2								
R	c I	Replaced components	None	A	3		Are you s	ure you want	to save cha	inges to thi	s code?		
RI	M	Replaced Machine	None	A	4								
SI		Serviced Machine	None	A	5				1				
IR		IT Related	None	A	6			<u>Y</u> es	<u>N</u> o		Cancel		
R		Replaced Parts	None	A	7								
D		Delivered Stock	None	A	8								
I SE	DR S	Service Drum and Rollers	None	A	9 🗘								
± Work C	Orders : Type	2	tblWKORWorkC	Order	fldWOType	50	Yes						
1 Work C	Orders: Work	Order Status	tblWKORWorkC	Order	fldStatus	1	No						

- The new work order rectification code will be *saved* and a *new row* will be added to the *Codes* data grid.
- *Collapse* the Codes frame.



## Static Data Work Order Rectification Codes

٠	₹ Home Ac	counts Call Centre Company			nfigurator : Version 1.0. man Resources Invento			Security	Services	Static Data	-	8	×
Laye	out Works	spaces Save Filter					-						
Descrip	otion		<ul> <li>TableName</li> </ul>		FieldName	Size	UserDefinable						
🗄 Sale	s : Service	Class	GENERIC		fldServiceClass	50	Yes						
± Sale	s : Service	Type	GENERIC		fldServiceType	50	Yes						
🗄 Sale	s : Service	Unit of Measure	GENERIC		fldUnitofMeasure	50	Yes						
± Sale	s: Credit Te	erms	tblSALSCustome	rs	fldCreditTerms	20	Yes						
E Stoo	ck Adjustme	ents : Reason Code	tblINVNAdjustm	entRequest	fldReasonCode	10	Yes						
1 Tas	k: Day Of W	Veek	tblASMNTaskSch	nedule	fldDayOfWeek	10	No						
🗄 Tas	k: Week Of	Month	tblASMNTaskSch	nedule	fldWeekOfMonth	10	No						
± War	ranties : W	arranty Type	tblWARRWarrar	nty	fldType	10	Yes						
• Wor	k Orders : (	Class	tblWKORWorkO	rder	fldWOClass	50	Yes						
🖻 Wor	k Orders : I	Rectification Codes	tblWKORWorkSo	chedule	fldRectificationCode	10	Yes						
	Codes												
٩	Code	CodeDescription	CodeType	Status	SortOrder								
۴													1
	FIXED	Fixed machine	None	A	1								
	PDI	Parts Delivered and Installed	None	A	2								
	RC	Replaced components	None	A	3								
	RM	Replaced Machine	None	A	4								
	SM	Serviced Machine	None	A	5								
	IR	IT Related	None	Α	6								
	RP	Replaced Parts	None	A	7								
	DS	Delivered Stock	None	A	8								
	SDR	Service Drum and Rollers	None	A	9								
*													
+ Wor	k Orders : 1	Туре	tblWKORWorkO	rder	fldWOType	50	Yes						
± Wor	k Orders: V	Vork Order Status	tblWKORWorkO	rder	fldStatus	1	No						
	_												

MNU.108.006