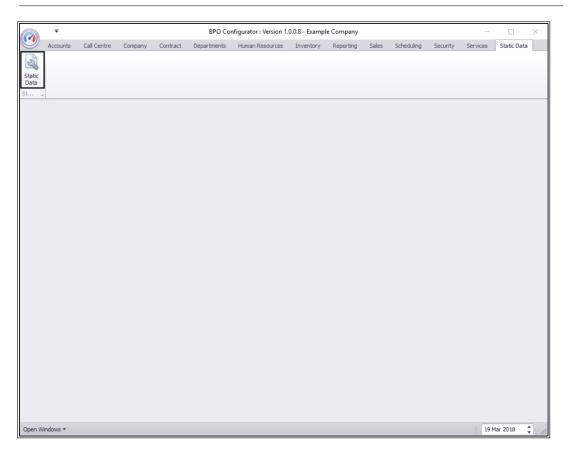


STATIC DATA

STATIC DATA - SALES: SERVICE CLASS

Ribbon Access: Configurator > Static Data> Static Data



- The *Static Data* listing screen will be displayed.
- Use the *filter row* or *scroll down* the list until you find the *Sales: Service Class* row.
- Click on the *expand* icon in this row.



	Static Data - BPO Co	nfigurator : Version 1.0.0	.9 - Exar	nple Company				-		>	×
Home Accounts Call Centre Company	Contract Departments Hur	nan Resources Invento	ry Rep	orting Sales	Scheduling	Security	Services	Static Data	-	8	2
Save Layout Workspaces Save Filter											
Format 🛛 Cur 🖌											
Description	TableName	FieldName	Size	UserDefinable							
1											
Procurement : Supplier Class	tblPRCHSuppliers	fldClass	50	Yes							
Procurement : Supplier Type	tblPRCHSuppliers	fldSupplierType	50	Yes							
Project Contact Type	tblPMNGProjectContacts	fldContactType	50	Yes							
Project Methodology Class	tblPMNGMethodology	fldPMMethodClass	50	Yes							
	tblRPTSSavedReports	fldReportSubType	50	Yes							
Reporting : Report Types	tblRPTSSavedReports	fldReportType	50	Yes							
☑ Sales : Credit Note Reason Codes	tblSALSCrNoteRelatedRefs	fldReferenceID	4	Yes							
Sales : Customer addresses	tblSALSAddresses	fldAddressType	4	Yes							
Sales : Document Status	tblSALSInvoices	fldStatus	1	No							
	tblSALSQuotesDetails	fldQuoteDetailType	50	Yes							
	tblSALSQuoteConfig	fldQuoteTermsCode	10	Yes							
	tblSALSQuotes	fldQuoteStatus	50	Yes							
☑ Sales : Quote Unit Types	tblSALSQuotesDetails	fldQuoteUnitType	50	Yes							
Sales : Quotes Other Costs	tblSALSQuotes	fldQuoteCostType	50	Yes							
☑ Sales : Service Class	GENERIC	fldServiceClass	50	Yes							
Sales : Service Type	GENERIC	fldServiceType	50	Yes							
☑ Sales : Service Unit of Measure	GENERIC	fldUnitofMeasure	50	Yes							
	tblSALSCustomers	fldCreditTerms	20	Yes							
Stock Adjustments : Reason Code	tblINVNAdjustmentRequest	fldReasonCode	10	Yes							
Task: Day Of Week	tblASMNTaskSchedule	fldDayOfWeek	10	No							
	tblASMNTaskSchedule	fldWeekOfMonth	10	No							
Warranties : Warranty Type	tblWARRWarranty	fldType	10	Yes							
Work Orders : Class	tblWKORWorkOrder	fldWOClass	50	Yes							
☑ Work Orders : Rectification Codes	tblWKORWorkSchedule	fldRectificationCode	10	Yes							
Work Orders : Type	tblWKORWorkOrder	fldWOType	50	Yes							
Work Orders: Work Order Status	tblWKORWorkOrder	fldStatus	1	No							

- The Sales: Service Class *Codes* frame will be expanded.
- Here you can view a list of *sales: service class codes* currently on the system.



	Ŧ					Static Dat	a - BPO Cor	nfigurator : Vers	ion 1.0.0.9	- Exam	ple Company				_			\times
	Home	Accounts	Call Centre	Company	Contract	Depart	ments Hum	an Resources	Inventory	Repor	rting Sales	Scheduling	Security	Services	Static Data	-	Ð	
ave Lay	yout W	/orkspaces	Save Filter	Refresh														
	F	ormat		Cur 4														
Descri	otion				Table	lame		FieldName		Size	UserDefinable							-
1 Pro	curemer	nt : Requisiti	ion Types		tblPRCHRequisitions			fldPRType		50	Yes							
		nt : Supplier				HSuppliers		fldClass			Yes							
		nt : Supplier				HSuppliers		fldSupplierTy	/pe	50	Yes							
		ntact Type			them	IGProjectC	ontacts	fldContactTy		50	Yes							
	-	thodology Cl	lass			IGMethodo		fldPMMethod		50	Yes							
🗄 Rep	porting :	Report Sub	Types		tbIRPT	SSavedRe	ports	fldReportSub	оТуре	50	Yes							
🗄 Rep	porting :	Report Typ	es		tbIRPT	SSavedRe	ports	fldReportTyp	be .	50	Yes							
🗄 Sale	Sales : Credit Note Reason Codes					SCrNoteRe	latedRefs	fldReference	ID	4	Yes							
🗄 Sale	Sales : Customer addresses Sales : Document Status					SAddresse	s	fldAddressT	pe	4	Yes							
🗄 Sale	es : Doc	ument Statu	IS		tblSAL	SInvoices		fldStatus		1	No							
🗄 Sale	 Sales : Document Status ∃ Sales : Quote detail types 					SQuotesDe	tails	fldQuoteDet	ailType	50	Yes							
🗄 Sale	es : Quo	ote payment	terms		tblSALSQuoteConfig			fldQuoteTer	msCode	10	Yes							
🗄 Sale	es : Quo	ote Status			tblSALSQuotes			fldQuoteSta	tus	50	Yes							
🗄 Sale	es : Quo	ote Unit Type	es		tblSALSQuotesDetails			fldQuoteUnit	Type	50	Yes							
🗄 Sale	es : Quo	otes Other C	losts		tblSALSQuotes		fldQuoteCos	tType	50	Yes								
🗆 Sale	es : Sen	vice Class			GENER	IC		fldServiceCla	ass	50	Yes							
	Codes																	
٩	Code	Code	eDescription		Co	deType	Status	SortOrder										
٩	•																	Ī
	SER	Serv	/ice		No	ne	A		1									
	•																	
Sales : Service Type				GENER	IC		fldServiceTy	ne	50	Yes							1	
	Sales : Service Type Sales : Service Unit of Measure				GENER			fldUnitofMea			Yes							
	Sales : Service Unit of Measure Sales: Credit Terms				tblSALSCustomers		fldCreditTerr			Yes								
	Sales: Creat Terms Stock Adjustments : Reason Code			tblINVNAdjustmentRequest		fldReasonCo			Yes									
Stock Adjustments : Reason Code Task: Day Of Week				INTaskSch		fldDayOfWe			No									
		k Of Month						fldWeekOfM			No							
		: Warranty	Type			RWarran		fldTvpe			Yes							
	ndows •														29 Mar	2012		

- *Right click* anywhere in a *row* of the *Codes* data grid.
- A *Process* menu will pop up.
- Click on Add Add New Code.



	· · ·				Static D	ata - BPO Co	nfigurator : Version 1.0.0).9 - Exam	ple Company				-		×
9	Home	Accounts	Call Centre	Company	Contract Depa	rtments Hun	nan Resources Invento	ry Repo	rting Sales	Scheduling	Security	Services	Static Data	-	8
ave L		Vorkspaces	Save Filter	Refresh											
Des	scription				TableName		FieldName	Size	UserDefinable						
Ð F	Procureme	nt : Reguisiti	on Types		tblPRCHRequisitions		fldPRType	50	Yes						
		nt : Supplier			tblPRCHSupplie	ers	fldClass	50	Yes						
± F	Procureme	nt : Supplier	Type		tblPRCHSupplie	ers	fldSupplierType	50	Yes						
⊞ F	Project Co	ntact Type			tblPMNGProjec	tContacts	fldContactType	50	Yes						
Ð F	Project Me	thodology Cl	ass		tblPMNGMetho	dology	fldPMMethodClass	50	Yes						
Ð F	Reporting	: Report Sub	Types		tblRPTSSaved	Reports	fldReportSubType	50	Yes						
÷F	Reporting	: Report Typ	es		tblRPTSSaved	Reports	fldReportType	50	Yes						
± 5	Sales : Cre	dit Note Rea	son Codes		tblSALSCrNote	RelatedRefs	fldReferenceID	4	Yes						
± 5	☑ Sales : Customer addresses				tblSALSAddres	ses	fldAddressType	4	Yes						
+ 5	🗉 Sales : Document Status				tblSALSInvoice	s	fldStatus	1	No						
± 5	E Sales : Quote detail types				tblSALSQuotes	Details	fldQuoteDetailType	50	Yes						
± s	Sales : Que	ote payment	terms		tblSALSQuote	Config	fldQuoteTermsCode	10	Yes						
± 5	Sales : Que	ote Status			tblSALSQuotes		fldQuoteStatus	50	Yes						
± 5	Sales : Que	ote Unit Type	is .		tblSALSQuotes	Details	fldQuoteUnitType	50	Yes						
+ 5	Sales : Que	otes Other O	osts		tblSALSQuotes		fldQuoteCostType	50	Yes						
	Sales : Ser	vice Class			GENERIC		fldServiceClass	50	Yes						
	Codes														
	۹ Code	Code	Description		CodeType	Status	SortOrder								
	9														
	SER Service		None	A	1										
• • • • • • • • • • • • • • • • • • •				Process A											
Sales : Service Type		GENERIC		Add	50	Yes									
Sales : Service Type Sales : Service Unit of Measure			GENERIC		Add New Code		Yes								
Sales: Credit Terms			tblSALSCustomers		m Delete	20	Yes								
Stock Adjustments : Reason Code			tblINVNAdjustmentRequest		Delete Code		Yes								
	Task: Day				tblASMNTaskS		fldDayOfWeek		No						
		k Of Month			tblASMNTaskS		fldWeekOfMonth		No						
		: Warranty	Type		tblWARRWarra		fldTvpe		Yes						
	Windows							10					29 Mar	2018	•

- The *final row* in the *Codes* data grid will now be 'activated'.
 - The *Code Type*, *Status* and *Sort Order* columns will now be populated.



· ·	Static Da	ta - BPO Cor	nfigurator : Version 1.0.0).9 - Exam	ple Company				_		>
Home Accounts Call Centre Company	Contract Depart	tments Hum	an Resources Invento	ry Repo	rting Sales	Scheduling	Security	Services	Static Data	-	Ð
Save Layout Workspaces Save Filter Refresh											
•											
Format 🕢 Cur 🖌											
Description	TableName		FieldName	Size	UserDefinable						
Procurement : Requisition Types	tblPRCHRequisit	ions	fldPRType	50	Yes						
Procurement : Supplier Class	tblPRCHSupplier	s	fldClass	50	Yes						
Procurement : Supplier Type	tblPRCHSupplier	s	fldSupplierType	50	Yes						
Project Contact Type	tblPMNGProjectC	Contacts	fldContactType	50	Yes						
Project Methodology Class	tblPMNGMethode	ology	fldPMMethodClass	50	Yes						
⊞ Reporting : Report Sub Types ■	tblRPTSSavedRe	eports	fldReportSubType	50	Yes						
⊞ Reporting : Report Types	tblRPTSSavedRe	ports	fldReportType	50	Yes						
	tblSALSCrNoteR		fldReferenceID	4	Yes						
☑ Sales : Customer addresses	tblSALSAddresse		fldAddressType	4	Yes						
Sales : Document Status	tblSALSInvoices		fldStatus	-	No						
Sales : Quote detail types	tblSALSQuotesD		fldQuoteDetailType		Yes						
Sales : Quote payment terms	tblSALSQuoteCo	nfig	fldQuoteTermsCode		Yes						
☑ Sales : Quote Status	tblSALSQuotes		fldQuoteStatus		Yes						
Sales : Quote Unit Types	tblSALSQuotesDetails		fldQuoteUnitType		Yes						
Sales : Quotes Other Costs	tblSALSQuotes		fldQuoteCostType		Yes						
Sales : Service Class	GENERIC		fldServiceClass	50	Yes						
Codes											
Code CodeDescription	CodeType	Status	SortOrder								
P											
SER Service	None	A	1								
I	None	A	0								
E Sales : Service Type	GENERIC	GENERIC		50	Yes						
☑ Sales : Service Unit of Measure	GENERIC	GENERIC		50	Yes						
	tblSALSCustomers		fldCreditTerms	20	Yes						
	tblINVNAdjustme	tblINVNAdjustmentRequest		10	Yes						
🕀 Task: Day Of Week	tblASMNTaskSch	edule	fldDayOfWeek	10	No						
Task: Week Of Month	tblASMNTaskSch	edule	fldWeekOfMonth	10	No						
Warranties : Warranty Type	tblWARRWarran	itv	fldTvpe	10	Yes						

- **Code:** Click in this text box and type in a code specific for this new sales: service class.
- Code Description: Click in this text box and type in a description for this new sales: service class code.



		Static Da	ta - BPO Cor	nfigurator : Version 1.0.0).9 - Exam	ple Company							×
Home Accounts Call Ce	ntre Company	Contract Depart	tments Hum	an Resources Invento	ry Repo	rting Sales	Scheduling	Security	Services	Static Data	-	8	
Save Layout Workspaces Save Fil													
Format	⊿ Cur ⊿												_
Description		TableName		FieldName	Size	UserDefinable							
Procurement : Requisition Types		tblPRCHRequisit		fldPRType		Yes							
Procurement : Supplier Class		tblPRCHSupplier		fldClass		Yes							
Procurement : Supplier Type		tblPRCHSupplier		fldSupplierType	50	Yes							
Project Contact Type		tblPMNGProjectC		fldContactType		Yes							
Project Methodology Class		tblPMNGMethode		fldPMMethodClass		Yes							
Reporting : Report Sub Types		tblRPTSSavedRe		fldReportSubType		Yes							
Reporting : Report Types		tblRPTSSavedRe	ports	fldReportType	50	Yes							
	es .	tblSALSCrNoteR		fldReferenceID	4	Yes							
		tblSALSAddresse	es	fldAddressType	4	Yes							
Sales : Document Status		tblSALSInvoices		fldStatus	1	No							
		tblSALSQuotesD	etails	fldQuoteDetailType	50	Yes							
		tblSALSQuoteCo	nfig	fldQuoteTermsCode	10	Yes							
		tblSALSQuotes		fldQuoteStatus	50	Yes							
		tblSALSQuotesD	etails	fldQuoteUnitType	50	Yes							
🗉 Sales : Quotes Other Costs		tblSALSQuotes		fldQuoteCostType	50	Yes							
Sales : Service Class		GENERIC		fldServiceClass	50	Yes							
Codes													
۹ Code CodeDescript	ion	CodeType	Status	SortOrder									1
9													1
SER Service		None	A	1									
I		None	A	0									
~			^	-									1
Sales : Service Type	GENERIC		fldServiceType		Yes								
	GENERIC		fldUnitofMeasure		Yes								
☑ Sales: Credit Terms	tblSALSCustomers		fldCreditTerms		Yes								
		tblINVNAdjustmentRequest		fldReasonCode		Yes							
Task: Day Of Week		tblASMNTaskSchedule		fldDayOfWeek	10	No							
Task: Week Of Month		tblASMNTaskSch	edule	fldWeekOfMonth	10	No							
Warranties : Warranty Type		tblWARRWarran	itv	fldTvpe	10	Yes						_	

- Code Type: This can remain as None.
- **Status:** This will auto populate with **A** Active.
- **Sort Order:** Click in this text box and either type in or use the arrow indicators to select the sort order for this new sales: service class code.
 - Note: The *sort order* is the order in which this will appear in the sales: service class code drop-down list in BPO. If each sales: service class code has the number 1, then the drop-down list will usually default to an alphabetical order in BPO. If, as in the next image, it is numbered 2, then it will appear 2nd in the drop-down list in BPO.



	Static Da	ta - BPO Co	nfigurator : Version 1.0.0	.9 - Exam	ple Company				-		×
Home Accounts Call Centre Company	Contract Depart	tments Hur	nan Resources Inventor	y Repo	rting Sales	Scheduling	Security	Services	Static Data	-	8
Save Layout Workspaces Save Filter Refresh											
· ·											
Format _ Cur											
Description	TableName		FieldName	Size	UserDefinable						
7											
Procurement : Requisition Types	tblPRCHRequisit	ions	fldPRType	50	Yes						
Procurement : Supplier Class	tblPRCHSupplier	s	fldClass	50	Yes						
Procurement : Supplier Type	tblPRCHSupplier	s	fldSupplierType	50	Yes						
Project Contact Type	tblPMNGProject0	Contacts	fldContactType	50	Yes						
	tblPMNGMethode	ology	fldPMMethodClass	50	Yes						
Reporting : Report Sub Types	tblRPTSSavedRe	eports	fldReportSubType	50	Yes						
Reporting : Report Types	tblRPTSSavedRe	eports	fldReportType	50	Yes						
	tblSALSCrNoteR	elatedRefs	fldReferenceID	4	Yes						
	tblSALSAddresse	es	fldAddressType	4	Yes						
 Sales : Document Status 	tblSALSInvoices		fldStatus	1	No						
	tblSALSQuotesD	etails	fldQuoteDetailType	50	Yes						
	tblSALSQuoteCo	nfig	fldQuoteTermsCode	10	Yes						
	tblSALSQuotes		fldQuoteStatus	50	Yes						
	tblSALSQuotesD	etails	fldQuoteUnitType		Yes						
Bales : Quotes Other Costs	tblSALSQuotes		fldQuoteCostType	50	Yes						
Sales : Service Class	GENERIC		fldServiceClass	50	Yes						
Codes											
Code CodeDescription	CodeType	Status	SortOrder								
9											
SER Service	None	A	1								
I REP Repair	None	Α	0. ‡								
*											
Sales : Service Type	GENERIC		fldServiceType	50	Yes						
	GENERIC			50	Yes						
	tblSALSCustomers		fldCreditTerms	20	Yes						
E Stock Adjustments : Reason Code			fldReasonCode	10	Yes						
Task: Day Of Week	tblASMNTaskSch		fldDavOfWeek	10	No						

- When you have finished adding the new sales: service class code details, press *Enter*.
- An *Update* message box will appear, asking;
 - Are you sure you want to save changes to this code?
- Click on Yes.



7	· ·					nfigurator : Version 1.0.0		,				-		
ave	Home A	•	ilter Refresh	Contract Depar	tments Hun	an Resources Invento	ry Repo	rting Sales	Scheduling :	Security Se	ervices S	Static Data	-	8
De	escription	nat	∡ Cur ∡	TableName		FieldName	Size	UserDefinable						
Ŧ	Procurement	: Requisition Type	s	tblPRCHRequisit	ions	fldPRType	50	Yes						
		: Supplier Class		tblPRCHSupplier		fldClass	50	Yes						
Ŧ	Procurement	: Supplier Type		tblPRCHSupplier	s	fldSupplierType	50	Yes						
÷	Project Conta	ect Type		tblPMNGProject	Contacts	fldContactType	50	Yes						
ŧ	Project Metho	dology Class		tblPMNGMethod	ology	fldPMMethodClass	50	Yes						
Ŧ	Reporting : R	eport Sub Types		tblRPTSSavedRe	eports	fldReportSubType	50	Yes						
÷	Reporting : R	eport Types		tblRPTSSavedRe	eports	fldReportType	50	Yes						
☑ Sales : Credit Note Reason Codes				tblSALSCrNoteR	elatedRefs	fldReferenceID	4	Yes						
÷	☑ Sales : Customer addresses			tblSALSAddress	es	fldAddressType	4	Yes						
	Sales : Document Status		tblSALSInvoices		fldStatus	1	No							
ŧ	Sales : Quote	detail types		tblSALSQuotes	etails	fldQuoteDetailType	50	Yes						
ŧ	Sales : Quote	payment terms		tblSALSQuoteCo	onfig	fldQuoteTermsCode	10	Yes						
ŧ	Sales : Quote	Status		tblSALSQuotes		fldQuoteStatus	50	Yes						
÷	Sales : Quote	Unit Types		tblSALSQuotesD	etails	fldQuoteUnitType	50	Yes						
	Sales : Quote	s Other Costs		tblSALSQuotes		fldQuoteCostType	Updat	e				×		
Ξ	Sales : Servic	e Class		GENERIC		fldServiceClass								
	Codes								ure you want t	a caus change	and to their			
	۹ Code	CodeDescrip	tion	CodeType	Status	SortOrder			ire you want i	to save chang	ges to this	s code:		
	9						_	_		-				
	SER Service		None	Α	1			Yes	No	(Cancel			
	I REP Repair		None	A	2 🗘									
E Sales : Service Type			GENERIC		fldServiceType	50	Yes							
ŧ	Sales : Service Unit of Measure			GENERIC		fldUnitofMeasure	50	Yes						
÷				tblSALSCustomers		fldCreditTerms	20	Yes						
ŧ	Stock Adjustn	nents : Reason Co	de	tblINVNAdjustmentRequest		fldReasonCode	10	Yes						
ŧ	Task: Day Of	Week		tblASMNTaskSchedule		fldDayOfWeek	10	No						
ŧ	Task: Week C	of Month		tblASMNTaskSch	nedule	fldWeekOfMonth	10	No						

- The new sales: service class code will be *saved* and a *new row* will be added to the *Codes* data grid.
- *Collapse* the Codes frame when you are done.



Static Data Sales Service Class

3	₹ Home Ad	counts	Call Centre	Company			nfigurator : Version 1.0.0		,	Scheduling	Security	Services	Static Data	_) 8	×
ave Lay	yout Work	+	Save Filter	Refresh					-	-						
Descri	iption				TableName		FieldName	Size	UserDefinable							
🕀 Pro	curement :	Requisitio	n Types		tblPRCHRequisitions		fldPRType	50	Yes							
E Pro	ocurement :	Supplier (lass		tblPRCHSuppl	iers	fldClass	50	Yes							
E Pro	ocurement :	Supplier 1	ype		tblPRCHSuppl	iers	fldSupplierType	50	Yes							
Pro	oject Contac	t Type			tblPMNGProje	ctContacts	fldContactType	50	Yes							
🗄 Pro	oject Method	dology Cla	SS		tblPMNGMeth	odology	fldPMMethodClass	50	Yes							
🗄 Re	porting : Re	port Sub	Types		tblRPTSSaved	Reports	fldReportSubType	50	Yes							
🗄 Re	Reporting : Report Types				tblRPTSSaved	Reports	fldReportType	50	Yes							
🗄 Sal	Sales : Credit Note Reason Codes				tblSALSCrNot	eRelatedRefs	fldReferenceID	4	Yes							
🗄 Sal	Sales : Customer addresses			tblSALSAddre	sses	fldAddressType	4	Yes								
🗄 Sal	Sales : Document Status				tblSALSInvoid	es	fldStatus	1	No							
🗄 Sal	les : Quote (detail type	es		tblSALSQuote	sDetails	fldQuoteDetailType	50	Yes							
🗄 Sal	les : Quote p	payment	erms		tblSALSQuote	Config	fldQuoteTermsCode	10	Yes							
🗄 Sal	es : Quote !	Status			tblSALSQuote	s	fldQuoteStatus	50	Yes							
🗄 Sal	les : Quote I	Unit Type	5		tblSALSQuote	sDetails	fldQuoteUnitType	50	Yes							
	les : Quotes		sts		tblSALSQuote	s	fldQuoteCostType	50	Yes							
🖃 Sal	es : Service	Class			GENERIC		fldServiceClass	50	Yes							
	Codes															
a	Code	Code	Description		CodeType	e Status	SortOrder									
9	7															ľ
	SER	Servi	ce .		None	A	1									l
	REP Repair			None	A	2										
6	2															J
🗄 Sal	Sales : Service Type			GENERIC		fldServiceType	50	Yes								
🗄 Sal	Sales : Service Unit of Measure			GENERIC		fldUnitofMeasure	50	Yes								
	3 Sales: Credit Terms			tblSALSCustomers		fldCreditTerms	20	Yes								
⊞ Sto	ock Adjustm	ents : Rea	son Code		tblINVNAdjustmentRequest f		fldReasonCode	10	Yes							
± Ta:	sk: Day Of \	Veek			tblASMNTasks	Schedule	fldDayOfWeek	10	No							

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