STATIC DATA

STATIC DATA – CALLS: CALL STATUS

The Call Status frame can only be viewed for information. These codes are hard coded within BPO and no changes can be made to the information.
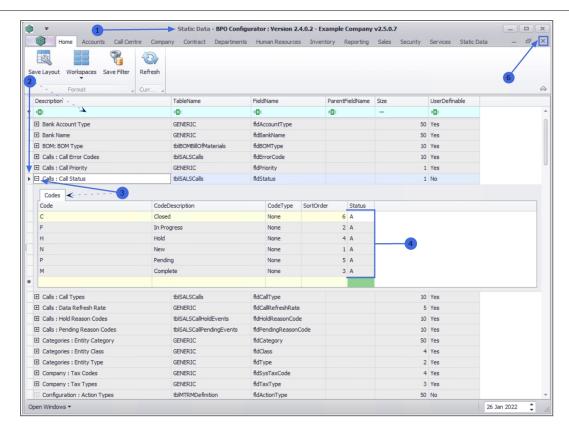

Ribbon Access: *Static Data> Static Data*

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1. The *Static Data* listing screen will be displayed.
2. Use the *filter row* or *scroll down* the list until you find the *Calls: Call Status* row.
3. Click on the *expand* icon to expand the *Codes* frame.
4. Here you can view the *call status codes*.
5. *Collapse* the Codes frame.
6. *Close* the screen when done.

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