

SERVICE

CLOSURE EXCEPTIONS - INVOICE CALL

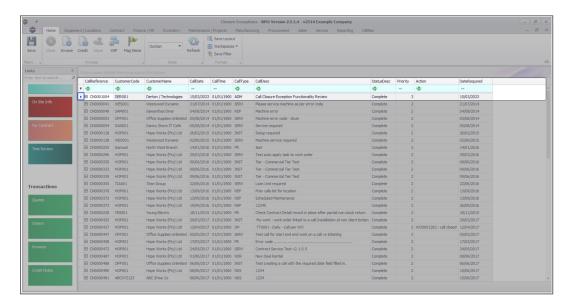
If you Call Closure Exception is related to items that must be invoiced, you can invoice directly from the Closure Exception Listing screen.

SELECT THE CALL

Ribbon Select Service > Call Exceptions

 The Closure Exceptions Listing screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.

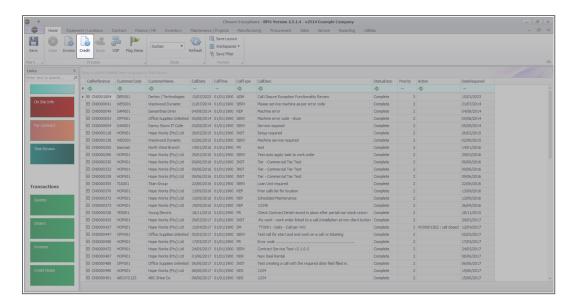
• Click on the row selector in front of the call.



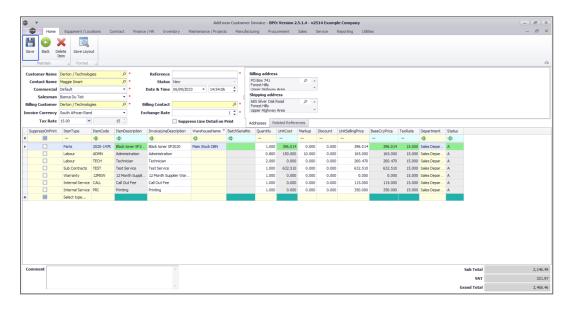


INVOICE THE CALL

• Click on the **Invoice** button.



- The Invoice maintain screen will open, listing the customer information and items that still need to be invoiced.
- Check that all items and values are correct and remember to add a reference.
- Save when done.





Service - Closure Exceptions - Invoice Call

For a detailed handling of this topic refer to Calls - Invoice a Call

Related Topics

- Service Introduction to Call Closure Exceptions
- Service View Call Closure Exception Details
- Service Closure Exceptions View Call Details
- Service Closure Exceptions Invoice Call
- Service Closure Exceptions Credit Call
- Service Closure Exceptions Issue Stock
- Service Closure Exceptions WIP
- Service Closure Exceptions Flag Items

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