SERVICE

CLOSURE EXCEPTIONS - ISSUE STOCK

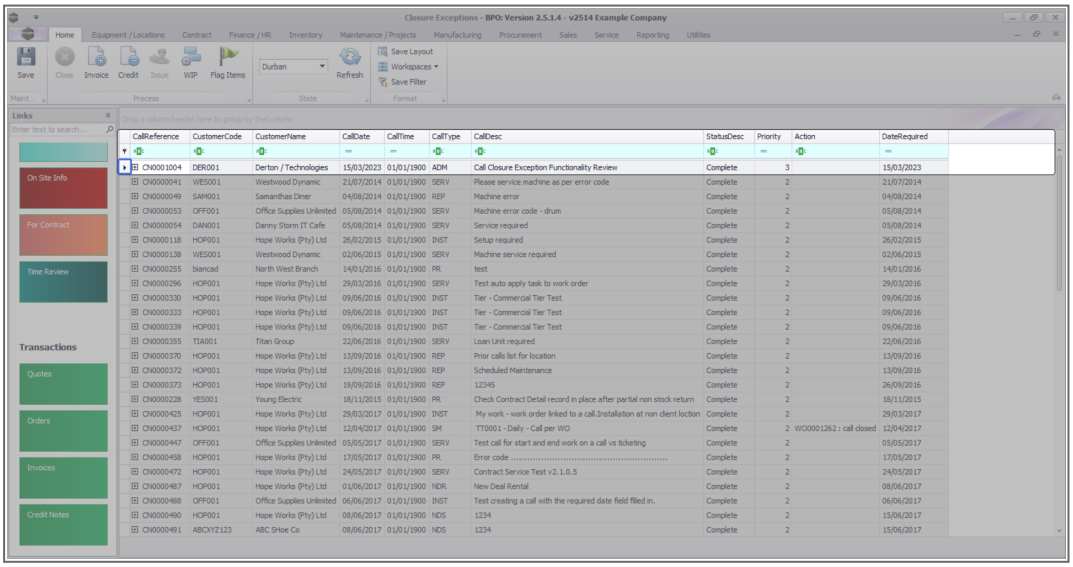
If you need have open part requests, you can issue directly from the Closure Exception Listing screen.

SELECT THE CALL

Ribbon Select ***Service > Call Exceptions***

- The ***Closure Exceptions Listing*** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.

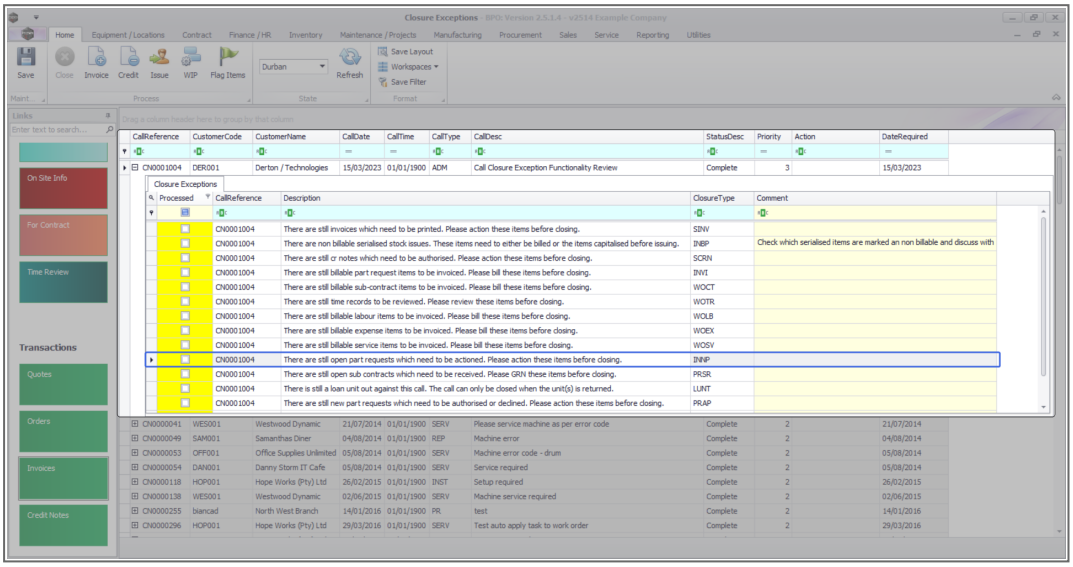
- Click on the row selector in front of the call.



CO3 Technologies (Pty) Ltd © Company Confidential

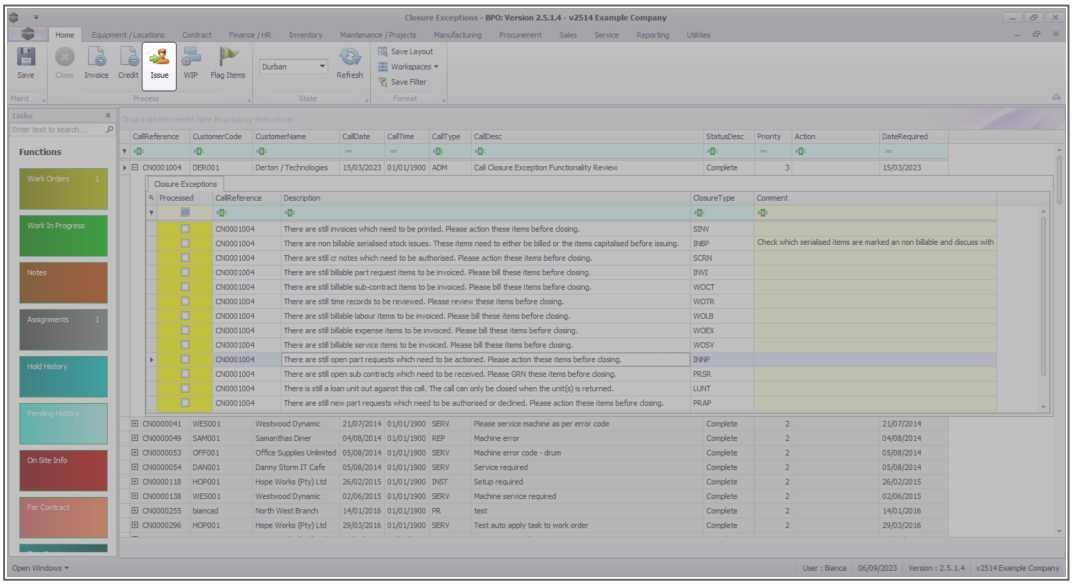
SELECT THE EXCEPTION ITEM TO ISSUE

- Click on the row of the **Open Part Requests** exception.
- Click on the **Issue** button.



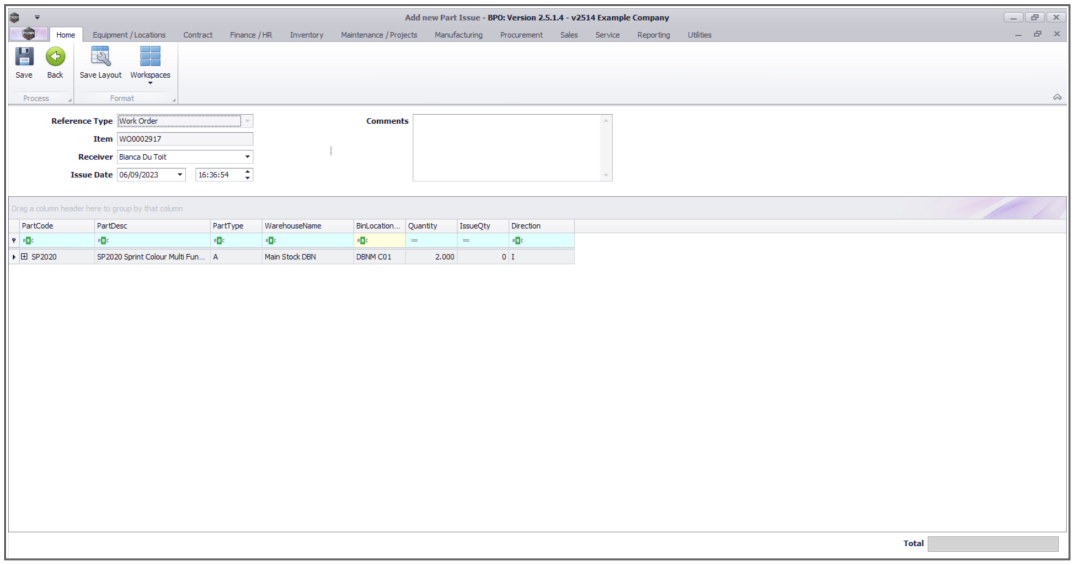
ISSUE STOCK

- Click on the **Issue** button.



CO3 Technologies (Pty) Ltd © Company Confidential

- The **Part Request** Maintain screen will open, listing the Open Part Requests (all open part requests will display for the work orders underlying this call).



For a detailed handling of this topic refer to Part Requests - Issue - Stock Linked to a Work Order (WKOR)

Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

MNU.125.005

CO3 Technologies (Pty) Ltd © Company Confidential