

PROCUREMENT

ACCEPT / REJECT A WARRANTY CLAIM

Ribbon Access: *Procurement > Claims*

	Ŧ					BP	O: Version 2.1.0	.69 - Example	Company				_		X
	Equipment and L	ocations	Contract	Finance	and HR	Inventor		e and Projects		Procurement	Sales	Service	Reporting	Utilities	
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Open Wind	dowe 🛪												28 Jan 2	2019	1

The *Warranty Claims: Claim No: []* screen will be displayed.

ACCEPT WARRANTY CLAIM

Select the Site and Status

- 1. Select the *site*.
 - In this image *Durban* has been selected.

Help v2.5.0.14 - Pg 1 - Printed: 25/06/2024



- 2. Select the *status*.
 - This must be set to *New*.

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4																						,

SELECT WARRANTY CLAIM

Click on the *row selector* in front of the *Claim No* that you wish to *Accept*.

ACCEPT WARRANTY CLAIM

• Click on Accept Claim



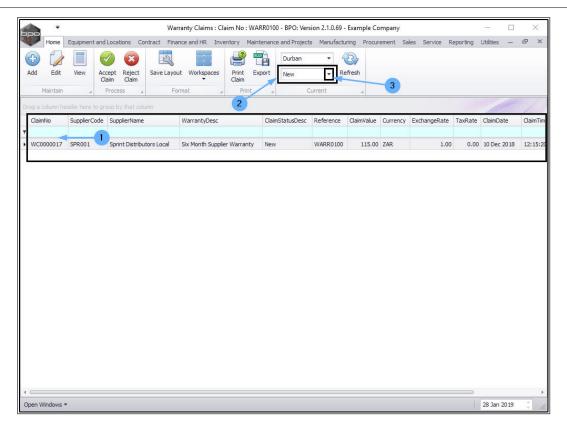
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- 1. The selected claim will be *removed* from the Warranty Claims screen where
- 2. the status is set to *New*.

VIEW WARRANTY CLAIM IN ACCEPTED STATUS

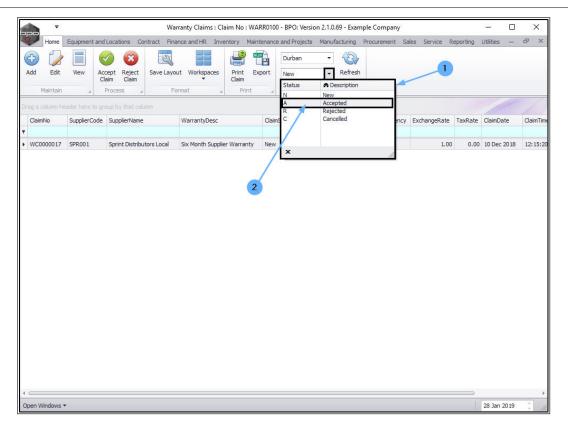
3. Click on the *drop-down arrow* in the *Status* field.





- 1. The Status drop-down *menu* will be displayed.
- 2. Click on *A-Accepted* in this list.





The claim can now be found in the *Warranty Claims: Claim No:* [] screen where the *status* is set to *Accepted*.



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REJECT WARRANTY CLAIM

In the Warranty Claims: Claim No: [] screen,

SELECT WARRANTY CLAIM

Click on the *row selector* in front of the *Claim No* that you wish to *reject*.

REJECT WARRANTY CLAIM

Click on *Reject Claim*.

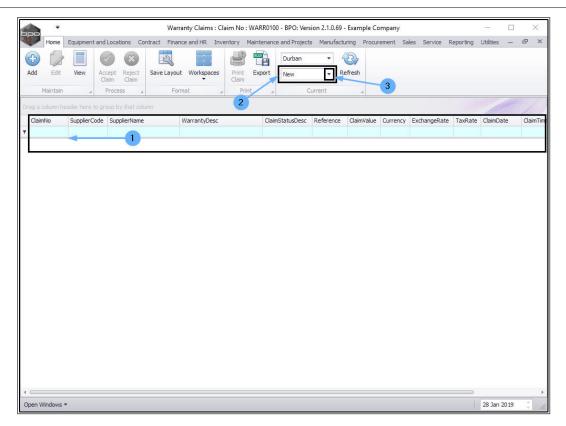


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VIEW WARRANTY CLAIM IN REJECTED STATUS

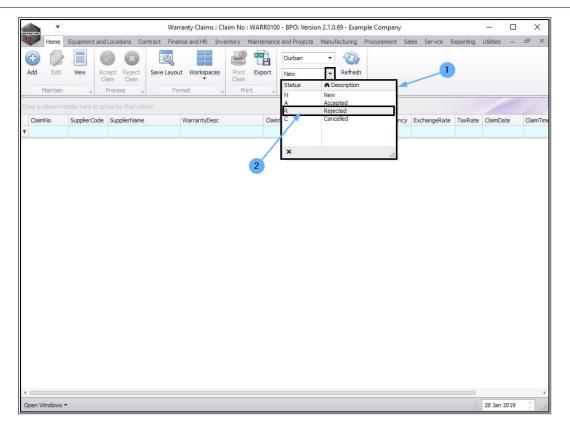
- 1. The selected claim will be *removed* from the *Warranty Claims* screen where
- 2. the status is set to *New*.
- 3. Click on the *drop-down arrow* in the *Status* field.





- 1. The Status drop-down *menu* will be displayed.
- 2. Click on *R-Rejected* in this list.





The claim can now be found in the *Warranty Claims: Claim No:* [] screen where the *status* is set to *Rejected*.



Accept / Reject a Warranty Claim/

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