

# **BPO2 SERVICES**

# **START A SERVICE**

After the services are installed, they must be started in the server's *Administrative Tools > Services*.

If the server is shut down (planned / unexpected), the services must be *re-started*. This issue can be minimized by setting the service start up type to 'Automatic (Delayed Start)'.

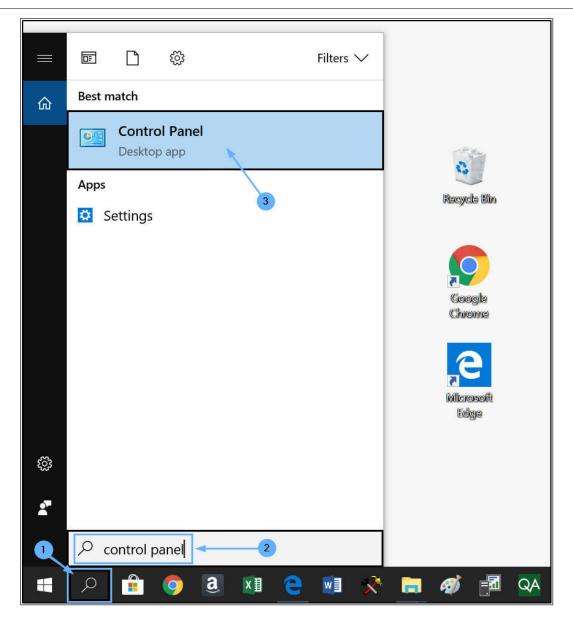
The service may fail due to an error raised by the application. Check the relevant application's log files, resolve the error and then restart the service.

Access: Windows > Administrative Tools > Services

## **START A SERVICE**

- 1. Click on the *Search* icon on your taskbar.
- 2. Search for *Control Panel*.
- 3. Click on *Control Panel*.





The All Control Panel Items screen will be displayed.

• Click on *Administrative Tools*.



#### Start a Service

🛧 🛅 > Control Panel	✓ ♥ Search Control Panel			
Adjust your computer's settings		View by: Small icons *		
Administrative Tools	La AutoPlay	😻 Back up and Restore (Windows 7)		
🛃 Colour Management	🐻 Credential Manager	📸 Date and Time		
Default Programs	natural de la construcción de la	Revices and Printers		
DTS Audio Control	🚱 Ease of Access Centre	🚍 Energy Star		
File Explorer Options	bile History	Flash Player (32-bit)		
A Fonts	lndexing Options	🧊 Infrared		
Intel® Graphics Settings	Intel® PROSet/Wireless Tools	🚱 Internet Options		
<ul> <li>Keyboard</li> </ul>	Kyocera TWAIN (32-bit)	Mail (Microsoft Outlook 2016) (32-bit)		
Mouse	Stewark and Sharing Centre	Phone and Modern		
Power Options	Programs and Features	and the second s		
Region	it RemoteApp and Desktop Connectio	🌾 Security and Maintenance		
) Sound	Speech Recognition	😰 Storage Spaces		
Synaptics TouchPad	Sync Centre	🤰 System		
Taskbar and Navigation	💽 Troubleshooting	🂐 User Accounts		
Windows Defender Firewall	Windows Mobility Center	Work Folders		

The *Administration Tools* screen will be displayed.

• Double click on *Services*.



### Start a Service

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Downloads	📌 Windows Defender Firewall	with Advanced Secur	ity 2018/	2018/04/12 1:34 She		ortcut	
	Task Scheduler			2018/04/12 1:34 Shortcut			
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AutoBackupS 🖈 💦 Services			2018/	04/12 1:34	Shortcut		
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SQL Server M #				04/12 1:34	Shortcut		
Vienna Performance Monitor				2018/04/12 1:34 Shortcut			
CO3 Releases 🖈	CO2 Palazza ODBC Data Sources (64-bit)			2018/04/12 1:34 Shortcut			
BPO2 Manuals	ODBC Data Sources (32-bit)			2018/04/12 1:34 Shortcut			
				8/04/12 1:34 Shortcut			
😝 Dropbox	1 Internet Information Service			04/12 1:35	Shortcut		
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NewFunctionality	H Event Viewer			04/12 1:34	Shortcut		
	秒 Disk Clean-up		2018/	04/12 1:34	Shortcut		

The *Services* screen will be displayed.

• Double click on the relevant service.



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🐊 Services (Local)	Name	Description	Status	Startup Type	1
	Background Tasks Infrastru	Windows infrastructure service that controls whic	Running	Automatic	
	Base Filtering Engine	The Base Filtering Engine (BFE) is a service that m	Running	Automatic	
	BitLocker Drive Encryption	BDESVC hosts the BitLocker Drive Encryption serv		Manual (Trigger Start)	
	🗟 Block Level Backup Engine	The WBENGINE service is used by Windows Back		Manual	
	Bluetooth Audio Gateway S	Service supporting the audio gateway role of the	Running	Manual (Trigger Start)	
	Bluetooth Support Service	The Bluetooth service supports discovery and ass	Running	Manual (Trigger Start)	
	Bluetooth User Support Ser	The Bluetooth user service supports proper functi		Manual (Trigger Start)	
	Service Bonjour Service	Enables hardware devices and software services t	Running	Automatic	
	BPO CoreConnectService			Manual	
	BPO CRM Reminder Monitor	Monitors and processes CRM Reminders	Running	Automatic	4
	BPO Mail Service	Sends emails from BPO		Manual	I
	BPO Notification Service	Manages contract escalation notifications for BPO		Manual	I
	BPO Print Service	Manages print queue for BPO		Manual	
	Capability Access Manager		Running	Manual	
	Certificate Propagation	Copies user certificates and root certificates from	Running	Manual (Trigger Start)	
		Provides infrastructure support for the Microsoft		Manual (Trigger Start)	
	CNG Key Isolation	The CNG key isolation service is hosted in the LS	Running	Manual (Trigger Start)	
	COM+ Event System	Supports System Event Notification Service (SENS	Running	Automatic	
	COM+ System Application	Manages the configuration and tracking of Com		Manual	
	Computer Browser	Maintains an updated list of computers on the ne	Running	Manual (Trigger Start)	
	Connected Devices Platfor	This service is used for Connected Devices Platfor	Runnina	Automatic (Delaved Sta	٢

The *Properties* screen will be displayed.

• Click on the *Start* button.



#### Start a Service

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Services (Local)	Name Background Tas Background Tas Base Filtering Er BitLocker Drive I Bluetoeth Audio Bluetoeth Audio Bluetoeth Audio Bluetoeth Audio Bluetoeth Audio Bluetoeth Audio BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO Adil Servic BPO Notificatio BPO Notificatio BPO Notificatio BPO Print Servic Capability Acce Copability Acce Conficted Prop Client License S COM+ Event Sy COM+ System A Computer Brow Connected Devic	Service name: Display name: Description: Path to executabl "C:\Program Files Startup type: Service status: Start You can specify t from here. Start parameters: es Platfor This	BPO_Print Service BPO Print Service Manages print queue for BPO	Startup Type Automatic Automatic Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Automatic Manual Manual Manual Manual Manual Manual Manual Manual Manual Manual Manual Manual Manual Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual Ma

The *Service Control* pop up screen will appear.

• Windows will attempt to start the service.

Services	Help		
Ele Action View Services (Local)	Help Name Sackground Tasks Infrastruc. Sackground Tasks Infrast	Service Control     ger Start)     Local Service       Windows is attempting to start the following service on Local Computer     ger Start)     Local Service       BPO Pint Service     Close     Local System       Close     Local System     Local System       Start)     Close     Local System       Start)     Local System     Local System       Local System     Local System     Local System       Start)     Start     Local System       Local System     Local System     Local System	- B -
		The Connected User Experiences and Telemetry ser. Running Automatic Local System	
	Contact Data_832/41     CoreMessaging     Credential Manager     Cryptographic Services     Cryptographic Services     Cyberlink RichVideo64 Servi     Extended ). Standard /	Indexes contact data for fast contact searching. If y., Manage communication between system compo. Running Provides sexure storage and retrieval or deredential. Running Provides three management services: Catalog Data. Running Automatic Local System Automatic Network Se. Running Automatic Local System	



- 1. Once the service has started successfully, the relevant *Service Properties* (Local Computer) pop up screen will appear.
- 2. Click on Ok.

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Services (Local)	Name Background Tasks Infrastru Base Filtering Engine BiLocker Drive Encryption Block Level Backup Engine Bluetooth Audio Gateway S Bluetooth Support Service Bluetooth User Support Ser Bonjour Service BPO CoreConnectService BPO CRM Reminder Monit BPO Mail Service BPO Notification Service	General Log On Service name: Display name: Description: Path to executable	Recovery Depend BPO_PrintService BPO Print Service Manages print queu	lencies ie for BPO	I PrintService\RSI	Type atic (Trigger Start) (Trigger Start) (Trigger Start) (Trigger Start) atic	
	BPO Print Service Capability Access Manager Certificate Propagation Client License Service (Clip CNG Key Isolation COM+ Event System COM+ System Application Computer Browser Connected Devices Platfor.	Service status: Start You can specify t from here. Start parameters: 2	Running Stop he start parameters th			(Trigger Start) (Trigger Start) (Trigger Start) atic (Trigger Start) atic (Delaved Start)	

- The *Properties* screen will close.
- In the *Services* screen, the *Status* of the selected service will change to *Running*.
- In this image, *BPO Print Service status* is now displayed as *Running*.



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	SPO Print Service	Manages print queue for BPO	Running	Manual
	Capability Access Manager	Provides facilities for managing UWP apps access	Running	Manual
	Certificate Propagation	Copies user certificates and root certificates from	Running	Manual (Trigger Start)
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