

SALES STUDIO CONFIGURATION

ADD A PAYMENT FACTOR

Quotes created in Sales Studio can have one or more payment options based on *Payment Factors* that have been created.

These Payment Factors are used to calculate monthly *repayments* for the quote payment options.

When printing, each Payment Option will print on a new page, as if it were a separate quote, allowing the customer to choose the option they wish to accept.

Each payment option has a *default* Payment Factor.

Adding an item to a quote also adds item price options for each quote Payment Option and if *more* options are added corresponding item price options are automatically added based on the Payment Option's default Payment Factor.

Follow the process set out below to **add** a Payment Factor.

Version Compatibility

- BPO2 v 2.3.0.2
- Sales Studio v 1.0.0.21
- Configurator v 2.2.0.0
- CRM v 3.5.7.5

Ribbon Access: Sales Studio > Configuration > Payment Factors



PAYMENT FACTORS LISTING SCREEN - INTERFACE

- 1. The *Payment Factors* listing screen will open.
- 2. This screen contains a data grid of <u>all</u> the Payment Factors currently set up on the system.
- 3. There is only **1** Processing button in this screen: **Delete**, which will be covered in the **Delete a Payment Factor** manual.

GENERAL BPO2 INTERFACE FUNCTIONALITY

The following basic BPO2 functionality applies in this screen:

- 1. Format:
- Save Layout
- Workspaces
- Save Filter
- 2. Current:
 - Refresh: Clicking on this button will update the currently displayed page.
- 3. Open Windows:
 - Open Windows
- 4. Data Grids:
 - Refer to <u>Using BPO Data Grids</u> and <u>Data Grid Filtering</u> for further information regarding data grid functionality that can be utilised here.

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ADD A NEW PAYMENT FACTOR

- 1. Click in the *final row* of the Payment Factor column. The field will be 'activated'.
- 2. Either type in the required Payment Factor figure, or
- 3. Use the *directional arrows*, to select the Payment Factor figure.

EFFECTIVE DATE AND END DATE

- 1. As you start editing the Payment Factor field, the following fields will auto populate:
- 2. Effective Date (start date), End Date and
- 3. Escalation Percentage
- 4. Click in the **Effective Date** field.

- 1. A drop-down **arrow** will appear. Click on this arrow to display,
- 2. the *Calendar* function
- 3. You will note that you <u>cannot</u> select dates *prior* to the current date, but you can select the *current* date or a future Effective Date.

- 1. Click in the **End Date** field.
- 2. A drop-down **arrow** will appear. Click on this arrow to display
- 3. the *Calendar* function
- 4. You will note that you <u>cannot</u> select either the *current* date or dates *prior* to the current date, but you can select a <u>future</u> End Date.



In this scenario, the End Date will usually be several months ahead of the Effective Date so the

- 1. Year, Month and
- 2. **Day** have been edited to make the End Date,
- 3. 24 months from the Effective Date.

FINANCE PROVIDER CODE AND DESCRIPTION

- 1. Click in the *Finance Provider Code* field to reveal a drop-down *arrow*.
- Click on this arrow to display the Finance Provider Codes drop-down
 list. (The contents of this list will have been set up in your system Configurator.)
- 3. Select the required Provider from the list.

1. The Finance Provider Code *Description* will auto populate as the Code is selected.

PAYMENT PERIOD CODE

- 2. Click in the *Payment Period Code* field to reveal a drop-down *arrow*.
- Click on this arrow to display the Payment Period Code drop-down *list*.
 (The contents of this list will have been set up in your system <u>Configurator</u>.)
- 4. Select the required Period from the list.

TYPE CODE

- 1. Click in the *Type Code* field to reveal a drop-down arrow.
- 2. Click on this arrow to display the Type Codes drop-down *list*. (The contents of this list will have been set up in your system <u>Configurator</u>.)
- 3. Select the required Type from the list.

ESCALATION PERCENTAGE

- 1. Click in the **Escalation Percentage** field and either,
- 2. *Type in* or,
- 3. Use the *directional arrows*, to select the Escalation Percentage amount.

SAVE THE NEW PAYMENT FACTOR

When you have finished adding the new Payment Factor details, either press *Tab* or *Enter* on your keyboard or *click outside* of the data grid.

- 1. An *Update* message box will pop up, asking;
 - Are you sure you want to save changes to this Payment Factor?
- 2. Click on Yes.

- 1. The new Payment Factor details will be *saved*.
- 2. The *Status* column will now display as *A* (Active).
- 3. A *new row* will be added to the data grid.
- 4. *Close* the screen when you are done.



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