# BPO2

## PART REQUESTS

## 'A ZERO COST IS INVALID ON ROW...'

This error will pop up when attempting to save a Stock Transfer request.

**BPO**

⚠️ A zero cost is invalid on row []. Item: [], Whse: [], Bin: [], Batch [], In Stock: 0, Qty: [] Row no. []



This is primarily due to not selecting a specific serialised **A** or **B**-class item from the BatchSerialNo column.

The system does not auto-allocate an A or B class item when transferring stock (unlike **C**-class items). Serialised items must be *manually* selected in this process.

## Fix

i. Click **OK** on the error message to clear it.
ii. Go to the BatchSerialNo column and follow the process in the Part Requests - Transfer - In-transit topic to select a serial number.
iii. Once all **A** or **B**-class items have a serial no. selected, click on **Save**.

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