

BPO2

PART REQUESTS

'A ZERO COST IS INVALID ON ROW...'

This error will pop up when attempting to save a Stock Transfer request.

BPO



A zero cost is invalid on row []. Item: [], Whse: [], Bin: [], Batch [], In Stock: 0, Qty: [] Row no. []

The screenshot shows the 'Stock Transfer' application window. The interface includes a menu bar, a toolbar with 'Save', 'Back', and 'Save Layout' buttons, and a form area with fields for 'Reference Type', 'Reference', 'Final Warehouse', and 'Requestor'. A 'Transfer Date' field is also present. Below the form is a data table with columns: PartType, PartCode, PartDesc, WarehouseName, BinName, BatchSerialNo, Quantity, AverageUnitCost, DestWhseName, DestBinName, and Direction. The table contains one row with the following data: PartType 'A', PartCode 'SP2020', PartDesc 'SP2020 Sprint Colour M...', WarehouseName 'JohnS_Boot', BinName 'JohnBoot2', BatchSerialNo (empty), Quantity '1.000', AverageUnitCost '0.000', DestWhseName 'Intransit Durban', DestBinName 'Intransit Durban Bin', and Direction 'I'. An error dialog box titled 'BPO' is overlaid on the table, displaying a warning icon and the message: 'A zero cost is invalid on row 1. Item : SP2020, Whse : JohnS_Boot , Bin : JohnBoot2, Batch : , In Stock : 0, Qty: 1 Row no. 1.' The dialog has an 'OK' button. At the bottom right of the application window, a 'Total' field shows '0.00'.

This is primarily due to not selecting a specific serialised **A** or **B**-class item from the BatchSerialNo column.

The system does not auto-allocate an A or B class item when transferring stock (unlike **C**-class items). Serialised items must be *manually* selected in this process.

Fix

- i. Click **OK** on the error message to clear it.
- ii. Go to the BatchSerialNo column and follow the process in the [Part Requests - Transfer - In-transit](#) topic to select a serial number.
- iii. Once all **A** or **B**-class items have a serial no. selected, click on **Save**.

ST.000.011