

BPO2

DIGITAL DOCUMENTS

MSCORLIB - 'COULD NOT FIND FILE...'

When attempting to **edit** a digital document and the following error message occur.

mscorlib

Lould not find file '[file path'

	Documents for Customer - HOP001 - BP					-
Equipment / Locations Contra	t Finance / HR Inventory Maintenance	e / Projects Manufacturing Procure	ment Sales Service	Reporting	Utilities	
IIII 🥍 🔛						
Assets Depreciation Functional						
Locations						
Equipment A Locations A						6
Documents for Customer - HOP001					_	
Home						
						T
Add Edit Delete Back Save La	yout Workspaces View Refresh				Print	
Processing	Format Current			\diamond		
~ ~ ~			///////////////////////////////////////			
CustomerDocumentDescription	DocumentName	DocumentPath		Status	tomerPh	none
Y 880	nscorlib	>	<	8 🖬 C		
Contract Escalation Notification - 13 May 20	19 2019-Ma	D19-Ma D19-Ma alls_W Could not find file 'C:\ProgramData\CO3 Technologies\BPO\SharedDocumentCustomers\2\Calls_		A	000 0000	
Contract Escalation Notification - 13 May 20	19 2019-Ma			A	123 456	67
 Calls with Open Work Orders 				A	123 478	85
Contract Escalation Notification - 22 Jul 201	2019-Ju WithOpenWOs.xlsx'.			A	789 456	61
Contract Escalation Notification - 22 Jul 201	9 2019-Ju		naredDocumentCustomer	A	555555	
Contract Escalation Notification - 13 May 20	19 2019-Ma	ОК		A	789 456	61
Contract Escalation Notification - 13 May 20	19 2019-Ma			A	852 963	32
Contract Escalation Notification - 13 May 20	19 2019-May-13_CO0000050.pdf	C:\ProgramData\CO3 Technologies\BPC	\SharedDocumentCustomer	A	789 456	63
					123 456	67
					785 478	85
					123 456	67
					789 456	61
					456 789	94
					559	
					559 123	34
					123 456	-

This is primarily due to;



- 1. The document is not saved on a shared folder on the Server.
- 2. You may not have access to the shared folder on the Server where the documents reside.

Fix

- i. Contact your System Administrator at your Company to grant you access to the shared folder.
- ii. Ensure that documentation that needs to be linked is copied to a shared folder on the server and not on local work stations.

ST.000.013