

### Welcome to Sales Connect Online Help

The Sales Connect mobile application provides a quick, simple interface for sales people to perform basic operations to manage their daily CRM Activities. The functionality includes:

- CRM Activities displayed in a calendar view
- The ability to filter these Activities by Activity Type
- Linking Images to the Activities Case
- Editing Activity Notes
- Logging the **Start** and **End** of an Activity
- Logging Start and End Travel for Meeting Activities
- Creating the **Next Activity** or **Rescheduling** an Activity

Sales Connect also enhances the effective management and reporting on sales performance in the field by:

- Enforcing the capture of data
- Capturing additional business relevant management information
- Logging the activities and movements of sales people



#### **QUICK LINKS**



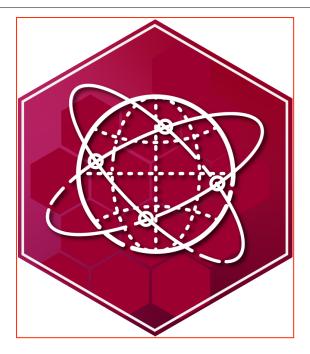
Introduction to Sales Connect



Download and Log In/Out

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#### **Environment**



Edit Activity Details

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Link Image/Photo to an Activity



Add Notes to an Activity

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Link Start and End Travel to an Activity

### Latest Updates

- The apk is now 64 bit compatible (it was only x86 compatible previously)
- The apk is now fully compatible with Android 9 and 10

## Connectivity

The CRMWebService will provide the end points to read and write the relevant data via a REST web service that sends and receives data in JSON format.

# **Application Version Compatibility**



- Sales Connect v2.0.2 Release
- BPOCRM v3.5.5.1 or later
- SalesConnect apk v1.0.12 or later
- BPO\_RSI v1.27.0.0 or later | BPO\_TEL v1.4.0.0 or later | BPO2 v2.1.0.31 or later

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