

# BPO\_REPORTS DASHBOARD

We are currently updating our site; thank you for your patience.

## VERSION RELEASE NOTES

BPO\_Reports Dashboard Version List:

[\[1.2.0.3 Official Release\]](#) [\[1.2.0.0 RC1\]](#)

---

**1.2.0.3 Official Release** (24.01.2020 3:04 PM)

---



### Rollout Priority / Requirement

- Low global client rollout priority
  - For clients who require BPO Reports Dashboard



### Application Version Compatibility

- Compatible with BPO v2.2.0.1 or later
- The “Debtors Age Analysis” report will not be rolled out during the upgrade if any one site is not linked to a valid evolution database.



### Requirements

- BPO Reports Dashboard Refresh Service v1.2.0.0

### BPO Reports Dashboard:

- BPO\_ReportsDashboard is a standalone application that graphically displays critical business information onto a dashboard

which can be viewed graphically in Realtime. BPO\_ReportsDashboard is meant to be used in conjunction with BPO\_DashboardRefreshService which is a Window's Service, the service will periodically refresh the dashboard with the most current data related to the Dashboard's report.

- Please review the Specification Document for more detail:
  - CO3\_ReportsDashboard\_Spec\_Doc



### Rollout details

- Run the BPOReportsDashboard\_v1.0.0.0-v1.2.0.0\_CombinedUpgrade\_RC1 upgrade, and check for errors in the results file
- Run the BPO\_ReportsDashboard\_v1.2.0.0\_Validation, and check that there are no errors
- Install and configure BPO\_ReportsDashboard\_v1.2.0.0
- Install, configure and start the windows service BPO\_DashboardRefreshService\_v1.2.0.0 – review the logs and make sure that all reports have been populated before opening BPO Reports Dashboard.

\\Implementations\CO3\_Releases\Applications\BPO\_ReportsDashboard

Base Reports included in this release:

Category	ReportDisplayName	ReportName
Call Centre	Open Calls Age Analysis	sp_bpoRPT_BI_CALL_AllOpen
Contracts	Contract B2B Fees Evaluation	sp_bpoRPT_BI_CTRT_FeesB2B_Evaluation
Contracts	Contract B2B Meters Evaluation	sp_bpoRPT_BI_CTRT_MetersB2B_Evaluation
CRM	CRM Sales Pipeline	sp_bpoRPT_BI_CRM_SALS_Pipeline
CRM	Salesman Activities	sp_bpoRPT_BI_SALS_GetCRMSalesmanActivityStats
Debtor	Debtors Age Analysis	sp_bpoRPT_BI_ACCT_DebtorsAgeAnalysis
Meters	Meter Trend	sp_bpoRPT_BI_CTRT_BilledMeterReading
Meters	Uncaptured Meters	sp_bpoRPT_BI_CTRT_UnprocessedMeters
MIF	Machines In Field Trend	sp_bpoRPT_BI_CTRT_MachinesInFieldTrend
Sales	Back Orders By Part	sp_bpoRPT_BI_SALS_BackOrdersByPart
Sales	Open Sales Items	sp_bpoRPT_BI_WKOR_OpenSaleItems
Sales	Sales Analysis By Part	sp_bpoRPT_BI_SALS_PartAnalysisData
Service	Service Profit by Model No	sp_bpoRPT_BI_SALS_ServiceProfitability
Service	Service Profitability	sp_bpoRPT_BI_SALS_ServiceProfitability

- These reports are configured with full access for Administrator group.

---

## 1.2.0.0 RC1 (20.11.2019 1:56 PM)

---



### Rollout Priority / Requirement

- Release candidate 1  
For user acceptance testing



### Application Version Compatibility

- Compatible with BPO v2.2.0.1 or later
- “Back Orders by Part” report is only compatible with BPO v2.4.0.0 or later



### Requirements

- BPO Reports Dashboard Refresh Service v1.2.0.0

### BPO Reports Dashboard:

- BPO\_ReportsDashboard is a standalone application that graphically displays critical business information onto a dashboard which can be viewed graphically in Realtime. BPO\_ReportsDashboard is meant to be used in conjunction with BPO\_DashboardRefreshService which is a Window's Service, the service will periodically refresh the dashboard with the most current data related to the Dashboard's report.
- Please review the Specification Document for more detail:
  - CO3\_ReportsDashboard\_Spec\_Doc



### Rollout details

- Run the BPOReportsDashboard\_v1.0.0.0-v1.2.0.0\_CombinedUpgrade\_RC1 upgrade, and check for errors in the results file
- Run the BPO\_ReportsDashboard\_v1.2.0.0\_Validation, and check that there are no errors
- Install and configure BPO\_ReportsDashboard\_v1.2.0.0
- Install, configure and start the windows service BPO\_DashboardRefreshService\_v1.2.0.0 – review the logs and make sure that all reports have been populated before opening BPO Reports Dashboard.

\\Implementations\CO3\_Releases\Applications\BPO\_ReportsDashboard\_RC1

BPO.RSI.043