

SALES

SERVICES - VIEW A SERVICE

The **View a Service** screen only allows you to **View** detailed information related to the selected **Service**, including linked suppliers, purchase requisitions, purchase orders, and service requests.

Ribbon Select Sales > Services

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| | Master | | Processing | | | | | | | | | | | ~ |

- The **Service** listing screen will be displayed.
- The **Site** filter will be set according to your company configuration. If required, select the **Site** you wish to work in.

Note: Refer to <u>Site Selection</u> for more information.

• The State filter will default to '**Active**' upon opening. You can change this status to view **Inactive** services.

Note: Refer to <u>State/Type Selections</u> for more information.

- In this example, Active has been selected.
- Select the **row** of the Service you wish to View.
- Click on View.

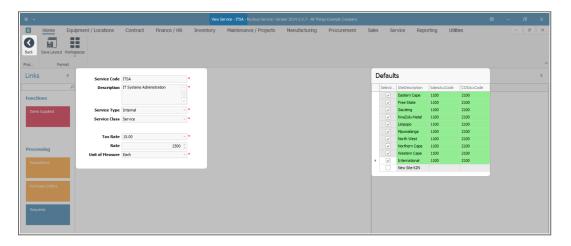


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| | ServiceCode | ServiceDescription | Type | Class | Rate Uni | s TaxType | TaxRate | Status | | | | | |
| ter text to search P | ▼ # <u></u>]: | 4[] C | *(): | #[]c | - 0 | ∎∏c | - | 4()c | | | | | |
| Functions | IMP | Implementations | INT | SER | 1,000.00 ea | VAT | 15.00 | A | | | | | |
| | INFS | Insurance and Financial Services | INT | SER | 1,250.00 ea | VAT | 15.00 | A | | | | | |
| Items Supplied | ITDA | IT Database Administration | INT | SER | 1,500.00 ea | VAT | 15.00 | A | | | | | |
| | ITHS | IT Hardware Services | INT | SER | 1,750.00 ea | VAT | 15.00 | A | | | | | |
| | ITSDY | IT Software Deployment | INT | SER | 2,000.00 ea | VAT | 15.00 | A | | | | | |
| | ITSDV | IT Software Development | INT | SER | 2,250.00 ea | VAT | 15.00 | A | | | | | |
| | ► ITSA | IT Systems Administration | INT | SER | 2,500.00 ea | VAT | 15.00 | A | | | | | |
| Processing | LGS | Landscaping and Garden Service | INT INT | SER | 1,000.00 ea | VAT | 15.00 | A | | | | | |
| | LA | Legal Aid | INT | SER | 1,250.00 ea | VAT | 15.00 | A | | | | | |
| | MP | Maintenance Planning | INT | SER | 1,500.00 ea | VAT | 15.00 | A | | | | | |
| | MAN | Manufacturing Planning | INT | SER | 1,750.00 ea | VAT | 15.00 | A | | | | | |
| | MB | Marketing and Branding | INT | SER | 2,000.00 ea | VAT | 15.00 | A | | | | | |
| | NCS | Nutrition Consulting Services | INT | SER | 2,250.00 ea | VAT | 15.00 | A | | | | | |
| | OP | Operational Planning | INT | SER | 2,500.00 ea | VAT | 15.00 | A | | | | | |
| | OS | Outsourcing Services | INT | SER | 1,000.00 ea | VAT | 15.00 | A | | | | | |
| Requests | PP | Project Planning | INT | SER | 1,250.00 ea | VAT | 15.00 | A | | | | | |
| | QA | Quality Assurance | INT | SER | 1,500.00 ea | VAT | 15.00 | | | | | | |
| | REC | Recycling Services | INT | SER | 1,750.00 ea | VAT | 15.00 | A | | | | | |
| | SAF | Safety Audity | INT | SER | 2,000.00 ea | VAT | 15.00 | A | | | | | |
| | SAS | Sales Services | INT | SER | 2,250.00 ea | VAT | 15.00 | A | | | | | |
| | SEC | Security Consulting | INT | SER | 2,500.00 ea | VAT | 15.00 | A | | | | | |
| | SVH | Server Hosting | INT | SER | 1,000.00 ea | VAT | 15.00 | | | | | | |
| | SCO | Service Centre Outsourcing | INT | SER | 1,250.00 ea | VAT | 15.00 | | | | | | |
| | SDC | Standards and Certification | INT | SER | 1,500.00 ea | VAT | 15.00 | | | | | | |
| | SCC | Stock Control Consulting | INT | SER | 1,750.00 ea | VAT | 15.00 | A | | | | | |
| | TPC | Technology Platforms Consulting | INT | SER | 2,000.00 ea | VAT | 15.00 | A | | | | | |

The View Service - [] screen will be displayed.

SERVICE DETAILS

- Here you can view detailed information about the **Service**, **Pricing** and **Reference** details for the selected service.
- The **Defaults** frame will show which **site(s)** have been linked to this service.





LINKS PANEL

- The Functions Tile:
 - Items Supplied: Provides a list of which suppliers are linked to the selected Service.
- The Processing Tiles:
 - **Requisitions:** View a list of <u>Purchase Requisitions</u> linked to the Service.
 - Purchase Orders: The Purchase Orders tile from this screen will display a list of all the <u>Purchase Orders</u> linked to the Service.
 - Requests: <u>Service Requests</u> raised for a Purchase
 Order or Purchase Requisition, where a Third Party
 Sub Contracting Service is required.

You will note that there is only a **Back** button on this screen as this is a **view only** screen and no changes can be made or saved.

When you have finishing viewing the required details, click on **Back** or **close** the screen to return to the **Service Listing** screen.

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| Back Back Format | | Contract | Finance / HR | Inventory | Maintenance / Projects | Manufacturing | Procurement | Sales | Se | rvice Rep | orting Utili | ties | | 0 | × |
| Links * | Service Code | ITSA | | | | | | D | efault | ts | | | | | # |
| Q | Description | IT Systems Admi | inistration 🔺 | | | | | | | | SalesAccCode | COSAccCode | | | |
| Functions | | | | | | | | | | Eastern Cape Free State | 1100 | 2100 | | | |
| Items Supplied | Service Type | Internal | | | | | | | | Gauteng | 1100 | 2100 | | | |
| Comp Soppres | Service Class | Service | | | | | | | | KwaZulu-Natal | 1100 | 2100 | | | |
| | | | | | | | | | | Limpopo | 1100 | 2100 | | | |
| | | | | | | | | | | Mpumalanga | 1100 | 2100 | | | |
| | Tax Rate | | | | | | | | | North West | 1100 | 2100 | | | |
| Processing | Rate | | 2500 🗘 | | | | | | | Northern Cape | 1100 | 2100 | | | |
| · · · · | Unit of Measure | Each | | • | | | | | | Western Cape | 1100 | 2100 | | | |
| Requisitions | | | | | | | | | | International | 1100 | 2100 | | | |
| | | | | | | | | | | New Site KZN | | | | | |
| Purchase Orders Requests | | | | | | | | | | | | | | | |

You will return to the **Service Listing** screen.



The **Links** panel can also be accessed from this screen. Refer to the <u>links</u> above for detailed information.

Ensure that you have selected the <u>correct</u> **Service Code** before clicking on any tile in the **Links** panel.

| 💿 <u>Home</u> Equ | uipment / Locations | Contract Finance / HR | Inventory | Maintenan | ce / Projec | ts I | Manufacturing | Procurem | nent Sale | s Service | Reporting | Utilities | - | 0 > |
|-----------------------|---------------------------|-------------------------------------|-----------|-----------|-------------|-------|---------------|----------|-----------|-----------|-----------|-----------|---|-----|
| Add Edt Delete Vie | · · · · · | aces Active Refresh | Export | | | | | | | | | | | |
| Processing | Format | Current | Print | | | | | | | | | | | |
| Links + | Drag a column header here | e to group by that column | | | | | | | | | | | | |
| iter text to search P | ServiceCode | ServiceDescription | Type | Class | ate | Units | TaxType | TaxRate | Status | | | | | |
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| | ITSDY | IT Software Deployment | INT | SER | 2,000.00 | ea | VAT | 15.00 | A | | | | | |
| Items Supplied | ITSDV | IT Software Development | INT | SER | 2,250.00 | ea | VAT | 15.00 | A | | | | | |
| | ITSA | IT Systems Administration | INT | SER | 2,500.00 | ea | VAT | 15.00 | A | | | | | |
| | LGS | Landscaping and Garden Services | INT | SER | 1,000.00 | ea | VAT | 15.00 | A | | | | | |
| | LA | Legal Aid | INT | SER | 1,250.00 | ea | VAT | 15.00 | A | | | | | |
| | MP | Maintenance Planning | INT | SER | 1,500.00 | ea | VAT | 15.00 | A | | | | | |
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| Purchase Orders | PP | Project Planning | INT | SER | 1,250.00 | ea | VAT | 15.00 | A | | | | | |
| | QA | Quality Assurance | INT | SER | 1,500.00 | ea | VAT | 15.00 | A | | | | | |
| | REC | Recycling Services | INT | SER | 1,750.00 | ea | VAT | 15.00 | A | | | | | |
| Requests | SAF | Safety Audity | INT | SER | 2,000.00 | ea | VAT | 15.00 | A | | | | | |
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| | SEC | Security Consulting | INT | SER | 2,500.00 | ea | VAT | 15.00 | A | | | | | |
| | SVH | Server Hosting | INT | SER | 1,000.00 | ea | VAT | 15.00 | A | | | | | |
| | SCO | Service Centre Outsourcing | INT | SER | 1,250.00 | ea | VAT | 15.00 | A | | | | | |
| | SDC | Standards and Certification | INT | SER | 1,500.00 | ea | VAT | 15.00 | A | | | | | |
| | SCC | Stock Control Consulting | INT | SER | 1,750.00 | ea | VAT | 15.00 | A | | | | | |
| | TPC | Technology Platforms Consulting | INT | SER | 2,000.00 | ea | VAT | 15.00 | A | | | | | |
| | TOU | Tourism Services | INT | SER | 2,250.00 | ea | VAT | 15.00 | A | | | | | |
| | TSF | Transportation Services - Freight | INT | SER | 2,500.00 | ea | VAT | 15.00 | A | | | | | |
| | TSP | Transportation Services - Passenger | INT | SER | 1,000.00 | Pa | VAT | 15.00 | A | | | | | |

Related Topics

Sales Services - Add a Service

- Sales Services Edit a Service
- Sales Services Delete a Service
- Sales Services View a Service
- Sales Services Link a Supplier
- Sales Services Add a Purchase Requisition
- Sales Services Purchase Orders
- Sales Services View Service Request List
- Sales Services Items Supplied Add / Link Supplier

Sales Services - Items Supplied Edit Supplier



Sales Services - Items Supplied Delete Supplier

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