

We are currently updating our site; thank you for your patience.

SERVICE

MY WORK – ADD A TRAVEL CLAIM

Travel time can be logged against the work order via the **My Work** screen.

Confirm with your supervisor as to whether you will log your travel, or whether call centre administration will do this.

A technician who does not use [Tech Connect](#), but does have access to BPO will use this method in order to log his travel time.

Ribbon Access: Service > My Work



The **My Work** listing screen will be displayed.

- Click on the **row selector** in front of the **work order** where you wish to **add a travel claim**.
- Click on **Edit**.

The screenshot shows the 'My Work - BPO' software interface. The ribbon at the top contains various action buttons, with 'Edit' highlighted. Below the ribbon is a table of work orders. The first row in the table has its 'row selector' (a small square icon) highlighted.

WCode	WDescription	SiteName	Status	WType	WTypeDesc	OriginRef	OriginDesc	OriginType	CustomerCode	CustomerName	DeptName	ScheduledStartDa
WO0001592	RSE V1.27.0.0 - Issue - Part...	Durban	M	DR	Default	PRJ0000098	Site Inspectio	PMNG	HQP001	Hope Works	Technical	19 Sep 2017
WO0001668	SP240 New Deal.	Durban	O	DR	Default	PRJ0000071	SP240 New Deal.	PMNG	TJA001	Titan Group		24 May 2018
WO0001616	Created for production batc...	Durban	O	MV	Manufacturing							28 Nov 2017
WO0001663	Copier to be repaired	Durban	O	REP	Machine Repairs							15 May 2018

The **Maintain WO - Ref []** screen will be displayed.

- Click on the **Travel** tile.

Maintain WO - Ref WO0001663 - BPO: Version 2.1.0.62 - Example Company

Home | Equipment and Locations | Contract | Finance and HR | Inventory | Maintenance and Projects | Manufacturing | Procurement | Sales | Service | Reporting | Utilities

Save | Back | Save Layout | Print

Maintain | Format | Print

Links
Enter text to search...

Parts
Loans
Swap Outs
Meters
Expenses
Travel (highlighted)
Documents
Warranties Issued

Description Copier to be repaired

Requestor Abigail Mine

WO Type Repair

Priority 2

Request Date 15 May 2018 10:40:28

Status Open

Billable

Capitalise

Work Order Item

Functional Location Equipment

Item 19-12345

Comment

Links

RefType	ReferenceType	ReferenceNo
CALL	Call Reference	
PMNG	Project Reference	

Schedule

Assigned To Abigail Mine

Assigned By Belinda Sharman

Scheduled Start 15 May 2018 10:40:29

Scheduled End 14 Jun 2018 00:00:00

Actual Start 18 Jun 2018 08:30:00

Actual End 18 Jun 2018 10:30:00

Delay Comments Client not available until the actual start date.

Rectification Code Replaced components

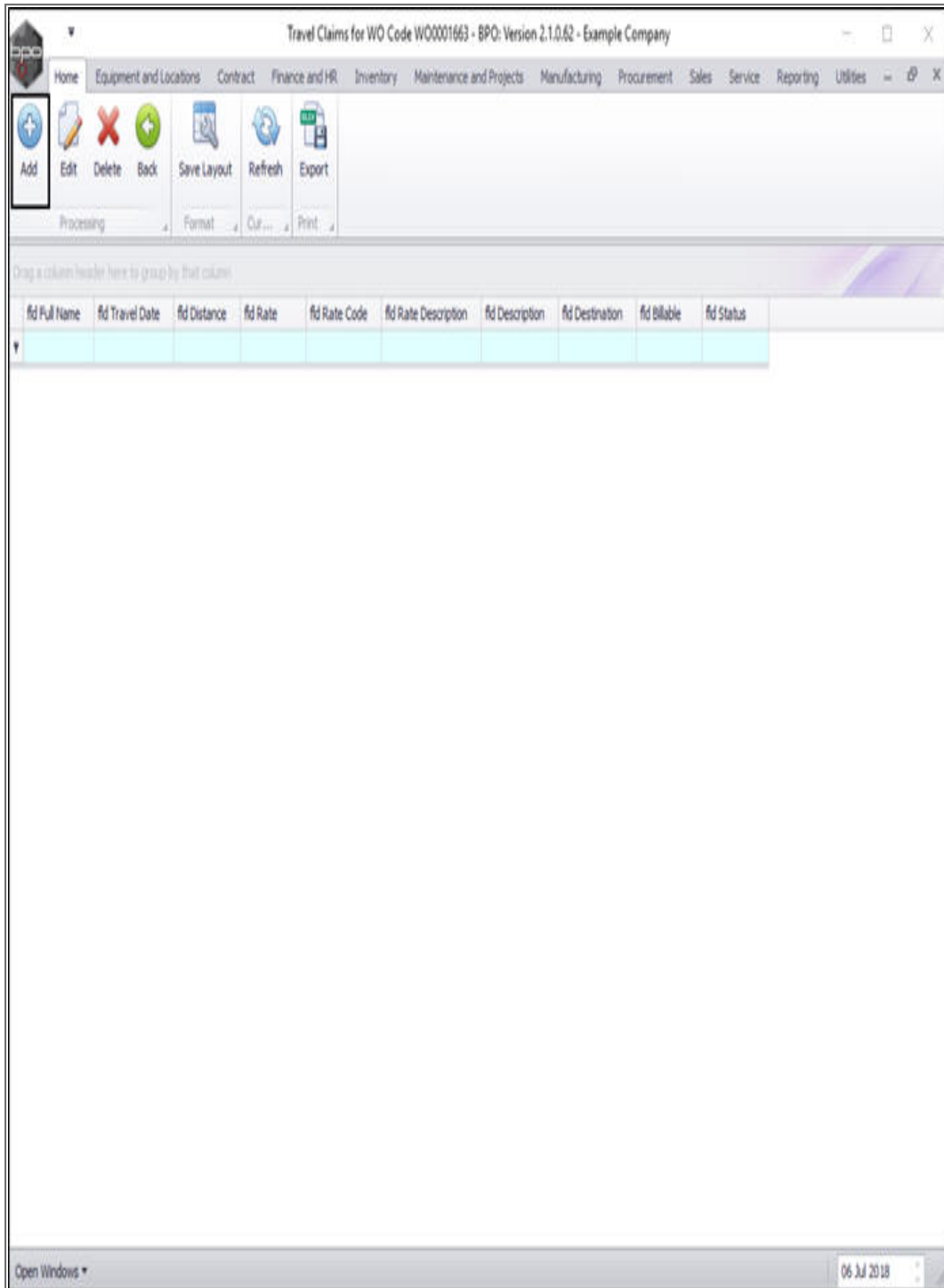
Rectification Comments Parts replaced, machine cleaned and tested. Job complete

Completion Date 18 Jun 2018 00:00:00

Meters | Open Windows | 06 Jul 2018

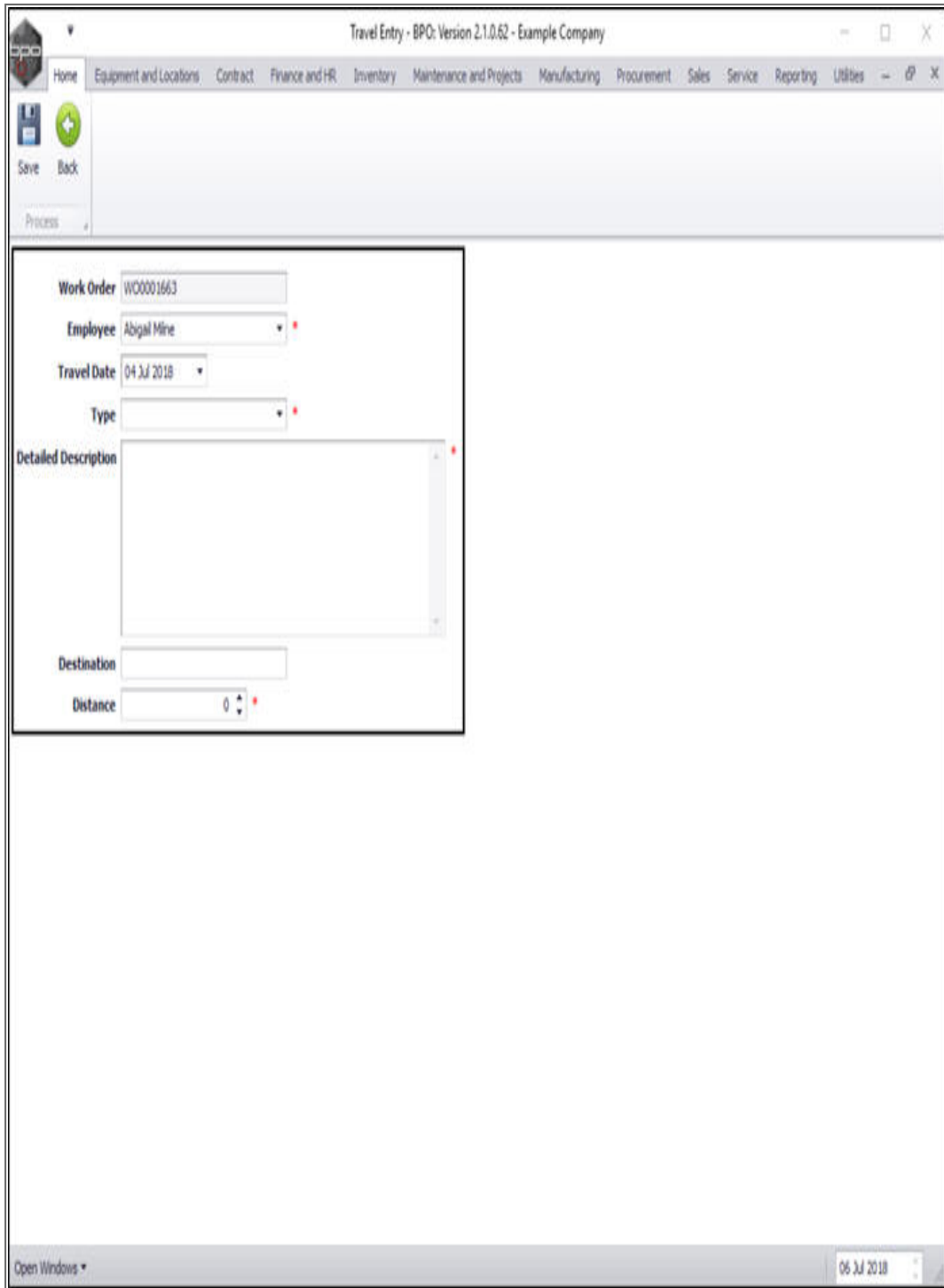
The **Travel Claims for WO Code []** screen will be displayed.

- Click on **Add**.



The **Travel Entry** screen will be displayed.

- **Work Order:** This will be auto populated with the number of the work order selected in the previous step.
- **Employee Name:** This will be auto populated with the employee linked to the work order selected in the previous step. You can click on the drop-down arrow and select from the list an alternative employee who incurred the travel expense if required.
- **Travel Date:** This will auto populate with the current date. Either type in or click on the drop-down arrow and use the calendar function to select an alternative date if required.
- **Type:** Click on the drop-down arrow and select from the list, the type of travel expense.
- **Detailed Description:** Type the in description / reason for the travel expense.
- **Destination:** Type in the travel destination.
- **Distance:** Either type in or use the arrow indicators to select the distance travelled, (in kilometres).



- When you have finished adding the details to the Travel Entry screen, click on **Save**.

Travel Entry - BPO: Version 2.1.0.62 - Example Company

Home Equipment and Locations Contract Finance and HR Inventory Maintenance and Projects Manufacturing Procurement Sales Service Reporting Utilities

Save Back

Process

Work Order WO0001663

Employee Abigail Mine

Travel Date 04 Jul 2018

Type Normal Travel Rate

Detailed Description Travelled to client and back for machine repair.

Destination New Town

Distance 12.5

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You will return to the **Travel Claims for Work Order Code []** screen.

- An **Travel Processing** message box will pop up informing you that;
 - **Travel Claim on WO: [] complete.**
- Click on **OK**.

The screenshot shows a software window titled "Travel Claims for WO Code WO0001663 - BPO: Version 2.1.0.62 - Example Company". The interface includes a menu bar with options like Home, Equipment and Locations, Contract, Finance and HR, Inventory, Maintenance and Projects, Manufacturing, Procurement, Sales, Service, Reporting, and Utilities. Below the menu is a toolbar with icons for Add, Edit, Delete, Back, Save Layout, Refresh, and Export. A data table is displayed with the following columns: fd Full Name, fd Travel Date, fd Distance, fd Rate, fd Rate Code, fd Rate Description, fd Description, fd Destination, fd Billable, and fd Status. One row is visible with the following data: Abigail Mine, 04 Jul 2018, 12.50, 3.5000 STD, Normal Travel Rate, Traveled to d..., New Town, No, A. A "Travel Processing" dialog box is open in the center, displaying an information icon and the message "Travel Claim on WO : WO0001663 complete." with an "OK" button.

fd Full Name	fd Travel Date	fd Distance	fd Rate	fd Rate Code	fd Rate Description	fd Description	fd Destination	fd Billable	fd Status
Abigail Mine	04 Jul 2018	12.50	3.5000	STD	Normal Travel Rate	Traveled to d...	New Town	No	A

- You can now view the new travel claim in this screen.

Travel Claims for WO Code WO0001663 - BPO: Version 2.1.0.62 - Example Company

Home | Equipment and Locations | Contract | Finance and HR | Inventory | Maintenance and Projects | Manufacturing | Procurement | Sales | Service | Reporting | Utilities

Add | Edit | Delete | Back | Save Layout | Refresh | Export

Processing | Format | Cur... | Print

Drag a column header here to group by that column

fd Full Name	fd Travel Date	fd Distance	fd Rate	fd Rate Code	fd Rate Description	fd Description	fd Destination	fd Billable	fd Status
Abigail Mine	04 Jul 2018	12.50	3.5000	STD	Normal Travel Rate	Travelled to client and back for machine repair.	New Town	No	A

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