

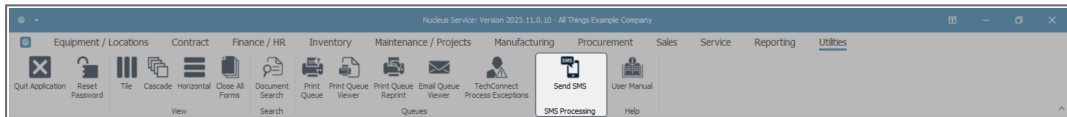
We are currently updating our site; thank you for your patience.

## UTILITIES

### SEND SMS

This functionality requires a bulk SMS gateway API from a relevant external provider to extract the data from our SMS table. You can send SMSs to your [customer contacts](#) and [employees](#) in Nucleus Service.

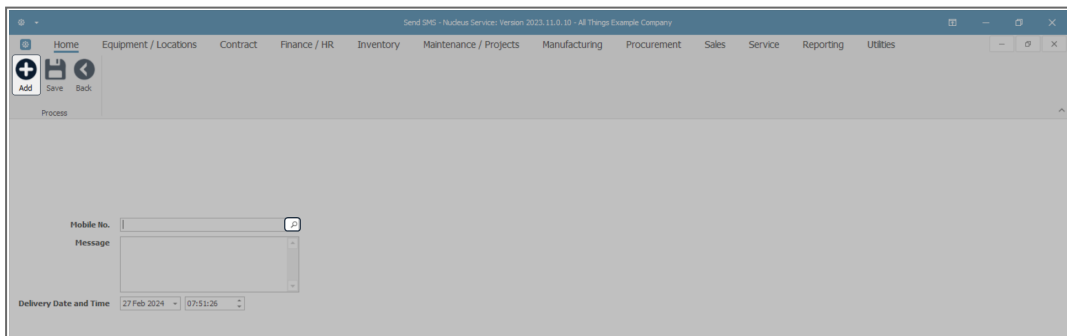
#### Ribbon Access: Utilities > Send SMS



The **Send SMS** screen will be displayed.

### SELECT MOBILE NUMBER

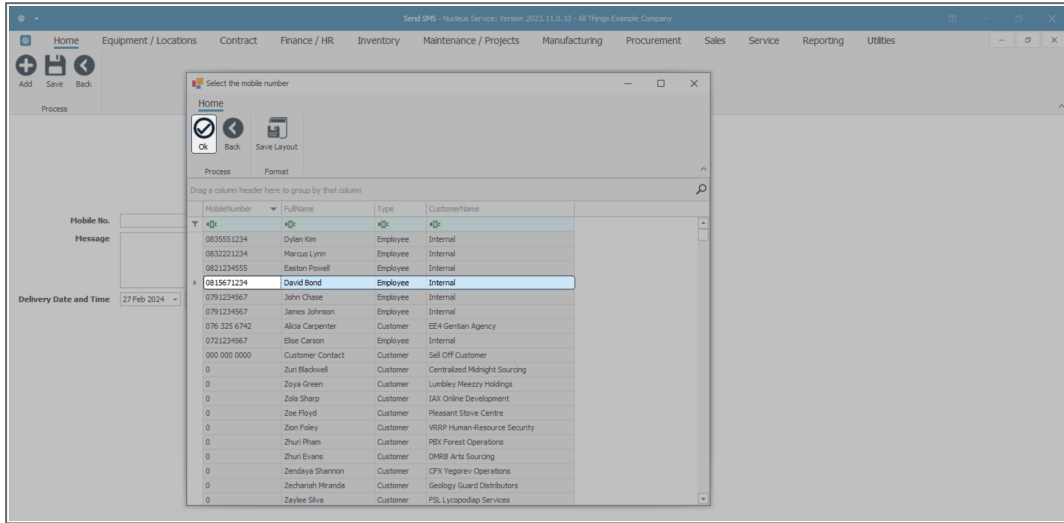
- You can either click on -
  - **Add**, or the,
  - **Search** icon.



- The **Select the mobile number** screen will be displayed.

## SELECT CONTACT

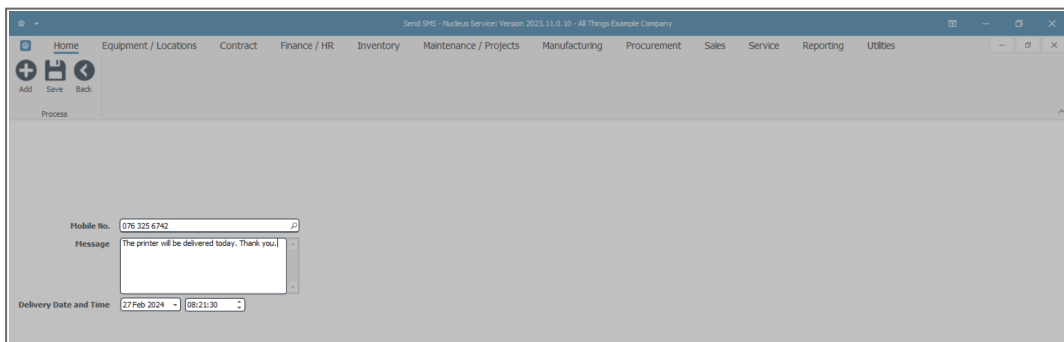
- Select the contact you wish to send an SMS to and click on **Ok**.



- The **Mobile No.** field will be populated according to your selection.
- Type in your message in the **Message** body.

## ENTER MESSAGE BODY DETAILS

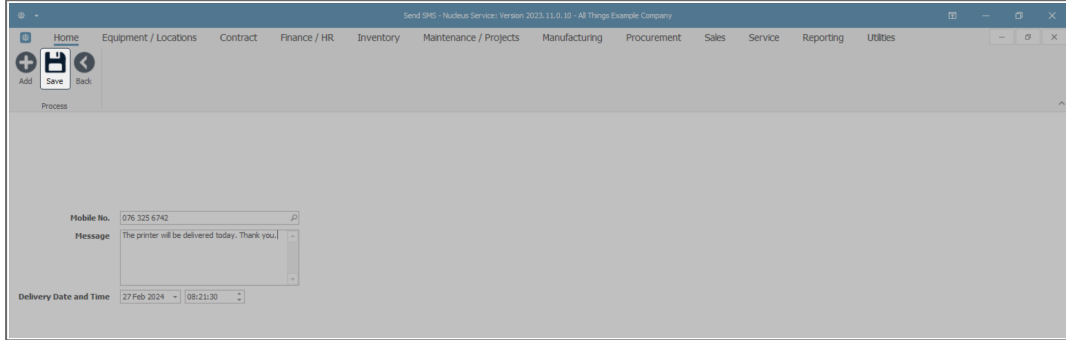
- The **Delivery Date** and **Time** will auto populate with the current date and time.
- You can click on the arrows and change the date and time if required.



## SAVE SMS

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- Click on **Save**.
- The **Send SMS** screen will close on save.



MNU.076.001

