We are currently updating our site; thank you for your patience.

STATIC DATA

STATIC DATA – CALLS: CALL STATUS

The Call Status frame can only be viewed for information. These codes are hard coded within BPO and no changes can be made to the information.

Ribbon Access: Static Data> Static Data

1. The **Static Data** listing screen will be displayed.
2. Use the **filter row** or **scroll down** the list until you find the **Calls: Call Status** row.
3. Click on the **expand** icon to expand the **Codes** frame.
4. Here you can view the **call status codes**.
5. **Collapse** the Codes frame.
6. **Close** the screen when done.

MNU.108.057