

We are currently updating our site; thank you for your patience.

# CONTRACT

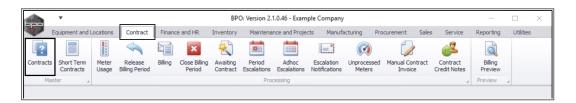
#### **REMOVE ITEM METER CHARGES**

A contract **item meter charge** can be removed when the contract is in the **Active** state.

Certain amendments made to the contract item **meter**, will trigger the contract to be moved back to the <u>Released</u> state, in order for the contract to be checked and re-<u>Approved</u>. An email will then be sent to all users who have the rights to authorise this contract.

Removing an item meter charge will **not** trigger the re-approval process.

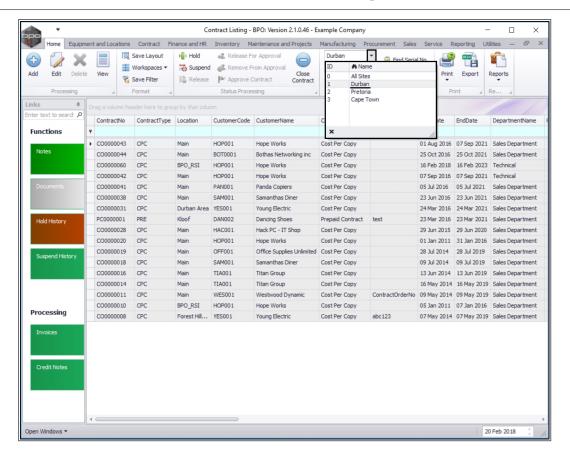
#### Ribbon Access: Contract > Contracts



The **Contract Listing** screen will be displayed.

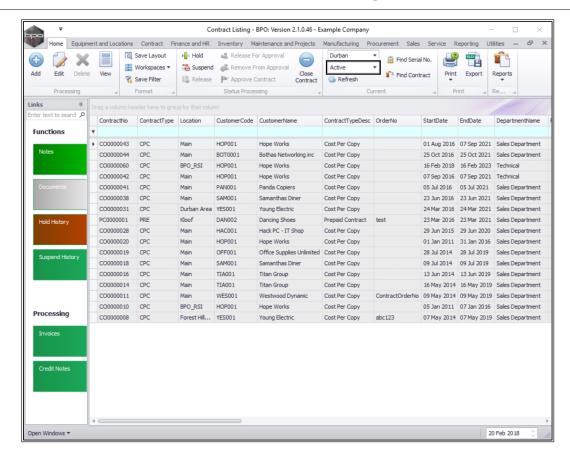
- Select the **Site** that you wish to work in.
  - In this image **Durban** has been selected.





- Upon opening, this screen will default to the **Active** status, listing all the **Active** contracts for the selected site.
  - Note: You can only remove item meter charges when the Contract is in the Active state.

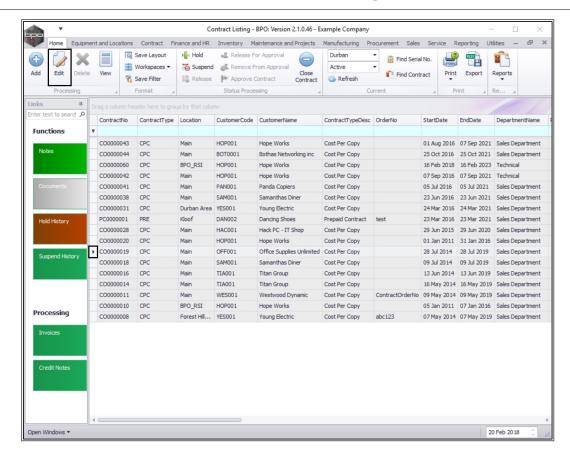




#### **SELECT THE CONTRACT**

- Select the row of the contract where you wish to remove a meter charge.
- Click on Edit.



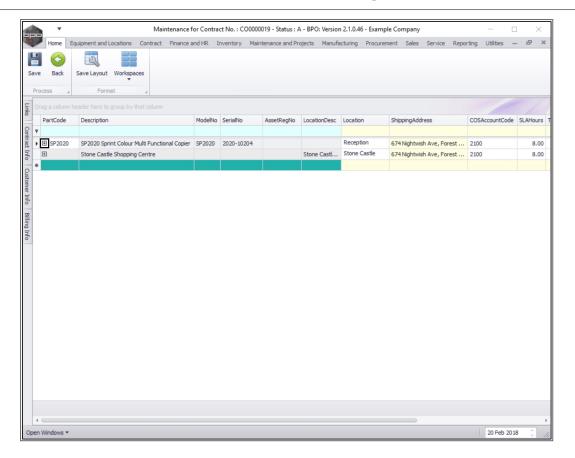


 The Maintenance for Contract No.: [] - Status: [] screen will be displayed.

#### **SELECT THE ITEM**

• Click on the **expand** button in the **row** of the **item** where you wish to remove the **meter charge**.



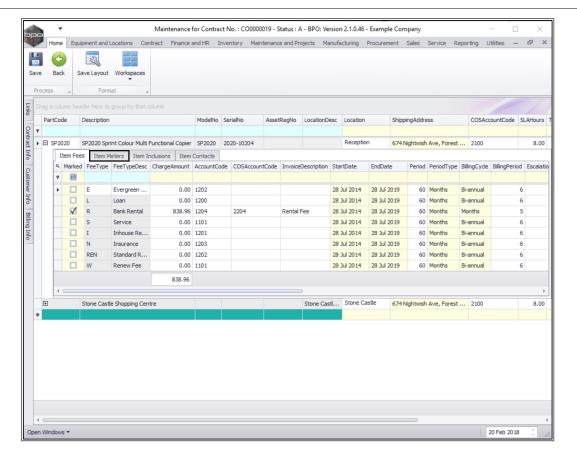


• The **Items** data grid will be expanded.

## **SELECT THE METER**

• Click on the Item Meters tab.



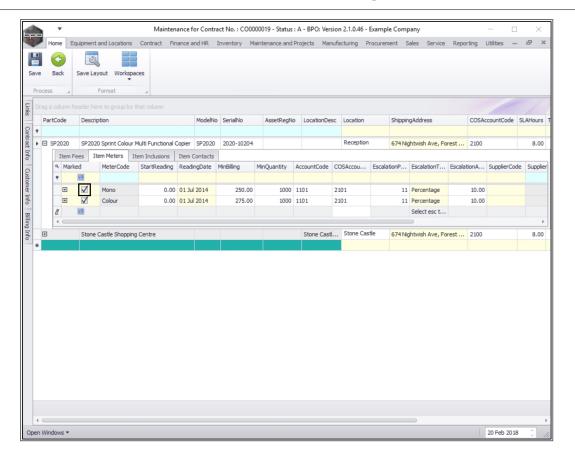


• The Item Meters frame will open.

#### **REMOVE THE METER CHARGE**

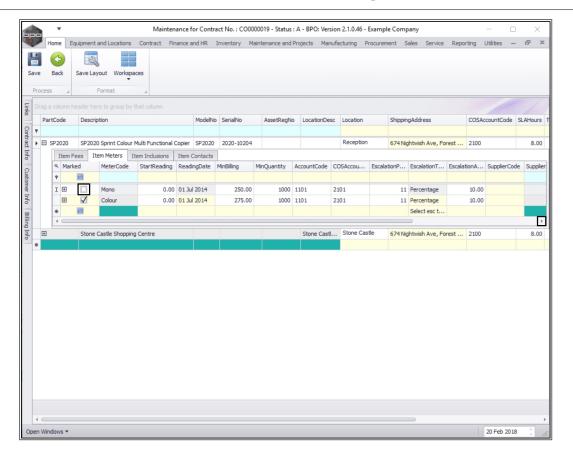
 Un-tick the Marked check box of the item meter you wish to remove from billing.





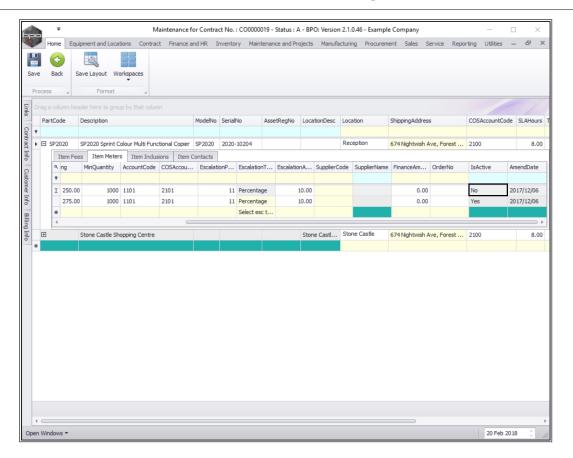
- The Marked check box will now be blank.
- Scroll right in the Item Meters frame.





• The **Is Active** field of the selected meter will now display **No** as the meter charges have been **deactivated**.

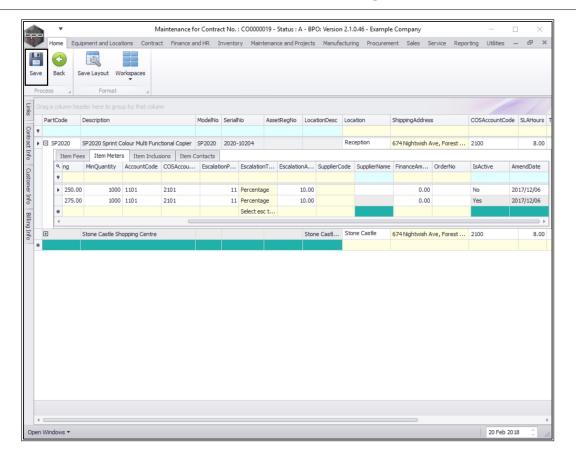




#### **SAVE METER CHARGE REMOVAL**

• When you have finished removing the required meter charges, click on **Save**.





• The meter charge will be **removed** and you will return to the **Contract Listing** screen.

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