

We are currently updating our site; thank you for your patience.

CONTRACT

LIFE BASED / PRE-PAID CONTRACTS (PRE V2.3.0.0)

This contract type is to be used where a set meter charge was paid ahead of contract creation, and meters are not billed until their usage limit is reached.

The prepaid contract usage limit is configured as the initial **Minimum Billing and Meter Charge Setup Quantities**.

Only **meters** are considered to be prepaid.

Fees continue to be billed, based on the billing cycle.

Meters still appear in monthly usage for reading capture. This reading needs to be captured correctly, as the prepaid meter usage will determine whether the limit has been reached (regardless of meter resets).

When the meter usage limit is reached, the contract is placed on **hold** and an email is sent to the customer account manager.

It is up to the contract manager to review the contract, update the meter minimum billing information, change the contract type and **release** the contract from hold to enable continuation with standard contract billing.

The **Enforce Authorisation flag** should always be selected. Prepaid contracts should be reviewed, then released for authorisation and then authorised to ensure that month end billing is correct.

CONFIGURATION REQUIRED

- On [Creating a New Contract](#) In the Contract Info details panel, in the Contract Type field, **Prepaid Contract** must be selected from the drop-down menu.

The screenshot shows a software window titled "Maintenance for Contract No. : C00000044 - Status : A - BPO: Version 2.1.0.43 - Example Company". The interface includes a menu bar with options like Home, Equipment and Locations, Contract, Finance and HR, Inventory, Maintenance and Projects, Manufacturing, Procurement, Sales, Service, Reporting, and Utilities. Below the menu is a toolbar with icons for Save, Back, Save Layout, and Workspaces. The main area is divided into a left-hand "Contract Info" panel and a right-hand table.

Contract Info Panel:

- Contract No: C00000044
- Contract Type: **Prepaid Contract** (highlighted with a red box)
- Start Date: 25 Oct 2016
- End Date: 25 Oct 2021
- Period: 60
- Period Type: Months
- Department: Technical
- Contract Manager: Belinda Sherman
- Salesman: Ben Johnson
- Aggregate Billing:
- Hide Fee Detail:

Table:

PartCode	Description	CategoryDesc	ModelNo	SerialNo	AssetRegNo	La
SP19-123456	SP19-12 Colour Copier	Hardware	SP19-12	1912-102032		Re
	Bothas Shop					Ge
SP2020	SP2020 Sprint Colour Multi Functional Copier	Hardware	SP2020	2020-102040		Be

At the bottom of the window, there are tabs for "Customer Info", "Contract Info", and "Billing Info". The "Contract Info" tab is currently selected. The system date is shown as 30 Jan 2018.

- When the new prepaid contract has been set up and saved, the type of contract that has been selected (**Prepaid**) will be indicated

in the **Contract Type** and **Contract Type Description** columns in the **Contract Listing** screen.

ContractNo	CustomerCode	CustomerName	CustomerDeptName	ContractType	ContractTypeDesc	Location	OrderNo	StartDate	EndDate	D
CO000006	OFF001	Office Supplies Unlimited		CPC	Cost Per Copy	Hikrest	1234	22 Apr 2014	22 Apr 2019	S
CO000007	OFF001	Office Supplies Unlimited		CPC	Cost Per Copy	Forest Hills ...		07 Jan 2014	07 Jan 2019	S
CO000011	WES001	Westwood Dynamic		CPC	Cost Per Copy	Main	Contra...	09 May 2014	09 May 2019	S
CO000013	TIA001	Titan Group		CPC	Cost Per Copy	South Ridn...		16 May 2014	16 May 2019	S
CO000014	TIA001	Titan Group		CPC	Cost Per Copy	Main		16 May 2014	16 May 2019	S
CO000016	TIA001	Titan Group		CPC	Cost Per Copy	Main		13 Jun 2014	13 Jun 2019	S
CO000019	OFF001	Office Supplies Unlimited		CPC	Cost Per Copy	Main		28 Jul 2014	28 Jul 2019	S
CO000020	HOP001	Hope Works	Technical	CPC	Cost Per Copy	Main		01 Jan 2011	31 Jan 2016	S
CO000028	HAC001	Hack PC - IT Shop		CPC	Cost Per Copy	Main		29 Jun 2015	29 Jun 2020	S
PC000001	DAN002	Dancing Shoes		PRE	Prepaid Contract	Kloof	test	23 Mar 2016	23 Mar 2021	S
CO000031	YES001	Young Electric	Sales Department	CPC	Cost Per Copy	Hikrest		24 Mar 2016	24 Mar 2021	S
CO000041	PAN001	Panda Copiers		CPC	Cost Per Copy	Main		05 Jul 2016	05 Jul 2021	S
CO000042	HOP001	Hope Works	Technical	CPC	Cost Per Copy	Main		07 Sep 2016	07 Sep 2021	T
CO000043	HOP001	Hope Works	Technical	CPC	Cost Per Copy	Durban Area		01 Aug 2016	07 Sep 2021	S
CO000044	BOT001	Bothas Networking inc		PRE	Prepaid Contract	Durban Area		25 Oct 2016	25 Oct 2021	T
CO000045	HOP001	Hope Works	Technical	CPC	Cost Per Copy	Durban Area	1234	10 May 2017	10 May 2022	S
CO000047	HOP001	Hope Works	Technical	CPC	Cost Per Copy	Kloof		16 May 2017	16 May 2022	T

MINIMUM BILLING

The [Minimum Billing](#) information on the contract item needs to be configured correctly.

MINIMUM QUANTITY

- This is the prepaid meter usage limit that is set at the start of the contract.
 - Make sure this usage limit is configured for all meters on the contract item.
 - Once this usage limit is reached, based on billing run meter reading captures, the contract must be reviewed, so that meter billing can start.

This is why the contract is placed on **hold** and the contract manager **notified** via email.

The **contract type** must now be changed, so that this contract is no longer monitored and ensure that the [Minimum Billing Amount, Minimum Billing Quantity and Meter Charges](#) are correct as per required meter billing from this point onward.

You will now need to [Release](#) and [Approve](#) the contract. This contract will now be part of the billing cycle as normal.

MNU.112.053