

We are currently updating our site; thank you for your patience.

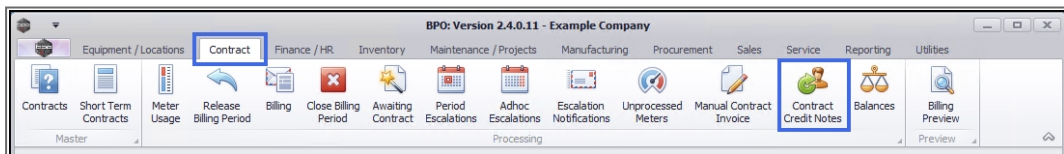
CONTRACTS

RELEASE / REMOVE / APPROVE / REJECT PROCESSES

After a credit note has been created, it has to go through an approval process which includes:

- Releasing the Credit Note for Approval or Removing the Credit Note from Approval
- Approving or Rejecting the Credit Note
- Printing the Credit Note (this step will post the transaction to Pastel)

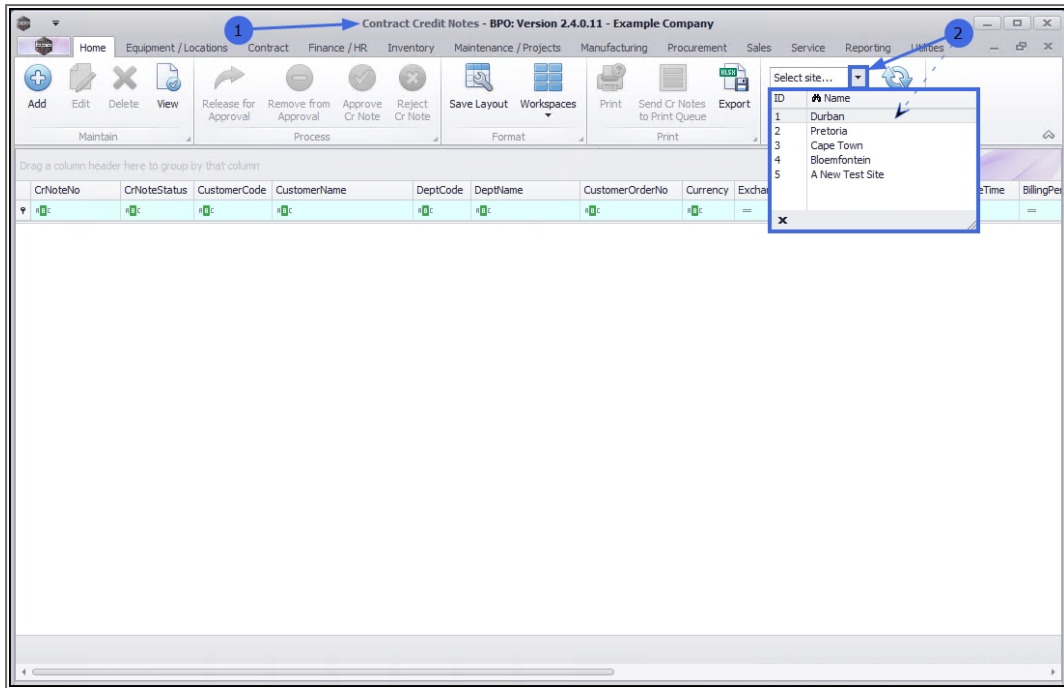
Ribbon Access: Contract > Contract Credit Notes



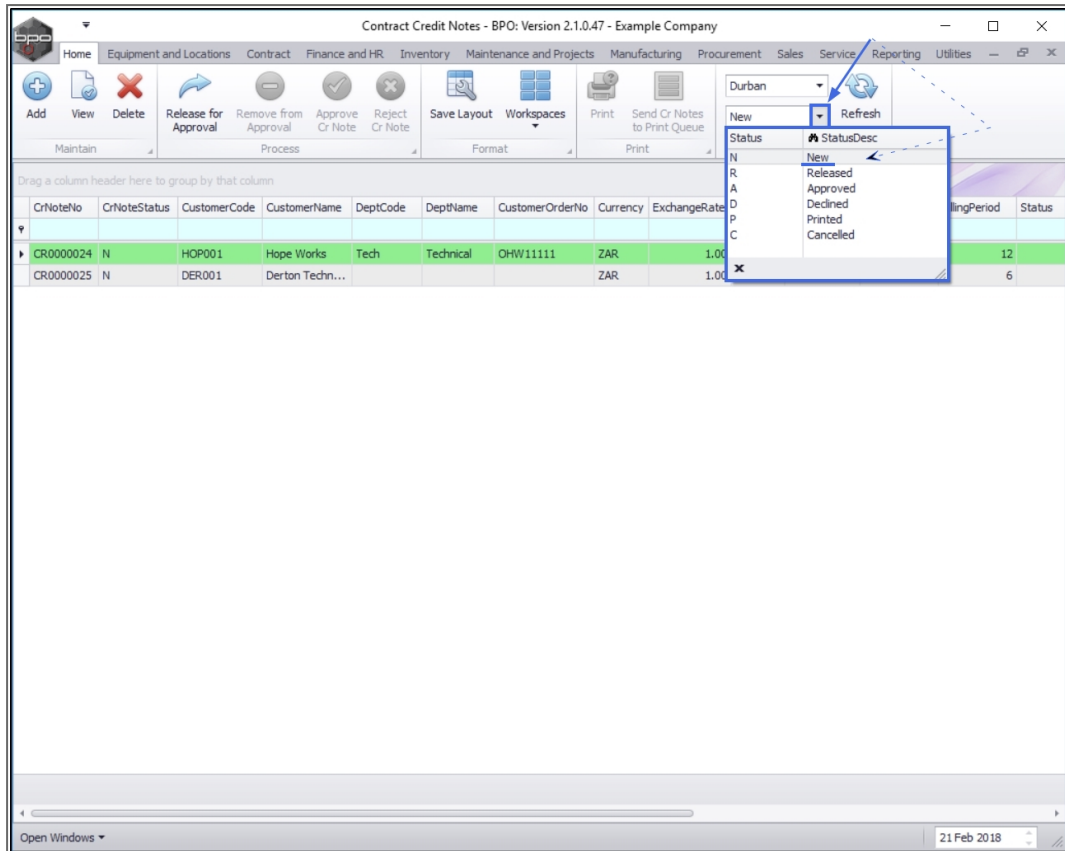
1. The **Contract Credit Notes** screen will be displayed.

RELEASE CONTRACT CREDIT NOTE FOR APPROVAL

2. Click on the drop-down **arrow** in the **Site** field and select from the list, the Site in which you wish to work.
 - In this example, **Durban** is selected.



- This screen will open by default with the **Status** set to **New**. This does not need to be changed, in order to release a Contract Credit Note.

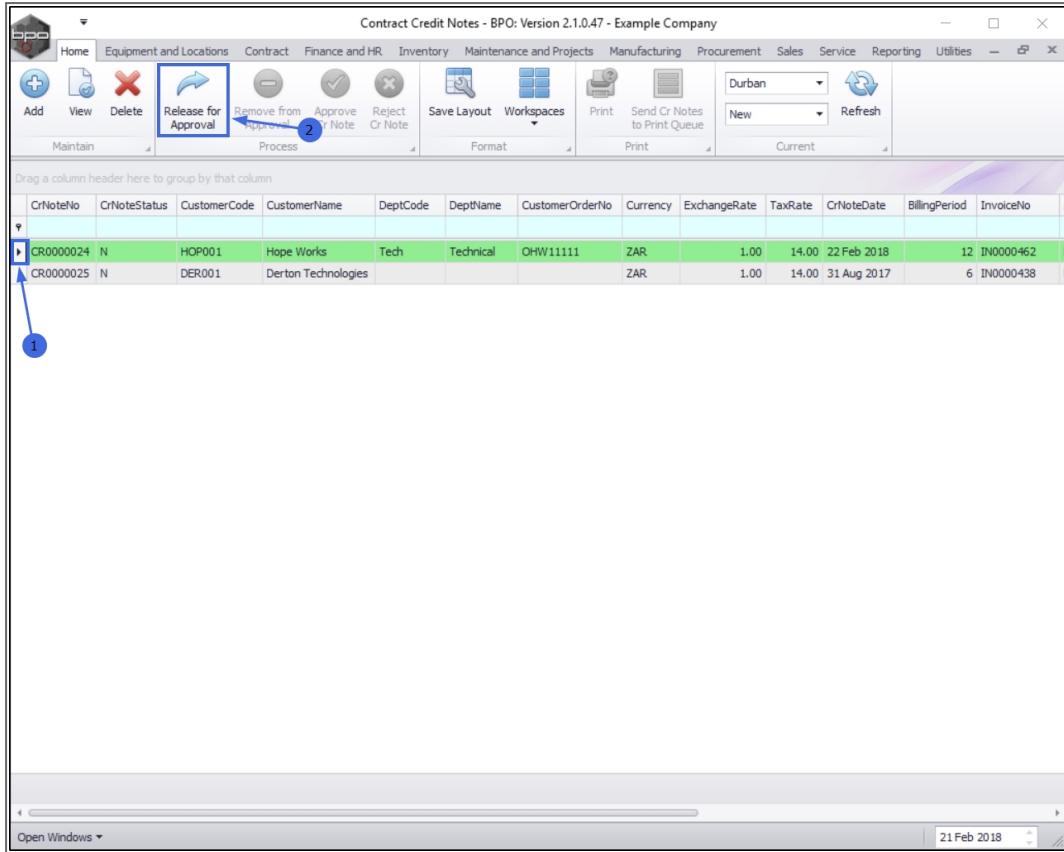


SELECT CREDIT NOTE

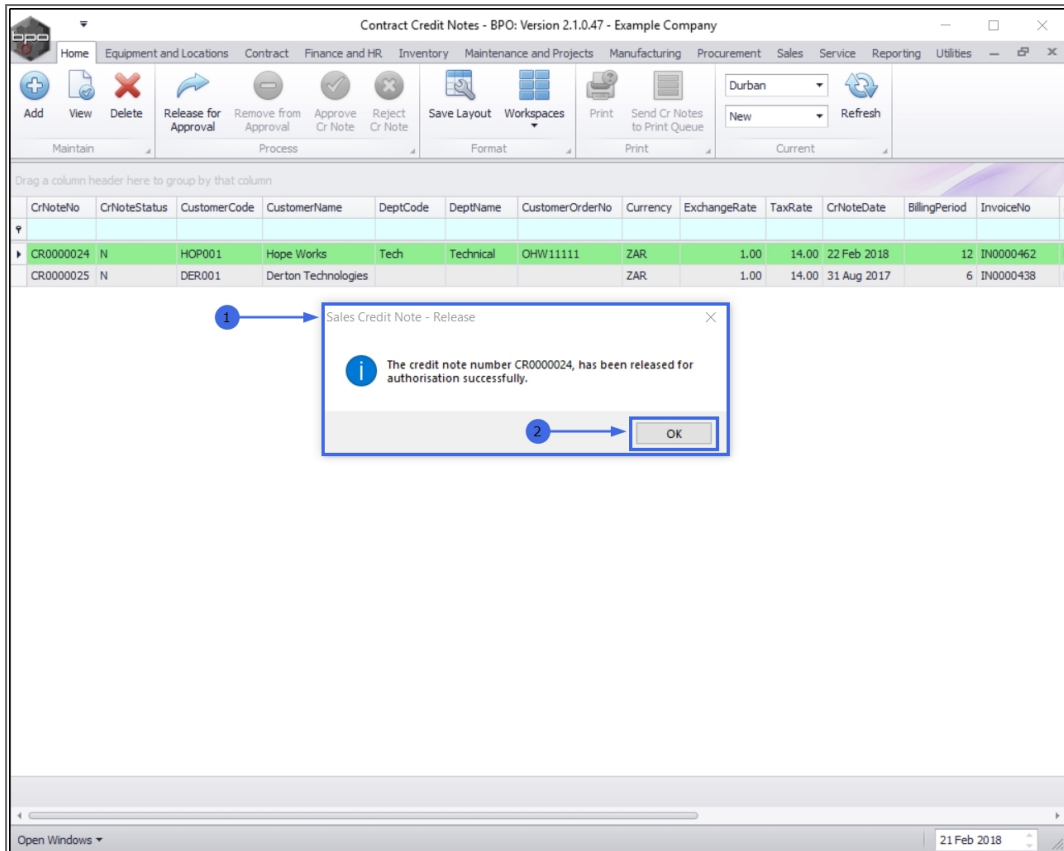
1. Select the **row** of the **contract credit note** that you wish to **release** for approval.

RELEASE CREDIT NOTE

2. Click on **Release for Approval**.



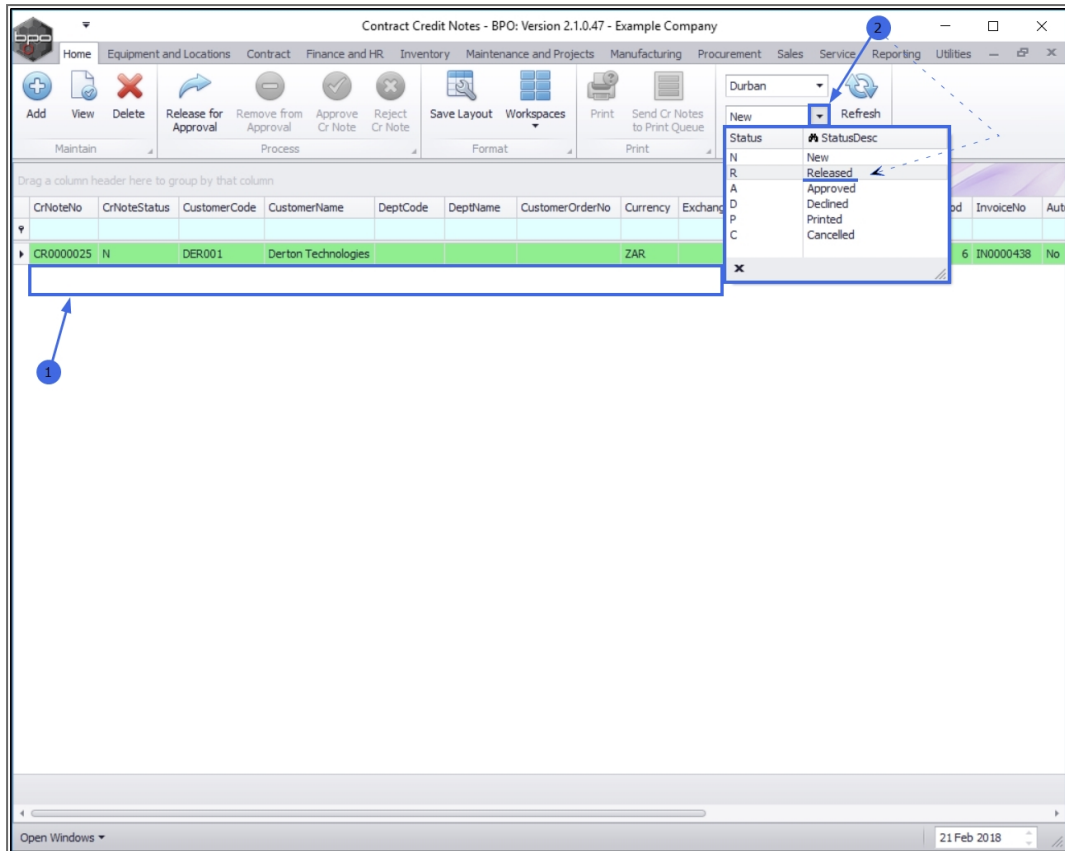
1. A **Sales Credit Note - Release** message box will pop up informing you that;
 - The Credit Note number [] has been released for authorisation successfully.
2. Click on **Ok**.



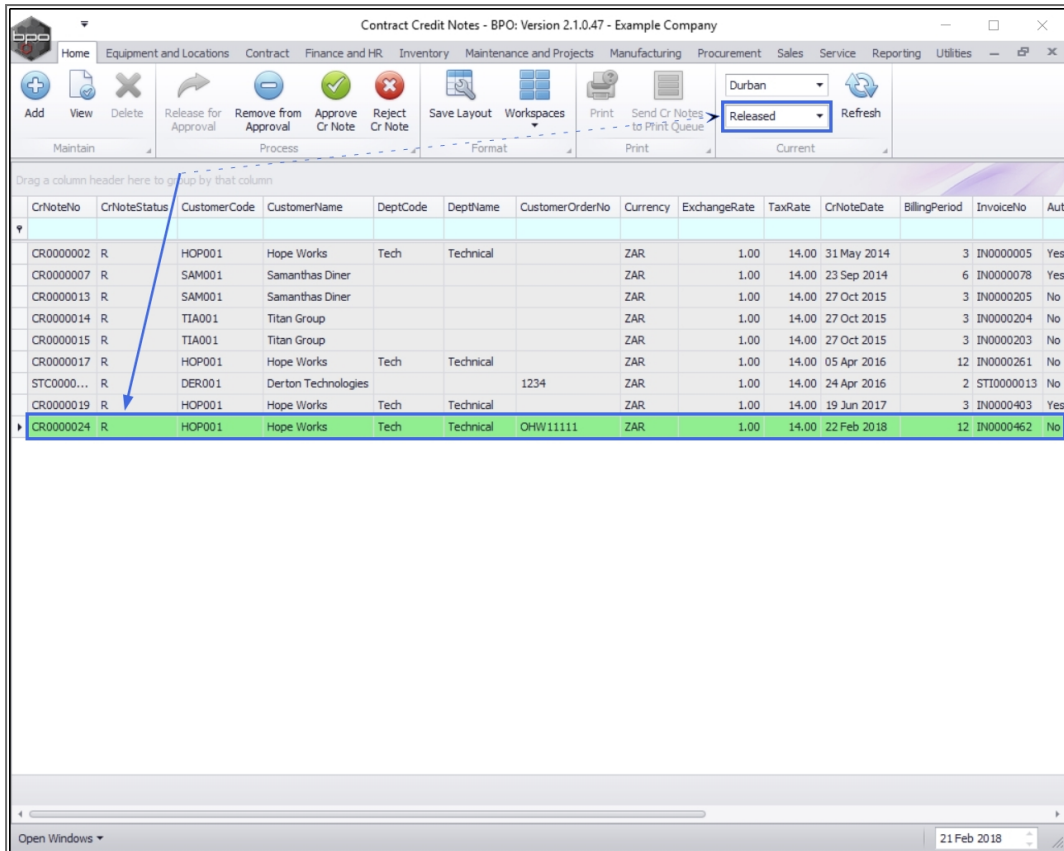
1. The selected contract credit note will be **removed** from the **Contract Credit Notes** listing screen where the status is set to **New**.

VIEW CREDIT NOTE IN THE RELEASED STATUS

2. Select the **Released** status.



- The selected contract credit note has been **moved** to the **Contract Credit Notes** listing screen where the status is set to **Released**.

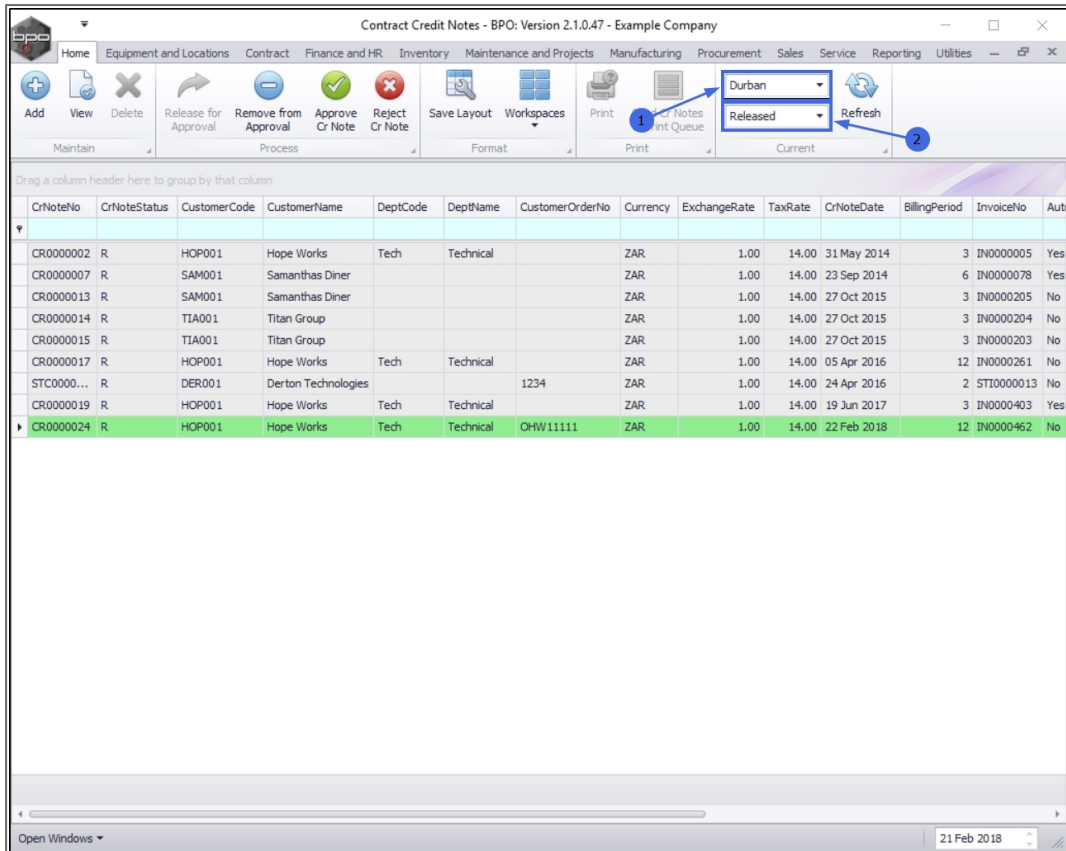


REMOVE CONTRACT CREDIT NOTE FROM APPROVAL

You will need to follow this process is used in order to **delete** a contract credit note and subsequently raise a **new credit note**, if required, as you cannot delete the credit note in the **Released** status.

Select the Site and Status

1. In the Contract Credit Notes listing screen, select the **Site**.
 - In this image **Durban** has been selected.
2. Select the **Status**.
 - This must be set to **Released**.

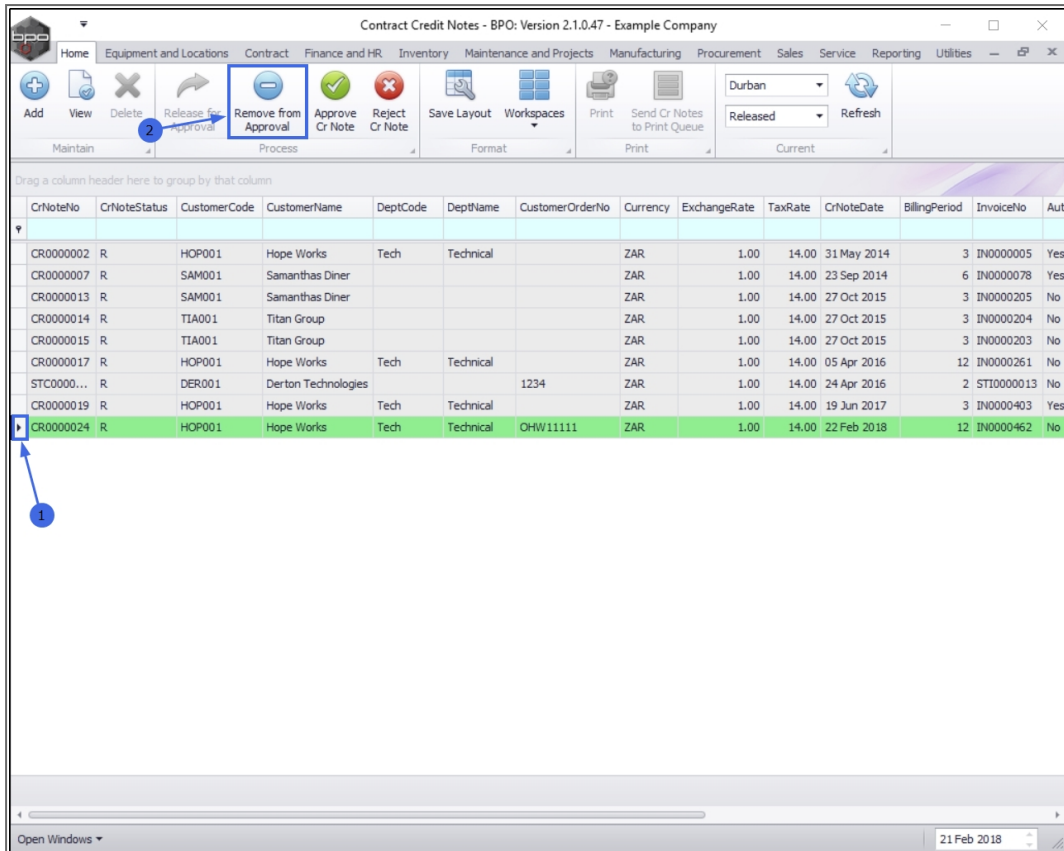


Select Credit Note

1. Select the **row** of the **contract credit note** that you wish to **remove** from **approval**.

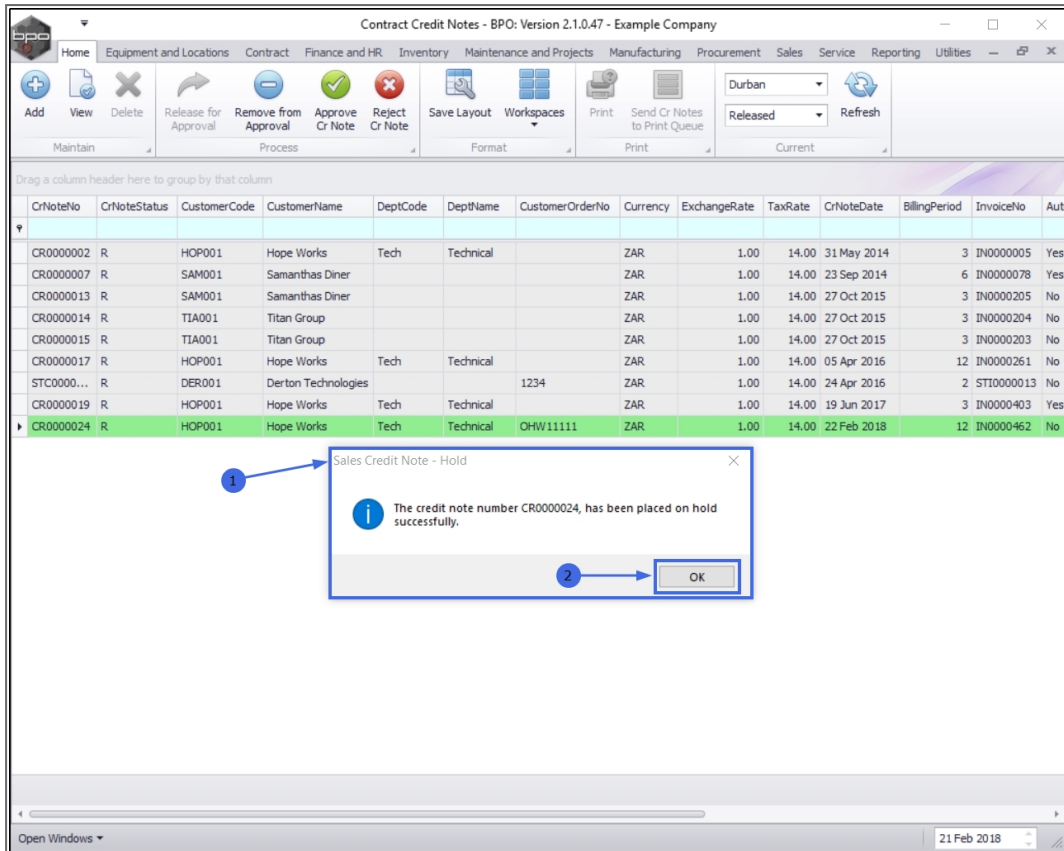
REMOVE CREDIT NOTE

2. Click on **Remove from Approval**.



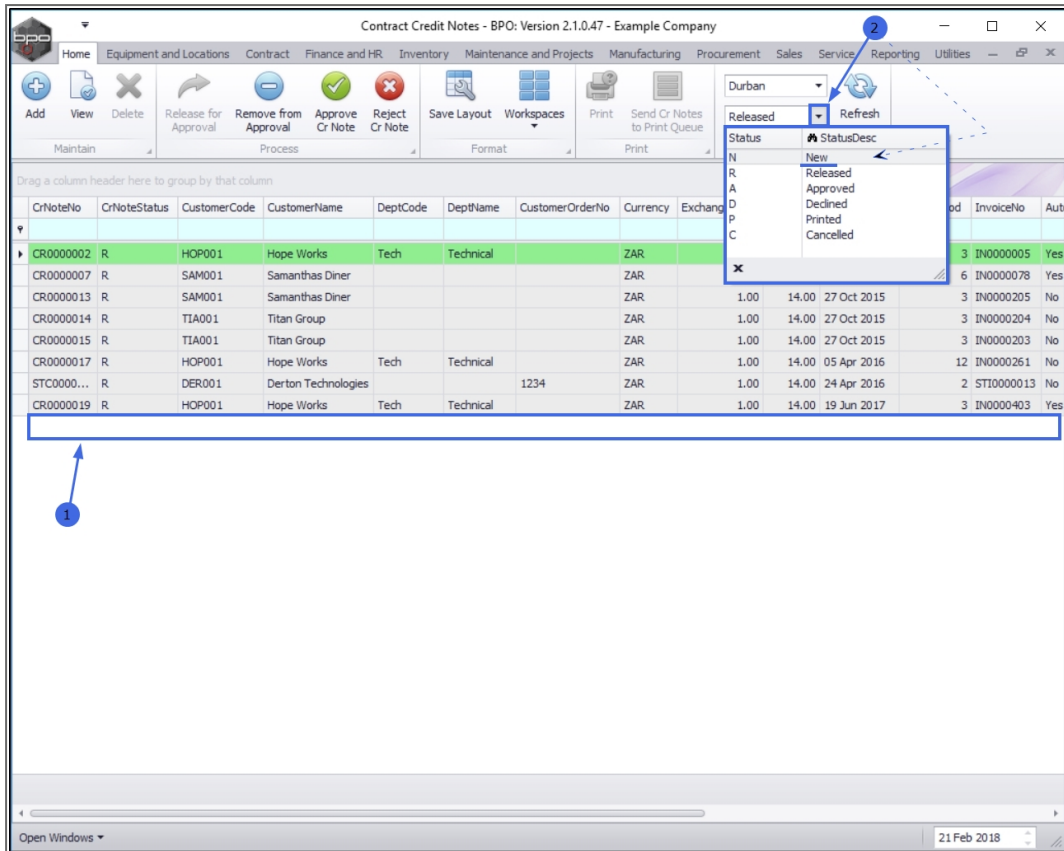
CREDIT NOTE PLACED 'ON HOLD'

1. A **Sales Credit Note - Hold** message box will pop up informing you that;
 - The credit note number [], has been placed on hold successfully.
2. Click on **Ok**.

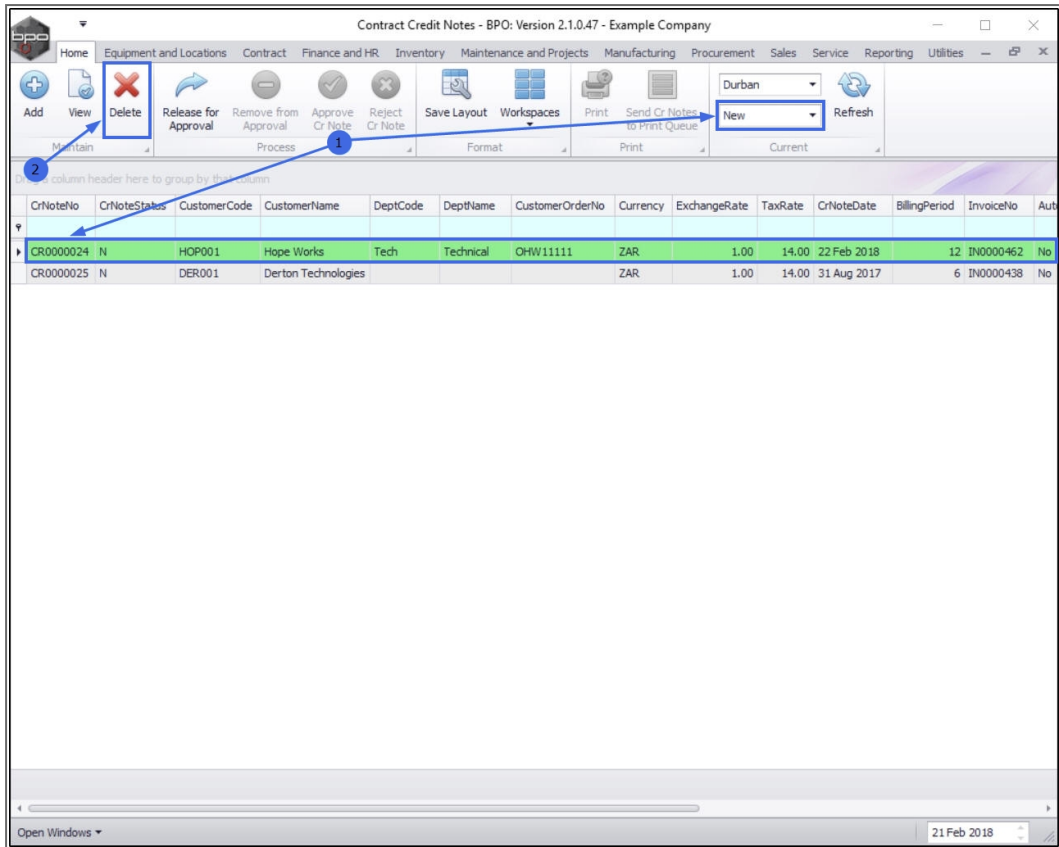


VIEW REMOVED CREDIT NOTE IN NEW STATUS

1. The selected contract credit note will be **removed** from the **Contract Credit Notes** listing screen where the status is set to **Released**.
2. Select the **New** status.



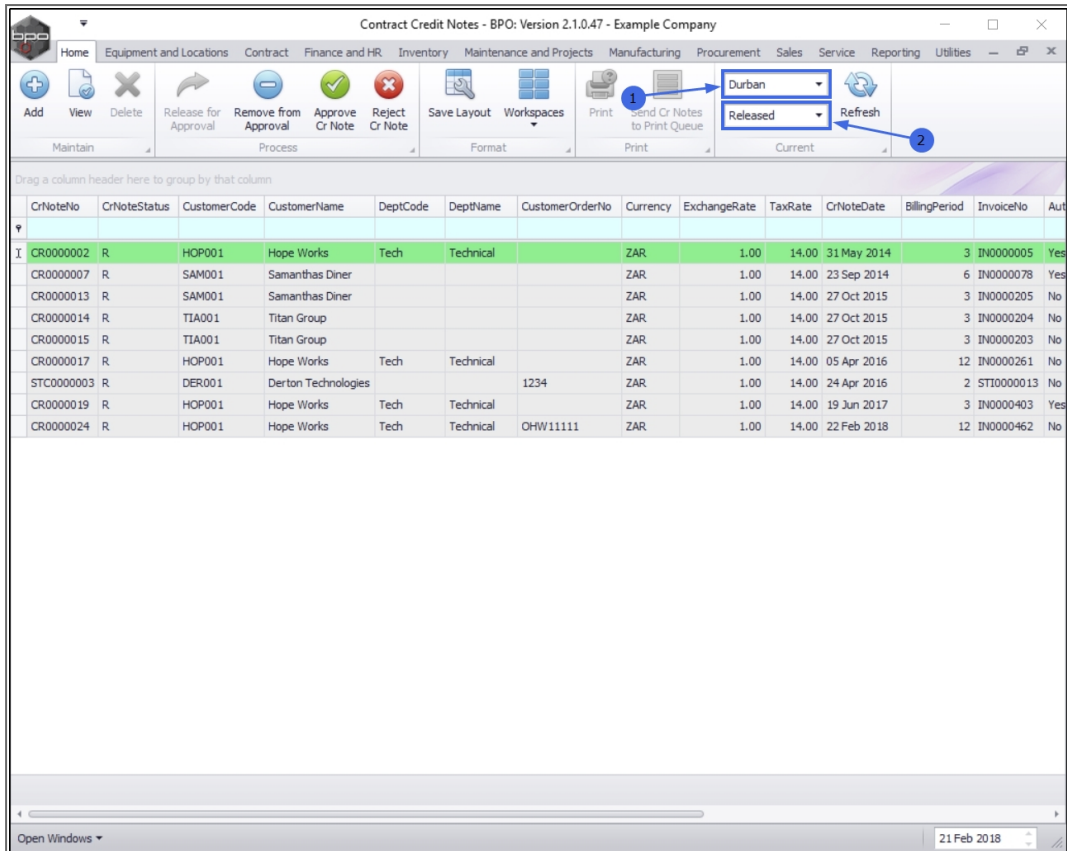
1. The credit note has been **moved** back to the **Contract Credit Notes** listing screen where the status is set to **New**.
2. You can now **Delete** the contract credit note (and raise a new one if required).



APPROVE CONTRACT CREDIT NOTE

Select the Site and Status

1. In the Contract Credit Notes screen, select the **Site**.
 - In this image **Durban** has been selected.
2. Select the **Status**.
 - This should be set to **Released**.



Select Credit Note

1. Select the **row** of the **contract credit note** that you wish to **approve**.

APPROVE CREDIT NOTE

1. Click on **Approve Cr Note**.

Contract Credit Notes - BPO: Version 2.1.0.47 - Example Company

Home | Equipment and Locations | Contract | Finance and HR | Inventory | Maintenance and Projects | Manufacturing | Procurement | Sales | Service | Reporting | Utilities

Drag a column header here to group by this column

CrNoteNo	CrNoteStatus	CustomerCode	CustomerName	DeptCode	DeptName	CustomerOrderNo	Currency	ExchangeRate	TaxRate	CrNoteDate	BillingPeriod	InvoiceNo	Aut	
CR0000002	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	31 May 2014	3	IN0000005	Yes	
CR0000007	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	23 Sep 2014	6	IN0000078	Yes	
CR0000013	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	27 Oct 2015	3	IN0000205	No	
CR0000014	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000204	No	
CR0000015	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000203	No	
CR0000017	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	05 Apr 2016	12	IN0000261	No	
STC0000003	R	DER001	Derton Technologies			1234	ZAR	1.00	14.00	24 Apr 2016	2	STI0000013	No	
CR0000019	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	19 Jun 2017	3	IN0000403	Yes	
<input checked="" type="checkbox"/>	CR0000024	R	HOP001	Hope Works	Tech	Technical	OHW11111	ZAR	1.00	14.00	22 Feb 2018	12	IN0000462	No

Open Windows | 21 Feb 2018

- An **Input Validation** message box will pop up asking;
 - **Are you sure you want to Approve cr note no. []?**
- Click on **Yes**.

The screenshot shows the SAP 'Contract Credit Notes' interface. A table lists various credit notes with columns for CrNoteNo, CrNoteStatus, CustomerCode, CustomerName, DeptCode, DeptName, CustomerOrderNo, Currency, ExchangeRate, TaxRate, CrNoteDate, BillingPeriod, InvoiceNo, and Aut. The row for CR0000024 is highlighted in green. An 'Input validation' dialog box is overlaid on the table, asking 'Are you sure you want to Approve cr note no. CR0000024.' with 'Yes' and 'No' buttons. A blue circle with the number '1' points to the dialog box, and another blue circle with the number '2' points to the 'Yes' button.

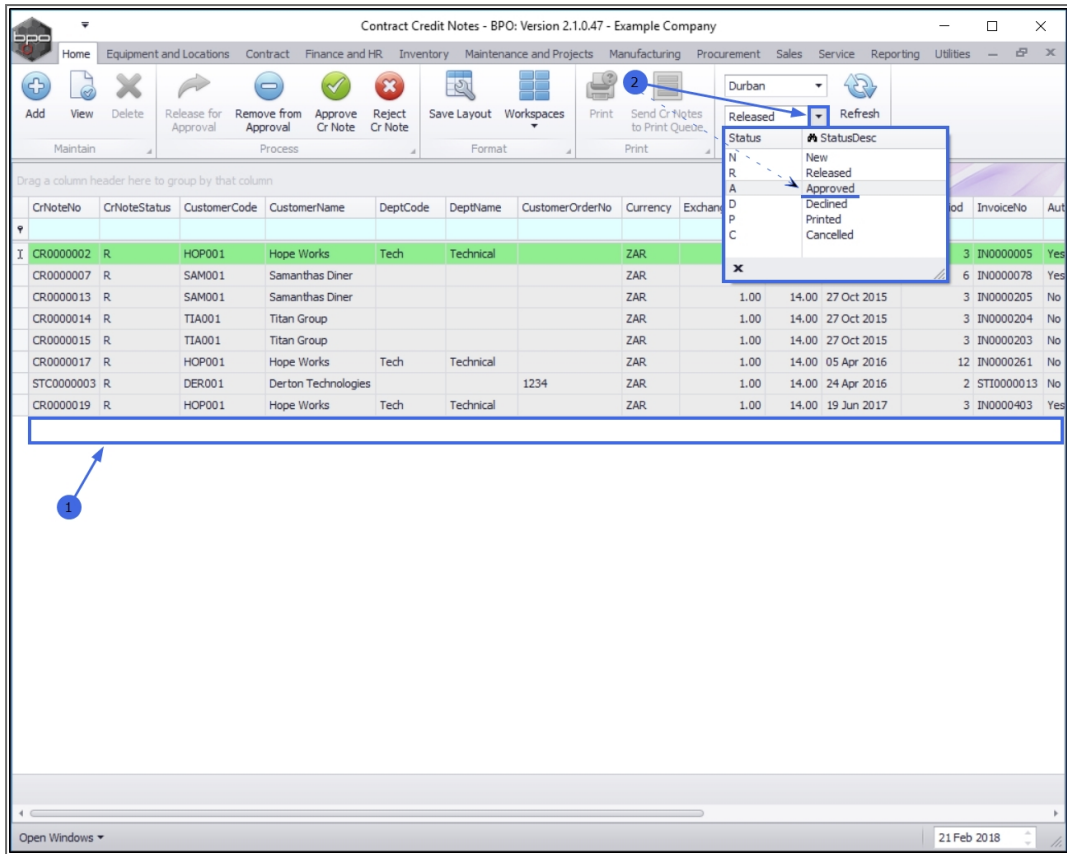
CrNoteNo	CrNoteStatus	CustomerCode	CustomerName	DeptCode	DeptName	CustomerOrderNo	Currency	ExchangeRate	TaxRate	CrNoteDate	BillingPeriod	InvoiceNo	Aut
CR0000002	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	31 May 2014	3	IN0000005	Yes
CR0000007	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	23 Sep 2014	6	IN0000078	Yes
CR0000013	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	27 Oct 2015	3	IN0000205	No
CR0000014	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000204	No
CR0000015	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000203	No
CR0000017	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	05 Apr 2016	12	IN0000261	No
STC0000003	R	DER001	Derton Technologies			1234	ZAR	1.00	14.00	24 Apr 2016	2	STI000013	No
CR0000019	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	19 Jun 2017	3	IN0000403	Yes
CR0000024	R	HOP001	Hope Works	Tech	Technical	OHW11111	ZAR	1.00	14.00	22 Feb 2018	12	IN0000462	No

1. A **Credit Note Authorisation** message box will pop up informing you that;
 - **Authorisation for Credit Note No. [], has been successful.**
2. Click on **Ok**.

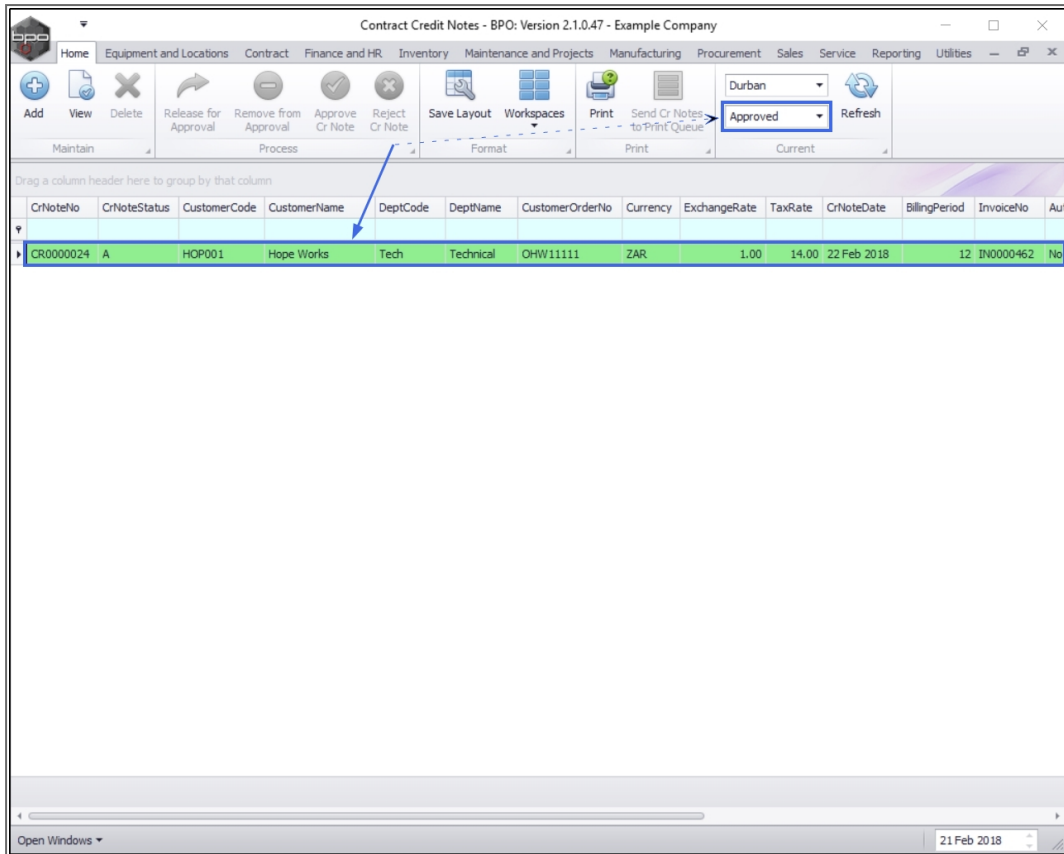
CrNoteNo	CrNoteStatus	CustomerCode	CustomerName	DeptCode	DeptName	CustomerOrderNo	Currency	ExchangeRate	TaxRate	CrNoteDate	BillingPeriod	InvoiceNo	Aut
CR0000002	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	31 May 2014	3	IN0000005	Yes
CR0000007	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	23 Sep 2014	6	IN0000078	Yes
CR0000013	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	27 Oct 2015	3	IN0000205	No
CR0000014	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000204	No
CR0000015	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000203	No
CR0000017	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	05 Apr 2016	12	IN0000261	No
STC0000003	R	DER001	Derton Technologies			1234	ZAR	1.00	14.00	24 Apr 2016	2	STI0000013	No
CR0000019	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	19 Jun 2017	3	IN0000403	Yes
CR0000024	R	HOP001	Hope Works	Tech	Technical	OHW11111	ZAR	1.00	14.00	22 Feb 2018	12	IN0000462	No

VIEW CREDIT NOTE IN THE APPROVED STATUS

1. The selected credit note will be **removed** from the **Contract Credit Notes** listing screen where the status is set to **Released**.
2. Select the **Approved** status.



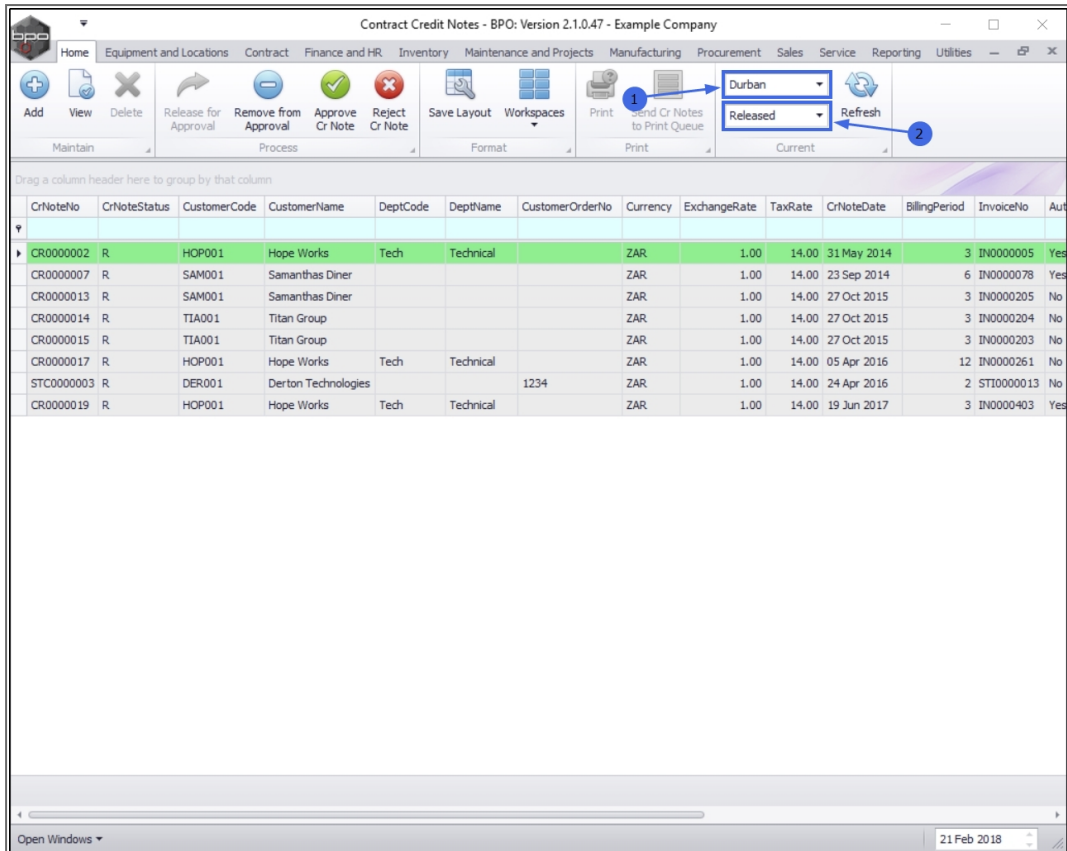
- The selected credit note has been **moved** to the **Contract Credit Notes** listing screen where the status is set to **Approved**.



REJECT CONTRACT CREDIT NOTE

Select the Site and Status

- In the Contract Credit Notes screen, select the **Site**.
 - In this image **Durban** has been selected.
- Select the **Status**.
 - This should be set to **Released**.

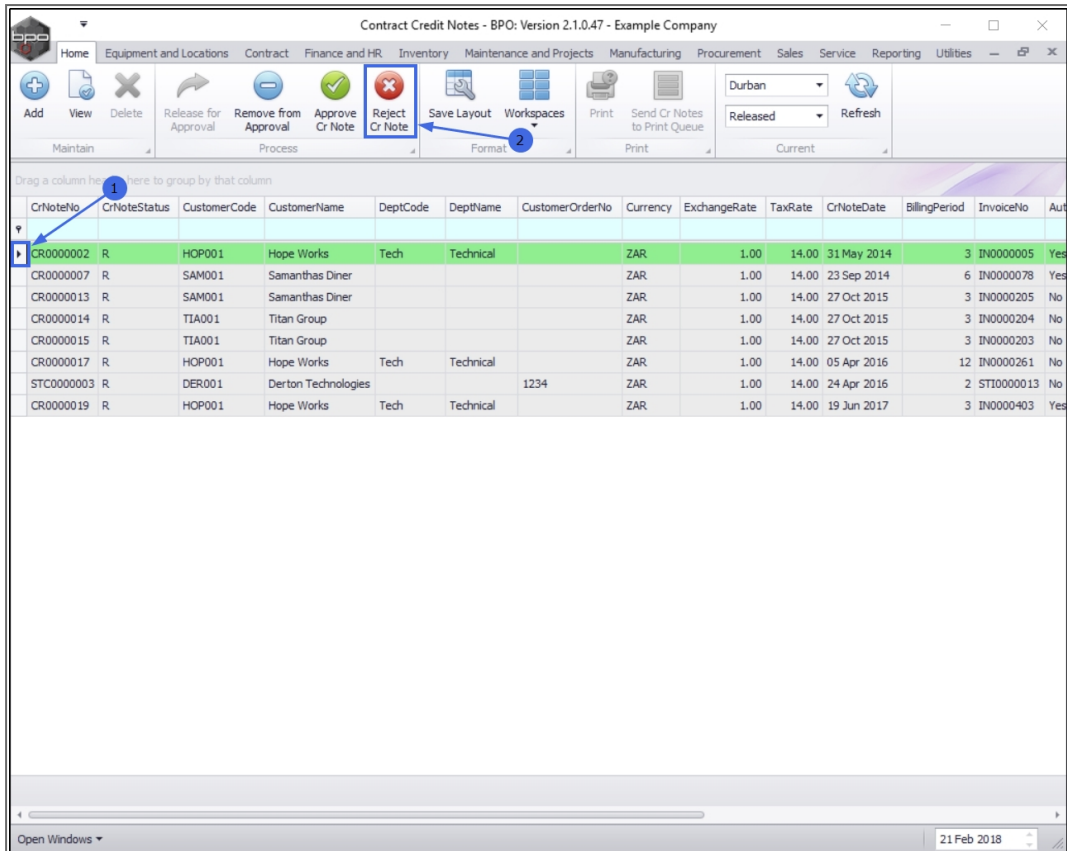


Select Credit Note

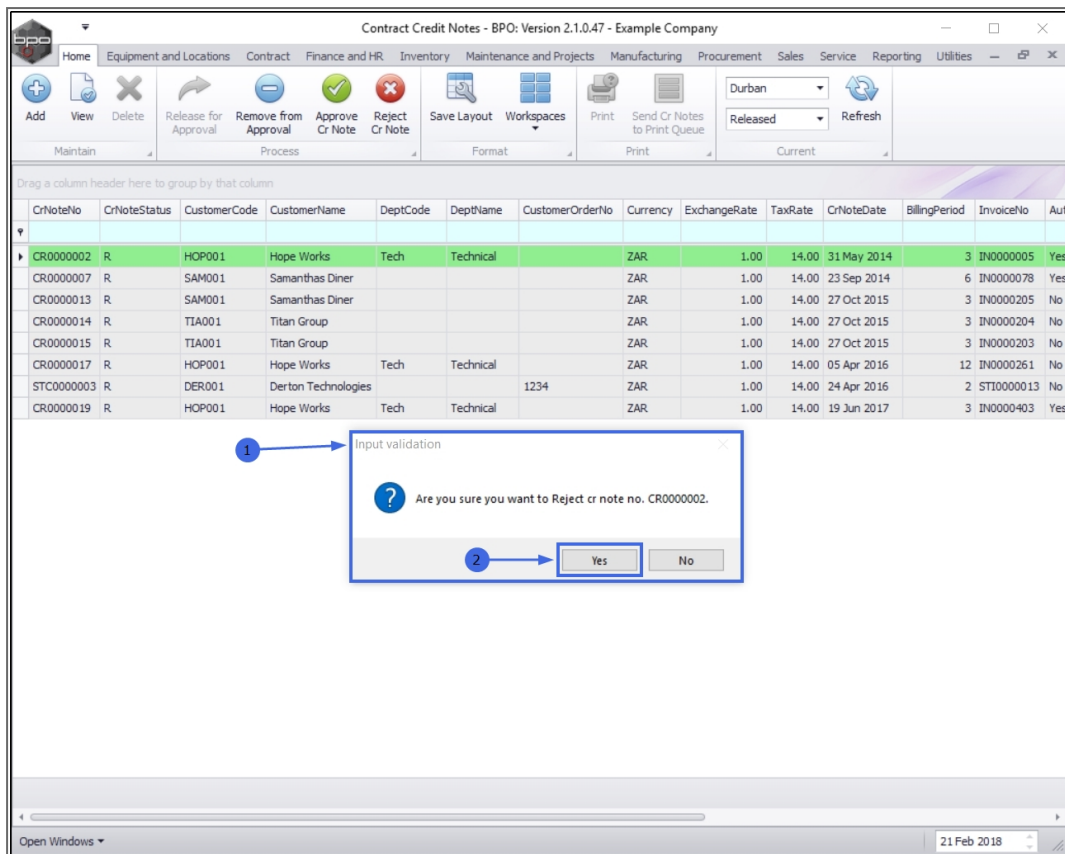
1. Select the **row** of the **contract credit note** that you wish to **reject**.

REJECT CREDIT NOTE

2. Click on **Reject Cr Note**.



- An **Input Validation** message box will pop up asking;
 - **Are you sure you want to Reject cr note no. []?**
- Click on **Yes**.



ADD REJECTION COMMENTS

1. A second message box will pop up asking;
 - Please add the rejection comment against this credit note?
2. Click on **OK**.

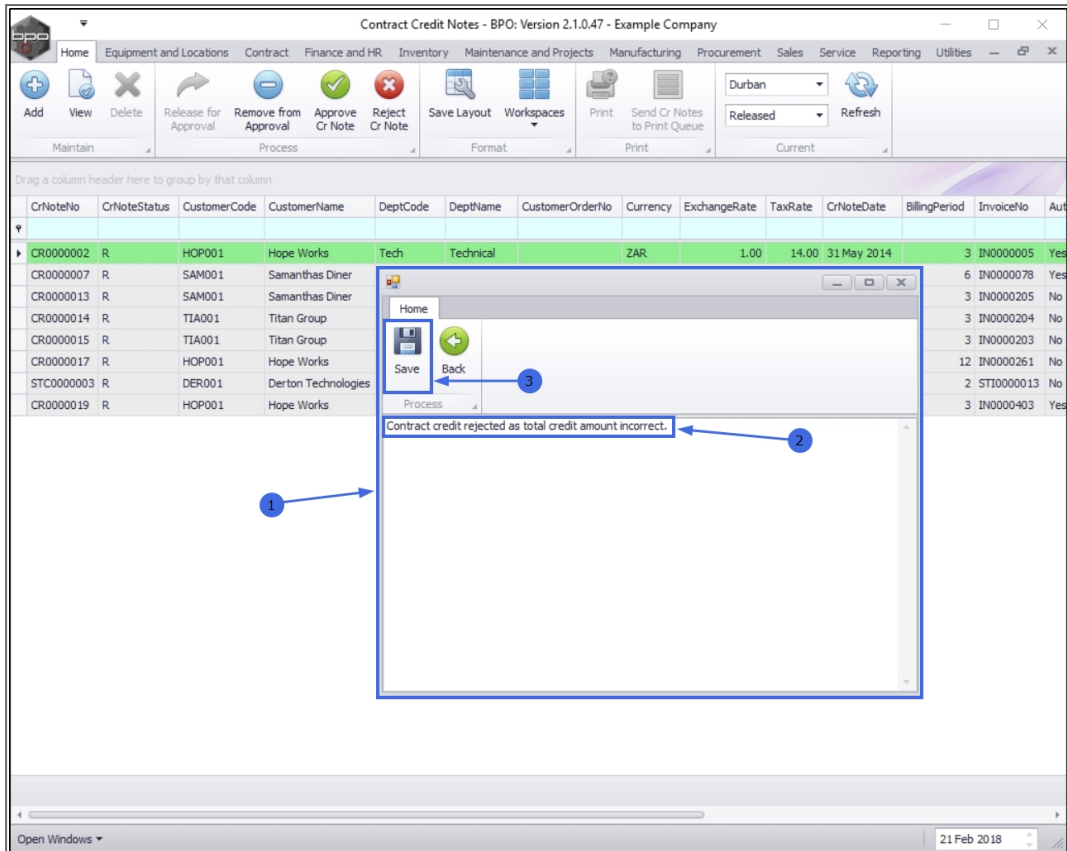
Contract Credit Notes - BPO: Version 2.1.0.47 - Example Company

CrNoteNo	CrNoteStatus	CustomerCode	CustomerName	DeptCode	DeptName	CustomerOrderNo	Currency	ExchangeRate	TaxRate	CrNoteDate	BillingPeriod	InvoiceNo	Aut
CR000002	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	31 May 2014	3	IN000005	Yes
CR000007	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	23 Sep 2014	6	IN000078	Yes
CR000013	R	SAM001	Samanthas Diner				ZAR	1.00	14.00	27 Oct 2015	3	IN0000205	No
CR000014	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000204	No
CR000015	R	TIA001	Titan Group				ZAR	1.00	14.00	27 Oct 2015	3	IN0000203	No
CR000017	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	05 Apr 2016	12	IN0000261	No
STC000003	R	DER001	Derton Technologies			1234	ZAR	1.00	14.00	24 Apr 2016	2	STI000013	No
CR000019	R	HOP001	Hope Works	Tech	Technical		ZAR	1.00	14.00	19 Jun 2017	3	IN0000403	Yes

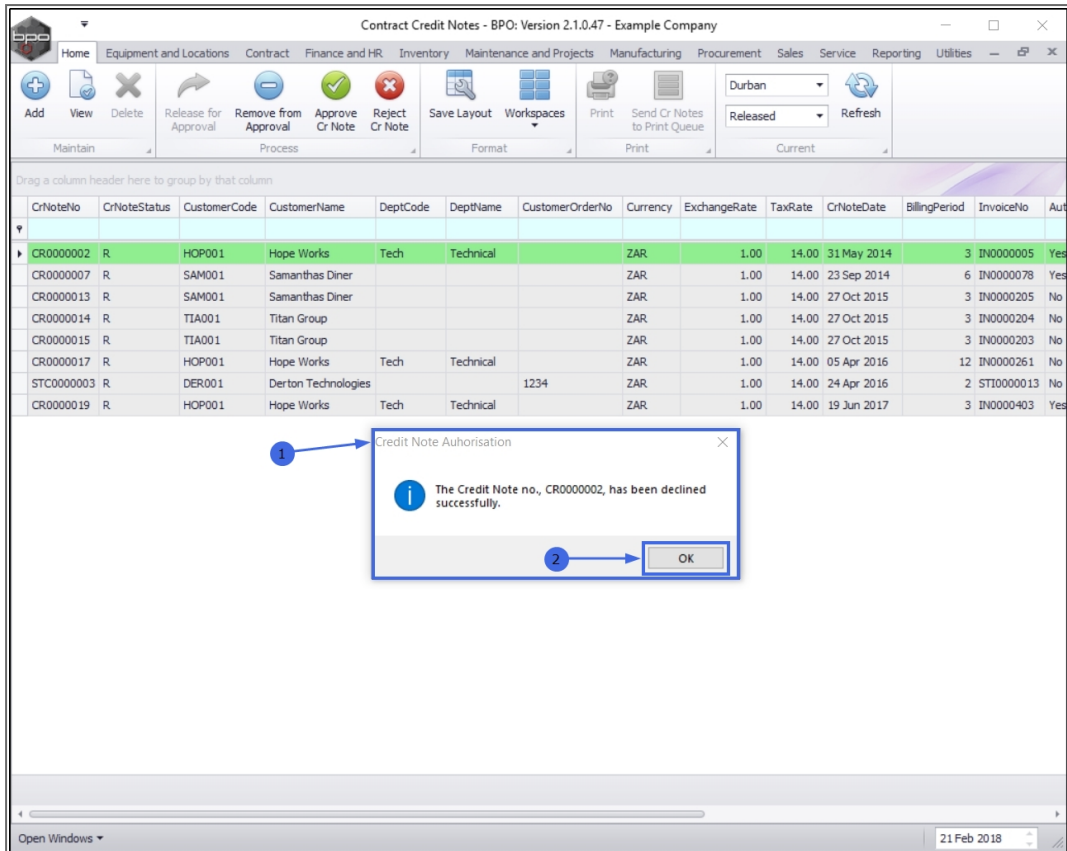
Please add the rejection comment against this credit note?

OK

1. The **Rejection Comment** screen will pop up.
2. Type a **comment** relating to the reason for this contract credit note rejection, in the text box.
3. Click on **Save**.

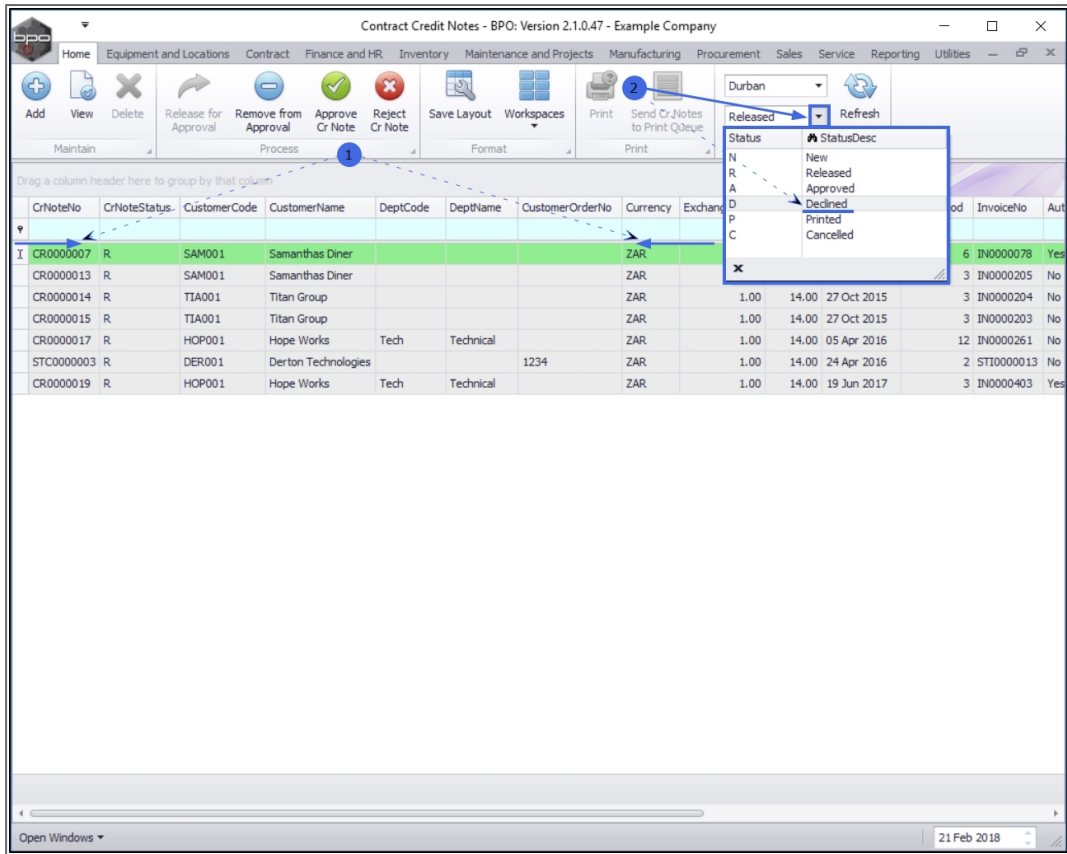


1. A **Credit Note Authorisation** message box will pop up informing you that;
 - The Credit Note no., [] has been declined successfully.
2. Click on **Ok**.

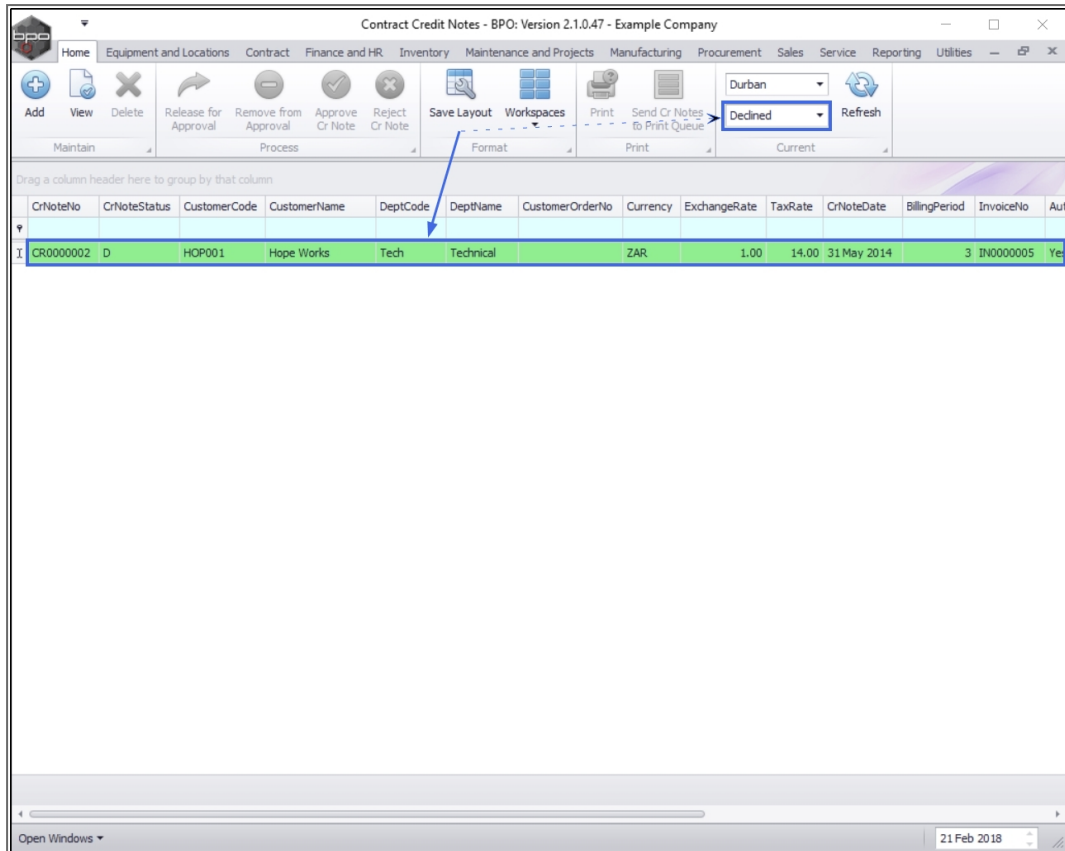


VIEW CREDIT NOTE IN DECLINED STATUS

1. The selected credit note will be **removed** from the **Contract Credit Notes** listing screen where the status is set to **Released**.
2. Select the **Declined** status.



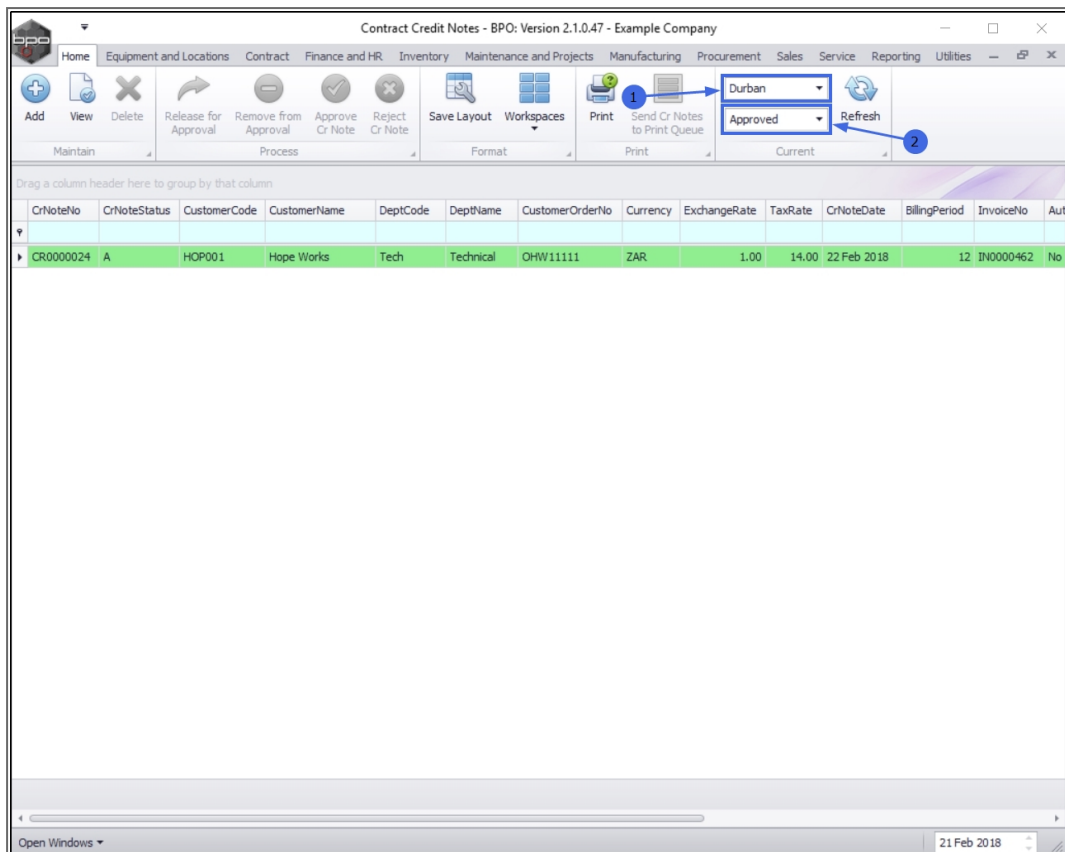
- The selected credit note has been **moved** to the **Contract Credit Notes** listing screen where the status is set to **Declined**.



PRINT CREDIT NOTE

Select the Site and Status

1. In the Contract Credit Notes listing screen, select the **Site**.
 - In this image **Durban** has been selected.
2. Select the **Status**.
 - This must be set to **Approved**.

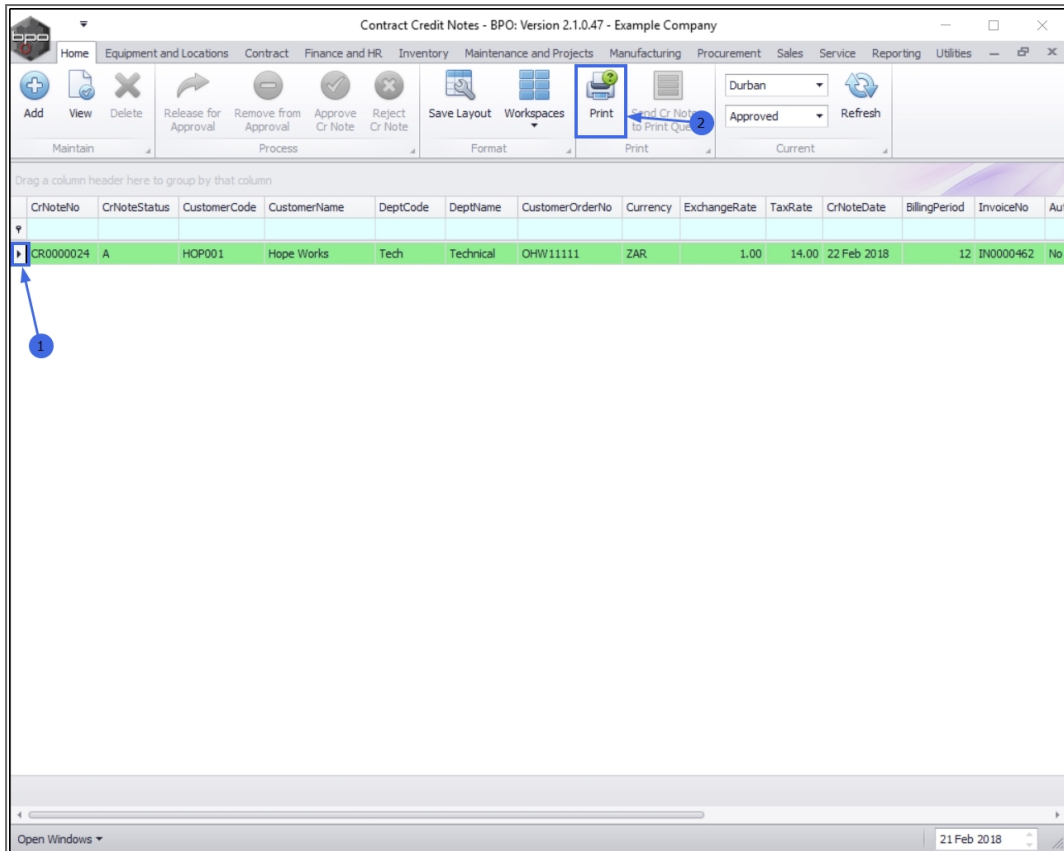


Select Credit Note

1. Select the **row** of the **contract credit note** that you wish to **print**.

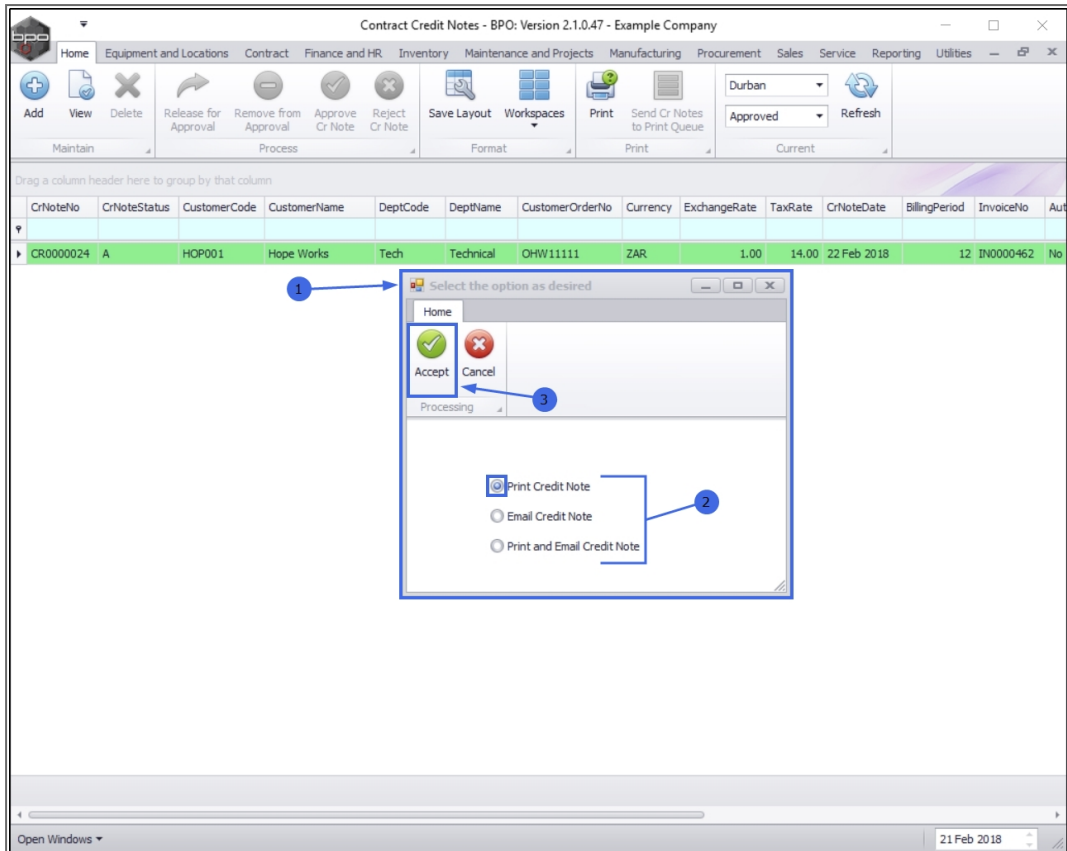
PRINT CREDIT NOTE

2. Click on **Print**.



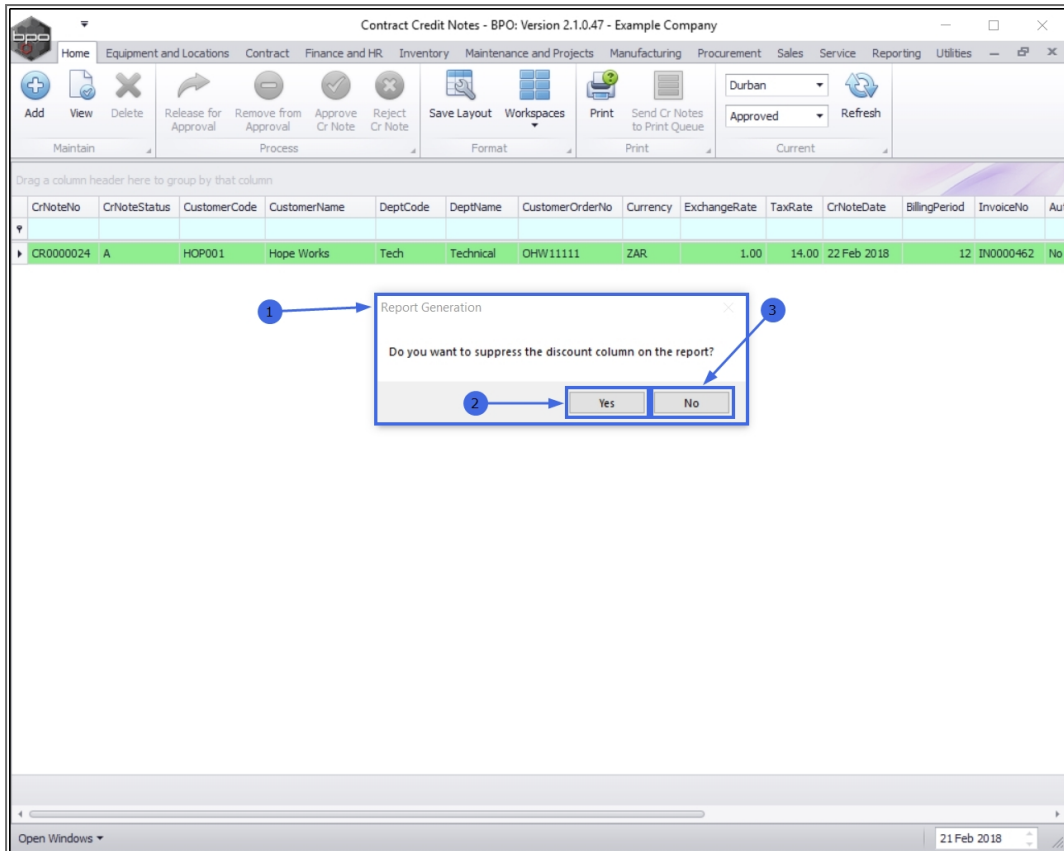
SELECT PRINT OPTION

1. A **Select the option as desired** screen will pop up.
2. Select the required radio button print option from the list. In this example, **Print Credit Note** is selected.
3. Click on **Accept**.



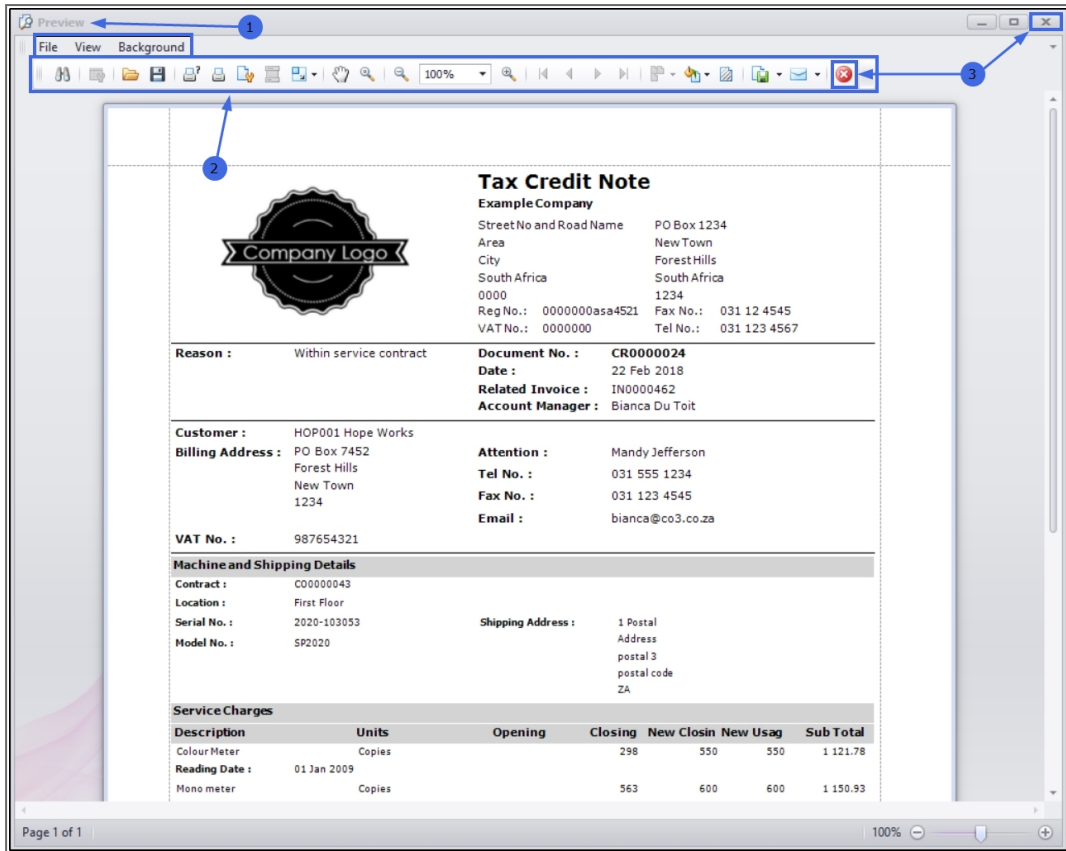
Suppress Discount Column

1. A **Report Generation** message box will pop up asking;
 - **Do you want to suppress the discount column on the report?**
2. Click on **Yes** if you wish to **hide** the discount column on the report.
3. Click on **No** if you wish to **show** the discount column on the report.



VIEW CREDIT NOTE PRINT PREVIEW

- The **Report Preview** screen will be displayed.
- From here you can **View, Print, Export** or **Email** the contract credit note.
- **Close** the Report Preview screen when done.



MNU.119.002

