We are currently updating our site; thank you for your patience.
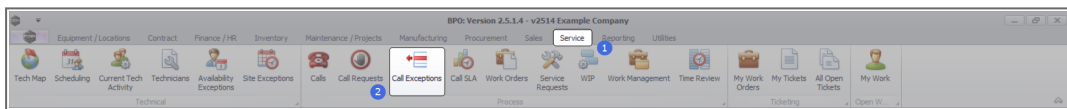
SERVICE

CLOSURE EXCEPTIONS – ISSUE STOCK

If you have open part requests, you can issue directly from the Closure Exception Listing screen.

SELECT THE CALL

Ribbon Select **Service > Call Exceptions**

- The **Closure Exceptions Listing** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.

- Click on the row selector in front of the call.
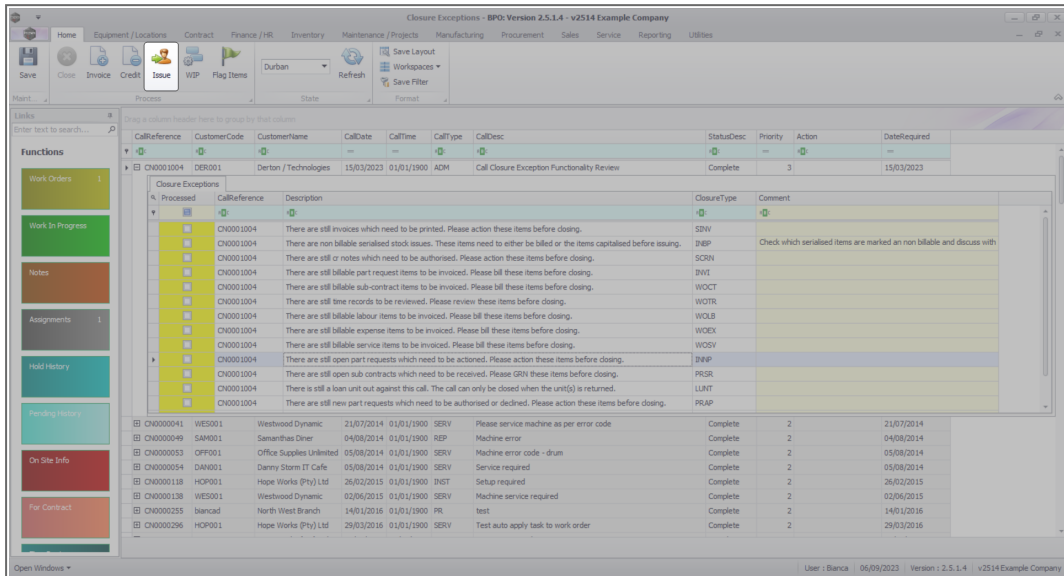

SELECT THE EXCEPTION ITEM TO ISSUE

- Click on the row of the **Open Part Requests** exception.
- Click on the **Issue** button.

ISSUE STOCK
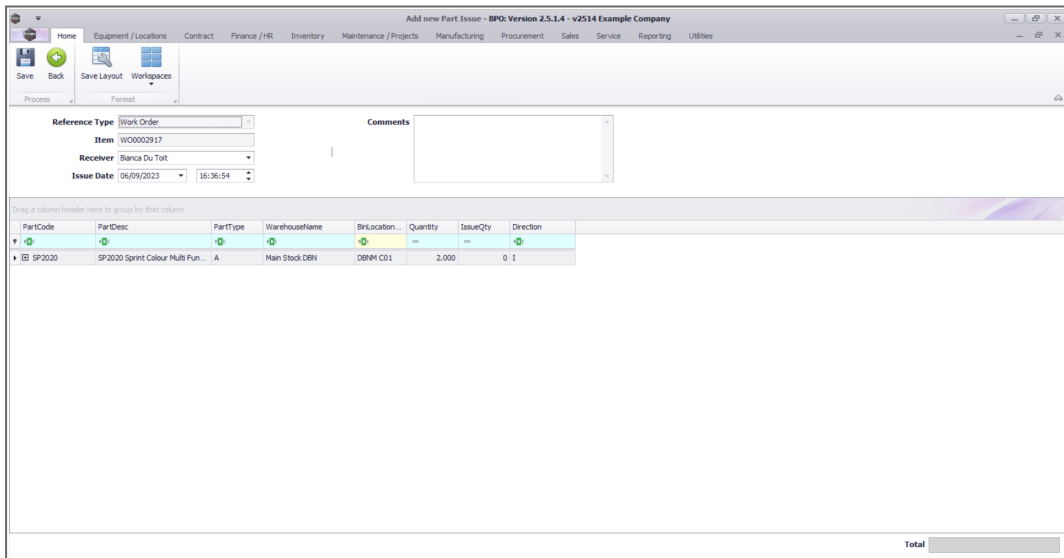
- Click on the **Issue** button.

- The **Part Request** Maintain screen will open, listing the Open Part Requests (all open part requests will display for the work orders underlying this call).

📖 For a detailed handling of this topic refer to Part Requests - Issue - Stock Linked to a Work Order (WKOR)

Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

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