

We are currently updating our site; thank you for your patience.

# PROCUREMENT

# ACCEPT / REJECT A WARRANTY CLAIM

Ribbon Access: Procurement > Claims

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Open Wind	ows 🕶												28 Jan 2	019	11.

### WARRANTY CLAIM LISTING

The Warranty Claims: Claim No: [] screen will be displayed.

## ACCEPT WARRANTY CLAIM

Select the Site and Status

Help v2024.5.0.7/1.0 - Pg 1 - Printed: 21/08/2024

CO3 Technologies (Pty) Ltd © Company Confidential



- 1. Select the **site**.
  - In this image **Durban** has been selected.
- 2. Select the status.
  - This must be set to **New**.

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#### **SELECT WARRANTY CLAIM**

• Click on the **row selector** in front of the **Claim No** that you wish to **Accept**.

#### ACCEPT WARRANTY CLAIM

• Click on Accept Claim



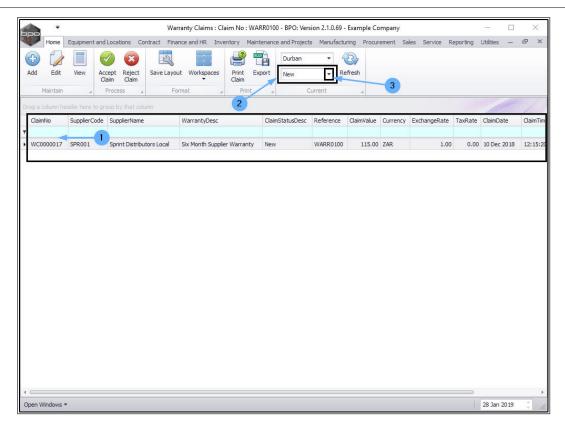
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- 1. The selected claim will be **removed** from the Warranty Claims screen where
- 2. the status is set to **New**.

#### **VIEW WARRANTY CLAIM IN ACCEPTED STATUS**

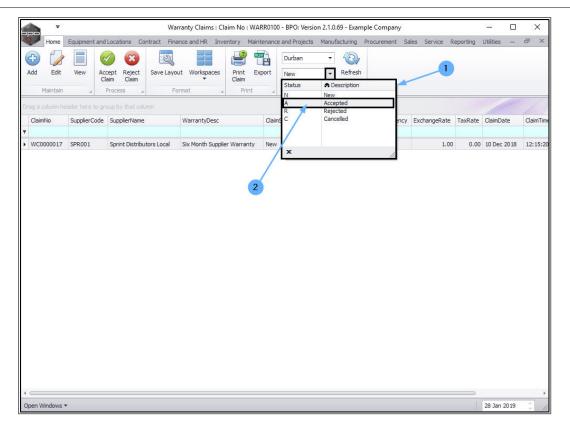
3. Click on the **drop-down arrow** in the **Status** field.





- 1. The Status drop-down **menu** will be displayed.
- 2. Click on **A-Accepted** in this list.





The claim can now be found in the Warranty Claims: Claim No:
[] screen where the status is set to Accepted.



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### **REJECT WARRANTY CLAIM**

In the Warranty Claims: Claim No: [] screen,

#### **SELECT WARRANTY CLAIM**

1. Click on the **row selector** in front of the **Claim No** that you wish to **reject**.

#### **REJECT WARRANTY CLAIM**

Click on Reject Claim.

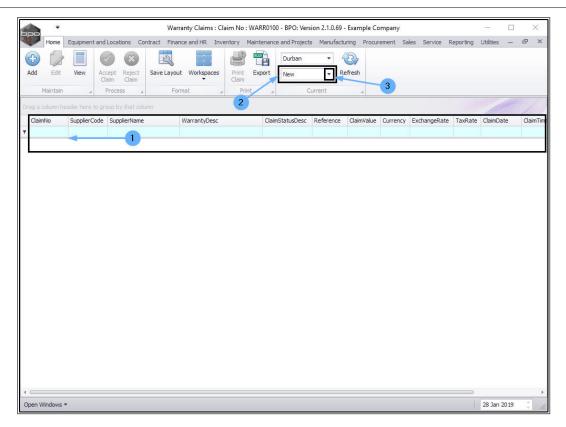


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#### **VIEW WARRANTY CLAIM IN REJECTED STATUS**

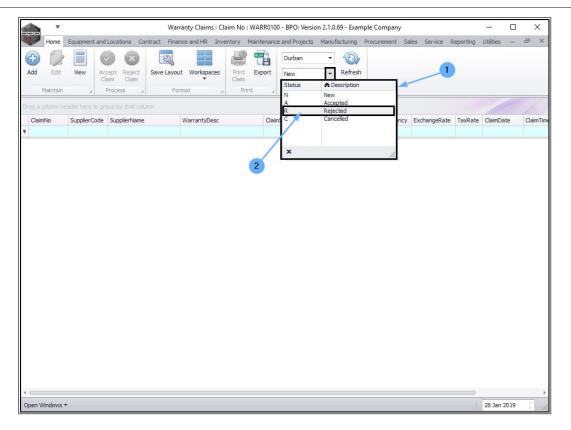
- 1. The selected claim will be **removed** from the **Warranty Claims** screen where
- 2. the status is set to **New**.
- 3. Click on the **drop-down arrow** in the **Status** field.





- 1. The Status drop-down **menu** will be displayed.
- 2. Click on **R-Rejected** in this list.





The claim can now be found in the Warranty Claims: Claim No:
[] screen where the status is set to Rejected.



# Accept / Reject a Warranty Claim/

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