

We are currently updating our site; thank you for your patience.

TECHCONNECT

SITE PART AUDIT

SITE PARTS

- You can view a list of parts, audit parts and do parts swap outs on the site you are currently working on.
- This functionality only works with **BPO_V2**.
- The IsVersionBPO2 flag must be set to Yes in BPO Configurator.
- Click on the call / project you wish to work on.





- The **Call** screen will be displayed.
- Click on the Side Menu.





- A Side Menu will be displayed.
- Click on Site Parts.





- Assets that should be at the address according to **BPO** transactions are displayed in the **Site Parts List** screen showing the;
 - 1. the part description,
 - 2. part code,
 - 3. serial number,
 - 4. swap out icon,



- 5. missing part icon
- 6. and add part icon.



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PARTS AUDIT

MARK A PART AS MISSING

- If a part displayed on the part list is missing on site,
- click on the **Missing Part** icon to mark the part as missing.



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- A **Missing Part** message box will pop up asking you;
 - Are you sure this part is not on-site and should be marked as missing?
- Click on Yes.





• The part will now be marked as **Missing** in the **Site Parts List** screen.



ADD A MISSING PART

- If a part is not displayed on the part list but is on site,
- click on the **Add Part** icon to add the part.





- The Site Part screen will be displayed. You will either receive
 - 1. a message informing you;
 - Please download the parts list by going to the Parts section from the main menu and clicking on the reload icon.



• Click on **Cancel**. Refresh your parts database and start the process of adding a missing part again.



- 2. or a **Search** field will be displayed.
 - In the **Search** field, type in the part description or model of the part you wish to add.





- A list of part codes that match your description will be displayed.
- Click on the '+' icon on the part code you wish to add.





- 1. In the **Serial Number** field, type in the serial number of the part you wish to add.
- 2. Click on Add.

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- You will return to the Site Parts List screen.
- The part will now be displayed in the **Site Parts List** screen.



SWAP OUTS

- 1. Click on the **Swap Out** icon on the part you wish to swap out.
- 2. In this image, serial number **2020-00020** has been selected.



• The Swap Part - [] screen will be displayed.

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- 1. Type in the description or model of the replacement part.
 - A list of parts in your boot stock warehouse which match your description / model will be displayed.
- 2. Click on the '+' sign on the part you wish to add as a replacement.



• In this image, serial number **2020-7865GE** has been selected.



- 1. The details of the replacement item will be displayed.
- 2. Click on Swap.





- Note: If you try to swap out an item that is not linked to a contract, an Alert message in the Site Parts List screen will pop up telling you;
 - There is some configuration missing required for this swap out. Please contact your system



administrator.

• Click on **Ok** and make sure the item is linked to a contract.



 The part that was swapped out will no longer be displayed in the Site Parts List screen, it will now be in the Asset Warehouse in BPO.



• In this image, serial number **2020-00020** is no longer displayed in the **Site Parts List** screen.



• The replacement part will now be displayed in the **Site Parts List** screen.



• In this image, serial number **2020-7865GE** is now displayed in the **Site Parts List** screen.



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