

We are currently updating our site; thank you for your patience.

## SALES STUDIO QUOTES

### CUSTOMER REJECTED QUOTE

All quotes created in Sales Studio can be found in the **Sales Quotes** listing screen after selecting the applicable **Site** and **Status**.

Follow the process below to set a quote as **Customer Rejected** in the system.

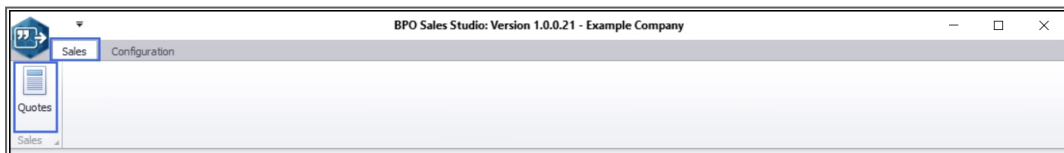
#### Version Compatibility

- BPO2 v 2.3.0.2
- Sales Studio v 1.0.0.21
- Configurator v 2.2.0.0
- CRM v 3.5.7.5

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**Ribbon Access:** Sales Studio > Sales > Quotes

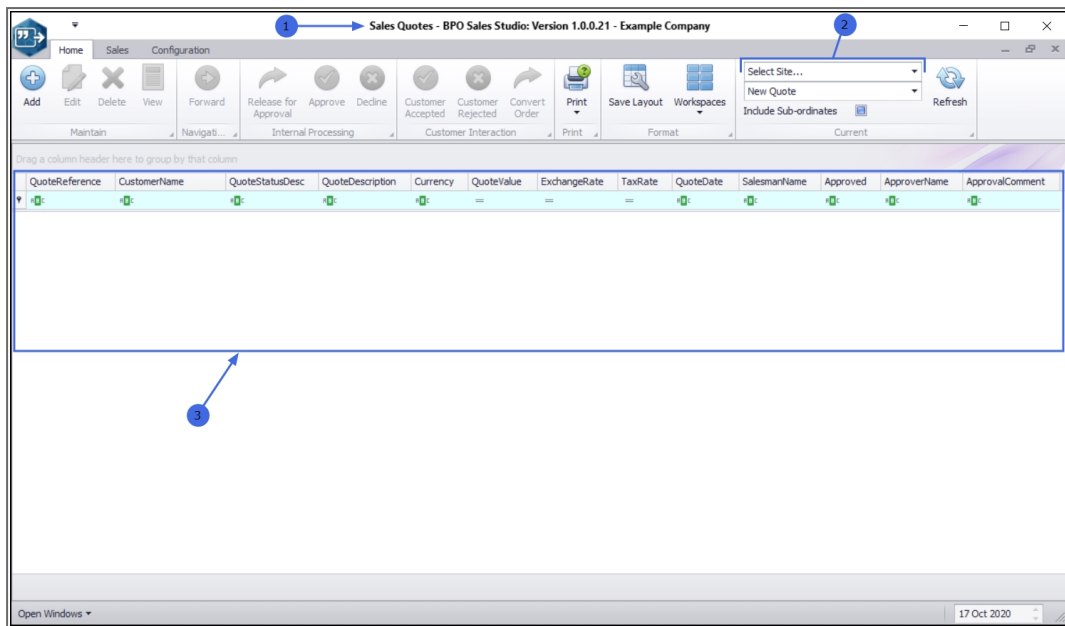
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### SELECT THE SITE AND STATUS

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1. The **Sales Quotes** listing screen will open.
2. The relevant **Site** will need to be selected,
3. before quotes will be displayed in the data grid.



1. Click on the drop-down arrow in the **Site** field to display the **Site Name** menu.
2. Select from the list the particular site that contains the quote that you wish to set as **Customer Rejected**.

**Note:** Only quotes in Status: ' ... ' can be Customer Rejected.

## GENERAL BPO2 INTERFACE FUNCTIONALITY

The following basic BPO2 functionality applies in this screen:

1. **Format:**
  - [Save Layout](#)
  - [Workspaces](#)
  - [Save Filter](#)
2. **Current:**
  - **Refresh:** Clicking on this button will update the currently displayed page.
3. **Open Windows:**
  - [Open Windows](#)

#### 4. Data Grids:

- Refer to [Using BPO Data Grids](#) and [Data Grid Filtering](#) for further information regarding data grid functionality that can be utilised here.

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